



March 28, 2025

In Re: C-2024-3052212

(SEE ATTACHED LIST)

Eve McCauley v. Verizon Pennsylvania LLC

Service/Reliability Issues

CALL-IN TELEPHONE HEARING NOTICE

This is to inform you that the hearing for the above case will be held as follows:

Type: Initial Call-In Telephonic

Date: Tuesday, May 6, 2025

Time: 10:00 AM

Presiding: Administrative Law Judge Jeffrey Watson
Phone: 412.565.3550 Fax: 717.231.4765

To participate in the hearing,

- You must dial the toll-free Conference number below
- You must enter the PIN number below when instructed
- You must speak your name when prompted, and press #
- Then, the telephone system will connect you to the hearing

Toll-free Conference Number: **866.675.4281**
PIN Number: **85057514**

WITNESSES: If you have any witnesses you want to have present during the hearing who are participating from a separate phone, you must provide them with the Conference and PIN numbers above.

FAILURE TO APPEAR: You may lose the case if you do not take part in this hearing and present evidence on the issue(s) raised. Your case may be dismissed “with prejudice” which means that you will be barred from filing another complaint raising the same claim(s) and issue(s) presented in the dismissed complaint.

CONTINUANCES. You may request a continuance of the hearing if you have a good reason. All continuances will be granted only for good cause. To request a continuance, you must submit a written request (a “motion”) at least five (5) days before the hearing. Your motion should include: 1) The case name, number, and hearing date; 2) The reason for the request; and 3) Whether the other party agrees (or if you do not know).

REPRESENTATION. If you are an individual, you may represent yourself or you may have an attorney represent you. All others, including a partnership, corporation, trust, association, or governmental agency or subdivision, must be represented by an attorney licensed to practice law in Pennsylvania, or admitted *pro hac vice*. Only an attorney may represent someone else.

PRESENTING EXHIBITS. If you intend to present any documents or exhibits at the hearing, you must email one (1) copy to the Presiding Officer at jeffwatson@pa.gov and one (1) copy each must be sent to every other party. All copies must be received at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

ACCOMMODATION. Any party who needs an accommodation for a disability in order to participate in this hearing process may request one. Please call the OALJ scheduling office at least five (5) business days prior to your hearing to submit your request.

If you require an interpreter to participate in the session, we will make every reasonable effort to have an interpreter present. Please call the scheduling office at the Public Utility Commission at least ten (10) business days prior to the hearing to submit your request.

- Scheduling Office: (717) 787-1399
- Persons who are deaf or hearing-impaired may call a relay operator at 711.

E-FILING. The PUC offers a free e-Filing Subscription Service. This service allows a user to file documents electronically and receive an automatic email notification whenever a document is added, removed, or changed on the PUC website in a specific case. For information and to subscribe to this service, visit the PUC’s website at: http://www.puc.pa.gov/Documentation/eFiling_Subscriptions.pdf.

cc:
ALJ Watson
L Jackson
Calendar File, File Room

C-2024-3052212 - E. MCCAULEY v. VERIZON PENNSYLVANIA LLC

EVE MCCAULEY

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WESTFIELD PA 19650-1009

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Served via USPS First-class mail March 28, 2025

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