

1. Unique Acct ID	2. Account Balance as of December 31st	3(a). Original Date Account Established	3(b). Date Account Re-established (if applicable)	4. Average Monthly Bill (prev 12 months)	5(a). # of PUC informal Complaints
162015	12642	9/14/2011		67	0
139615	14744	Prior to 2007		1870	0

5(b). # of PUC Formal Complaints	6. # of Company PARS	7. # of Times Terminated for Non- Payment	8. # of 10- Day Termination Notices Issued	9. Account is Confirmed Low- Income (YES or NO)
0	1	0	4	No
0	2	0	4	No