



**900 Race Street  
6<sup>th</sup> Floor  
Philadelphia, PA 19107**

**Suzan DeBusk Paiva  
Associate General Counsel  
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March 27, 2025

**Via Electronic Filing**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
Harrisburg, PA 17120

RE: Donna Schrantz v. Verizon Pennsylvania LLC  
Docket Number: No. C-2025-3053292  
**CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon Pennsylvania LLC (“Verizon PA”) has confirmed that the Complainant no longer wishes to pursue the Formal Complaint filed by Donna Schrantz at Docket No. C-2025-3053292.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Donna Schrantz files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3053292 shall be withdrawn and the Commission’s file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC

SDP/sau  
Enclosures

**Via U.S First Class Mail**

cc: Donna Schrantz

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DONNA SCHRANTZ :  
 :  
 Complainant :  
 :  
 v. : Docket No. C-2025-3053292  
 :  
 VERIZON PENNSYLVANIA LLC, :  
 :  
 Respondent :

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**CERTIFICATE OF SATISFACTION**

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I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania LLC (“Verizon PA”) in this matter, hereby certify that the Complainant has acknowledged that he no longer wishes to pursue the Formal Complaint filed by Donna Schrantz with the Pennsylvania Public Utility Commission (“Commission”) and assigned Docket No. C-2025-3053292.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Donna Schrantz files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3053292 shall be withdrawn and the Commission’s file closed.



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Suzan D. Paiva  
Attorney ID 53853  
Verizon  
900 Race Street, 6<sup>th</sup> Floor  
Philadelphia, PA 19107

DATE: March 27, 2025

Counsel for Verizon Pennsylvania LLC

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**Service by First Class Mail:**

Donna Schrantz  
563 Kintner Rd  
Kintnersville, PA 18930

Dated this 27<sup>th</sup> day of March, 2025.



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Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC