

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Yvonne Wright-Nnadi	:	
	:	
	:	F-2024-3050106
v.	:	
	:	
PPL Electric Utilities Corporation	:	

**ORDER GRANTING REQUEST FOR CONTINUANCE**

This Order grants a continuance in this case and also holds the case in abeyance while the matter is sent to the Office of Administrative Law Judge Mediation Unit for a resolution conference.

On July 16, 2024, Yvonne Wright-Nnadi (Complainant) filed a Formal Complaint, alleging PPL Electric Utilities Corporation (Respondent) is threatening to shut off or has shut off her utility service, there were incorrect charges on her bills, that she was having other issues with the utility and requesting a payment arrangement.

On August 5, 2024, the Respondent filed an Answer to the Formal Complaint denying the material allegations of the Complaint.

An Initial Hearing was to have been held in this case on March 6, 2025.<sup>1</sup> On February 26, 2025, the Respondent, via email, submitted a request for a continuance on behalf of the Complainant which indicated that the Complainant was having health

---

<sup>1</sup> This is the second continuance request in this matter. The first was granted on October 29, 2024 and the matter was rescheduled.

issues and would not be able to participate in the hearing. The Respondent indicated in the email that it does not oppose the continuance request.

The Commission's Rule of Administrative Practice and Procedure at 52 Pa. Code § 1.15(b) states that, "Only for good cause shown will requests for continuance be considered." The fact that the Complainant is dealing with health issues, unable to prepare for the hearing and needs additional time is good cause for a continuance.

Further, the parties indicated that they are interested in pursuing mediation in this matter. They requested that the case be reassigned to the Office of Administrative Law Judge Mediation Unit for a resolution conference. Since both parties are interested in mediation, I will grant the request and reassign the matter to the Mediation Unit for the scheduling of a resolution conference. This matter will be held in abeyance while the parties pursue mediation, and the parties will be directed to provide the undersigned presiding officer with status updates every 45 days from the date of this Order.

THEREFORE,

IT IS ORDERED:

1. The Complainant's Request for Continuance is hereby granted.
2. That this matter is continued.
3. That the hearing scheduled for March 6, 2025, be and hereby is continued and the matter will be held in abeyance.
4. That the matter will be reassigned to the Office of Administrative Law Judge Mediation Unit for a resolution conference.



**F-2024-3050106 - YVONNE WRIGHT-NNADI v. PPL ELECTRIC UTILITIES CORPORATION**

YVONNE WRIGHT-NNADI  
603 MAPLEWOOD COURT  
SAYLORSBURG PA 18353  
**973.580.4236**  
yfw1988@gmail.com  
Served via email February 28, 2025

MEGAN E RULLI ESQUIRE  
POST & SCHELL P C  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101  
**717.612.6012**  
**717.472.0466**  
mrulli@postschell.com  
Accepts eService February 28, 2025  
*(Counsel for PPL Electric Utilities Corporation)*

DEVIN T RYAN ESQUIRE  
POST AND SCHELL P C  
ONE OXFORD CENTRE  
301 GRANT STREET SUITE 3010  
PITTSBURG PA15219  
**717.612.6052**  
dryan@postschell.com  
Accepts eService February 28, 2025  
*(Counsel for PPL Electric Utilities Corporation)*

KIMBERLY A KLOCK ESQUIRE  
PPL SERVICES CORPORATION  
2 NORTH 9TH STREET  
ALLENTOWN PA 18101  
**610.774.5696**  
kklock@pplweb.com  
Accepts eService February 28, 2025