

DATE OF DEPOSIT

109 Ludwig Road  
Neshannock, PA 16105

FEB 21 2025

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

February 21, 2025

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utilities Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: John Logue v. Peoples Natural Gas  
Company LLC at Docket No.  
C-2025-3053181

Dear Secretary Chiavetta:

On behalf of John Logue, appearing Pro Se, please find enclosed my response to Peoples Natural Gas Company LLC Answer to Complaint, from Meagan Moore, Senior Counsel, dated February 20, 2025.

If there are any questions or additional action required, please feel free to contact me.

Thank You,



John J. Logue

cc. Meagan Moore, Senior Counsel

COMMONWEALTH OF PENNSYLVANIA

BEFORE

THE PUBLIC UTILITIES COMMISSION

DATE OF DEPOSIT

FEB 21 2025

John J. Logue

v.

Peoples Natural Gas Company LLC

) Complaint Docket

) No. C-2025-3053181

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Response of John J. Logue, Pro Se

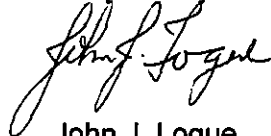
To Peoples Natural Gas Company LLC Answer to Complaint

1. A Response to "1. Admitted" and "3. Admitted" cannot be provided since it is unclear what is admitted to in any document received.
2. I respond to Peoples Answers as follows:
  1. I agree that the WNA was approved as stated in Peoples Answer. Nowhere in my initial complaint nor this answer am I challenging the rate approval or the approval of the new WNA charge. Nor am I challenging the manner in which it is calculated.
  2. Peoples answer to the claim that the first WNA billing was approved for bills rendered during the heating season of October 1 through May 31 is specious. I would argue that the layman's understanding of the word "rendered" would mean "for usage on and after" the heating season of October 1 through May 31. My first bill in which the WNA appeared is for the period of August 31, 2024 through October 2, 2024. I was billed this charge for a period beginning even before the Public Utilities Commission approved the imposition of the WNA on September 12, 2024.
  3. The first bill I received with the WNA was, in fact, calculated incorrectly resulting in my apparent overpayment on my bill. A credit was later issued and reflected in the next month's bill. Peoples answer states ".....all billing for the WNA since October 21, 2024 has been correct as rendered to Complainant." That statement illustrates the heart of the Complaint. How do I know that to be true independent of Peoples saying it?
  4. Agreed.
  5. I made a concerted effort in October and November 2024 through three (3) telephone calls to Peoples to explain what the new WNA charge was for and how it was calculated. I was repeatedly told to "go to page 79 of our Rate Filing with the Public Utilities Commission to find the calculation". Peoples Exhibit A in their

Answer perfectly illustrates the heart of my complaint. In a telephone conference with three of Peoples representatives on February 12 in answer to this Complaint, I was told they could provide me with a calculation of the WNA charge on my bill. In fact Peoples did provide such a calculation for my bill of September 1 through October 2, 2024 (not the first calculation later determined to be in error). Peoples included it in their Answer as Exhibit E. I draw your attention to that document. As a layman, I am trying to understand what is "Normal heating degree days", "deadband" and where can the average person find the basis for these numbers. Finally that document has a Note at the bottom which states "The distribution charge displayed on your bill may include other rate components and therefore not match the above distribution charge amount" Really? After going through this convoluted, complicated calculation, it still may not reflect the final billed amount? In that telephone conference referenced above, one of the representatives could not tell me exactly where the temperatures used as the basis for the calculation could be found.

3. Contrary to Peoples contention and position that this Complaint involves contesting the closed matter of the rate increase and imposition of the WNA, I contend it does not. I contend that Peoples continuously misunderstands or ignores the heart of the Complaint. This complaint boils down to one simple word... **Transparency**. This Complaint is in no way questioning or contesting the rate increases or WNA imposition nor the way it is calculated. This Complaint is asking that the Public Utilities Commission order Peoples to clearly state on its bill a simplified calculation of how the WNA billed amount is calculated, much like the Commodity, Delivery and Capacity charges are spelled out on the bill. In this day and age when all public and private bills and charges are under scrutiny, transparency is the standard.
4. For the above stated reasons, Complainant, John J. Logue respectfully requests that Complaint not be dismissed and it proceed to a full hearing on the merits.
5. A response to "6. Unknown to Respondent." And "7. Admitted" cannot be provided since it is unclear what is admitted to in any document received.

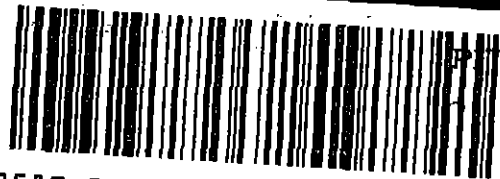
Respectfully submitted,



John J. Logue  
Pro Se

John J. Logue  
109 Ludwig Road  
Neshannock PA  
16105

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utilities Commission  
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Harrisburg, PA 17105-3265

17105-326565



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**CMPC**

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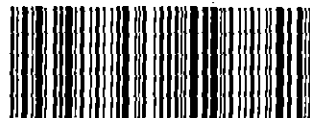
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