
Modestine Cuthbert,	
v.	
Philadelphia Gas Works	
Initial Call-In	
Telephonic Hearing	

Docket No.:
F-2024-3050656

Pages 1 - 63

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Wednesday, November 13, 2024
Commencing at 10:04 a.m.

INDEX TO EXHIBITS

Docket No. F-2024-3050656

Hearing Date: November 13, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

November 6, 2024

VIA ELECTRONIC MAIL

Administrative Law Judge Eranda Vero
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Modestine Cuthbert v. Philadelphia Gas Works, Docket No. F-2024-3050656

Dear Judge Vero:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Modestine Cuthbert

kaylee1940.ms@gmail.com

Date: November 6, 2024

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

PGW Exhibit 1

Page 1 of 1

Date: May 08, 2024
Account#: [REDACTED]


MODESTINE CUTHBERT
1560 RUAN ST
PHILADELPHIA PA 19124-3953

Dear MODESTINE CUTHBERT ,

Thank you for submitting your CRP application.

We are currently reviewing your application and will contact you regarding your enrollment in 2-4 weeks.

If you have any questions, please call our Customer Service Team Monday through Friday between 8 a.m. and 6 p.m. at (215) 235-1000.

Para traducción en español, llame a (215) 235-2175.

Sincerely,

Customer Service Department
Philadelphia Gas Works

Date: May 09, 2024
Account #: [REDACTED]


MODESTINE CUTHBERT
1560 RUAN ST
PHILADELPHIA PA 19124-3953

Dear MODESTINE CUTHBERT,

We have reviewed your Customer Responsibility Program (CRP) Application, however, it is incomplete. To complete the application, you must address the issue(s) below within 14 days.

What is the issue?

- You did not submit income documentation.
- Your paystubs are not current (must be current within 30 days or 12 months).
- Your paystubs have missing or inconsistent information (e.g., year to date amount is not cumulative, pay dates do not reflect consistent time periods, deductions do not match tax rates).
- Your Department of Human Services letter is not current (must be current within one year).
- Your Department of Human Services letter is missing the pages that show benefits received and income reported.
- You must provide a letter from the Social Security Administration or a bank statement showing the direct deposit of your Social Security benefit to document your income from Social Security.
- Household members listed on your CRP application do not match the documentation provided.
- The person providing support did not provide complete contact information.
- Not signed by the person providing support.
- The amount of support is not stated.
- You are missing the date of birth, social security number, or the Individual Tax ID number for one or more household members listed on your application.

Other (if applicable):

What should I do next?

To complete your application, you must submit the missing information to us within 14 days. You can submit this information online or by mail. Instructions for each method are included on the back of this letter.

If we do not receive this information within 14 days, you will need to reapply.

If you have any questions, please call our Customer Service Team Monday through Friday between 8 a.m. and 6 p.m. at (215) 235-1000.

Para traducción en español, llame a (215) 235-2175.

Sincerely,

Customer Service Department
Philadelphia Gas Works

APPLICATION PROCESSING INFORMATION

Applications to the Customer Responsibility Program can be submitted online and by mail.

Online

If you have registered for a "My Account," you can create a new application for the Customer Responsibility Program online using the link below. You can also check the status of a pending application, view messages about your current or prior application(s) as well as upload any missing documents to an incomplete application.

<https://www.pgworks.com/crp>

By Mail

Please contact us at (215)235-1000 to request a paper application. You can submit the application by mail to the address below. Please make sure to write your account number on every piece of paper submitted.

**Philadelphia Gas Works CRP Program
P.O. BOX 3529
Philadelphia, PA 19122-0529**

Date: May 10, 2024

Account#: [REDACTED]



MODESTINE CUTHBERT
1560 RUAN ST
PHILADELPHIA PA 19124-3953

Dear MODESTINE CUTHBERT,

Thank you for applying for PGW's Customer Responsibility Program (CRP). After reviewing your application and supporting documents, we are unable to complete your application because:

- *It contains fraudulent information*

What does this mean for me?

If you were actively enrolled in CRP and wanted to recertify:

1. You have been removed from CRP and will no longer receive program benefits.
2. Any unpaid bills are now due in full.
3. We have cancelled your CRP application and you must wait at least 12 months before applying again.

