



February 19, 2025

VIA E-FILING

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

Re: Pennsylvania Public Utility Commission v. Veolia Water Pennsylvania, Inc.; Docket Nos. R-2024-3045192, R-2024-3045193, et al.
Compliance Filing Regarding Customer Assistance Program Tariff

Dear Secretary Chiavetta:

In accordance with Ordering Paragraph 4 of the Opinion and Order entered in this matter on October 10, 2024, enclosed please find the compliance tariff of Veolia Water Pennsylvania incorporating the customer assistance program discounted rates, terms and conditions. This tariff will take effect on Monday, March 3, 2025.

Copies of this filing have been served on all active parties as shown on the attached Certificate of Service.

Thank you for your attention to this matter. Please do not hesitate to contact me if you have any questions.

Sincerely,

COZEN O'CONNOR

By: David P. Zambito
Counsel for *Veolia Water Pennsylvania, Inc.*

DPZ

Enclosures

cc: Per Certificate of Service
James C. Cagle, Vice President, Rates and Regulatory Affairs, Veolia
Maryanne Hatch, Senior Director, Rates and Regulatory Affairs, Veolia
Larry Finnicum, Vice President and General Manager, VWPA
David Njuguna, Senior Manager, Regulatory Business (Municipal Water), Veolia

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	:	
	:	
v.	:	Docket Nos. R-2024-3045192
	:	and R-2024-3045193 <i>et al.</i>
Veolia Water Pennsylvania, Inc.	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this 19th day of February, 2025, served a true copy of the foregoing **Customer Assistance Program Compliance Tariff** upon the parties listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA E-MAIL ONLY (with Attachments):

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Respectfully submitted,



David P. Zambito, Esq.
Counsel for *Veolia Water Pennsylvania, Inc.*

SCHEDULE OF RATES

**CUSTOMER ASSISTANCE PROGRAM (CAP)
RIDER – ALL RATE ZONES FOR QUALIFYING RESIDENTIAL CUSTOMERS**

Application:

This Customer Assistance Program (“CAP”) Rider applies throughout the territories served under this tariff for residential service rendered. This Rider will be reflected on the customer bill as a credit.

Effective:

This Rider will be effective March 3, 2025.

Availability:

This rider is available for a customer in the Residential Class that meets the low-income criteria of 0% to 200% based on the Federal Poverty Level (“FPL”), as processed or verified by Company’s authorized administrator.

Rates:

<u>Tier</u>	<u>Poverty Level</u>	<u>Customer Service Charge Discount</u>	<u>Volumetric Discount</u>
1	0-50%	\$0 fixed service charge	100% discount on first 3,000 gallons
2	50-100%	\$0 fixed service charge	100% discount on first 2,000 gallons
3	101-150%	\$0 fixed service charge	100% discount on first 1,000 gallons
4	151-200%	\$0 fixed service charge	100% discount on first 500 gallons

Surcharges:

All surcharges applicable under the Company’s Rules and regulations shall still apply to Customers under the CAP Program.

Rules and Regulations:

If, at any time during CAP program participation a Customer’s family size or income changes, it is the Customer’s responsibility to notify the Company’s authorized agency about the change. Resulting changes in discount levels will be applied on a prospective basis only.

Customers participating in the CAP program will be required to recertify their eligibility, at a minimum, every two years.

If a Customer no longer satisfies the criteria set forth under Availability, the Customer will no longer be eligible to receive service under the CAP Program.

SCHEDULE OF RATES

CUSTOMER ASSISTANCE PROGRAM (CAP) RIDER
ALL RATE ZONES FOR QUALIFYING RESIDENTIAL CUSTOMERS (Continued)

Upon program enrollment, the CAP participant's arrearage balance will be frozen. For each timely payment (inclusive of a 5-day payment grace period) of the current monthly bill, the customer will receive \$25 toward the arrearage balance. Additionally, the Company will consider all payments received by the Company made on behalf of the customer, such as grants from any state or federal assistance program or community-based organization payment, as a payment made.

Failure to make timely payments will result in the Company returning the participant to the normal collection cycle and may lead to termination of service. To avoid termination, the participant must pay the amount set forth in the termination notice prior to the scheduled termination date.

CAP participants at or below 200% of the FPL, whose service is in threat of termination or has been terminated, are eligible for leak repair assistance free of charge to said customer up to a value of \$1,500 per calendar year. This leak repair assistance is limited to exposed internal lines, service line leakages from the curb box to the face of the customer's home, and minor plumbing repairs such as faucets and toilets. Leak assistance will be subject to funding availability.