

February 19, 2025

PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120

Dear Secretary of the Commission:

I am writing to formally appeal the denial of my request for a new payment arrangement on my account. I understand that my initial request was denied however due to my financial hardship and the uncertainty regarding my employment status, I'm requesting reconsideration.

My financial situation has made it extremely difficult to meeting my payments. I'm behind on everything and trying to catch up after the sudden death of my father. I'm currently a Federal Government employee with a lot of uncertainty about my job. They are laying off people and I'm not sure if the government will remain functioning when funding runs out on March 14<sup>th</sup>. A few things have changed since I had my hearing. I do not have a part time job anymore and it's just my salary in the house. My yearly salary won't allow me to apply for any assistance and I'm struggling. I'm unable to meet the current payment requirement that's asked of me. I'm asking that you please have mercy on me. I just can't afford it. My bank account is currently in the negative and I'm barely making it. I am requesting a revised payment plan that allows me to make consistent manageable payments per month. Is it possible to pay the monthly bill and set up something separate on the back balance?

Thank for your consideration in this matter.

Sincerely,  
Yolonda S. Jones