If this was a new CRP application:

1. Your application cannot be processed.
2. Any unpaid bills are now due in full.
3. We have cancelled your CRP application and you must wait at least 12 months before applying again.

What should I do next?

If you have any questions, please call our Customer Service Team Monday through Friday between 8 a.m. and 6 p.m. at (215) 235-1000.

Para traducción en español, llame a (215) 235-2175.

Sincerely,

Philadelphia Gas Works

SMARTWORKS CLEANING COMPANY
4409 Frankford Ave
Philadelphia PA 19124

Pay Stub Detail
PAY DATE: 05/03/2024
NET PAY: \$256.38

Modestine Smith-Thorpe
1560 Ruan St
Philadelphia PA 19124

EMPLOYER
SMARTWORKS CLEANING COMPANY
4409 Frankford Ave
Philadelphia PA 19124

PAY PERIOD
Period Beginning: 05/11/2024
Period Ending: 05/24/2024
Pay Date: 05/03/2024
Total Hours: 25.00

EMPLOYEE
Modestine Smith-Thorpe
1560 Ruan St
Philadelphia PA 19124

NET PAY: \$256.38

MEMO:

<u>PAY</u>	<u>Hours</u>	<u>Rate</u>	<u>Current</u>	<u>YTD</u>	<u>DEDUCTIONS</u>	<u>Current</u>	<u>YTD</u>
Regular Pay	25.00	12.00	300.00	2,412.00			

<u>TAXES</u>	<u>Current</u>	<u>YTD</u>
Federal Income Tax	0.00	0.00
Social Security	18.60	149.54
Medicare	4.35	34.97
PA Income Tax	9.21	74.05
PA SUI Employee	0.21	1.69
Philadelphia	11.25	90.45

<u>SUMMARY</u>	<u>Current</u>	<u>YTD</u>
Total Pay	\$300.00	\$2,412.00
Taxes	\$43.62	\$350.70
Deductions	\$0.00	\$0.00
Net Pay	\$256.38	

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date			
MODESTINE CUTHBERT	11/5/2021	11/5/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
1560 RUAN ST PHIL, PA 191243953	[REDACTED]	[REDACTED]	2286379	GS	

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/19/2021	BILL	2799	R	30	128	4.27	335		12/15/2021	\$213.16	\$3,028.57	\$3,028.57
12/21/2021	BILL	3006	R	30	207	6.9	577		1/14/2022	\$356.65	\$3,385.22	\$3,385.22
1/22/2022	BILL	3336	R	34	330	9.71	895		2/15/2022	\$570.51	\$3,955.73	\$3,955.73
2/19/2022	BILL	3604	R	28	268	9.57	855		3/16/2022	\$458.18	\$4,413.91	\$4,413.91
3/23/2022	BILL	3829	R	32	225	7.03	592		4/18/2022	\$415.63	\$4,829.54	\$4,829.54
4/22/2022	BILL	4012	R	30	183	6.1	428		5/17/2022	\$301.79	\$5,131.33	\$5,131.33
5/20/2022	BILL	4086	R	28	74	2.64	144		6/15/2022	\$133.20	\$5,264.53	\$5,264.53
6/21/2022	LPC									\$76.68	\$5,341.21	\$5,341.21
6/21/2022	BILL	4111	R	30	25	0.83	1		7/15/2022	\$66.32	\$5,407.53	\$5,407.53
7/19/2022	WNA2&5									(\$5.04)	\$5,402.49	\$5,402.49
7/21/2022	LPC									\$77.67	\$5,480.16	\$5,480.16
7/21/2022	BILL	4135	R	32	24	0.75	0		8/15/2022	\$63.64	\$5,543.80	\$5,543.80
8/19/2022	LPC									\$78.63	\$5,622.43	\$5,622.43
8/19/2022	BILL	4158	R	29	23	0.79	0		9/14/2022	\$61.65	\$5,684.08	\$5,684.08
9/20/2022	LPC									\$79.55	\$5,763.63	\$5,763.63
9/20/2022	BILL	4178	R	30	20	0.67	0		10/13/2022	\$55.09	\$5,818.72	\$5,818.72
10/11/2022	BPTOCG									\$123.23	\$5,941.95	\$5,941.95
10/19/2022	BILL	4253	R	31	75	2.42	125		11/14/2022	\$153.21	\$6,095.16	\$6,095.16
11/17/2022	BILL	4392	R	29	139	4.79	242		12/13/2022	\$322.85	\$6,418.01	\$6,418.01
12/16/2022	LPC									\$89.37	\$6,507.38	\$6,507.38
12/16/2022	BILL	4654	R	29	262	9.03	650		1/13/2023	\$507.66	\$7,015.04	\$7,015.04
1/19/2023	LPC									\$96.98	\$7,112.02	\$7,112.02
1/19/2023	BILL	4990	R	34	336	9.88	857		2/13/2023	\$661.44	\$7,773.46	\$7,773.46
2/16/2023	LPC									\$106.91	\$7,880.37	\$7,880.37
2/16/2023	BILL	5242	R	28	252	9	656		3/14/2023	\$538.73	\$8,419.10	\$8,419.10
3/18/2023	LPC									\$114.99	\$8,534.09	\$8,534.09
3/18/2023	BILL	5516	R	30	274	9.13	618		4/12/2023	\$508.40	\$9,042.49	\$9,042.49

