

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Frank J. Cservak, Jr. P.E. :  
 :  
 v. : C-2023-3041897  
 :  
 Duquesne Light Company :

RESPONSE TO SECOND INTERIM ORDER  
STAYING PROCEEDINGS AND DIRECTING PARTIES TO FILE STATUS REPORT

Background

By First *Interim Order* entered on August 19, 2024, the instant proceedings in Frank J. Cservak, Jr. P.E. (Complainant) v Duquesne Light Company (DLCo), Docket No. C-2023-3041897, including a ruling of Respondent’s Preliminary Objections and Complainant’s Answer to the Preliminary Objections, were stayed pending the Pennsylvania Commonwealth Court’s (Court) decision on the matter of the Petition for Review in *Frank J. Cservak, Jr. v. Pa. Pub. Util. Comm’n, No 768 CD 2022 (Cservak Petition for Review)*.

HOWEVER, no due process has yet been provided by ALJ Conrad Johnson and the PAPUC for C-2023-3041897 (*Cservak III*) to address the Complainant’s allegations that the \$3,218.68 of Disputed Charges (Feb 2020) are the result of Over-Billing and Attempted Extortion as defined in PA Title 18 § 4107. Deceptive or fraudulent business practices by DLCo and its employees.

The crime was perpetrated on the Complainant by DLCo employees (DLCo Hit Squad), who in January 2020, changed the Meter for the sixth time, deleting the Solar Credits that had accumulated to the account and fraudulently added 800 kwh to to the Complainant’s Billing Statements via “ESTIMATED BILLS”, \$3,218.68 which are billed as “Estimated Meter Reads” and remain on the Complainant’s Billing Statement as Disputed Charges. All fraudulent charges by DLCo are clearly accounted for on the Complainant’s Billing Statements and the Billing Statement Data Sheets provided herewith.

Also, the Commission, in its First Interim Order, ruled in Frank J. Cservak, Jr. v. Duquesne Light Company, Docket No. D-2022-03036252 (*Cservak II*) that such charges are

undisputed, upon Respondent Duquesne Light Company's compliance with all applicable tariff and regulatory requirements. The Complainant understands that *Cservak II* is resolved; however, no due process has yet been provided by ALJ Johnson for the Complainant to submit evidence detailing the fraudulent charges appearing on the Complainant's Billing Statements as Disputed Charges in C-2023-3041897 (*Cservak III*).

ALJ Johnson is reminded that Docket No. D-2022-03036252 (*Cservak II*) was filed by the Complainant when the \$3,218.68 of Disputed Charges were made Due and Payable by DLCo in August of 2022. Additionally, *Cservak II* contested the Commercial Rate placed on the account in 2021 by DLCo in deference to ALJ Johnson's Initial Order in Docket No. F-2020-3019005 (*Cservak I*). The result of D-2022-03036252 (*Cservak II*) was that the Complainant was successful in getting the Commercial Rate returned to the Residential Rate and the appropriate Solar Credits credited to the account by means of the DLCo Tru-up, May 2022. Additionally, the Tru-up credited *Cservak's* account with \$350.00 for excess Solar Credits generated since June 2021. The Complainant continues to maintain a -\$280.39 balance on his current Billing Statement and has been a net generator of electricity since 2018. **See Exhibit C, Billing Statement 11/06/2024** depicting a -\$280.39 Account Balance and -2,714.84 kWh Bank NET Generation Balance of Solar Credits.

The Disputed Charges were never reversed despite submission of the fraudulent Billing Statements in *Cservak II*. Therefore, Docket No. C-2023-3041897 was filed and the fraudulent charges by DLCo remain **unaddressed** by ALJ Johnson.

#### Additional Background

The Complainant and Solar City (Tesla) obtained the necessary *Power Purchase Agreements* and *Interconnection Agreements* with DLCo in October 2017 and received DLCo's *Permission to Operate* the House and Barn solar panel installations which was issued to the Complainant on November 8, 2017. Over the next several months, DLCo engaged in changing the Complainant's meters and adding kilowatt hours (kWh) to the Billing Statements via Estimated Meter Readings made at the time the meters were changed, forcing the Complainant to file Informal Complaints PUC BCS Case #3691697 House and PUC BCS Case #3691576 Barn with the Public Utility Commission on April 15, 2019 alleging that Solar Credits were being deleted with each change of the meters and that on multiple Estimated Meter Reads, DLCo added kWh to the Billing Statements. Eight months later, on December 24, 2019, after repeated attempts by the Complainant to rectify the situation, the PUC DENIED both BCS Case #3691697 House and PUC BCS Case #3691576 Barn, ordering the Complainant to "Pay the Bill". As of December 31, 2019, the Complainant's bills were Paid In Full. **See Exhibit D (2 pages) 12/18/19 Billing Statements** indicating both billing accounts Paid in Full as of 12/13/2019.

In January 2020, DLCo engaged in Overbilling the Complainant's accounts by fraudulently adding kilowatt hours (kWh) to the Complainant's Billing Statements by means of Estimated Meter Readings. BILL ID: 879609798596 Dtd. 01/12/20 invoices for 495 kWh or \$90.93 and to BILL ID: 779608287933 Dtd. 01/12/20 invoices for 851.84 kWh or \$148.63 by means of Estimated Meter Readings. Billing Statements attached for reference. **See Exhibit B, Fraudulent Billing Statements Jan & Feb 2020, pg 1, 2.**

On Feb 13, 2020 three DLCo employees (DLCo Hit-Squad) came unannounced, entered the Appellant's driveway and headed to the service location of the house and barn visible from the street to perform a safety inspection of the service connection and change the meter for the sixth time. DLCo employee #3630 "Mr. Robert Technician" responded that the service connection looked "ok" from a safety standpoint and proceeded to change the meter. DLCo employee #3032, "Mr. Security Services" inquired as to where the second meter, from the disconnected account, was to which the Complainant responded that it was in his garage for safe keeping and would be returned to DLCo when the accounts were consolidated. DLCo employee #6998 "Ms. Mary Accounting" warned the Appellant that his account was in the rear and he needed to pay the bills. Mr. Security Services echoed Ms. Mary Accounting's warning to pay the bills. Mr. Technician then added that with 5 children, even HE had to pay his electric bill. Those comments concerned the Complainant because he knew his bills were paid in full. It was a Set-Up. **See Exhibit A (4 pages), DLCo Hit Squad 2-13-2020 Sewickley Heights Police Report** previously submitted January 2020 and August 2023 however the evidence was never acknowledged or considered by ALJ Johnson.

