

March 31, 2025

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105

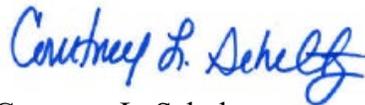
RE: Aqua Pennsylvania, Inc., Section 529 Investigation of Venango Water Company
and Rhodes Utilities
Docket Nos.: M-2023-3042180; I-2023-3042312; and P-2024-3045205

Dear Secretary Chiavetta:

Enclosed please find the Second Combined Status Report to the Pennsylvania Public Utility Commission for filing.

Should you have any questions, please feel free to contact me. Thank you for your attention to this matter.

Respectfully submitted,



Courtney L. Schultz

Encl.

cc: All Parties Per Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

The Honorable Mark A. Hoyer, Presiding

Venango Water Company – Ex Parte	:	
Emergency Order Naming Aqua	:	Docket No. M-2023-3042180
Pennsylvania, Inc. as Receiver	:	
	:	
Section 529 Investigation of	:	Docket No. I-2023-3042312
Venango Water Company	:	
	:	
Section 529 Investigation of Sugarcreek	:	Docket No. P-2024-3045205
Water Company, West Hickory Water	:	
Company, Plumer Water Company,	:	
Fryburg Water Company, Cooperstown	:	
Water Company and Blaine E. Rhodes	:	
Sewer Company	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this 31st day of March, 2025, served a true and correct copy of the Second Combined Status Report to the Pennsylvania Public Utility Commission, upon the persons and in the manner set forth below:

Via E-File

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Harrisburg, PA 17105

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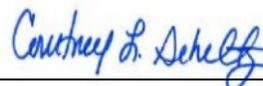
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Courtney L. Schultz



**SECOND COMBINED STATUS REPORT TO THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

VENANGO WATER COMPANY,
SUGAR CREEK WATER COMPANY,
WEST HICKORY WATER COMPANY,
PLUMER WATER COMPANY,
FRYBURG WATER COMPANY, AND
COOPERSTOWN WATER COMPANY

AQUA PENNSYLVANIA, INC., AS RECEIVER

AND

BLANE E. RHODES SEWER COMPANY

AQUA PENNSYLVANIA WASTEWATER, INC., AS RECEIVER

DOCKET NO. M-2023-3042180

DOCKET NO. I-2023-3042312

DOCKET NO. P-2024-3045205

Dated: March 31, 2025

A. BACKGROUND

On August 11, 2023, the Pennsylvania Public Utility Commission (“PUC” or the “Commission”) issued an Ex Parte Emergency Order at Docket No. M-2023-3042180 (“VWC Receivership Order”) naming Aqua Pennsylvania, Inc. (“AP”) as Receiver for the Venango Water Company (“VWC”).¹ The VWC system serves approximately 215 customers and is comprised of two spring sources (Bellows and Shaffer Springs), one storage tank, and approximately 7 miles of mains. The VWC Receivership Order was ratified by the Commission through its Ratification Order entered on August 24, 2023 (“Venango 529 Proceeding”).² AP was directed to assume its Receivership role on August 12, 2023.

AP was informed by the Rhodes family that they intended to cease providing operations service to the remaining systems owned by the Blaine Edwin Rhodes Estate effective December 31, 2023.³ AP was subsequently informed that the Rhodes family intended to continue its current operations until a resolution can be reached. On January 3, 2024, the Commission’s Bureau of Investigation and Enforcement (“I&E”) filed a Petition requesting the Commission open a 529 proceeding regarding the Rhodes Utilities.⁴ On February 15, 2024, I&E filed a Petition to Consolidate the Venango 529 Proceeding with the Rhodes Utilities 529 Proceeding. On March 20, 2024, Deputy Chief Administrative Law Judge (“ALJ”) Mark J. Hoyer issued the First Interim Order Amending Caption and Consolidating the Section 529 Investigations Of Venango Water Company, Sugar Creek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, And Blane E. Rhodes Sewer Company, And Ordering Notice To Be Provided To All Customers Of These Utilities Of The Initiation Of A Section 529 Investigation Proceeding In The Same Manner As A Proposed General Rate Increase And Ordering These Utilities To Preserve Records.⁵ ALJ Hoyer’s First Interim Order consolidated the Venango 529 Proceeding and the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding.

In accordance with the First Interim Order, AP provided notice of the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding in VWC customer bills that were sent on March 29, 2024.

On September 11, 2024, AP filed a Motion to Suspend the Procedural Schedule or Alternatively Grant an Extension of the Procedural Schedule (“Aqua Motion”) due to the Petition filed to remove the executrix of the Estate of Blaine Edwin Rhodes, which could interfere with any discussions regarding the transfer of the Rhodes Utilities.

¹ In re: Venango Water Company, Docket No. M-2023-3042180, Ex Parte Emergency Order, Ordering Paragraph No. 4 (August 11, 2023) (hereinafter “VWC Receivership Order”).

² Id., Order (August 24, 2023).

³ In addition to VWC, systems owned by the Blaine Edwin Rhodes Estate include Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, and Blaine E. Rhodes Sewer Company (together with VWC, the “Rhodes Utilities”).

⁴ See Pa. Pub. Util. Comm’n v. The Blaine Edwin Rhodes Estate, Docket No. P-2024-3045205 (Jan. 3, 2024) (hereinafter “Rhodes Utilities 529 Proceeding”).

⁵ Venango Water Company – Ex Parte Emergency Order Naming Aqua Pennsylvania, Inc. as Receiver; Section 529 Investigation of Venango Water Company; Section 529 Investigation of Sugarcreek Water company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company and Blaine E. Rhodes Sewer Company, Docket Nos. M-2023-3042180, I-2023-3042312, and P-2024-3045205 (March 20, 2024). (hereinafter “First Interim Order”).

By email to the parties to this proceeding on September 23, 2024, Deputy Chief ALJ Hoyer stated that an interim order would be issued suspending the rebuttal and surrebuttal testimony dates, but keeping the hearing dates for a further prehearing conference.

On September 26, 2024, counsel for the Blaine Edwin Rhodes Estate transmitted a letter dated September 25, 2024, received from counsel for the officers and employees of the Rhodes Utilities which indicated that the Petition to remove the executrix was withdrawn and that the officers and employees would be resigning their positions in the Rhodes Utilities effective October 31, 2024. A further Prehearing Conference was held on October 7, 2024, where discussion was held on AP's Motion and how the September 25, 2024 letter would impact the proceedings and operations.