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
4/19/2023	LPC									\$122.61	\$9,165.10	\$9,165.10
4/19/2023	BILL	5683	R	32	167	5.22	375		5/12/2023	\$298.99	\$9,464.09	\$9,464.09
5/18/2023	LPC									\$127.10	\$9,591.19	\$9,591.19
5/18/2023	BILL	5782	R	29	99	3.41	187		6/13/2023	\$162.15	\$9,753.34	\$9,753.34
6/17/2023	BILL	5803	R	30	21	0.7	27		7/13/2023	\$46.17	\$9,799.51	\$9,799.51
7/11/2023	PAY							Credit Card		(\$181.09)	\$9,618.42	\$9,618.42
7/19/2023	BILL	5820	R	32	17	0.53	3		8/11/2023	\$39.10	\$9,657.52	\$9,657.52
8/15/2023	PAY							Credit Card		(\$480.00)	\$9,177.52	\$9,177.52
8/17/2023	BILL	5833	R	29	13	0.45	0		9/12/2023	\$33.66	\$9,211.18	\$9,211.18
9/19/2023	BILL	5848	R	31	15	0.48	0		10/12/2023	\$36.29	\$9,247.47	\$9,247.47
9/21/2023	PAY							Credit Card		(\$428.00)	\$8,819.47	\$8,819.47
10/16/2023	PAY							Credit Card		(\$409.00)	\$8,410.47	\$8,410.47
10/18/2023	BILL	5912	R	31	64	2.06	90		11/13/2023	\$98.41	\$8,508.88	\$8,508.88
11/17/2023	BILL	6063	R	30	151	5.03	315		12/13/2023	\$233.51	\$8,742.39	\$8,742.39
11/30/2023	PAY							Credit Card		(\$357.00)	\$8,385.39	\$8,385.39
12/16/2023	BILL	6307	R	29	244	8.41	612		1/12/2024	\$355.76	\$8,741.15	\$8,741.15
1/19/2024	BILL	6624	R	34	317	9.32	821		2/13/2024	\$500.46	\$9,241.61	\$9,241.61
2/12/2024	PAY							Credit Card		(\$363.00)	\$8,878.61	\$8,878.61
2/16/2024	BILL	6866	R	28	242	8.64	728		3/13/2024	\$404.09	\$9,282.70	\$9,282.70
3/16/2024	BILL	7077	R	29	211	7.28	592		4/10/2024	\$352.38	\$9,635.08	\$9,635.08
4/12/2024	PAY							Credit Card		(\$353.00)	\$9,282.08	\$9,282.08
4/17/2024	LPC									\$139.23	\$9,421.31	\$9,421.31
4/17/2024	BILL	7261	R	32	184	5.75	454		5/10/2024	\$291.90	\$9,713.21	\$9,713.21
5/8/2024	PAY							Credit Card		(\$124.00)	\$9,589.21	\$9,589.21
5/9/2024	BPTOCG									\$123.23	\$9,712.44	\$9,712.44
5/16/2024	BILL	7343	R	29	82	2.83	190		6/11/2024	\$134.67	\$9,847.11	\$9,847.11
6/11/2024	PAY							Credit Card		(\$150.00)	\$9,697.11	\$9,697.11
6/15/2024	BILL	7369	R	30	26	0.87	7		7/10/2024	\$54.05	\$9,751.16	\$9,751.16
7/17/2024	LPC									\$144.17	\$9,895.33	\$9,895.33
7/17/2024	BILL	7392	R	32	23	0.72	0		8/9/2024	\$49.07	\$9,944.40	\$9,944.40
7/25/2024	PAY							Credit Card		(\$200.00)	\$9,744.40	\$9,744.40
8/15/2024	BILL	7408	R	29	16	0.55	0		9/10/2024	\$39.46	\$9,783.86	\$9,783.86
9/5/2024	PAY							Credit Card		(\$100.00)	\$9,683.86	\$9,683.86
9/17/2024	BILL	7425	R	31	17	0.55	1		10/10/2024	\$40.81	\$9,724.67	\$9,724.67
10/16/2024	BILL	7472	R	31	47	1.52	27		11/8/2024	\$89.99	\$9,814.66	\$9,814.66