When the Complainant received BILL ID: 879601741709 Dtd. 02/12/20 which invoices for 500 kWh or \$1463.82 for energy not provided; and BILL ID: 779603398767 Dtd. 02/17/20 which invoices for 300 kWh or \$2,395.36 based on Estimated Meter Readings, the result of the DLCo Hit Squad's visit days earlier. The fraudulent charges on these invoices total \$3,859.18 and are the subject of the Disputed Charges that remain on the Complainant's Billing Statement and referred to in *Cservak III* remaining unaddressed. **See Exhibit B (5 pages), Complainant's Billing Statements January and February 2020** identifying the fraudulent Estimated Meter Reads reported by the DLCo Hit Squad.

The visit by the DLCo Hit-Squad who goaded the Complainant to pay his bill as they added 800 kWh and \$3,859.18 to his Billing Statements, is a clear case of Over-Billing and Attempted Extortion as defined in PA Title 18 § 4107. Deceptive or fraudulent business practices by DLCo.

The Complainant delivered his Formal Complaint No: F-2020-3019005 to the PUC in Harrisburg on March 3, 2020. By the time he returned home, his service was terminated by

DLCO. The Complainant's service remained terminated without cause, not only through the time of the telephonic hearing with ALJ Johnson on July 9, 2020, but remained terminated until September 2, 2020 in spite of continuous attempts by the Complainant to have his electrical service restored to avoid operating an emergency generator, for no good reason.

### Statutory Basis for Modifying the Initial Decision

In his Initial Decision for F-2020-3019005 (Cservak I), ALJ Johnson would decide that the Complainant had "dirty hands" for having a meter removed from the meter socket of a disconnected account, and ordered to "Pay the Bill". Then on June 16, 2022 PUC Chairman Gladys Brown Dutrieuille issues her OPINION AND ORDER stating that the Complainant "has only a layman's understanding of the billing issues at hand" and orders the Complainant to "Pay the Bill".

However, more concerning is ALJ Johnson's CAUTIONARY REMINDER in the First Interim Order of Docket No. C-2023-3041897 (Cservak III), where he states: *"There appears to be a trend in the Complainant's use of the Commission's processes to avoid paying his electric bills, which results in a large outstanding account balance. Therefore we are compelled to remind the Complainant that using the Commissions' processes to avoid paying for utility service is an abuse of the Commission's administrative processes and will not be countenanced. The Commission has previously barred consumer complaints from filing further complaints with the Commission in order to protect the interests of other taxpayers."* Bullshit. As of December 31, 2019 all of the Complainant's bills were paid in full. **See Exhibit B, Fraudulent Billing Statements Jan & Feb 2020, pg 1, 2.**

**The positions taken by ALJ Conrad Johnson and Chairperson Gladys Brown Dutrieuille in Cservak I are derogatory, defamatory, ignorant and untenable.** The Complainant, a Professional Engineer working in the construction industry for over 50 years, knows and understands the procedure to remove a meter from a disconnected account as well as be able to understand any billing issues that arise on his Billing Statements. Those findings by the Commission are being vigorously contested by the Complainant and are directly disputed by the Billing Statement evidence provided herewith.

Docket No. C-2023-3041897 (Cservak III) for the first time contends that DLCO engaged in Over-Billing and Attempted Extortion; § 4107. Deceptive or fraudulent business practices. (a) (1); (2); (3); (4). Billing Statement evidence provided herewith document the fraudulent service charges.

### Statutory Basis for Continuing Stay

Here, DLCo filed Preliminary Objections to Cservak's third Formal Complaint on the grounds that all the allegations included in *Cservak III*, and the relief requested were the subject of proceedings still pending final disposition by the Court relevant to *Cservak I*. While the Court has recently dismissed the Complainant's Petition for Review, the Complainant does not anticipate an appeal to the PA Supreme Court of *Cservak I*.

### Complainant's Recent Litigation

The Commission is made aware that the Complainant Filed a Private Criminal Complaint 5/5/2024 with the Allegheny County District Attorney against DLCo for Over-Billing and Attempted Extortion, PA Title 18 § 4107. Deceptive or fraudulent business practices, however an ADA declined to press charges.

Additionally, at the suggestion of the Secretary, the Complainant filed a Civil Complaint 6/12/2024 with the Honorable Giuseppe Roselli, Allegheny County Mag. District No. 05-3-02, The Complaint was dismissed without prejudice because the Allegheny County Court did not have jurisdiction over DLCo. That jurisdiction lies solely with the PA PUC.

Formal Complaint C-2023-3041897 remains unheard by ALJ Johnson.

### Legal Argument for Reconsideration of Initial Decision

The Complainant contends that ALJ Conrad Johnson erred at the time of the Telephonic Hearing, July 9, 2020 when at the outset it became painfully apparent that the Complainant's evidence, over 15 exhibits, were unavailable to the ALJ; perhaps he couldn't access them on his computer. Despite repeated attempts by Cservak to have the hearing rescheduled to when the evidence was available to ALJ Johnson, the ALJ forced the Complainant to present his case. At no time during the 6 hour hearing did ALJ Johnson ever find or be able to access any of the evidence which was submitted by the Complainant previously submitted to the PAPUC and the ALJ on two separate occasions. DLCo evidence was of course abundant, even their star witness, an "engineer" who closed their case with the statement "We terminated his service due to a safety issue... by connecting the house and barn to the same meter, Cservak risked setting the meter on fire and burning his house down." The Complainant's House and Barn are currently connected to one Meter as of February 2021 and DLCo's "engineer's" allegations that the meter would "catch fire and burn the house down" are pure fantasy.

### Items for Reconsideration by the ALJ and Commission

Along with the evidence not available at the time of the Hearing, the Complainant herewith submits additional evidence supporting his position that DLCo engaged in Over-Billing and Attempted Extortion as defined in PA Title 18 § 4107. Deceptive or fraudulent business practices. All of the Complainant's allegations are verified with Billing Statements or Billing Statement Data for all timeframes claimed and are easily verifiable by an accountant.

1. The Complainant requests that ALJ Johnson revise his Initial Order to acknowledge that the \$3,218.68 of Disputed Charges remaining on the Complainant's Billing Statement are in fact fraudulent charges placed on the Complainant's Billing Statement by DLCo and remove them as such. DLCo should be punished for their fraudulent billing practices.
2. The Complainant also requests that ALJ Johnson revisit the Complainant's claims of Over-Billing for electrical service throughout the period November 8, 2017 through March 3, 2020, the timeframe before service termination where the Complainant complains that he was fraudulently Over-Billed. That Over-Billing occurred by means of changing the meters, deleting the solar credits accumulated and entering fraudulent Estimated Meter Reads by DLCo by which, they added Used kWh to the Billing Statements. All Billing Statements covering the period are accurately tabulated on the Billing Statement Data Sheet and all bills were Paid in Full as of December 31, 2019 as the Billing Statement Data Sheet verifies. **See Exhibits E #8796 House and F #7796 Barn. Billing Statement Data Sheet 10/7/2017 - 2/12/2020.**

The Billing Statement Data Sheets 10/7/2017 - 2/12/2020, Exhibit E #8796 and Exhibit F #7796 accurately account for all invoices for services - kWh by DLCo as well as all payments made by the Complainant. The Billing Statement Data Sheet tracks all kWh data and clearly illustrates when the six (6) meter changes occurred and the subsequent deletion of the kWh that accumulated in the accounts prior to the meter being changed. The sheet also accounts for all DLCo invoices and payments by the Complainant that verify that as of 12/31/2019, the Complainant's accounts were Paid in Full in contradiction to ALJ Johnson's assertions.

