



March 24, 2025

VIA E-FILING

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: McCloskey v. Hidden Valley Utility Services, L.P. (Water and Wastewater Divisions) and Pennsylvania Public Utility Commission v. Hidden Valley Utility Services, L.P. (Water and Wastewater Divisions); Docket Nos. C-2014-2447138, C-2014-2447169, R-2018-3001306 and R-2018-3001307

Compliance Filing - Required Reports for 2024

Dear Secretary Chiavetta:

In compliance with the Settlement Agreement approved by the Pennsylvania Public Utility Commission by Order entered on December 21, 2023 at the above-referenced dockets, enclosed please find:

1. The Company's customer complaint logs, as required by Paragraph 52 of the Joint Petition for Settlement filed on May 25, 2023 (the "Settlement").
2. A report regarding operation and maintenance activities for 2024, as required by Paragraph 55 of the Settlement.

Additionally, Paragraph 56 of the Settlement Agreement provides:

If requested by the Hidden Valley Foundation's Board of Directors, HVUS will meet with representatives of the Hidden Valley Foundation's Board of Directors, virtually or in-person, at least once per calendar year, from 2023 through December 31, 2023.

The President of HVUS met with the Hidden Valley Foundation's Board of Directors in April, 2024. In addition, the President of HVUS had several phone calls during 2024 with the Water Subcommittee of the Board of Directors.

Copies of this filing have been served as shown on the enclosed Certificate of Service.

Rosemary Chiavetta, Secretary
March 24, 2025
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Respectfully submitted,

COZEN O'CONNOR



By: Jonathan P. Nase
Counsel for *Hidden Valley Utility Services, L.P.*

JPN

Enclosures

cc: Per Certificate of Service
James Kettler, President, Hidden Valley Utility Services, L.P.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tanya J. McCloskey, Acting Consumer Advocate	:	
	:	
	:	Docket Nos. C-2014-2447138
v.	:	and C-2014-2447169
	:	
Hidden Valley Utility Services, L.P. (Water and Wastewater Divisions)	:	
	:	
and	:	
	:	
Pennsylvania Public Utility Commission	:	
	:	
	:	
v.	:	Docket Nos. R-2018-3001306
	:	and R-2018-3001307
	:	
Hidden Valley Utility Services, L.P. (Water and Wastewater Divisions)	:	
	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this 24th day of March, 2025, served a true copy of the foregoing **Compliance Filing – Annual Reports for 2024** upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA E-MAIL AND FIRST CLASS MAIL:

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Respectfully submitted,

A handwritten signature in blue ink that reads "Jonathan P. Nase". The signature is written in a cursive style with a long horizontal flourish at the end.

Jonathan P. Nase, Esquire
Counsel for *Hidden Valley Utility Services, L.P.*

Hidden Valley Utility Services LP

2024

Customer Complaints – Water & Sewage

3/1/24 SV5046 Answering service called. Security states water on floor coming through wall. Cancelled call an hour later. Overflow from upstairs unit. Sewer clog.

3/27/24 PR2712 Sewer backup. Pressure jetted 6" sewer lateral. Installed clean out and inspection port.

4/14/24 ER1807 Answering service called Sun. 11:30pm. Leak in ceiling, homeowner had water off. Advised homeowner to call plumber. 3/8" line had hole from rubbing against floor joist.

4/18/24 PR2701 Dirty water. Investigation found only hot water dirty. Homeowner just arrived since December. Advised homeowner to flush hot water tank. No further complaints.

5/11/24 SV5035 Answering service called Sat. 12am. Leak just outside patio door. Shut off at curb stop. Service line leak. Homeowner association installed new service line.

7/16/24 FW1747 Low pressure. Due to low tank level 40.2' (Usual level at 50.5') . Leak @ North Summit repaired and pressure back to normal.

10/9/24 BC005 Noisy water meter. There is a leak outside of unit. No meter problem. Homeowner repaired their service line.

HIDDEN VALLEY UTILITY SERVICES, LP
MONTHLY ACTIVITY REPORT 2024

JANUARY

Nighttime Leak Detection - 2 nights

Water - pressure reducing stations checked

Wastewater - Pump stations checked

Water leak repair 2407 @ saddle on main line

Water leak repair 2303 @ curb stop at service line

Programmable Logic Controller (PLC) - fault on Sunday 1/14/24 due to power surge - Reset

PFOS (Perfluorooctane sulfonate) samples taken to lab for testing. (Forever chemical testing per DEP per quarter for one year).

North Summit auto flush valve leak - shut off for repair in the spring.

FEBRUARY

Water leak Repair 1499 @ main tee. Cut main line and install brass saddle.

Wastewater Plant 1 - Influent pump unclogged.

Cleaned chlorine contact tank - Wastewater Plant 2.

Cleaned chlorine contact tank – Wastewater Plant 1.

Water - pressure reducing stations checked

Wastewater - Pump stations checked

Water Shut offs for plumber at 1586 and 5303

MARCH

Nighttime Water Leak Detection.

Water leak repair - Alpine Woods Blow off

Sewer line on Beginner' Slope , clogged by kitchen grease at Base Lodge - jetted out.

Power outage Well 1 off - manual reset

Water leak repair 1166 @ curb stop.

Water shut offs for plumber at 2418 and 1711

Wastewater -Installed sewer inspection port - Valley View.

Wastewater - Installed sewer clean out and wye at Valley View 56.

Water meter reads for billing - 3 days

Wastewater line 2712 Powder ridge clogged - jetted out. Sewer main clean out paved over by others – located and made accessible.

