

Rosemary Chiavetta  
Secretary  
PA Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

EXCEPTIONS OF

YOLONDA JONES v. PPL ELECTRIC UTILITIES CORPORATION

Docket No: C-2024-3048012

I am writing to formally appeal the denial of my request for a new payment arrangement on my account. I understand that my initial request was denied however due to recent changes since I had my hearing, I'm requesting reconsideration.

My financial situation has made it extremely difficult to make any payments and I'm asking for a new agreement with a payment plan I can afford.

Here are a few things that have contributed to my hardship and will have an impact on my future plan:

I am a current Federal Government employee. There is a lot of uncertainty with my job. It's like a huge cloud over my head not knowing if I will lose my job. My agency has fired over 1,500 people with more layoffs to come. The Government funding will end March 14th and there is a huge possibility that I will be furloughed if they don't pass the funding bill.

After my father took ill and his sudden death was a strain on my fiancée.

I do not have a part time job anymore. I've had to return to work full time commuting five days a week so there's no time to work a second job. It's just my salary in the house.

I'm very concerned that I won't be able to make a lump sum payment. I just can't afford it.

I'm at your mercy and is requesting a revised payment plan that allows me to make consistent manageable payments each month. Is it possible to set up a recurring payment on the back balance?