Additionally, the Billing Statement Data Sheets (#8796 & #7796) account for the Solar Credits that were deleted by DLCo from the Complainant's account and are accounted for by kWh deleted from the accounts.

The Billing Statement Data Sheet 10/7/2017 - 2/12/2020, Exhibit E #8796 shows that the meter was changed on 2/19/18 (Event #1) where 11,229.06 kWh were deleted from the #8796 account which is represented by a Credit owed of \$457.35 for the period 10/7/17 - 2/19/18 during which time the Complainant paid DLCo's fraudulent bills. At this time DLCo did not keep or provide Net Meter Summary Statements.

Then on 9/8/18, (Event 2) DLCo made Estimated Meter Reads adding 1,244.7210 kWh Used to the #8796 account. DLCo deleted all the Solar Credits that were generated over the summer and billed the Complainant as if the solar panels didn't exist. DLCo was playing with the meters, meter reads and solar credit Data; they called it "Re-Flashing".

On 9/10/18, Event 3, DLCo changed the meter again and 9,905.00 kWh of Solar Credits were deleted from the account which is represented by a Credit owed of \$1,515.26 for the period 2/19/18 - 9/10/18 during which time the Complainant paid DLCo's fraudulent bills. DLCo deleted all the Solar Credits that were generated by the solar panels for the summer and invoiced for power as if the solar panels didn't exist.

The Billing Statement Data Sheet 10/7/2017 - 2/12/2020, Exhibit F #7796 Barn, was not configured for Net Metering as provided for in the Power Purchase Agreement. Solar City/Tesla Data as well as The Energy Detective (TED) data verifies the Over-Billing occurring on the account over the period 11/8/2017 - 8/6/18 based on Used kWh added fraudulently to the Billing Statements. The Credit Owed for the period is \$1,358.76, during which time the Complainant paid DLCo's fraudulent bills. DLCo deleted all the Solar Credits that were generated by the solar panels for the summer and invoiced for power as if the solar panels didn't exist.

On 9/8/18 DLCo changed the #7796 Barn account's Metering Rate from the Heat Pump Rate to a non-heat-pump Rate even though the barn has a geothermal heat pump. Over-Billing occurring on the account over the period 9/8/2018 - 3/9/19 based on 18,682.4190 Used kWh which were fraudulently added to the Billing Statements. The Credit Owed for the period is \$1,537.25, during which time the Complainant paid DLCo's fraudulent bills. DLCo deleted all the Solar Credits that were generated by the solar panels for the summer and invoiced for power as if the solar panels didn't exist.

On 5/7/19 DLCo flip-flopped the accounts for the House and the Barn. DLCo referred to it as a meter twist, which it wasn't. At the time of the account swap, the Credit Owed on #8796 House from the period 9/10/18 - 4/7/19 is \$583.17, the result of adding kWh to the account and deleting the Solar Credits generated.

As of 5/7/19 no further payments were made to DLCo by the Complainant as indicated on Exhibits E & F Billing Statement Data Sheets #8796 & 7796.

On 8/8/19 (Event 4) DLCo fraudulently added 400.013 kWh Used to the #8796 House Billing Statement by means of an Estimated Meter Read.

On 12/8/19 (Event 5) DLCo fraudulently added 498.9389 kWh Used to the #8796 House Billing Statement.

On 2/11/20 (Event 6) DLCo changed the meter, deleting any Solar Credits remaining on the account.

The amount of fraudulent Over-Billing on the Billing Statement Data Sheets 10/7/2017 - 2/12/2020, Exhibit E #8796 and Exhibit F #7796 totals \$5,451.79 and represents payments by the Complainant on fraudulent bills and should be reimbursed to the Complainant by DLCo.

3. The Complainant also requests that ALJ Johnson revisit his Initial Order to acknowledge that the Complainant's service was terminated on March 3, 2020 due to non payment of DLCo's fraudulent bills, and not due to a safety issue or tampering as the Order intimates and should award the Complainant damages for purchasing and operating an emergency generator for an eight (8) month period of time throughout that period, through no fault of the Complainant.

Damages for the time period 3/2/2020 - 9/2/2020, Service Termination through Partial Restoration of Electrical Service - Direct Damages suffered at the hands of DLCo as a result of the Wrongful Termination of Electrical Service during the period from 3/2/2020, the day the Formal Complaint was filed, until 9/1/2020 = 183 Days on an Emergency Generator. Those direct damages result from the Complainant purchasing and installing a 7000 kw emergency generator, panel Interlocks, breakers, power outlets, wire, cable and miscellaneous electrical appurtenances at the House and Barn. Materials and Equipment totalling \$2,495.00.

Damages resulting from Operating and Maintaining the Emergency Generator:  
12 gal gasoline/day x \$2.65/gal = \$31.80/day x 183 Days = \$5,819.40;

Damages for the time period 3/2/2020 through 9/2/2020, Service Termination through Partial Restoration of Electrical Service - Reimbursement of the Lost Opportunity Cost of operating the solar panels. When operating the emergency generator, the solar panels have to be disconnected from the system and are rendered useless when they are disconnected from the Grid. Damages to the Complainant while solar panels are disconnected from the grid: \$76.80/Mo (House) + \$57.75/mo. (Barn) = \$134.55/mo. = \$4.49/day x 183 Days = \$820.75.

Damages for reimbursement of the cost to establish a New Account demanded by DLCo's Ms. Morris in September 2020. \$300.00.

Damages for the time period 8/2/2021 - 9/20/21 - Meter Exchange and New Account. The Complainant was harassed by DLCo by their refusal to provide a Meter that would not "catch on fire and burn the house down" as proclaimed by the DLCo "engineer" at the Hearing. Finally, DLCo was able to furnish a proper Meter, however, in the meantime, the Complainant was forced to endure service termination in either the House or the Barn forcing him to operate the emergency generator for an additional 49 Days.

Damages related to the cost of operating an emergency generator to provide power to the House or Barn. Direct Damages resulting from Operating cost for the Emergency generator are: 12 gal gasoline/day x \$3.60/gal = \$43.20/day x 49 Days = \$2116.80.