On October 8, 2024, the Office of Consumer Advocate and I&E filed a Joint Petition for Issuance of an Interim Emergency Order On An Expedited Basis requesting that because the Rhodes Utilities would not have an operator as of October 31, 2024, that AP should be named as Receiver for remaining Rhodes Utilities ("Emergency Petition"). On October 11, 2024, AP and Aqua Pennsylvania Wastewater, Inc. ("APW") (together AP and APW shall be referred to as "Aqua" or the "Company"), filed an Answer to the Emergency Petition agreeing to act as Receiver for the remaining Rhodes Utilities.

Deputy Chief ALJ Hoyer convened an evidentiary hearing on October 15, 2024 whereby the parties entered a Joint Stipulation of Facts which included certain statements of direct testimony previously filed in the proceeding. Deputy Chief ALJ Hoyer thereafter issued an Order Granting Petition for Issuance of an Interim Emergency Order on an Expedited Basis and Certifying Material Question to the Commission which certified the question that AP be named as Receiver of Sugar creek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, and Cooperstown Water Company, and named APW as Receiver for Blaine E. Rhodes Sewer Company ("Rhodes Utilities Receivership Order"). The Commission then entered an Opinion and Order on October 30, 2024 which, among other things, concluded that the question certified by Deputy Chief ALJ Hoyer was properly before the Commission, the Commission answered the material question in the affirmative naming AP and APW as Receiver, and for AP and APW to begin their Receivership duties for the remaining Rhodes Utilities on October 31, 2024. On March 13, 2025, Deputy Chief ALJ Hoyer issued an Second Interim Order re-establishing a litigation schedule for the Rhodes Utilities 529 Proceeding.

Included within the Commission's VWC Receivership Order, AP was directed to "[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates pursuant to duties and responsibilities assigned through receivership."⁶ AP submitted its Initial Status Report on October 11, 2023. AP submitted its Second Status Report on January 9, 2024. Aqua submitted its Third Status Report on April 8, 2024. AP submitted its Fourth Status Report on July 8, 2024. AP submitted its Fifth Status Report on October 7, 2024.

⁶ Id. Ordering Paragraph No. 4, Appendix A, Paragraph 1.o.

In the Rhodes Utilities Receivership Order, AP and APW were directed to “[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates.”⁷

As the timing of the Rhodes Utilities Initial Status Report and Sixth Status Report on VWC were to be submitted close in time, AP and APW submitted a First Combined Status Report on the Rhodes Utilities, which includes Venango Water Company, Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, and Blaine E. Rhodes Sewer Company on December 30, 2024.

Aqua now submits its Second Combined Status Report (“Status Report”) for the Rhodes Utilities.

B. SECOND COMBINED STATUS REPORT

(i) Financial

a. Venango Water Company

The VWC Receivership Order directed AP to establish the financial position of VWC at the time AP assumed its Receivership role.⁸ AP is working to establish the financial position of VWC as of the start of Aqua’s Receivership. VWC has previously submitted Class C Annual Reports to the Commission which includes financial and operational data available on the Commission’s website.⁹ AP will continue to track expenses and capital improvements related to the VWC system through deferred accounting treatment via establishment of a regulatory asset in accordance with AP’s Receivership duties.¹⁰

AP and the Pennsylvania Infrastructure Investment Authority (“PENNVEST”) have discussed funding opportunities for construction of a pipeline that would deliver finished water from the City of Franklin, Venango County, construction of a new water storage tank and other ancillary system components. PENNVEST provided options for this project including an AP loan, a Venango loan or a White Knight Program loan. PENNVEST indicated that a grant would not likely be offered due to the higher median income of Sugarcreek Borough. The White Knight program would afford an opportunity for low-interest loan, but AP would have to commit at least \$650,000 and AP would have to produce a letter of intent to own the VWC’s assets. Ownership of the VWC system will ultimately be determined by the Commission through this Venango 529 Proceeding.

In November 2023, AP met with the City of Franklin’s Council to discuss options concerning a bulk water agreement. The City Council indicated it would decide on availability of water and present its terms after January 1, 2024. Based upon the cost to connect to the City of Franklin that was presented to AP, AP is currently exploring additional options for supplementing

⁷ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.o.

⁸ VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraph 1.r.

⁹ See <https://www.puc.pa.gov/pcdocs/1791853.pdf>.

¹⁰ VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraphs 1.s and 2.b.

the existing source, including developing a new well site, or rehabilitating the existing Bellows Spring.

b. Other Rhodes Utilities

The Rhodes Utilities Receivership Order directed Aqua to establish the financial position of the Rhodes Utilities at the time Aqua assumed its Receivership role.¹¹ Aqua is working to establish the financial position of the Rhodes Utilities as of the start of Aqua’s Receivership. The Rhodes Utilities have previously submitted Class C Annual Reports to the Commission which includes financial and operational data available on the Commission’s website.¹² Aqua will continue to track expenses and capital improvements related to the Other Rhodes Utilities systems through deferred accounting treatment via establishment of a regulatory asset in accordance with Aqua’s Receivership duties.¹³

(ii) Operations and Capital Expenditures

To support the operations of these seven receiverships, Aqua has employed four new positions in the Western PA Area. We have created and promoted to fill the role of Operations Team Leader to supervise the operations of these systems as a unit in our operations. We have staffed this team with two facility operators and an administrative assistant. All positions have been filled as of the date of this quarterly update.

a. Venango Water Company

On August 12, 2023, AP began its Receivership duties for the VWC system. Since the First Combined Status Report, AP has completed the following operational issues and improvements to the VWC system:

- (i) AP continues to conduct quarterly leak detection in the VWC system.
- (ii) AP hauled water several times during the first quarter of 2025 to support high demand. Water hauling was not required during winter months of 2024.
- (iii) Meter reading is being coordinated with contract labor for improved frequency.

AP has developed recommended capital plan¹⁴ for the VWC system which was included in the Fifth VWC Status Report.

¹¹ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.r.

¹² See Cooperstown Water Company <https://www.puc.pa.gov/pcdocs/1791797.pdf>,

Fryburg Water Company <https://www.puc.pa.gov/pcdocs/1791835.pdf>,

Plumber Water Company <https://www.puc.pa.gov/pcdocs/1791798.pdf>,

Sugarcreek Water Company <https://www.puc.pa.gov/pcdocs/1791854.pdf>,

West Hickory Water Company <https://www.puc.pa.gov/pcdocs/1791816.pdf>, and

Blaine E. Rhodes Sewer Company <https://www.puc.pa.gov/pcdocs/1791799.pdf>.

