

Kayleen Herbstritt

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1/23/25

To Whom It May Concern,

I am a customer of PA American Water and am participating in the upcoming hearing regarding their proposed rate increase, scheduled for February 27, 2025. To adequately prepare for this hearing and ensure a thorough review, I am requesting access to the following information:

1. Rate Justification Documents:

Copies of all filings, exhibits, and documentation submitted by PA American Water in support of their rate increase, including cost of service studies, revenue requirements, and tariff schedules.

2. Infrastructure and Improvement Plans:

Records related to any infrastructure improvement projects that PA American Water has cited in justifying the rate increase, including project budgets, timelines, and current status of completion.

3. Rate Comparisons:

Data comparing PA American Water's rates with those of other utilities regulated by the PUC in Pennsylvania, as well as any benchmarks used for setting reasonable rates.

4. Procedural Records:

Documentation of all hearings, notices, and communications between the PUC and PA American Water related to this rate case.

5. Compliance and Oversight Information:

Records indicating whether PA American Water has complied with previous rate-related decisions, including directives regarding cost allocation, infrastructure investment, or public notice requirements.

6. Service Quality Reports

Documentation regarding the wi-fi readers installed, and the machine used to read the meters : including but not limited to, manufacturer of that system, field tests completed on the systems, calibration and manufacturer's recommendations regarding maintenance and calibration pertaining to the systems.

As this information is directly relevant to the hearing, I kindly request that it be provided as soon as possible. If any of this information is publicly available online, I would appreciate guidance on where it can be accessed.

Thank you for your assistance in this matter. Should you require any further details or clarification regarding this request, please feel free to contact me at Kayleen.herbstritt@halliburton.com or 814-596-8069.

Sincerely,

Kayleen Herbstritt