Damages related to reimbursement of the Lost Opportunity Cost of operating the solar panels. When operating the emergency generator, the solar panels have to be disconnected from the system and are rendered useless. Blended Rate for the House or Barn while disconnected from the Grid: \$76.80/Mo (House) + \$57.75/mo. (Barn) = \$134.55/2 = \$67.28/mo = \$2.25/day. Blended rate of \$2.25 x 49 Days = \$110.25.

**Damages related to operating an emergency generator and the lost opportunity cost of operating his solar panels for a total of 232 Days while his service was terminated for not paying his bill totaled \$11,662.20 which should be reimbursed to the Complainant.**

## Conclusion

The Complainant contends that ALJ Conrad Johnson erred at the time of the Telephonic Hearing, July 9, 2020 for F-2020-3019005 (Cservak I), when at the outset of the Hearing, it became apparent that the Complainant's evidence, over 15 exhibits, were unavailable to ALJ Johnson. Earlier, on June 5, 2020, the Complainant was informed that the 15 Exhibits filed in PA PUC E-filing # 1883879 were Rejected by awolf@pa.gov on June 5, 2020 and the Complainant was instructed to resubmit the evidence directly to ALJ Johnson which he did. The excuse given by ckrahel@pa.gov was that they were getting used to the efile system.

At the time of the Hearing on July 9, 2020, none of the Complainant's evidence was available to ALJ Johnson. The Transcript clearly indicates that the Complainant, on several occasions requested that the ALJ delay the Hearing to such time that the evidence was available to the ALJ, however ALJ Johnson forced the Complainant to present his case. The Transcript also clearly indicates that it was impossible for the pro se complainant to present their case without evidence, as it would be for anyone.

Exhibits first submitted via the PAPUC eFile system and later submitted directly to the ALJ included Ex A (4 pages) - DLCo Hit Squad 2/13/2020; Ex B (5 pages) - Fraudulent DLCo Billing Statements Jan & Feb 2020; Ex D (2 pages) - DLCo Billing Statements 12/08/19; Ex E (1 page) - Billing Statement Data Sheet #8796 House; Ex F (1 page) - Billing Statement Data Sheet #7796 Barn (1 page) are included herewith.

ALJ Johnson is respectfully requested to revise his Initial Decision in F-2020-3019005 (Cservak I), in which he determines that the Complainant had "dirty hands" for having a meter removed from the meter socket of a disconnected account, and ordered to "Pay the Bill". In light of the evidence submitted, the bills that ALJ Johnson refers to are Ex B (5 pages), Fraudulent DLCo Billing Statements Jan & Feb 2020. Additionally, the ALJ's Initial Decision fails to recognize that removing a meter from a disconnected account does **not** constitute "tampering". The Complainant, in his role as a Construction Manager has ordered the removal of countless meters from disconnected accounts.

ALJ Johnson's prejudice against the Complainant runs rampant in the CAUTIONARY REMINDER in the First Interim Order of Docket No. C-2023-3041897 (Cservak III), where he states: "There appears to be a trend in the Complainant's use of the Commission's processes to avoid paying his electric bills, which results in a large outstanding account balance." The

ALJ is reminded that as of December 31, 2019 all of the Complainant's bills were paid in full. See Exhibit B, Fraudulent Billing Statements Jan & Feb 2020, pg 1, 2.

PUC Chairman Gladys Brown Dutrieuille issues her OPINION AND ORDER of June 16, 2022 stating that the Complainant "has only a layman's understanding of the billing issues at hand" and orders the Complainant to "Pay the Bill". The Chairperson should revise her order and have DLCo reimburse the Complainant for all Damages claimed in F-2020-3019005 (Cservak I), herein.

#### Resolution of Damages

1. ALJ Johnson and the Commission should order DLCo to remove \$3,218.68 of Disputed Charges remaining on the Complainant's Billing Statement which are in fact fraudulent charges placed on the Complainant's Billing Statement by DLCo.
2. ALJ Johnson and the Commission should order DLCo to reimburse the Complainant \$2,555.78 for Over-Billing the Complainant's account #8796 House during the period 10/7/17 - 2/12/20 as detailed on Exhibit E #8796 House and claimed herein.
3. ALJ Johnson and the Commission should order DLCo to reimburse the Complainant \$2,896.01 for Over-Billing the Complainant's account #7796 Barn during the period 11/8/17 - 2/17/20 as detailed on Exhibit F #7796 House and claimed herein.
4. ALJ Johnson and the Commission should order DLCo to reimburse the Complainant \$11,662.20 for damages related to operating an emergency generator and the lost opportunity cost of operating his solar panels for a total of 232 Days for which his electrical service was wrongfully terminated for not paying his bill.

Respectfully submitted,

Date: 12/12/24



Frank J. Cservak, Jr. P.E.  
CM Services  
174 Barberry Road  
Sewickley Heights, PA 15143  
[FCservak@C-MServices.com](mailto:FCservak@C-MServices.com)  
412-427-4385

## EXHIBITS

Ex A (4 pages) - DLCo Hit Squad 2/13/2020

Ex B (5 pages) - Fraudulent DLCo Billing Statements Jan & Feb 2020

Ex C (2 pages) - DLCo Billing Statement 11/06/2024

Ex D (2 pages) - DLCo Billing Statements 12/08/19

Ex E (1 page) - Billing Statement Data Sheet #8796 House

Ex F (1 page) - Billing Statement Data Sheet #7796 Barn



Frank J Cservak Jr <fcservak@c-mservices.com>

Fwd: Pics

1 message

**DLCO HITSQUAD 2.13.2020**

Frank J Cservak Jr <fcservak@c-mservices.com>

Wed, Apr 15, 2020 at 10:52 AM

To: Samuel Kochefski <SKochefski@sewickleyheightsboro.com>, "Frank J. Cservak" <fcservak@c-mservices.com>

Hello Sam,

I mentioned to you that Duq Lt Co. Terminated my electrical service over this Solar Panel thing on Monday 3/4/20.

This is the result of my filing an "informal" PUC Claim BCS No: 3691697 Dtd. 4/15/2019 which was ultimately Denied by the PUC on 1/11/2020. I filed my Notification of Intent to Appeal and filed my Formal Complaint on 3/4/20 (the day my Service was Terminated).

The dispute is over Meter Readings, Rates, Unfair Billing Practices, Extortion and Improper Termination of Services and started in 2017 when I finally gained Approval to Install the Solar Panels. The Meters have been changed or "re-flashed" over a dozen times since I went to Not Metering in 2017. I also have an Electricity Data Logger that records all the electricity generated by my panels, used and purchased from DLCo that confirms their hokay meter readings and demonstrates how badly they rip us off.

On Thurs 2/13/2020 three people came unannounced and entered my property and headed to "Inspect" the Service Connection on the house. I told the leader, Emp #3032 (No Name) that I was going to place a call to the Police he said "Go Ahead" with a very surly attitude... I went to place a call and grabbed my phone, but the situation was moving too fast. When I returned and engaged him in conversation as to what they were doing, he replied that they were doing a Safety Inspection and Changing the Meter. When they were finished I asked them how it looked... Robert Boardley #3630 who was obviously the Technician, said it was "OK".

