

----- Forwarded Message -----

From: johnmnovak@aol.com <johnmnovak@aol.com>

To: PC, eFiling <ra-efiling@pa.gov>; NOVAK JOHN M <johnmnovak@aol.com>

Sent: Monday, January 27, 2025 at 12:13:59 PM EST

Subject: PA PUC eServe Notice - Link was broken, please advise Document F-2024-3046076

Thank you to whomever is writing. There is no name on your note.

The link works now. On 1/25/25, 1/26/25, and this AM, 1/27/25, it was broken with an error message. This was on PA PUC's side. The issue was that same in logging into the website directly.

I was able to download the *Opinion and Order Letter* now. In it, you have my name spelled incorrectly in some places. It is John M Novak (vs. Novack).

The letter states that the case will be reopened yet it is inconclusive. What will occur next and when? Is there a 3rd hearing?

It is astounding to me that the PUC has spent all of this time and energy on this matter and that I have spent endless hours on it as well. It is clear as can be that Palmco Energy PA LLC d/b/a Indra Energy fraudulently hijacked my PECO account and falsified statements that this was approved by me. Palmco failed to produce any such evidence of any conversation, correspondence, or action by me for any such approval. They lied.

I thought that the role of the PUC was in part, to act as a watchdog to protect consumers from unfair utility practices such as this. How has the PUC done so in this matter?

I also mentioned that other neighbors have experienced the same from Palmco. So, by inaction on the part of the PUC, that enables Palmco to continue fraudulent activities.

Further, how is that the PUC is unaware of the right contact information to serve Palmco? That has caused many more hours of work, cost and aggravation. An attorney from Palmco has called me several times, harassing me, basically trying to tell me that Palmco was not at fault! Of course, this is not the only complaint that your commission has had to contend with for Palmco in the state of PA. So, the response on the letter makes no sense to me!

John M. Novak
M (610) 804 9877

On Monday, January 27, 2025 at 11:13:59 AM EST, PC, eFiling <ra-efiling@pa.gov> wrote:

Mr. Novak,

The link seems to work fine. If you hold down the ctrl key and click on the link it should open for you. You may also go to our main page at www.puc.pa.gov and select Document Search along the top bar. Enter your docket number in the appropriate field and hit search. Select any of the highlighted docket numbers on the left side of the graph to view the specifics of your case or you may click on the direct link to the document to view it.

Thank you

From: johnmnovak@aol.com <johnmnovak@aol.com>

Sent: Sunday, January 26, 2025 10:03 PM

To: NOVAK JOHN M <johnmnovak@aol.com>; PC, eFiling <RA-eFiling@pa.gov>

Subject: [External] PA PUC eServe Notice - Link Is broken, please advise Document F-2024-3046076

ATTENTION: This email message is from an external sender. Do not open links or attachments from unknown senders. To report suspicious email, use the [Report Phishing button in Outlook](#).

The link on here is broken. Please advise what the notice is.

Thank you.

John M. Novak

M (610) 804 9877

On Sunday, January 26, 2025 at 02:41:02 PM EST, johnmnovak@aol.com <johnmnovak@aol.com> wrote:

----- Forwarded Message -----

From: RA-PCESERVE@pa.gov <ra-pceserve@pa.gov>

To: "johnmnovak@aol.com" <johnmnovak@aol.com>

Sent: Thursday, January 23, 2025 at 12:01:31 PM EST

Subject: PA PUC eServe Notice

Dear John M. Novak,

A(n) **Order** has been served in this proceeding. This document is docketed as **F-2024-3046076**. You may view this document at

[Opinion and Order - 3046076-OSA - 1-23-25 PM - Petition for Rehearing - John Novak v Palmco Energy PA LLC dba Indra Energy](#)

You are receiving this email because you are a(n) **Complainant** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.*

PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.