

DeJesus & Arleth Acosta
Street Rd. Apt Hancock. 2
Allentown PA 19020

DATE OF DEPOSIT

DEC 19 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
North Street, Second Floor
Harrisburg, PA 17120.

Rebuttal

C-2024-3052479
Case # ~~2024-3052479~~
12/19/2024

PECO attorney Khadijah Scott is attempting to whitewash PECO's handling of a computer error that resulted in late payments to other customers.

PECO is attempting to manipulate the situation by asserting that we are responsible for the late bill that occurred three months ago. I have an email from an investigator named Tyler Brennan, which serves as Exhibit A, in which he acknowledges that the error was a computer malfunction. If this was a computer error, technicalities should be disregarded, and the bill should be dismissed on grounds of technicality, as per his statement.

PECO has been engaging in a practice that appears to be a form of price gouging against its customers. This practice involves sending late bills and subsequently charging a higher fee than the regular bill. This practice has been ongoing for an extended period and warrants further investigation. PECO's actions seem to be a violation of consumer rights and a breach of trust with customers who pay their light bills to the company.

PECO's attorney, Khadijah Scott, Esquire, is attempting to manipulate the situation and portray us as responsible for the bill. Alternatively, he may be seeking to benefit the company, PECO, and engage in deceptive behavior. Furthermore, they are attempting to mislead the consumer, which constitutes consumer fraud and price gouging.

Case # Fitch v Kentucky- Tennessee light power co 136 F 2d 12 (6th circuit 1943

Respectfully submitted
Alex Dejesus
Arleth Acosta

Afternoon Mr. DeJesus,

(It was a pleasure speaking with you today! Per our conversation, we confirmed that due to a technical error, the account was not billed on its regular monthly cycle timely! The company sincerely apologizes for any inconvenience this may have caused. We have confirmed the issue since been resolved and the account has now been billed current from 7/16/24 – 9/11/24. We confirmed the total balance owed is \$287.94. We confirmed the company has established a 6-month payment agreement on this balance with monthly installments of \$47.99 to be paid in addition to current charges beginning with the next bill. We confirmed there is no longer a balance on the account. The next scheduled meter reading date is 10/11/24, after which is when you expect to receive the next bill with the first payment agreement installment.

DeJesus – do you agree with the information above and are you now satisfied? Please respond accordingly.

t,

er Brennan

ler Brennan

anager, *Customer Relations*

one: 267-533-1293

mail: tyler.brennan@exeloncorp.com

EXHIBIT AB

JUSTIA

Fitch v. Kentucky-Tennessee Light & Power Co., 136 F.2d 12 (6th Cir. 1943)

US Court of Appeals for the Sixth Circuit - 136 F.2d 12 (6th Cir. 1943)

June 4, 1943

136 F.2d 12 (1943)

FITCH

v.

KENTUCKY-TENNESSEE LIGHT & POWER CO., for Use and Benefit of TRI-CITY UTILITIES CO.

No. 9368.

Circuit Court of Appeals, Sixth Circuit.

June 4, 1943.

***13** Laurence B. Finn, of Bowling Green, Ky. (Finn & Orendorf and Laurence B. Finn, all of Bowling Green, Ky., on the brief), for appellant.

James W. Stites, of Louisville, Ky., and Lynne A. Warren, of New York City, for appellee.

Before HICKS, SIMONS, and McALLISTER, Circuit Judges.

McALLISTER, Circuit Judge.

The Kentucky-Tennessee Light & Power Company brought suit against Henry D. Fitch, its former president, the Nashville Coal Company, and Justin Potter, its president, alleging that Fitch, in purchasing coal for the Power Company, from the Coal Company, had

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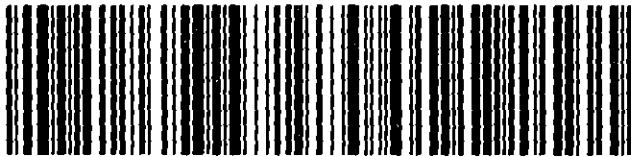
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Label 228, March 2016

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