When I asked #3032 for his name, he would not comply, only offering to let me take a pic of their badges (good thing I had my phone). Of Particular interest to me is Employee #3630 who does not have a Name on his badge but rather "Security Services"... I have a sneaking suspicion that this individual is Charles Stoltenberg, Senior Meter Engineer, the person at Duq Lt Co. behind my problems and the one responsible for Terminating my Service.

In any event, with all the scammers and thieves out there, Duq Lt shouldn't be sending guys like that around (calling the shots) without Proper Identification. Please note that the other two Employees were Properly Identified.

It would help in my Formal Complaint if I could confirm that was Stoltenberg. Thank you. Frank

Frank J. Cservak Jr.  
FCservak@C-MServices.com  
412-427-4385

----- Forwarded message -----  
From: Frank J Cservak Jr <fcservak@c-mservices.com>  
Date: Wed, Apr 15, 2020 at 9:24 AM  
Subject: Pics  
To: Frank J. Cservak <fcservak@c-mservices.com>

3 attachments

20200213\_084708.jpg  
257K

EX A  
Pg 1 of 4



MARY B # 6998  
HOSTERT



20200213\_084713.jpg  
228K

TECHNICIAN

ROBERT BOARDLEY

# 3630



20200213\_084703.jpg  
193K

SECURITY SERVICES

# 3032

EXA  
Pg 2 OF 4



EX A  
Pg 3 of 4

3032

ISSUED 8 Mar



**DLC**  
DYNAMIC LIGHTING

EX A  
Pg 4 of 4



Customer Name and Service Address:  
 FRANK J CSERVAK JR  
 174 BARBERRY RD BARN  
 SEWICKLEY, PA 15143-9440  
 BILL ID: 879609798596

Account Number: 8796-070-000  
 Rate: RS-Residential Service Rider 21-  
 Date Prepared: 01/12/20

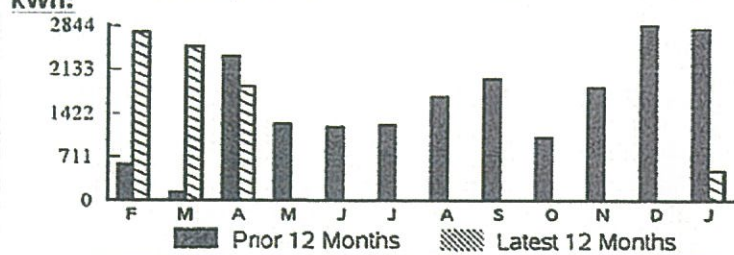
**Meter Reading Usage Information**

Next Scheduled Meter Reading Date: February 5, 2020  
**Meter Read Information for Meter Number:** F82092150  
 Present: Jan 6, 2020 - Estimate 16100.0000  
 Prior: Dec 6, 2019 - Actual 15605.0000  
 Difference 495.0000  
 Your Meter Multiplier x 1  
 Total kWh Used 495.0000

**Electric Usage:**

Comparing Your Usage

	Jan 19	Jan 20
Avg. kWh Per Day	85	16
Avg. Temperature (F)	36	36
YTD Usage (kWh)	2807	494



DAYS IN BILLING PERIOD											
F	M	A	M	J	J	A	S	O	N	D	J
13	17	32	29	30	29	32	33	29	29	30	33
30	31	29	30	32	31	28	33	30	30	29	31

- Average Monthly Usage for the past 13 months is 801 kWh.
- Total Annual Usage for the past 13 months is 10415 kWh.

**Summary**

**Prior Billing Information**

Amount of Last Bill	\$110.78
Prior Account Balance	\$110.78

**Current Billing Information**

DLC Basic Service Charges	\$90.93
<b>TOTAL ACCOUNT BALANCE PAYABLE TO DLC</b>	<b>\$201.71</b>

**ESTIMATED READING**

For more information see [www.duquesnelight.com](http://www.duquesnelight.com).  
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

The amount of \$1,155.26 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$4.87	\$11.41	1.25%	Feb 3, 2020	\$201.71

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 8796-070-000 PLEASE PAY THIS AMOUNT BY FEB 3, 2020 \$201.71

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

045620 000000098



FRANK J CSERVAK JR  
 174 BARBERRY RD BARN  
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY  
 PAYMENT PROCESSING CENTER  
 PO BOX 67  
 PITTSBURGH, PA 15267-0067



EXB  
 Pg 1 of 5

87960700003 000000000000 000001350



**Meter Reading Usage Information**

Next Scheduled Meter Reading Date: March 5, 2020

**Meter Read Information for Meter Number:** F82092150

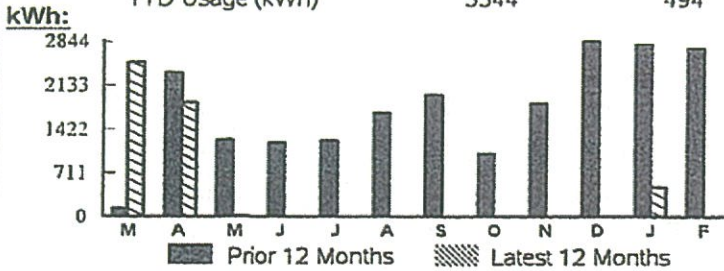
Present: Feb 5, 2020 - Actual 0.0000  
 Prior: Jan 6, 2020 - Estimate 16100.0000  
 Difference 0.0000

Your Meter Multiplier x 1  
 Total kWh Used 0.0000

**Electric Usage:**

**Comparing Your Usage**  
 Feb 19 Feb 20

Avg. kWh Per Day 91 0  
 Avg. Temperature (F) 27 36  
 YTD Usage (kWh) 5544 494



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	31	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh

**Summary**

**Prior Billing Information**

Amount of Last Bill \$1,356.97  
 Prior Account Balance \$1,356.97

**Current Billing Information**

DLC Basic Service Charges \$30.52  
**TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,387.49**

**ACTUAL METER READING BILL**

For more information see [www.duquesnelight.com](http://www.duquesnelight.com).