¹³ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraphs 1.s. and 2.b.

¹⁴ VWC Receivership Order, Ordering Paragraph 4, Appendix A Paragraph 1.c.

b. Cooperstown Water Company

On October 31, 2024 AP assumed operational responsibility for CWC under its Receivership duties. Since the First Combined Status Report, AP is reporting on the following operational issues and improvements:

- (i) Installed a temporary structure at the well station to move chemical treatment and electrical systems above grade, which removed these systems from a flood prone confined space.
- (ii) Installed new chemical storage tanks with secondary containment and proper accessories.
- (iii) Re-established sampling at EP135 (second entry point), which to the AP's knowledge had not been done by the prior operator which had caused state and federal violations.
- (iv) New electric service installed at the storage tank and booster station. AP has also ordered a generator for the storage tank and booster station.
- (v) New electrical service and generator installed at the well station.
- (vi) Installed two new water sampling stations within the system for compliance sampling.
- (vii) AP is in the process of finalizing all compliance monitoring plans with these new sampling installations.
- (viii) Supervisory Control and Data Acquisition ("SCADA") has been installed at the well station and tank site to coordinate operations away from the previously unsecured radio network.
- (ix) Improved roadway to the storage tank for easier access for operations personnel and conduct weekly inspections.

c. Fryburg Water Company

On October 31, 2024, AP assumed operational responsibility for FWC under its Receivership duties. Since the First Combined Status Report, AP is reporting on the following operational issues and improvements:

- (i) AP insulated the well station structure to prevent freezing, and installed a new heater and permanent propane tank at the well station.
- (ii) AP installed an emergency generator to support full operations of the well station.
- (iii) Replaced ion exchange softeners because the existing softeners failed.

- (iv) Discontinued use of the oversized salt brine tank and shifted to a new right-sized tank in the station. The oversized tank was leaking, it was not secure, and was noted by DEP as requiring replacement. AP is using NSF certified salt for this process.
- (v) Well rehabilitation scheduled for April 2025. Well #1 is the only operational source in this system currently. Well #3 has failed to produce any water in 2025.
- (vi) AP installed new meters inside of the well station and coordinated flow to match the DEP permits through automation.
- (vii) SCADA has been installed at the well station and tank site to coordinate operations away from the previously unsecured radio network.
- (viii) Installed a new electrical service to the storage tank to permit a SCADA installation at the tank.
- (ix) Improved roadway to the storage tank for easier access for operations personnel and conduct weekly inspections.
- (x) AP is in the process of finalizing all compliance monitoring plans based on the new equipment installation.
- (xi) AP has hauled water into Fryburg from AP's Jenks water system on multiple occasions in during the first quarter of 2025 to support high demand.
- (xii) AP installed additional storage space for equipment and spare parts at the facility.

d. Plumer Water Company

On October 31, 2024, AP assumed operational responsibility for PWC under its Receivership duties. Since the First Combined Status Report, AP is reporting on the following operational issues and improvements:

- (i) Installed two new water sampling stations in the system to facilitate compliance monitoring.
- (ii) AP continued issuing monthly public boil water advisories ("BWA") which stem from violations in the Rouseville system that supplies water to PWC.
- (iii) AP is in the process of finalizing all compliance monitoring plans for the system.

As noted by the Company in the First Combined Status Report, due to deficiencies within the Rouseville system that supplies water to PWC, AP has continued to issue BWAs to the PWC customers due to the failure of baffles in Roseville's clearwell which does not allow Roseville to meet its chlorine contact time requirement. The BWAs issued to PWC customers on January 15, 2025, February 14, 2025, and March 14, 2025, and are included in this Status Report as **Attachment A**.

e. Sugarcreek Water Company

On October 31, 2024, AP assumed operational responsibility for SWC under its Receivership duties. Since the First Combined Status Report, AP is reporting on the following operational issues and improvements:

- (i) AP installed SCADA at the well station to coordinate operations away from the previously unsecured radio network.
- (ii) AP is in the process of finalizing all compliance monitoring plans for the system.
- (iii) AP ordered a temporary structure at the well station to move chemical treatment and electrical systems above grade, which removed these systems from a flood prone confined space. This installation will be completed in the second quarter of 2025.
- (iv) New chemical storage tanks with secondary containment and proper accessories have been ordered for installation in the new building.
- (v) New electric service ordered and scheduled for installation at the well station. A generator has also been ordered for the well station.

f. West Hickory Water Company

On October 31, 2024, AP assumed operational responsibility for WHWC under its Receivership duties. Since the First Combined Status Report, AP is reporting on the following operational issues and improvements:

- (i) AP installed SCADA at the well station and tank site to coordinate operations away from the previously unsecure radio network.
- (ii) AP is in the process of finalizing all compliance monitoring plans for the system.
- (iii) AP replaced two well pumps at the well station due to failure.
- (iv) AP replaced a booster pump at the tank / booster site due to failure.
- (v) AP insulated the well station structure to prevent freezing and installed new heater and permanent propane tank.
- (vi) AP installed an emergency generator to support full operations of the well station. Aqua also installed an emergency generator at the tank / booster site.
- (vii) AP installed three new sampling stations in this system to facilitate compliance monitoring.
- (viii) Temporarily patched multiple side wall leaks in the West Hickory tank.

- (ix) Insulated and protected exposed waterlines at the tank site until replacements can be installed. Heat tracing installed on three exposed waterlines on side of the tank.

On January 2, 2025, AP issued a BWA for the system due to loss of positive pressure from a main break; the BWA was lifted on January 6, 2024. On February 13, 2025, AP issued a BWA due to a mechanical pump failure which caused loss of positive pressure in the system; the BWA was lifted on February 15, 2025. On March 7, 2025, AP issued a BWA for loss of positive pressure in the system due to a service leak; the BWA was lifted on March 9, 2025. Copies of these BWAs are included in this Status Report as **Attachment B**.

a. Blaine E. Rhodes Sewer Company

On October 31, 2024, APW assumed operational responsibility for BERSC under its Receivership duties. Since the First Combined Status Report, APW is reporting on the following operational issues and improvements:

- (i) APW has ordered SCADA for the WWTP.
- (ii) APW replaced control valves in the lift station which supports the majority of the system.
- (iii) The lift station is only functioning at 50% capacity due to a failed compressor, check valves, and ejector pump. APW is pursuing options for replacement. Replacement is complicated by the homemade nature of the component parts.
- (iv) APW continues to haul liquid sludge from this plant.
- (v) APW replaced a blower motor in the WWTP due to failure. Spare blowers have been secured and rehabilitation is being scheduled for the aeration system.
- (vi) APW added secure storage to the facility through for housekeeping and inventory of spare parts.

b. Other Discussion

As discussed in Aqua's First Combined Status Report, APW was issued NOVs on December 10, 2024 for failure to monitor or report monitoring results. As Aqua indicated in the First Combined Status Report, Aqua took over operations of the remaining Rhodes Utilities on October 31, 2024, which was the last day of the reporting month. Aqua indicated that it would not certify the results for time periods that it did not operate the system. However, to be in compliance with DEP requirements, APW issued public notices for these NOVs, which are included in this Status Report as **Attachment C**.

