



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

March 17, 2025

A-6427806
A-2025-3053956

ARK LIFE SERVICES LLC
TWO BALA PLAZA SUITE 300-556
BALA CYNWYD PA 19004

RE: APPLICATION OF ARK LIFE SERVICES LIMITED LIABILITY COMPANY

To Whom It May Concern:

On March 12, 2025, the application of *Ark Life Services Limited Liability Company*, at A-2025-3053956, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. For the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

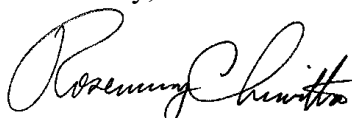
I, _____, hereby state that the facts set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Compliance Specialist Kevin Morgan, Bureau of Technical Utility Services at (717) 787-2687. Faxed or emailed filings are **not** accepted.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure

Docket No. A-2025-3053956
Ark Life Services Limited Liability Company

Request for Information

1.) Question #10 of the application.

- A.) Unfortunately, “the greater Philadelphia area” is too vague for a proper description of a territory. Please resubmit with a clear and defined border that can be easily identified on a map. Naming the originating counties is the most used manner of achieving this goal.
- B.) Is it your intention to offer transportation from points in the City and County of Philadelphia?
- C.) The proposed persons being transported under question #10 of the application limits your service to ambulatory and wheelchair passengers only. Do you wish to broaden your customer base? Review the attached list of examples of passenger carrier territories on the last pages of the data request. Please make corrections with the Commission’s criteria in mind or verify that the example below is what you now intend.

Ex. To transport persons, by motor vehicle, in Paratransit service, from points in City and County of Philadelphia, to points in Pennsylvania, and return.

- FYI- Paratransit authority does not include airport transfer so this does not need or should not be mentioned in the territory.

2.) Question #5 of the applicant's verified statements.

Provide compliant policies that satisfy the requirements of 52 Pa Code with revision to the specific chapters below. Please review Title 52 information online, which may be accessed at www.pacode.com.

A.) § 29.503. Age restrictions. (minimum age): Will drivers have to be at least a certain minimum age?

B.) § 29.505. Criminal history. (schedule): How often will this check be done?

PARATRANSIT CARRIER TERRITORY EXAMPLES AND EXPLANATIONS:

The Public Utility Commission is specifically concerned with the location in which trips by your company will ORIGINATE. Your requested territory must have boundaries and are typically requested by County / Counties.

Take care in choosing the correct language. You must file a new application and pay an additional fee to amend any approved territory.

Examples below:

1) To transport persons, by motor vehicle, in Paratransit service, from points in (County name/names here), to points in Pennsylvania, and return.

This territory means that you are not limited to a vehicle type, not limited to the type of activity regarding non-emergency medical transportation, or transportation for virtually any reason. This language would give your company the broadest customer base to work from.

2) To transport persons, by motor vehicles, in Paratransit service, in wheelchair vans, between points in (County name/names here).

This territory means that you must:

- a) provide all services in wheelchair vans, and
- b) could travel only between points within the county or counties requested as your territory. You could not leave those counties and return.

3) To transport persons, by motor vehicle, in Paratransit service, limited to persons whose personal convictions prevent them from owning or operating motor vehicles, from points in (County name/names here), to points in Pennsylvania, and return.

This language is strictly for companies that specialize in transporting Amish people, this is NOT to be used for persons who are elderly and cannot drive, or who do not have a vehicle for any other reason.

Please contact the Tariff department for further explanations or guidance: (717) 214-7155

(Please leave a message for a Call Back.)