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number 8796-070-000 PLEASE PAY THIS AMOUNT BY MAR 3, 2020 \$1,387.49

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

049705 000000187



FRANK J CSERVAK JR  
 174 BARBERRY RD BARN  
 SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY  
 PAYMENT PROCESSING CENTER  
 PO BOX 67  
 PITTSBURGH, PA 152



EX B







FRANK J CSERVAK JR  
 174 BARBERRY RD  
 Account # 7796-070-000

Due Date	Amount Due
11/27/2024	\$0.00

**Bill Summary**



Bill ID: 779058086668 Date Prepared: 11/06/2024

Previous Account Balance	\$3,528.65
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$3,528.65</b>
Disputed Charges	-\$3,822.12
<b>Active Account Balance</b>	<b>-\$293.47</b>
DLC Charges	\$13.08
<b>NEW ACCOUNT BALANCE</b>	<b>-\$280.39</b>
<b>AMOUNT DUE BY 11/27/2024</b>	<b>\$0.00</b>

**Message Center**

Never touch a downed power line or anything that is in contact with it! It can carry an electric current causing serious injury or possibly death. Call Duquesne Light Company's emergency number – 412-393-7000 – to report downed wires, accidents involving utility poles or power lines or any other hazardous situation. We answer 24/7. For more information, go to [DuquesneLight.com/downedlines](http://DuquesneLight.com/downedlines).

Signing up for our paperless program is fast and easy! Enroll today at [DuquesneLight.com/paperless](http://DuquesneLight.com/paperless) and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at [DuquesneLight.com/dollar](http://DuquesneLight.com/dollar).

**Usage Comparison Chart**

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-321	0	30	56
Last Month	-440	0	29	71
Same Month Last Year	27	0	29	54



Average Monthly Usage for the last 12 months: -171 kWh  
 Total Annual Usage for the last 12 months: -2057 kWh

BI\_POSTAL\_20241106PRD.xml-46269-000005482

Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2024-11-27



Account #  
7796-070-000

Due Date	Amount Due
11/27/2024	\$0.00

\$

USD Amount Enclosed

023135 000005482



FRANK J CSERVAK JR  
 174 BARBERRY RD  
 SEWICKLEY PA 15143-9440



Please mail payment to:

DUQUESNE LIGHT  
 PO BOX 371324  
 PITTSBURGH PA



EX C  
Pg 1 OF 2

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7794147547

Meter Reading Usage Information

Meter Number	F84321777
Present 11/06/2024 Act	99,876.6400
Prior 10/07/2024 Act	99,884.6770
Difference	-8.0370
Your Meter Multiplier	40
Total kWh Used	-321.4800
kWh Credits from Prior Billing	-2,393.3600

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.1185 / kWh	
<b>DLC Charges</b>		<b>\$13.08</b>
Customer Charge		\$12.50
DSIC Surcharge	5%	\$0.63
Pennsylvania Tax Adjustment		-\$0.05
<b>Supply Charges</b>		<b>\$0.00</b>

Total kWh Used 0.0000

Service Charges \$13.08

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,393.3600
Total kWh Used/Generated from Current Billing	-321.4800
Bank NET Generation Balance	<u>-2,714.8400</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

**Supplier Agreement ID: 7794147547**  
**Rate Schedule: RS-Residential Service Rider 21**

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 14-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit [WattChoices.com](http://WattChoices.com)
- Join our Budget Plan for consistent bills at [DuquesneLight.com/budget](http://DuquesneLight.com/budget). If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting [DuquesneLight.com](http://DuquesneLight.com)
- Your bill contains \$0.89 in estimated PA State Taxes, of which \$0.77 is PA Gross Receipts Tax.



EXC  
Pg 2 OF 2



Meter Reading Usage Information			Summary																																																	
Next Scheduled Meter Reading Date: January 7, 2020			<b>Prior Billing Information</b>																																																	
<b>Meter Read Information for Meter Number: F82092150</b>			Amount of Last Bill	\$97.42																																																
Present:	Dec 6, 2019 - Actual	15605.0000	<b>Prior Account Balance</b>	\$97.42																																																
Prior:	Nov 7, 2019 - Estimate	15106.0611	<b>Current Billing Information</b>																																																	
	<b>Difference</b>	498.9389	DLC Basic Service Charges	\$13.36																																																
Your Meter Multiplier		X 1	<b>TOTAL ACCOUNT BALANCE PAYABLE TO DLC</b>																																																	
	<b>Total kWh Used</b>	<b>498.9389</b>		<b>\$110.78</b>																																																
<b>Electric Usage:</b>			<b>ACTUAL METER READING BILL</b>																																																	
<b>Comparing Your Usage</b>			For more information see <a href="http://www.duquesnelight.com">www.duquesnelight.com</a> .																																																	
		Dec 18	Dec 19	Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at <a href="http://www.duquesnelight.com">www.duquesnelight.com</a> or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.																																																
Avg. kWh Per Day		95	0	The amount of \$1,155.26 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.																																																
Avg. Temperature (F)		36	37																																																	
YTD Usage (kWh)		18619	9921																																																	
<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>J</th><th>F</th><th>M</th><th>A</th><th>M</th><th>J</th><th>J</th><th>A</th><th>S</th><th>O</th><th>N</th><th>D</th> </tr> </thead> <tbody> <tr> <td>30</td><td>13</td><td>17</td><td>32</td><td>29</td><td>30</td><td>29</td><td>32</td><td>33</td><td>29</td><td>29</td><td>30</td> </tr> <tr> <td>33</td><td>30</td><td>31</td><td>29</td><td>30</td><td>32</td><td>31</td><td>28</td><td>33</td><td>30</td><td>30</td><td>29</td> </tr> </tbody> </table>					DAYS IN BILLING PERIOD												J	F	M	A	M	J	J	A	S	O	N	D	30	13	17	32	29	30	29	32	33	29	29	30	33	30	31	29	30	32	31	28	33	30	30	29
DAYS IN BILLING PERIOD																																																				
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33	30	31	29	30	32	31	28	33	30	30	29																																									
<ul style="list-style-type: none"> <li>• Average Monthly Usage for the past 12 months is 827 kWh.</li> <li>• Total Annual Usage for the past 12 months is 9921 kWh.</li> </ul>																																																				
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Dec 30, 2019	Payment Due	Amount Due																																																
\$0.74	\$1.72	1.25%	Dec 30, 2019	\$110.78																																																

Please return this portion with your payment. Please enclose check facing forward.  
Make payment payable to Duquesne Light Company in US Currency.