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/17/2024	PAY							Credit Card		(\$200.00)	\$9,614.66	\$9,614.66

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date			
MODESTINE CUTHBERT	11/5/2021	11/5/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
1560 RUAN ST PHIL, PA 191243953	[REDACTED]	[REDACTED]	2286379	GS	

STATEMENT

Transaction Date	Transaction Type	Read Reading	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/5/2021	PAY						Credit Card		(\$332.61)	\$2,479.37	\$2,479.37
12/8/2021	PAY						Credit Card		(\$109.61)	\$2,369.76	\$2,369.76
2/12/2022	PAY						Credit Card		(\$219.22)	\$2,150.54	\$2,150.54
3/29/2022	PAY						Credit Card		(\$517.22)	\$1,633.32	\$1,633.32
10/11/2022	PAY						Credit Card		(\$433.73)	\$1,199.59	\$1,199.59
2/22/2023	PAY						Credit Card		(\$400.00)	\$799.59	\$799.59
4/23/2023	PAY						Credit Card		(\$500.68)	\$298.91	\$298.91
7/11/2023	PAY						Credit Card		(\$298.91)	\$0.00	\$0.00

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Cuthbert, Modestine

From Date: 11/05/2024

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
01/09/2024	1	Broken	
10/17/2023	1	Canceled	
05/24/2023	1	Broken	BCS#3911661
10/11/2022	1	Broken	
08/17/2021	1	Broken	

5 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3911661
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: MODESTINE
Customer Middle Initial:
Customer Last Name: BUTHBER
Customer Account Number: [REDACTED]
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 1560 RUAN ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19124
Customer Service Address 4-Zip:
Customer Family Adults: 2
Customer Family Children: 2
Customer Family Age: 13,13
Gross Income

Source	Income Amount
WAGES	600
UNEMPLYMNT	0

Date Open: 2023-05-19
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2023-05-22
Business Name:
Case Problem:
Company Position: 05/15/2023 COMPANY REQUESTING MINIMUM PAYMENT OF \$3000.00 TO MAINTAIN SERVICE.
Related Information: CUSTOMER CANNOT AFFORD TO MAINTAIN SERVICE. - RELIEF SOUGHT - PAR TO MAINTAIN SERVICE THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS KAYLEE1940.MS@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: Y

Arrearage: 9218

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]

BCSIntaker First Name: NATHAN

BCSIntaker Last Name: PROUGH

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3911661
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: MODESTINE
Customer Middle Initial:
Customer Last Name: BUTHBER
Account Number: [REDACTED]
Service Address 1: 1560 RUAN ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19124
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 10052.25
Date Closed: 2023-05-23
Resolution: DECISION ISSUED - LEVEL 1, BUDGET 312.00 + 168.00 = 480.00 BEGINNING JUL 2023 DUE DATE. WAIVE LPCS.
Balance Date: 2023-05-23
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms: JULY 2023 DUE DATE
Special Budget Amount: 480.00
Regular Budget Amount: 312.00
Arrears Payment Plus: 168.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2023-05-23
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: ALISHIA
BCS Investigator Last Name: SNYDER
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177816641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3986283
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: MODESTINE
Customer Middle Initial:
Customer Last Name: CUTHBERT
Customer Account Number: XXXXXXXXXX
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 1560 RUAN ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19124
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 2
Customer Family Age: 14,14
Gross Income