C. CONCLUSION

Aqua will continue to investigate the Rhodes Utilities systems' operations and financial status and will make necessary improvements to operate the Rhodes Utilities systems to ensure quality service to the Rhodes Utilities customers for the period of its Receivership duties during the Venango 529 Proceeding and Rhodes Utilities 529 Proceeding. Aqua will provide an update to this Status Report on or before June 30, 2025.

ATTACHMENT A



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC recievership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 1/15/2025

Method: _____ Date: _____

Method: _____ Date: _____

Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 1/15/2025

Print Name and Title: David Paul, Operations Team Lead

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

For DEP use only. Checked by: _____ **Date:** _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 2/14/2025

Method: Notice posted to website Date: 2/14/2025

Method: _____ Date: _____

Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 2/19/2025

Print Name and Title: David Paul, Operations Team Lead

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 3/14/2025

Method: Notice posted to website Date: 3/14/2025

Method: _____ Date: _____

Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 3/14/2025

Print Name and Title: David Paul, Operations Team Lead

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

ATTACHMENT B



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: West Hickory Water Company PWSID Number: 6270002

Date of Violation/Situation: 1/2/2025-1/6/2025

Description of Violation/Situation: Boil Water notice due to a loss of positive pressure from a main break.

Notified DEP (or CHD) within 1 hour Date or NA: 1/2/2025

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: E-mails to affected customers for boil water notice Date: 1/2/2025

Method: Phone calls to affected customers for boil water notice Date: 1/2/2025

Method: Phone calls for lift notice to affected customers Date: 1/6/2025

Method: E-mail for lift notice to affected customers Date: 1/6/2025

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: [Handwritten Signature] Date: 1/10/24

Print Name and Title: Glenn Wykoff Field Supervisor

Phone Number: 814-249-3545

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ Date: _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

West Hickory Water Company (PWSID# PA6270002)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on January 2nd, 2025 for the Fryburg Water Company has been lifted effective today, January 6th, 2025.

Aqua Pennsylvania has lifted the boil water advisory issued on January 2nd, 2025. The advisory was issued due to a loss of positive water pressure in the distribution system. Two consecutive days of water samples were collected from the distribution system and tested for total coliform bacteria. The results for all testing were received on January 6th, 2025 and showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877.987.2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon PA, 16146

Date Notice Distributed: January 2nd, 2025

Date Notice Lifted: January 6th, 2025

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

West Hickory Water Company (PWSID# PA6270002)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

January 2nd, 2025: Aqua Pennsylvania has issued a boil water advisory for the West Hickory Water Company due to a main break which caused a loss of positive water pressure in the distribution system. Aqua customers receiving this notice are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On the morning of Thursday, January 2nd, a main break caused a loss of pressure in the West Hickory Water Company distribution system. Customers in the impacted area may have experienced a loss of water pressure. As a precaution, Aqua Pennsylvania has issued a boil water advisory for customers in the affected area. Maintenance crews have been able to isolate the leak and water production has resumed. Aqua is in the process of collecting water samples for testing against drinking water standards.

Until satisfactory bacteriological sample results are received from the laboratory, Aqua customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice, **which would be no sooner than Saturday, January 4th, 2025.**

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791.**

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: West Hickory Water Company PWSID Number: 6270002

Date of Violation/Situation: 2/13/2025-2/15/2025

Description of Violation/Situation: Boil Water Notice due to a loss of positive pressure from a mechanical pump failure.

Notified DEP (or CHD) within 1 hour Date or NA: 2/13/2025

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Emails to affected customers for boil water notice. Date: 2/13/2025

Method: Phone calls to affected customers for boil water notice. Date: 2/13/2025

Method: Phone calls for lift notice to affected customers. Date: 2/15/2025

Method: Emails for lift notice to affected customers. Date: 2/15/2025

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 2-20-2025

Print Name and Title: David Paul: Operations Team Lead

Phone Number: (724) 877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ **Date:** _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

West Hickory Water Company (PWSID# PA6270002)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

February 13th, 2025: Aqua Pennsylvania has issued a boil water advisory for the West Hickory Water Company due to a mechanical pump failure which caused loss of positive water pressure in the distribution system. Aqua customers receiving this notice are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On the morning of Thursday, February 13, 2025, a mechanical pump failure caused a loss of pressure in the West Hickory Water Company distribution system. Customers in the impacted area may have experienced a loss of water pressure. As a precaution, Aqua Pennsylvania has issued a boil water advisory for customers in the affected area. Maintenance crews have been able to resolve the mechanical issue and water production has resumed. Aqua is in the process of collecting water samples for testing against drinking water standards.

Until satisfactory bacteriological sample results are received from the laboratory, Aqua customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice, **which would be no sooner than Monday, February 17th, 2025.**

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791.**

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

West Hickory Water Company (PWSID# PA6270002)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on February 13th, 2025 for the West Hickory Water Company has been lifted effective today, **Saturday February 15th**, 2025.

