



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
March 27, 2025

MR. DAN ANGOVE
CHIEF EXECUTIVE OFFICER
NEWTOWN ARTESIAN WATER, INC.
201 N. LINCOLN AVENUE
NEWTOWN, PA 18940

Re: Management Audit (MA)
Docket No. D-2024-3049372

Dear Mr. Angove:

The Commission appreciates the cooperation extended by the officers and employees of Newtown Artesian Water, Inc. (NAWC) to our Bureau of Audits' staff during the recent Management and Operations Audit. We seek NAWC's further cooperation in implementing the recommendations cited in the audit report.

As you know, during the audit, the staff analyzed and evaluated management performance in five functional areas at NAWC. Staff identified two areas as needing moderate improvement for NAWC (see Chapters: V – Water Operations and VI – Emergency Preparedness), two areas as needing minor improvement, and one area that meets expectations. The moderate and minor improvement areas offer the potential for increased effectiveness. Consequently, the Commission believes that these areas should be the focus of NAWC's implementation efforts.

At its Public Meeting on March 27, 2025, the Commission acknowledged receipt of NAWC's March 2025 Implementation Plan and released it, along with the audit report, to the public. The Commission notes that NAWC's Implementation Plan indicates acceptance of 10 recommendations and rejection of 1 recommendation. Receipt of this Implementation Plan does not constitute acceptance by the Commission of the actions already taken, those actions to be taken, or any explanations and cost/benefit analyses provided. NAWC's implementation actions, together with the explanations and analyses, will be reviewed by the Commission at a later date.

Accordingly, the Commission directs NAWC to:

- Proceed with the March 2025 Implementation Plan, and
- Submit implementation progress reports annually, by April 1st for the next three years.

Mr. Angove
D-2024-3049372
Page 2

The Commission's direction to proceed with the Implementation Plan should not be construed as approval of the plan.

Sincerely,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is written in a cursive style with a large initial "R".

Rosemary Chiavetta
Secretary

Contact Person: Nathan Paul
(717) 214-8249