Source	Income Amount
A1 WAGES	1040

Date Open: 2024-05-13
Reason For Contact: OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (# 76)
Term Date: 2024-05-08
Business Name:
Case Problem:
Company Position: 05/10/2024 IT WAS CUSTOMER'S PROBLEM REGARDING THE PAYSTUBS. COMPANY WOULD SEND THE MED CERT FORM TO HEALTH CARE PROVIDER WITHIN 1-2 HOURS. PAY FULL BALANCE TO RESTORE THE SERVICE.
Related Information: OFF - CUSTOMER STATED THAT PGW ACCUSED HER OF FALSIFYING HER PAYSTUBS. CUSTOMER DISPUTED THAT SHE SENT THE WRONG PAYSTUBS BECAUSE THERE WAS A NEW PAYROLL STAFF AT HER WORKPLACE WHO INPUTTED THE WRONG INFORMATION INTO THE COMPANY'S SOFTWARE.

CUSTOMER ALSO REQUESTED PGW TO SEND MED CERT FORM TO HER DOCTOR LAST WEEK (FRIDAY, 5/10), BUT THEY HAD NOT SENT IT YET UNTIL TODAY. - RELIEF SOUGHT - RESTORE THE SERVICE. PAR. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS KAYLEE1940.MS@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:** TELEPHONE**Prior Case Number:** 3911661**Universal Service:** Y**Arrearage:** 9282.08**BCS Investigator First Name:** BCS**BCS Investigator Last Name:** CASE POOL**BCS Investigator Phone w/ Area Code:** 7177875468**BCSIntaker First Name:** IVAN**BCSIntaker Last Name:** LIM**Number Of Time Send:** 1**Number Of Time Faxed:** 0**Number Of Time Faxed:** 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3986283
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: MODESTINE
Customer Middle Initial:
Customer Last Name: CUTHBERT
Account Number: XXXXXXXXXX
Service Address 1: 1560 RUAN ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19124
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 9847.11
Date Closed: 2024-07-02
Resolution: DECISION ISSUED: CASE DISMISSED. PER THE COMPANY, THE CRP APPLICATION WAS REJECTED FOR SUBMITTING FALSE PAYSTUBS WHEN APPLYING FOR CRP. PER THE COMPANY'S PUC APPROVED UNIVERSAL SERVICE PROGRAM THE CUSTOMER IS NOT ELIGIBLE TO APPLY FOR CRP FOR A PERIOD OF 12 MONTHS. PER THE COMPANY, A MEDICAL CERTIFICATE WAS FAXED TO THE CUSTOMER'S DOCTOR ON 5/10/2024 PER THE CUSTOMER'S REQUEST. PER THE COMPANY, THEY DID NOT RECEIVE THE MEDICAL CERTIFICATE BACK FROM THE DOCTOR UNTIL 5/13/2024. SERVICE WAS RESTORED ONCE THE COMPANY RECEIVED THE MEDICAL CERTIFICATE BACK FROM THE DOCTOR, PER PA REGULATIONS. THE CUSTOMER IS NOT ELIGIBLE FOR A PUC PAYMENT ARRANGEMENT, PER PA REGULATIONS, AS THE CUSTOMER HAS A PREVIOUS PUC PAYMENT ARRANGEMENT BCS# 3911661 THAT HAS NOT BEEN SATISFIED.

Balance Date: 2024-05-17
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 211.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2024-07-03
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: BRANDON
BCS Investigator Last Name: LOVE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273