Account Number  
8796-070-000

PLEASE PAY THIS AMOUNT BY DEC 30, 2019  
\$110.78

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

049031 000000154



FRANK J CSERVAK JR  
174 BARBERRY RD BARN  
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT COMPANY  
PAYMENT PROCESS  
PO BOX 67  
PITTSBURGH, PA 15

EX D

Pg 2 OF 2

ATT #5

House - 8796

DATE	METER #	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	TED Usage Kw	Ted & Teisa Solar Kw	Caorvak Net Kw	Corrected Heat Pump Kw Rate	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments House - 8796
10/7/17		26830.5090	\$0.1569	1635.5730	\$258.64	441.2		441.2	\$0.1569	\$0.1569	\$89.22	-\$187.42
11/5/17		28482.8930	\$0.1587	1652.3840	\$282.29	721.7		721.7	\$0.1333	\$0.1333	\$96.20	-\$186.09
12/5/17		30794.0300	\$0.1540	2311.1370	\$356.02	1625.5	-231.3	1394.2	\$0.1024	\$0.1194	\$186.47	-\$189.55
1/7/18		33395.4500	\$0.1559	2601.4200	\$405.57	3556.0	-210	3346.0	\$0.1153	\$0.1225	\$409.89	\$4.32
2/6/18		35846.5940	\$0.1550	2451.1440	\$378.95	4216.6		4216.6	\$0.1004	\$0.1004	\$423.35	\$43.40
2/19/18		36424.0000	\$0.1605	577.4060	\$92.65	1314.0	-94.2	1219.8	\$0.0994	\$0.1071	\$130.84	\$37.99
		Sub Total		11229.0640	\$1,753.12	11875.0	-535.5	11339.5			\$1,298.77	-\$487.35
2/19/18		0.0000										
3/7/18		143.8100	\$0.2112	143.8100	\$30.37	656.0	-219.8	436.2	\$0.0608	\$0.0916	\$39.91	\$9.54
4/8/18		2484.0060	\$0.1555	2340.1960	\$363.89	2337.8	-750.1	1587.7	\$0.0722	\$0.1063	\$168.77	-\$195.12
5/7/18		3731.9330	\$0.1651	1247.9270	\$206.03	1088.6	-847.6	241.0	\$0.0357	\$0.1611	\$38.83	-\$167.20
6/6/18		4937.0710	\$0.1621	1205.1380	\$195.31	553.8	-933.2	-379.4	-\$0.1317	\$0.1923	-\$72.96	-\$286.27
7/5/18		6181.7920	\$0.1623	1244.7210	\$202.02	908.6	-877.7	30.9	\$0.0058	\$0.1715	\$5.30	-\$186.72
8/6/18		7880.9660	\$0.1603	1699.1740	\$272.42	1744.3	-1016.8	727.5	\$0.0660	\$0.1593	\$115.16	-\$167.26
9/8/18		9870.7720	\$0.1575	1989.8080	\$313.35	191.8	-850.2	-658.4	-\$1.1829	\$0.3446	-\$228.88	-\$540.23
9/10/18		9905.0000	\$0.0000	34.2280								
		Sub Total		9905.0000	\$583.39	7480.9	-5495.4	1985.5			\$68.13	-\$1,516.26
9/10/18		0.0000										
10/7/18		991.5180	\$0.1704	991.5180	\$168.95	1353.4	-606.7	746.7	\$0.0906	\$0.1643	\$122.68	-\$46.27
11/5/18		2839.0670	\$0.1541	1847.5490	\$284.74	712.6	-384.5	328.1	\$0.0756	\$0.1643	\$53.91	-\$230.83
12/5/18		5684.9620	\$0.1509	2845.8950	\$429.58	3058.3	-172.8	2885.5	\$0.1018	\$0.1079	\$311.35	-\$118.21
1/7/19		8491.7320	\$0.1417	2806.7700	\$397.67	3541.3	-159.8	3381.5	\$0.1008	\$0.1056	\$357.09	-\$40.58
2/6/19		11228.6080	\$0.1608	2736.8760	\$440.21	4188.9	-50	4138.9	\$0.1021	\$0.1033	\$427.55	-\$12.66
3/6/19		13733.1370	\$0.1617	2504.5290	\$404.86	3402.8	-216.6	3185.2	\$0.0956	\$0.1021	\$325.31	-\$79.55
4/7/19		15598.2880	\$0.1655	1863.1310	\$310.19	3077.6	-558.6	2521.0	\$0.0829	\$0.1012	\$255.13	-\$55.06
		Sub Total		15596.2880	\$2436.18	19334.90	-2147.00	17187.90			\$1,853.01	-\$583.17
5/7/19		15605.5590	\$1.5703	9.2910	\$14.59	711.3	-770.4	-59.1	\$0.0205	\$0.1079	\$14.59	\$0.00
6/9/19		15260.6720	-\$0.0386	-344.887	13.32	110	-941	-931	\$0.1211	\$0.1803	\$13.32	\$0.00
7/17/19		15014.0000	-\$0.0549	-248.632	13.53	45.2	-44.5	0.7	\$0.2993	\$0.1803	\$13.53	\$0.00
8/8/19		15414.0530	\$0.0329	400.013	13.18	843	-1038	-195	\$0.0155	\$0.3243	\$13.18	\$0.00
9/8/19		15264.8300	N/A	-149.223	14.37	395.5	-1048.4	-652.9	N/A	N/A	\$14.37	\$0.00
10/8/19		15197.8170	N/A	-67.013	14.05	-113.6	-880.7	-994.08	N/A	N/A	\$14.06	\$0.00
11/10/19	ESTIMATED	15106.0611	N/A	-91.7559	14.37	34.9	-605.7	-670.8	N/A	\$0.1033	\$14.37	\$0.00
12/8/19	ESTIMATED	15505.0000	N/A	489.9369	13.36	92.2	-39.5	52.7	N/A	\$0.1079	\$13.36	\$0.00
1/12/20	ESTIMATED	16100.0000	\$0.2123	495.0000	\$201.71	615.60	-116.60	499.00	N/A	\$0.1056	\$52.69	-\$149.02
2/11/20	RESET to -0-	0.0000	\$0.2123	0.0000	\$1,387.48			0.0000			\$0.00	-\$1,387.49
2/12/20	ESTIMATED	16500.0000	\$0.1423	500.0000	\$76.33	802.10	-124.70	677.40		\$0.1056	\$71.53	-\$4.80
		Sub Total		-0.2700	\$110.78	2118.50	-5368.90	-3250.18				-\$1,541.30
		d Totals		36730.0620	\$5,893.47	40809.3	-13546.8	27262.7				-\$4,097.08

CREDIT  
OWNED  
2-19-18  
\$457.35

CREDIT  
OWNED  
9-10-18  
\$1515.26

CREDIT  
OWNED  
4-7-19  
\$583.17

NO  
PAYMENTS  
MADE

FINAL BILL  
\$823.32  
SET TO  
"0"

