

RCVD PUC SEC BUR
NOV 18 2024 AM 10:35

432 E. Wesner Rd
Blandon, PA 19510
November 14, 2024

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
400 North Street 2ND Floor
Harrisburg, PA 17120

Heidi Fiedler v. Metropolitan Edison Company
Docket No. C-2018-3003642

Dear Ms. Chiavetta:

In accordance with the Interim Order dated October 30, 2024, I respectfully submit this status report. First Energy Services, on behalf of Met-Ed, coordinated the removal of the Verizon cable and the leaning pole on my property. On November 11, I noticed that the remaining pole has an approximately two foot crack that bisects this pole at the top. The ridge pin is bolted to the pole precisely where this crack exists. My concern is that the pole is likely to continue to deteriorate and could cause an emergency situation if the ridge pin becomes detached. I communicated my concern to Mr. Meehan on November 13.

I spoke to another First Energy representative, Dave Vallejo, about the relocation of my meter. He referred me to an 800 number to schedule a site meeting. However, I have tried multiple times to reach customer service representative and each time was put on hold and told that the wait time was about an hour or more. I called Mr. Vallejo again to try an alternative approach to schedule the site visit.

Very truly yours,



Heidi Fiedler

cc: The Honorable Emily DeVoe, Pennsylvania Public Utility Commission
The Honorable James Meehan, First Energy Services Company

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

HEIDI FIEDLER

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v.

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Docket No. C-2018-3003642

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METROPOLITAN EDISON COMPANY

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CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the aforementioned documents upon the individuals listed below, in accordance with the requirements of 52 Pa. Code 1.54 (relating to service by a participant.)

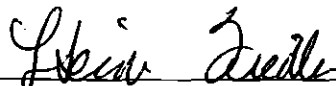
Service by First Class Mail to the following persons:

Hon. James Meehan, Esq.
First Energy Service Company
PO Box 16001
Reading, PA 19612

Hon. Emily DeVoe, Esq.
ALJ
PA PUC
Office of Administrative Law Judge
400 North St.
Harrisburg, PA 17120

Ms. Rosemary Chiavetta, Secretary
PA PUC
400 North St., Second Floor
Harrisburg, PA 17120

Dated: November 14, 2024



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Mrs. Rosemary Chiaetta
Sec, PA PUC

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Harrisburg, PA 17120

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