SMARTWORKS CLEANING COMPANY

Payroll summary by employee report

From Sep 01, 2024 to Oct 31, 2024 for all employees from all locations

Payroll	Total	*CUTHBERT, CYNTHIA	Cuthbert, David R	Davis, Davon	*Hayward, Authur
Hours	500.58h	69.01h	147.36h	15.35h	18.55h
Regular Pay	353.22h	69.01h	-	15.35h	18.55h
chester	147.36h	-	147.36h	-	-
Gross	\$7,078.63	\$1,035.15	\$2,210.40	\$245.60	\$255.70
Regular Pay	\$4,868.23	\$1,035.15	-	\$245.60	\$255.70
chester	\$2,210.40	-	\$2,210.40	-	-
DRIVER	\$0.00	-	-	\$0.00	-
Adjusted gross	\$7,078.63	\$1,035.15	\$2,210.40	\$245.60	\$255.70
Other pay	-	-	-	-	-
Employee taxes & deductions	-\$1,072.83	-\$159.54	-\$335.60	-\$35.71	-\$27.60
Employee taxes	-\$952.37	-\$159.54	-\$335.60	-\$35.71	-\$27.60
Federal Income Tax	-\$68.68	-\$47.84	-\$14.19	\$0.00	\$0.00
Social Security	-\$438.88	-\$64.18	-\$137.05	-\$15.23	-\$15.85
Medicare	-\$102.64	-\$15.01	-\$32.05	-\$3.56	-\$3.71
PA Income Tax	-\$217.31	-\$31.78	-\$67.86	-\$7.54	-\$7.85
PA SUI Employee	-\$4.97	-\$0.73	-\$1.56	-\$0.17	-\$0.19
Philadelphia	-\$116.85	-	-\$82.89	-\$9.21	-
Warminster TWP	-\$1.52	-	-	-	-
Centennial SD PSD 090403	-\$1.52	-	-	-	-
Aftertax deductions	-\$120.46	-	-	-	-
FOR CHILD	-\$120.46	-	-	-	-
Net pay	\$6,005.80	\$875.61	\$1,874.80	\$209.89	\$228.10
Employer taxes & contributions	\$916.25	\$129.47	\$287.77	\$31.97	\$33.28
Employer taxes	\$916.25	\$129.47	\$287.77	\$31.97	\$33.28
FUTA Employer	\$37.18	\$0.93	\$13.26	\$1.47	\$1.53
Social Security Employer	\$438.88	\$64.18	\$137.05	\$15.23	\$15.85
Medicare Employer	\$102.64	\$15.01	\$32.05	\$3.56	\$3.71
PA SUI Employer	\$337.55	\$49.35	\$105.41	\$11.71	\$12.19
Total payroll cost	\$7,994.88	\$1,164.62	\$2,498.17	\$277.57	\$288.98

Payroll	Hill, Brian	Smith-Thorpe, Modestine	*Wallace, JEVON	*WATSON-CUTHBERT, JEANNATE Y
Hours	123.97h	55h	25.28h	46.06h
Regular Pay	123.97h	55h	25.28h	46.06h
chester	-	-	-	-
Gross	\$1,723.58	\$660.00	\$303.36	\$644.84
Regular Pay	\$1,723.58	\$660.00	\$303.36	\$644.84
chester	-	-	-	-
DRIVER	-	-	-	-
Adjusted gross	\$1,723.58	\$660.00	\$303.36	\$644.84
Other pay	-	-	-	-
Employee taxes & deductions	-\$313.07	-\$95.96	-\$35.77	-\$69.58
Employee taxes	-\$192.61	-\$95.96	-\$35.77	-\$69.58
Federal Income Tax	-\$6.65	\$0.00	\$0.00	\$0.00
Social Security	-\$106.86	-\$40.92	-\$18.81	-\$39.98
Medicare	-\$24.99	-\$9.57	-\$4.40	-\$9.35
PA Income Tax	-\$52.91	-\$20.26	-\$9.31	-\$19.80
PA SUI Employee	-\$1.20	-\$0.46	-\$0.21	-\$0.45
Philadelphia	-	-\$24.75	-	-
Warminster TWP	-	-	-\$1.52	-
Centennial SD PSD 090403	-	-	-\$1.52	-
Aftertax deductions	-\$120.46	-	-	-
FOR CHILD	-\$120.46	-	-	-
Net pay	\$1,410.51	\$564.04	\$267.59	\$575.26

Payroll	Hill, Brian	Smith-Thorpe, Modestine	*Wallace, JEVON	*WATSON-CUTHBERT, JEANNATE Y
Employer taxes & contributions	\$224.38	\$85.92	\$39.50	\$83.96
Employer taxes	\$224.38	\$85.92	\$39.50	\$83.96
FUTA Employer	\$10.34	\$3.96	\$1.82	\$3.87
Social Security Employer	\$106.86	\$40.92	\$18.81	\$39.98
Medicare Employer	\$24.99	\$9.57	\$4.40	\$9.35
PA SUI Employer	\$82.19	\$31.47	\$14.47	\$30.76
Total payroll cost	\$1,947.96	\$745.92	\$342.86	\$728.80