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April 1, 2025

Via Electronic Filing

Rosemary Chiavetta, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Philadelphia Gas Works Universal Service and Energy Conservation Plan for 2023-2027
Submitted in Compliance with 52 Pa. Code § 62.4, Docket No. M-2021-3029323

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing please find its 2024 Home Comfort Deferral Report. This Report is being submitted pursuant to the Commission’s Order entered on January 12, 2023 in the above-referenced matter.

Copies to be served in accordance with the attached Certificate of Service.

Sincerely,

/s/ *Lauren M. Burge*

Lauren M. Burge

Enclosure

cc: Norma Bowman, Bureau of Consumer Services (nobowman@pa.gov)
Christina Chase-Pettis, Office of Communications (cchasepett@pa.gov)
Louise Fink Smith, Law Bureau (finksmith@pa.gov)
Certificate of Service (Email Only)

CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of PGW's 2024 Home Comfort Deferral Report upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa.

Code Section 1.54.

Via Email Only

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/s/ *Lauren M. Burge*

Lauren M. Burge, Esq.

Dated: April 1, 2025

PGW Home Comfort Deferral Report
April 1, 2025

In 2024, PGW's Home Comfort program deferred 25 customer cases due to health and safety issues that could not be addressed by the CSP. A breakdown of the reasons for these deferrals can be found in the table below.

| Deferral Reason | Cases |
|---|--------------|
| Customer passed away | 1 |
| Home in too bad condition/cluttered/inaccessible | 4 |
| Mold | 1 |
| Pests | 2 |
| Sewage | 4 |
| Sewage, equipment issue | 1 |
| Structural issue | 4 |
| Structural issue, water/moisture issue, mold, home in too bad condition/cluttered/inaccessible, equipment issue | 1 |
| Water/moisture issue, mold, home in too bad condition/cluttered/inaccessible | 1 |
| Work not cost effective | 3 |
| Misc. health and safety issue | 3 |
| Total | 25 |