

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kristin Hrbek	:	
	:	
v.	:	C-2023-3041925
	:	
PECO Energy Company	:	

CORRECTED ERRATA NOTICE

This Errata Notice is to advise all parties of record that Administrative Law Judge Darlene Heep’s Initial Decision served on December 16, 2024, contains a typographical error. The utility is identified in the case caption incorrectly as “Philadelphia Gas Works” instead of “PECO Energy Company”. The error occurred on Page 1, in the Case Caption.

Please find the corrected page attached to this Errata.

The Initial Decision on the PA PUC website will be corrected as indicated above. This correction will not affect the exception dates established by the Secretary Letter dated December 16, 2024.

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Kristin Hrbek	:	
	:	
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	:	
PECO Energy Company	:	

INITIAL DECISION

Before
Darlene Heep
Administrative Law Judge

INTRODUCTION

This Initial Decision grants the Complaint in part and denies it in part. The Complainant’s request for reinstatement of a company payment agreement and a Commission-issued payment arrangement are denied. The claim that PECO bills and notifications were not received is sustained. No fine is imposed, but PECO is directed to meet with the Complainant to resolve billing address and communication preference issues.

HISTORY OF THE PROCEEDING

On July 18, 2023, Kristin Hrbek (“Complainant” or “Ms. Hrbek” or “Ms. Dougherty”¹) filed a Formal Complaint (“Complaint”) with the Public Utility

¹ During the hearing on August 6, 2024, the Complainant identified herself as Ms. Kristin Dougherty and stated that she has not used Hrbek in years and that for a while she has tried to have her name changed on the PECO account. Tr. 6.