Aqua Pennsylvania has lifted the boil water advisory issued on February 13th, 2025. The advisory was issued due to a loss of positive water pressure in the distribution system. Two consecutive days of water samples were collected from the distribution system and tested for total coliform bacteria. The results for all testing were received on **February 15th**, 2025 and showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877.987.2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon PA, 16146

Date Notice Distributed: February 13th, 2025

Date Notice Lifted: **February 15th, 2025**

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



Pace Altoona
 2019 Ninth Avenue
 Altoona, PA 16602
 (814) 946-4306

EPA Lab ID: PA01737

NELAP
 PA 07-00062
 VA 460212

State Certifications:
 MD 275
 WV WW/SCM 364
 WV DW 9963 CM

Pace DuBois
 40 Hoover Avenue
 DuBois, PA 15801
 (814) 371-6030

EPA Lab ID: PA01735

PA DEP Chapter 252
 PA 33-00258

Pace Erie
 1920 East 38th Street
 Erie, PA 16510
 (814) 315-4343

EPA Lab ID: PA01736

NELAP
 PA 25-05907
 NY 12175

Pace Wysox
 1851 Golden Mile Road
 Wysox, PA 18854
 (570) 265-5040

EPA Lab ID: PA01733

NELAP
 PA 08-05622
 NY 12127



Aqua Drinking Water

PO Box 546

DuBois, PA 15801

Project Manager: Glenn Wykoff

Project: Drinking Water West Hickory

Project Number: [none]

Reported:

02/19/25 09:14

ANALYTICAL REPORT FOR SAMPLES

Sample ID	Laboratory ID	Matrix	Sample Type	Date Sampled	Date Received
D803	AZB2609-01	Water	Grab	02/13/25 14:50	02/14/25 13:15
D801	AZB2609-02	Water	Grab	02/14/25 11:40	02/14/25 13:15

Pace Analytical Services, LLC

Reviewed and Submitted by:

Walter Burham

Project Manager

Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.

The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.



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 (814) 315-4343

EPA Lab ID: PA01736

NELAP
 PA 25-05907
 NY 12175

Pace Wysox
 1851 Golden Mile Road
 Wysox, PA 18854
 (570) 265-5040

EPA Lab ID: PA01733

NELAP
 PA 08-05622
 NY 12127



Aqua Drinking Water
 PO Box 546
 DuBois, PA 15801

Project Manager: Glenn Wykoff

Project: Drinking Water West Hickory

Project Number: [none]

Reported:

02/19/25 09:14

Client Sample ID: D803

Date/Time Sampled: 02/13/25 14:50

Laboratory Sample ID: AZB2609-01 (Water/Grab)

Analyte	Result	RL	Units	Date / Time Incubation Start	Date / Time Incubation End	Analytical Method	Preparation Method	* Analyst	Note
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General Microbiology Analysis Performed in DuBois

Total Coliform	Absence	1	in 100mL	2/14/25 14:10	2/15/25 08:20	SM(23) 9223 B-2016	Colilert-18	jal-D	
E. Coli	Absence	1	in 100mL	2/14/25 14:10	2/15/25 08:20	SM(23) 9223 B-2016	Colilert-18	jal-D	



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PA DEP Chapter 252
 PA 33-00258

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 (814) 315-4343

EPA Lab ID: PA01736

NELAP
 PA 25-05907
 NY 12175

Pace Wysox
 1851 Golden Mile Road
 Wysox, PA 18854
 (570) 265-5040

EPA Lab ID: PA01733

NELAP
 PA 08-05622
 NY 12127



Aqua Drinking Water

PO Box 546

DuBois, PA 15801

Project Manager: Glenn Wykoff

Project: Drinking Water West Hickory

Project Number: [none]

Reported:

02/19/25 09:14

Client Sample ID: D801

Date/Time Sampled: 02/14/25 11:40

Laboratory Sample ID: AZB2609-02 (Water/Grab)

Analyte	Result	RL	Units	Date / Time Incubation Start	Date / Time Incubation End	Analytical Method	Preparation Method	* Analyst	Note
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General Microbiology Analysis Performed in DuBois

Total Coliform	Absence	1	in 100mL	2/14/25 14:10	2/15/25 08:20	SM(23) 9223 B-2016	Colilert-18	jal-D	
E. Coli	Absence	1	in 100mL	2/14/25 14:10	2/15/25 08:20	SM(23) 9223 B-2016	Colilert-18	jal-D	



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EPA Lab ID: PA01737

NELAP
PA 07-00062
VA 460212

State Certifications:
MD 275
WV WW/SCM 364
WV DW 9963 CM

Pace DuBois
40 Hoover Avenue
DuBois, PA 15801
(814) 371-6030

EPA Lab ID: PA01735

PA DEP Chapter 252
PA 33-00258

Pace Erie
1920 East 38th Street
Erie, PA 16510
(814) 315-4343

EPA Lab ID: PA01736

NELAP
PA 25-05907
NY 12175

Pace Wysox
1851 Golden Mile Road
Wysox, PA 18854
(570) 265-5040

EPA Lab ID: PA01733

NELAP
PA 08-05622
NY 12127



Aqua Drinking Water

PO Box 546

DuBois, PA 15801

Project Manager:

Glenn Wykoff

Project: Drinking Water West Hickory

Project Number: [none]

Reported:

02/19/25 09:14

Definitions:

If surrogate values are not within the indicated range, then the results are considered to be estimated.

Reporting limits are adjusted accordingly when samples are analyzed at a dilution due to the matrix.

+ MBAS, calculated as LAS, mol wt 348

If the solid sample weight for VOC analysis does not fall within the 3.5-6.5 gram range, the results are considered estimated values.

Unless otherwise noted, all results for solids are reported on a dry weight basis.

Samples collected by Pace Labs' personnel are done so in accordance with Standard Operating Procedures established by Pace Labs.

The following analyses are to be performed immediately upon sampling: pH, sulfite, chlorine residual, dissolved oxygen, filtration for ortho phosphorus, and ferrous iron. The date and time reported reflect the time the samples were analyzed at the laboratory; and should be considered as analyzed outside the EPA holding time.

^ The following analytes are to be filtered immediately upon sampling: Hexavalent Chromium. Filtration through a 0.45 micron filter within 15 minutes of sampling is required for compliance with the Clean Water Act (CWA) for reporting of hexavalent chromium to prevent interconversion of chromium species.

* **Analysis location indicator:**

D: Indicates analysis performed by Pace Analytical Laboratories, LLC, 40 Hoover Ave., DuBois, PA 15801. PA DEP Chapter 252 certification: PA 33-00258.

E: Indicates analysis performed by Pace Analytical Laboratories, LLC, 1920 East 38th Street, Erie, PA 16510. NELAP certification: PA 25-05907.

W: Indicates analysis performed by Pace Analytical Laboratories, LLC, 1851 Golden Mile Rd., Wysox, PA 18854. NELAP certification: PA 08-05622 and NY 12127.

< Represents "less than" - indicates that the result was less than the RL, or the MDL if indicated for the parameter.

MDL Method Detection Limit - is the lowest or minimum level that provides 99% confidence level that the analyte is detected. Any reported result values that are less than the RL are considered estimated values. If Radiological results are reported, the MDC - Minimum Detectable Concentration is shown in the MDL column.