OVERBILLING # 8796 \$ 2555.78  
FINAL INVOICE \$823.32 SET TO 1.01

EX E  
#8796-HOUSE

DISPUTE

Flip-Flop Billing Accounts

1

2

3

4

5

6

ATT # 5

Service Never Ends Barn - 7796

METER #	DATE	Meter Reading	Duq Lt Co Kw Rate	DLC Kw	Duq Lt Co Bill	Ted Usage Kw	Ted & Telas Solar Kw	Cservak Net Kw	Heat Pump Rate (Fixed)	Corrected Bill	Adjustments Barn - 7796	
	11/8/17	0.0000										
	12/5/17	2150.5320	\$0.1680	2150.5320	\$356.93	1,968.3	-83	1,765.3	\$0.1085	\$193.71	-\$163.22	
	1/7/18	5354.8930	\$0.1544	3204.3610	\$494.71	2,025.6	-128.8	1,896.8	\$0.1137	\$215.67	-\$279.04	
	2/6/18	8450.8110	\$0.1537	3095.6180	\$475.67	1,956.2	-120	1,836.2	\$0.1140	\$209.33	-\$266.34	
	3/7/18	10815.4870	\$0.1552	2364.9760	\$367.15	1,825.6	-195	1,630.6	\$0.1110	\$181.00	-\$186.15	
	4/8/18	12830.5650	\$0.1566	2015.0780	\$315.56	1,795.7	-520.2	1,275.5	\$0.1093	\$139.41	-\$176.15	
	5/7/18	13882.3840	\$0.1676	1051.8190	\$176.26	1,725.3	-569.9	1,165.4	\$0.1508	\$175.74	-\$0.52	
	6/6/18	14509.9780	\$0.1742	627.5940	\$109.34	1,143.8	-722.9	420.9	\$0.1590	\$66.50	-\$42.84	
	7/8/18	15707.3030	\$0.1628	1197.3250	\$194.89	1,266.1	-706.4	559.7	\$0.1614	\$90.34	-\$104.55	
	8/6/18	17310.4280	\$0.1610	1603.1250	\$258.05	1,599.7	-858.7	741.0	\$0.1594	\$118.12	-\$139.93	
		Sub Total		17310.4280	\$2,748.56	15,206.3	-3994.9	11,311.4		\$1,389.80	-\$1,358.76	
				Metering Rate Changed								
	9/8/18	19221.5820	\$0.1578	1911.1540	\$301.58	1,454.5	-730.6	723.9	\$0.1642	\$118.86	-\$182.72	
	10/7/18	20132.1300	\$0.1667	910.5480	\$151.77	1,309.2	-463.1	856.1	\$0.1671	\$143.05	-\$8.72	
	11/5/18	21230.9680	\$0.1601	1098.8380	\$175.87	1,506.5	-268.2	1,248.3	\$0.1166	\$145.55	-\$30.32	
	12/5/18	24388.2690	\$0.1504	3157.3010	\$474.81	2,742.5	-137.4	2,605.1	\$0.1050	\$273.54	-\$201.27	
	1/7/19	28125.2920	\$0.1426	3737.0230	\$593.05	1,151.2	-54.8	1,096.4	\$0.1245	\$136.50	-\$396.55	
	2/6/19	32395.9390	\$0.1589	4270.6470	\$678.42	2,781.1	-83.3	2,697.8	\$0.1111	\$299.73	-\$378.69	
	3/9/19	35992.8470	\$0.1602	3596.9080	\$576.28	2,358.6	-236.1	2,122.5	\$0.1118	\$237.30	-\$338.98	
				18682.4190	\$2,891.78	13303.6000	-1953.5000				-\$1,537.25	
				Flip-Flop Billing Accounts								
	4/7/19	38382.0070	\$0.1658	2388.1600	\$396.16	2,182.7	-411.6	1,771.1	\$0.1079	\$191.10	-\$205.06	
	5/7/19	38665.6000	\$0.2001	283.5930	\$56.76	444	-588.7	-124.7	\$0.1803	\$16.24	-\$40.52	
	6/8/19	38681.0350	\$1.0522	15.435	16.24	-242.3	-699.6	-941.9	\$0.1803	\$16.24	\$0.00	
	7/9/19	39086.868	\$0.3685	405.833	149.56	-8.9	-35.2	-44.1	\$0.1441	\$16.24	-\$133.32	
	8/8/19	39856.602	\$0.1734	769.734	133.5	280.1	-769.8	-489.7	\$0.1533	\$59.17	-\$74.33	
	9/9/19	40100.375	\$0.1441	243.773	54.19	-30.9	-742.2	-773.1	\$0.1441	\$16.24	-\$37.95	
	10/9/19	40031.695	N/A	-68.68	17.34	-131.3	-583.8	-715.1	\$0.1441	\$17.65	\$0.31	
	11/6/19	40038.099	N/A	6.404	17.65	-26.8	-384.0	-410.8	\$0.1441	\$17.34	-\$0.31	
	12/18/19	40848.153	\$0.1998	810.054	132.34	364.5	-216.1	148.4	\$0.1200	\$33.75	-\$98.59	
ESTIMATED	1/12/20	41700	0.2123	851	148.63	87.2	-10.9	76.3	\$0.1200	\$9.16	-\$139.47	
ESTIMATED	2/17/20	42000	\$0.1423	300	91.29	262.2	-94.6	167.6	\$0.1200	\$20.11	-\$71.18	
		Sub Total		4855.3060	\$973.74	2,831.1	-4411	-1,579.9		\$1,578.11	-\$800.42	
		Grand Totals		40948.1530	\$6,614.08	31,341.0	-10259.4	9,731.5		\$2,967.91	-\$3,696.43	

F82092154

CREDIT OWE  
8-6-18  
\$1358.76

CREDIT OWE  
3-9-19  
\$1537.25

NO PAYMENTS MADE

ACCT DELETED

DISPUTE

OVERBILLING #7796 \$2896.01

EX F  
# 7796 - BARN

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

FRANK J. CSERVAK, Jr., P.E.	:	
	:	
Complainant,	:	
	:	
vs.	:	Docket No. C-2023-3041897
	:	
DUQUESNE LIGHT COMPANY	:	
	:	
Respondent.	:	

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**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing Status Report upon the parties listed below, in accordance with the requirements of 52 Pa Code § 1.54 (relating to service by a party).

**VIA ELECTRONIC MAIL**

Michael Gruin Esquire  
Stevens & Lee  
17 N. Second Street  
Harrisburg, PA 17101  
(717) 255-7363  
[michael.gruin@stevenslee.com](mailto:michael.gruin@stevenslee.com)

Donald R. Wagner Esquire  
David Beane Esquire  
Stevens & Lee  
111 N, 6th Street  
Reading, PA 19601  
(610) 478-2216  
(610) 478-2169  
[donald.wagner@stevenslee.com](mailto:donald.wagner@stevenslee.com)  
[david.beane@stevenslee.com](mailto:david.beane@stevenslee.com)

ALJ Conrad Johnson  
[cojohnson@pa.gov](mailto:cojohnson@pa.gov)

Rosemary Chiavetta Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, Pa 17120  
[rchiavetta@pa.gov](mailto:rchiavetta@pa.gov)

Kevin Walker, CEO  
Duquesne Light Company  
411 Seventh Ave.  
Pittsburgh, Pa 15219  
[kwalker@duqlight.com](mailto:kwalker@duqlight.com)



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Frank J. Cservak Jr. P.E.

Dated: December 12, 2024