Installed inspection port and clean out - Powder Ridge 2712

Water leak repair 1846 - main insert

Water leak repair 2315 - curb insert to lot

Water leak repair 1843 - main insert

Wastewater - Checked pump stations.

Water – Check pressure reducing stations.

DEP Chapter 94 report completed and submitted

Wastewater -Spray field samples taken to lab for testing.

APRIL

Meter replacements – 4 units

Water - Checked pressure reducing stations

Wastewater -Pump stations checked

Wastewater Plant 2 Effluent Pump #1 discharge piping repaired and replaced check valve.

Wastewater Plant 2 Effluent Pump #1 - new Variable Frequency Drive (VFD) installed.

Wastewater -Spray field repairs - 10 risers and spray heads replaced.

Installed water meter pit 2335.

PLC kicked out 2am, power surge - manual reset

MAY

Wastewater Plant 2 Effluent Pump #1 put back on line.

Wastewater pump station checked.

Water - checked pressure reducing stations.

Repair homeowner yards from water repairs in the winter.

Water shut off at 5035. Leak on service line to be repaired by homeowner.

Wastewater Plant 2 – landscape trimming.

Wastewater - repaired North Summit lagoon auto flush valve.

Wastewater North Summit Lagoon landscape trimming.

Conference center leak in building - Shut off water valve for owner to repair.

Water - Night time leak detection

Wastewater -Spray field samples taken to the lab for testing

PFOS samples taken to the lab for testing

JUNE

Wastewater -Pump stations checked.

Water leak repair 1154 on main line.

Water Meter reads for billing.

Pressure reducing station checks.

Well #2 not providing proper water flow - pulled well water pump for testing.

Water leak repair 539 at curb stop.

Water leak repair - ski lodge fire line, 6" valve replaced bonnet bolts installed.

Water Well #1 - radio re-set for proper communication with the water plant.

Customer yards restored due to waterline repairs.

JULY

Water Pressure reducing station checked.

Wastewater Pump stations checked.

Well #2 pump pulled for testing of well liner.

Water Leak detection at night.

Water leak repair 1488 on main.

Water leak found at 5032 on owners service line - shut off at curb stop for condo association to repair

Water meter pit installed 5004.

Flow meter calibration at both Wastewater Plants.

Water leak repair 1745 - 1" line

Hightop wastewater pump station discharge flange installed.

Westridge wastewater pump station #1, Pump 1 pulled, check valve stuck and repaired.

AUGUST

Stonewood pump station pump #1 pulled, new discharge piping installed.

Water leak detection at night.

Wastewater - Plant #2 blowers - oil and grease maintenance.

Wastewater Spray field samples taken to lab for testing.

PFOS samples taken to lab for testing.

Water leak repair 571 - main tee.

Water - Pressure reducing station checked.

Wastewater Pump stations checked.

Water - Plugged off tap 1464 on 6" main

New water service line installed 1464.

Water meter pit installed 1749.

Wastewater Plant #1 - New Polymer pump installed on sludge bagger.

Water treatment plant - Replaced suction line chlorine pump #1.

Wastewater - Caustic pump - new discharge pipe and O rings installed.

Water - Installed 200' 4" water main , Gebhart Drive.

Water leak repair 406 HVW - main old coupling replaced

Water Treatment Plant - Raw water pump #2 seal replaced.

SEPTEMBER

Water leak repair 1901 - main line.

Water Well #2 repaired – re-drilled and pump re-installed.

Water Leak repair Phase 3B- 620 curb stop installed.

Water meter reads.

Water Well #2 sounding tube installed to test flows.

Water Pump stations checked.

Pressure reducing stations checked.

Leak BC 5 - shut off at curb for owner to repair.

Wastewater - Westridge Pump station #2 - unclogged pump #1

Customer yard repairs.

Water storage tank inspection completed.

Calibrate chlorine meters.

OCTOBER

Water leak repair 2415 curb stop.

PFOS samples taken to the lab. – Completed required DEP testing.

Water leak Phase 3B - 217 at service line, shut off for homeowner to repair

Water Leak repair 1733 curb stop.

Replaced curb stops for Phase 3B - 217 & 219

Customer Yard repairs.

Water Chlorine Tank #1 leak repaired.

Wastewater Pump stations checked.

Water - Pressure reducing stations checked.

NOVEMBER

Wastewater Plant #2 - brush and trees cut around storage lagoon .

Water leak repair - Westview pressure reducing station.

Removed auto flush valve at end of Ridgeview Road – no longer needed.

Wastewater Plant #1 - new influent pump # 1 check valve installed.

Wastewater Pump stations checked.

Water leak repair 1534 at curb stop.

Wastewater Manholes checked on Continental Slope to Timbercrest.

Nighttime leak detection 11/26 & 11/27.

Pressure reducing stations checked.

Wastewater - Spray field Samples taken to the lab for testing.

DECEMBER

Water leak repairs 1854 & 1855 - both curb stops.

Wastewater Plant #1 Effluent pump #1 discharge plumbing replaced.

Wastewater - VFD installed Plant# 1 Effluent pump #1.

Meter reads for billing.

Water Leak repair 2011, main to curb stop replaced.

Wastewater Pump stations checked.

Water - Pressure reducing stations checked.

V belt replaced on excavator.

Water leak repair 1729 curb stop.

Water leak repair OHV311 main tap.

General Plant Operations:

1. Daily Check chlorine levels – water and wastewater.
2. Back wash water filters as needed (Generally twice a month based on water usage) – Water treatment plant.
3. Daily check of muffin monster – both wastewater treatment plants.
4. Wastewater Plant # 1 - bag sediment from holding tanks – twice a month on average.
5. General building maintenance as needed.