Definitions Continued:

Pace Analytical Services, LLC

Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.

The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.



Pace Altoona
 2019 Ninth Avenue
 Altoona, PA 16602
 (814) 946-4306

EPA Lab ID: PA01737

NELAP
 PA 07-00062
 VA 460212

State Certifications:
 MD 275
 WV WW/SCM 364
 WV DW 9963 CM

Pace DuBois
 40 Hoover Avenue
 DuBois, PA 15801
 (814) 371-6030

EPA Lab ID: PA01735

PA DEP Chapter 252
 PA 33-00258

Pace Erie
 1920 East 38th Street
 Erie, PA 16510
 (814) 315-4343

EPA Lab ID: PA01736

NELAP
 PA 25-05907
 NY 12175

Pace Wysox
 1851 Golden Mile Road
 Wysox, PA 18854
 (570) 265-5040

EPA Lab ID: PA01733

NELAP
 PA 08-05622
 NY 12127



Aqua Drinking Water

PO Box 546

DuBois, PA 15801

Project Manager: Glenn Wykoff

Project: Drinking Water West Hickory

Project Number: [none]

Reported:

02/19/25 09:14

- RL Reporting Limit - is the lowest or minimum level at which the analyte can be quantified.
- [CALC] Indicates a calculated result. Calculations use results from other analyses performed under accredited methods.
- ND Non Detect. The noted analyte was not detected in the sample.

(-) Method Revision Indicator - West Virginia Samples

- CALC- : Indicates analysis by SM2340 B-2011. This method appears on the WV DEP List of Certified Parameters but the PA DEP does not offer accreditation for this method.
- EPA 8270D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8270E.
- EPA 8260B - : Indicates that samples collected in West Virginia are analyzed by Method SW 8260D.
- EPA 8015D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8015C.
- EPA 1010 - : Indicates that samples collected in West Virginia are analyzed by Method SW 1010B.
- EPA 6010B - : Indicates that samples collected in West Virginia are analyzed by Method SW 6010D.



Pace Altoona
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EPA Lab ID: PA01737

EPA Lab ID: PA01735

EPA Lab ID: PA01736

EPA Lab ID: PA01733

NELAP
PA 07-00062
VA 460212

PA DEP Chapter 252
PA 33-00258

NELAP
PA 25-05907
NY 12175

NELAP
PA 08-05622
NY 12127

State Certifications:
MD 275
WV WW/SCM 364
WV DW 9963 CM

Aqua Drinking Water

Project: Drinking Water West Hickory

PO Box 546

Project Number: [none]

DuBois, PA 15801

Reported:

Project Manager: Glenn Wykoff

02/19/25 09:14

Terms & Conditions

Services provided by Pace Analytical Services, LLC are limited to the terms and conditions stated herein, unless otherwise agreed to in a formal contract.

CHAIN OF CUSTODY Pace Analytical Services, LLC (“Pace”, “us”, or “we”) will provide, upon client request, chain of custody forms for use.

CONFIDENTIALITY Pace maintains confidentiality in all of our client interactions. The client’s consent will be required before releasing information about the services provided.

CONTRACTS All contracts are subject to review and approval by Pace's legal council. Each contract must be signed by a corporate officer.

PAYMENT/BILLING Unless otherwise set forth in a signed contract or purchase order, terms of payment are “NET 30 Days.” The time allowed for payment shall begin based on the invoice date. A 1.5% per month service charge may be added to all unpaid balances beyond the initial 30 days. In its sole discretion, Pace reserves the right to request payment before services and hold sample results for payment of due balances. We will not bill a third party without prior agreement among all parties acknowledging and accepting responsibility for payment.

SAMPLE COLLECTION AND SUBMISSION Clients not requesting collection services from Pace are responsible for proper collection, preservation, packaging, and delivery of samples to the laboratory in accordance with current law and commercial practice. Pace shall have no responsibility for sample integrity prior to the receipt of the sample(s) and/or for any inaccuracy in test or analyses results as a result of the failure of the client or any third party to maintain the integrity of samples prior to delivery to Pace. All samples submitted must be accompanied by a completed chain of custody or similar document clearly noting the requested analyses, dates/time sampled, client contact information, and trail of custody. Samples received at the laboratory after business hours are verified on the next business day. Discrepancies are documented on the Receiving Document.

SUBCONTRACTING Some analyses may require subcontracting to another laboratory. Unless the client indicates otherwise, this decision will be made by Pace. Subcontracted work will be identified on the final report in accordance with NELAC requirements.

RETURN OF RESULTS Pace routinely provides verbal or email results within 10 working days of receipt of sample(s). If requested, a hard copy of the data results are routinely sent via US Postal Service within 10 working days. At the request of the client, Pace may offer expedited return of sample results. Surcharges may apply to rush requests. All rush requests must be pre-approved by Pace. Pace reserves the right to charge an archive retrieval fee for results older than one (1) year from the date of the request. All records will be maintained by Pace in accordance with their retention policy.

SAMPLE DISPOSAL Pace will maintain samples for four (4) weeks after the sample receipt date. Pace will dispose of samples which are not and/or do not contain hazardous wastes (as such term is defined by applicable federal or state law), unless prior arrangements have been made for long-term storage. Pace reserves the right to charge a disposal fee for the proper disposal of samples found or suspected to contain hazardous waste. A return shipping charge will be invoiced for samples returned to the client at their request.

HAZARD COMMUNICATION The client has the responsibility to inform the laboratory of any hazardous characteristics known or suspected about the sample, and to provide information on hazard prevention and personal protection as necessary or otherwise required by applicable law.

WARRANTY AND LIMITATION OF LIABILITY For services rendered, Pace warrants that it will apply its best scientific knowledge and judgment and to employ its best level of effort consistent with professional standards within the environmental testing industry in performing the analytical services requested by its clients. We disclaim any other warranties, expressed or implied by law. Pace does not accept any legal responsibility for the purposes for which client uses the test results.

LITIGATION All costs associated with compliance to any subpoena for documents, for testimony in a court of law, or for any other purpose relating to work performed by Pace Analytical Services, LLC shall be invoiced by Pace and paid by client. These costs shall include, but are not limited to, hourly charges for the persons involved, travel, mileage, and accommodations and for any and all other expenses associated with said litigation.

Pace Analytical Services, LLC

Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.

The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.



