



January 9, 2025

Re: Docket No. C-2024-3052360

To Whom It May Concern:

PPL is asking that IGS Energy be added to the formal complaint. PPL is claiming PPL made the request to IGS Energy and it was IGS Energy who did not honor the Standard Offer on June 3rd, the date Jaya Yoga was enrolled. Based on this information Jaya is adding IGS Energy to the formal complaint.

As of December 2024, PPL is claiming they sent the request to IGS and IGS never processed the request. PPL is asserting IGS is responsible for the negligence. As mentioned previously, the bills in question are 3x more than the Standard Offer rate I agreed to.

Jaya is a small business not a multimillion-dollar corporation. We just want to pay the rate agreed to on June 3rd 2024 and put this matter to rest.

Sincerely,

Hilary Steinberg
Founder/Owner