DC#_Title: ENV-FRM-DUBO-0026 v01_Sample Receipt Form

Effective Date: 12/06/2023

WORK ORDER ID: A2B2609

CLIENT: AGUA DRINKING WATER

1. CHECK ALL THAT APPLY: PA WV MD PWS NPDES/COMPLIANCE DAIRY RUSH

2. WERE ANY OF THE SAMPLE CONTAINERS DAMAGED/LEAKING? (ARE CUSTODY SEALS BROKEN?) YES NO

IF YES, EXPLAIN: _____

3. NUMBER OF CONTAINERS RECEIVED: 2

4. WERE THE SAMPLES RECEIVED ON ICE/OTHER ACCEPTABLE REFRIGERANT? YES NO

IF NO, EXPLAIN: _____

5. RECEIVING TEMP: 6.3 °C TEMP CONTROL(S) PRESENT YES NO BOTTLE(S) TEMPED: 2

6. WERE THE SAMPLES PROPERLY PRESERVED? YES NO IF NO, EXPLAIN: _____

7. WERE THE SAMPLES COLLECTED IN THE CORRECT CONTAINERS? YES NO

IF NO, EXPLAIN: _____

8. IS THERE HEADSPACE PRESENT FOR VOLATILES/ODOR SAMPLES? YES NO N/A

9. WAS COC COMPLETED PROPERLY? YES NO

IF NO, EXPLAIN: _____

10. DID SAMPLE LABEL CONTAIN CLIENT/DATE/TIME PRESERVE YES NO

IF NO, EXPLAIN: _____

11. WERE ANY OF THE SAMPLES RECEIVED OUTSIDE OF HOLDING TIME? YES NO

IF YES, EXPLAIN: _____

12. DO THE SAMPLES REQUIRE ANALYSES THAT HAVE A SHORT HOLDING TIME? YES NO

IF YES, WHAT ANALYSES? Total Coliform PLEASE NOTIFY LABORATORY ANALYSTS!

13. IS SUBCONTRACTING REQUIRED? YES NO IF YES, WHAT ANALYSES? _____

14. WAS THE CLIENT CONTACTED? IF YES, FILL OUT THE FOLLOWING:

EMPLOYEE INITIALS: _____ CLIENT SPOKEN TO: _____ DATE/TIME: _____

OUTCOME: _____

SIGNATURE: Whiter & Baker



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: West Hickory Water Company PWSID Number: 6270002

Date of Violation/Situation: 3/7/2025-3/9/2025

Description of Violation/Situation: Boil Water Notice due to a loss of positive pressure from a main break.

Notified DEP (or CHD) within 1 hour Date or NA: 3/7/2025

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Emails to affected customers for boil water notice. Date: 3/7/2025

Method: Phone calls to affected customers for boil water notice. Date: 3/7/2025

Method: Phone calls for lift notice to affected customers. Date: 3/9/2025

Method: Emails for lift notice to affected customers. Date: 3/9/2025

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 3/14/2025

Print Name and Title: David Paul: Operations Team Leader

Phone Number: (724) 877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ **Date:** _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

West Hickory Water Company (PWSID# PA6270002)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

March 7th, 2025: Aqua Pennsylvania has issued a boil water advisory for the West Hickory Water Company due to a service line leak which caused loss of positive water pressure in the distribution system. Aqua customers receiving this notice are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On the morning on Friday, March 7, 2025, a service line was damaged during routine maintenance and caused a loss of pressure in the West Hickory Water Company distribution system. Customers in the impacted area may have experienced a loss of water pressure. As a precaution, Aqua Pennsylvania has issued a boil water advisory for customers in the affected area. Maintenance crews have been able to resolve the mechanical issue and water production has resumed. Aqua is in the process of collecting water samples for testing against drinking water standards.

Until satisfactory bacteriological sample results are received from the laboratory, Aqua customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice, **which would be no sooner than Wednesday, March 12th, 2025.**

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

West Hickory Water Company (PWSID# PA6270002)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on March 7th, 2025 for the West Hickory Water Company has been lifted effective today, **Sunday March 9th, 2025**.

Aqua Pennsylvania has lifted the boil water advisory issued on March 7th, 2025. The advisory was issued due to a loss of positive water pressure in the distribution system. Two consecutive days of water samples were collected from the distribution system and tested for total coliform bacteria. The results for all testing were received on **March 9th, 2025** and showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin	System Name West Hickory Water Company	Address (Street) 665 S. Dock St.
Phone Number 877.987.2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon PA, 16146

Date Notice Distributed: March 7th, 2025

Date Notice Lifted: **March 9th, 2025**

* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



E-Government Application for Drinking Water Program

SAFE DRINKING WATER ACT
VIEW/EDIT RECORDS

6270002: WEST HICKORY WATER COMPANY

SDWA1

PWSID	Contam ID	Contam	Analysis Method	Result	Analysis Date	Location ID 1	Location ID 2	Sample Date	Sample Type	Sample Time	Lab ID	Sample ID	Record ID
6270002	3100	TOTAL COLIFORM PRESENCE	331	0.0	030825	801		030725	S	1600	43075	0340	CAROLJPAU LL43075_1
6270002	3100	TOTAL COLIFORM PRESENCE	331	0.0	030825	803		030825	S	1100	43075	0341	CAROLJPAU LL43075_2

ATTACHMENT C



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Cooperstown Water Company PWSID Number: 6610017

Date of Violation/Situation: October 2024

Description of Violation/Situation: Cooperstown Water Company failed to monitor/report distribution and entry point chlorine residual data in the month of October.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

- Method: Notice mailed directly via water bills. Date: 1/30/25
- Method: _____ Date: _____
- Method: _____ Date: _____
- Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: Date: 1/31/2025

Print Name and Title: David Rustay - Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

For DEP use only. Checked by: _____ Date: _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE
BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for Cooperstown Water Company

Cooperstown Water Company violated a monitoring requirement in 2024. Even though this was not an emergency, as a customer you have a right to know what happened and what Aqua Pennsylvania has done to correct the situation. This violation occurred prior to Aqua’s receivership of the system.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether the drinking water meets health standards. In October 2024, Cooperstown Water Company did not complete all required monitoring for chlorine and therefore, cannot be sure of the quality of the drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminant, how often the test is supposed to be completed, how many samples were taken, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling location	Required sampling frequency	Number of samples taken	When all samples should have been taken	When all samples were taken
Chlorine	Distribution	Weekly	0	October 2024	November 2024
Chlorine	Entry Point 134	Daily	1	October 2024	November 2024
Chlorine	Entry Point 135	Daily	1	October 2024	November 2024

What happened? What was done?

The prior owners of Cooperstown Water Company did not collect and/or report the required samples for chlorine analysis during October 2024. Upon becoming receiver of Cooperstown Water Company on October 31st, 2024, Aqua Pennsylvania has collected and reported all required samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin, Area Manger	System Name Cooperstown Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610017	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Fryburg Water Company PWSID Number: 6160030

Date of Violation/Situation: October 2024

Description of Violation/Situation: Fryburg Water Company failed to monitor/report distribution and entry point chlorine residual data in the month of October.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Notice mailed directly via water bills. Date: 1/30/25

Method: _____ Date: _____

Method: _____ Date: _____

Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: Date: 1/31/2025

Print Name and Title: David Rustay - Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

For DEP use only. Checked by: _____ Date: _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE
BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for Fryburg Water Company

Fryburg Water Company violated a monitoring requirement in 2024. Even though this was not an emergency, as a customer you have a right to know what happened and what Aqua Pennsylvania has done to correct the situation. This violation occurred prior to Aqua's receivership of the system.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether the drinking water meets health standards. In October 2024, Fryburg Water Company did not complete all required monitoring for chlorine and therefore, cannot be sure of the quality of the drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminant, how often the test is supposed to be completed, how many samples were taken, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling location	Required sampling frequency	Number of samples taken	When all samples should have been taken	When all samples were taken
Chlorine	Distribution	Weekly	0	October 2024	November 2024
Chlorine	Entry Point 130	Daily	1	October 2024	November 2024

What happened? What was done?

The prior owners of Fryburg Water Company did not collect and/or report the required samples for chlorine analysis during October 2024. Upon becoming receiver of Fryburg Water Company on October 31st, 2024, Aqua Pennsylvania has collected and reported all required samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin, Area Manger	System Name Fryburg Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6160030	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: October 2024

Description of Violation/Situation: Plumer Water Company failed to monitor/report distribution and entry point chlorine residual data in the month of October.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

Method: Notice mailed directly via water bills. Date: 1/30/25

Method: _____ Date: _____

Method: _____ Date: _____

Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature:  Date: 1/31/2025

Print Name and Title: David Rustay - Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/eLibrary/Search> .

For DEP use only. Checked by: _____ **Date:** _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE
BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for Plumer Water Company

Plumer Water Company violated a monitoring requirement in 2024. Even though this was not an emergency, as a customer you have a right to know what happened and what Aqua Pennsylvania has done to correct the situation. This violation occurred prior to Aqua's receivership of the system.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether the drinking water meets health standards. In October 2024, Plumer Water Company did not complete all required monitoring for chlorine and therefore, cannot be sure of the quality of the drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminant, how often the test is supposed to be completed, how many samples were taken, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling location	Required sampling frequency	Number of samples taken	When all samples should have been taken	When all samples were taken
Chlorine	Distribution	Weekly	0	October 2024	November 2024

What happened? What was done?

The prior owners of Plumer Water Company did not collect and/or report the required samples for chlorine analysis during October 2024. Upon becoming receiver of Plumer Water Company on October 31st, 2024, Aqua Pennsylvania has collected and reported all required samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin, Area Manger	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Sugarcreek Water Company PWSID Number: 6610029

Date of Violation/Situation: October 2024

Description of Violation/Situation: Sugarcreek Water Company failed to monitor/report distribution and entry point chlorine residual data in the month of October.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

- Method: Notice mailed directly via water bills. Date: 1/30/25
- Method: _____ Date: _____
- Method: _____ Date: _____
- Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: Date: 1/31/2025

Print Name and Title: David Rustay - Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/eLibrary/Search> .

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Monitoring Requirements Not Met for Sugarcreek Water Company

Sugarcreek Water Company violated a monitoring requirement in 2024. Even though this was not an emergency, as a customer you have a right to know what happened and what Aqua Pennsylvania has done to correct the situation. This violation occurred prior to Aqua's receivership of the system.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether the drinking water meets health standards. In October 2024, Sugarcreek Water Company did not complete all required monitoring for chlorine and therefore, cannot be sure of the quality of the drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminant, how often the test is supposed to be completed, how many samples were taken, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling location	Required sampling frequency	Number of samples taken	When all samples should have been taken	When all samples were taken
Chlorine	Distribution	Weekly	0	October 2024	November 2024
Chlorine	Entry Point 129	Daily	1	October 2024	November 2024

What happened? What was done?

The prior owners of Sugarcreek Water Company did not collect and/or report the required samples for chlorine analysis during October 2024. Upon becoming receiver of Sugarcreek Water Company on October 31st, 2024, Aqua Pennsylvania has collected and reported all required samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin, Area Manger	System Name Sugarcreek Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610029	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: West Hickory Water Company PWSID Number: 6270002

Date of Violation/Situation: October 2024

Description of Violation/Situation: West Hickory Water Company failed to monitor/report distribution and entry point chlorine residual data in the month of October.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: Tier 1 Tier 2 Tier 3

Type of notice addressed by this certification: Initial Repeat

Methods and date of public notice deliveries to customers:

- Method: Notice mailed directly via water bills. Date: 1/30/25
- Method: _____ Date: _____
- Method: _____ Date: _____
- Method: _____ Date: _____

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: Date: 1/31/2025

Print Name and Title: David Rustay - Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

For DEP use only. Checked by: _____ **Date:** _____

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Monitoring Requirements Not Met for West Hickory Water Company

West Hickory Water Company violated a monitoring requirement in 2024. Even though this was not an emergency, as a customer you have a right to know what happened and what Aqua Pennsylvania has done to correct the situation. This violation occurred prior to Aqua’s receivership of the system.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether the drinking water meets health standards. In October 2024, West Hickory Water Company did not complete all the required monitoring for chlorine and therefore, cannot be sure of the quality of the drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminant, how often the test is supposed to be completed, how many samples were taken, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling location	Required sampling frequency	Number of samples taken	When all samples should have been taken	When all samples were taken
Chlorine	Distribution	Weekly	0	October 2024	November 2024
Chlorine	Entry Point 116	Daily	1	October 2024	November 2024

What happened? What was done?

The prior owners of West Hickory Water Company did not collect and/or report the required samples for chlorine analysis during October 2024. Upon becoming receiver of West Hickory Water Company on October 31st, 2024, Aqua Pennsylvania has collected and reported all required samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zach Martin, Area Manger	System Name West Hickory Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6270002	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.