



Tawana Dean
Sr. Manager – Customer Compliance
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VIA e-Filing

April 1, 2025

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania-American Water Company
Accounts with Arrearages in Excess of \$10,000
Medical Certificates Submitted in 2024
Docket No. M-2014-2448824

Dear Secretary Chiavetta:

As provided for in Pennsylvania Public Utility Commission regulations at 66 Pa. C.S. § 1410.1(3), Pennsylvania-American Water Company (“Company”) is reporting on residential customer accounts which have accumulated \$10,000 or more in arrearages.

Also, the Company is reporting under 66 Pa. C.S. § 1410.1(4), the number of medical certificates and renewals submitted and accepted by the Company in 2024.

If you have any questions, please do not hesitate to contact me.

Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Tawana Dean".

Tawana Dean

Enclosures: Forms Reporting on Accounts with Arrearages in Excess of \$10,000
and Medical Certificates

cc: L. Mohr w/Enclosures **VIA** E-Mail

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported: 2024

Company Name: Pennsylvania-American Water Company
Water_Wastewater Accounts

Date of "Snapshot": 12/31/2024

Filed By: Tawana Dean

Phone: 717-550-1551

Email: Tawana.Dean01@amwater.com

If NO accounts to report, check this box:

Data in #5-8 should be from #3(a) Original Date Account Established (Column D)

1. Unique Acct ID	2. Account Balance as of December 31st	3(a). Original Date Account Established	3(b). Date Account Reestablished (if applicable)	4. Avg Monthly Bill (prev 12 months)	5(a). # of PUC Informal Complaints	5(b). # of PUC Formal Complaints	6. # of Company PARs	7. # of Times Terminated for Non-Payment	8. # of 10-Day Termination Notices Issued	9. Account is Confirmed Low-Income (YES or NO)
1 2219365017	\$15,923.86	5/26/2017	n/a	\$105.00	1	0	4	9	33	Yes
2 101201546086	\$13,843.82	5/27/2016	n/a	\$873.00	3	0	2	0	76	Yes
3 2214918881	\$11,333.92	7/11/2016	9/24/2023	\$191.03	0	0	10	3	59	Yes
4 101202160653	\$57,485.03	7/1/2017	5/23/2019	\$1,306.00	0	1	0	3	34	Yes
5 101202184529	\$17,955.08	9/12/2017	n/a	\$395.00	0	0	4	0	50	No
6 2221163054	\$11,849.77	9/23/2017	n/a	\$187.00	0	0	6	4	35	Yes
7 22217359925	\$72,979.62	11/3/2017	n/a	\$624.00	1	0	5	0	42	Yes
8 101202528713	\$14,274.66	8/14/2018	n/a	\$69.00	9	0	2	2	17	Yes
9 2149375124	\$15,453.73	11/16/2018	4/27/2023	\$332.07	0	0	2	5	4	Yes
10 2233596138	\$17,410.25	5/13/2020	n/a	\$1,450.00	0	0	2	4	24	No
11 2235376583	\$14,990.04	7/15/2020	11/23/2022	\$2,158.00	2	0	7	3	20	Yes
12 2240815288	\$12,567.22	6/18/2024	n/a	\$290.00	0	0	1	0	0	No
13 2225210372	\$10,456.98	6/20/2014	8/16/2018	\$142.00	3	0	5	2	6	Yes
14 101201125821	\$30,735.32	8/4/2015	11/9/2018	\$196.00	2	0	2	1	51	Yes
15 2153991044	\$29,967.25	7/5/2024	n/a	\$5,974.00	0	0	0	0	1	Yes
16 2146050198	\$27,478.85	6/1/2022	n/a	\$878.00	0	0	1	1	13	Yes
17 2130361329	\$24,180.99	10/12/2013	n/a	\$1,356.00	0	0	0	3	18	No
18 22095057955	\$22,264.12	6/23/2015	n/a	\$146.00	0	0	0	1	67	Yes
19 2236637021	\$21,755.39	1/4/2021	n/a	\$384.00	1	0	2	0	31	Yes

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

	1. Unique Acct ID	2. Account Balance as of December 31st	3(a). Original Date Account Established	3(b). Date Account Reestablished (if applicable)	4. Avg Monthly Bill (prev 12 months)	5(a). # of PUC Informal Complaints	5(b). # of PUC Formal Complaints	6. # of Company PARs	7. # of Times Terminated for Non-Payment	8. # of 10-Day Termination Notices Issued	9. Account is Confirmed Low-Income (YES or NO)
20	2153789654	\$21,503.62	3/1/2024	7/24/2024	\$455.00	0	0	1	2	1	Yes
21	2149561246	\$21,380.81	8/5/2020	n/a	\$451.00	0	0	1	0	9	Yes
22	2151659665	\$13,674.61	12/9/2023	n/a	\$170.00	0	0	1	0	9	Yes
23	2131838266	\$13,662.68	10/15/2013	12/3/2022	\$60.25	0	0	2	5	3	Yes
24	2211910475	\$13,606.98	12/3/2015	n/a	\$135.00	0	0	10	5	69	Yes
25	2154456193	\$13,404.79	9/23/2024	n/a	\$2,400.00	0	0	1	0	0	No
26	2207951842	\$13,133.81	2/24/2015	9/5/2019	\$119.00	17	0	4	2	40	Yes
27	2214481570	\$12,979.16	6/8/2016	4/28/2023	\$24.42	0	0	3	2	4	No
28	2210189797	\$12,784.09	8/5/2015	n/a	\$96.75	0	0	1	0	74	No
29	2220007069	\$12,657.10	7/11/2017	n/a	\$117.25	0	0	0	0	17	Yes
30	101103231615	\$12,229.55	2/18/2016	n/a	\$51.58	7	0	5	0	5	No
31	2224502498	\$12,092.21	6/13/2018	n/a	\$91.58	0	0	1	0	46	No
32	2148619623	\$12,035.54	2/8/2023	n/a	\$665.17	1	0	2	0	1	Yes
33	2229040032	\$11,991.90	5/24/2019	n/a	\$108.67	0	0	1	0	28	No
34	2133526453	\$11,980.84	10/15/2013	4/18/2019	\$398.00	0	0	2	0	65	Yes
35	2207110610	\$11,878.62	12/7/2016	7/27/2023	\$195.33	0	0	4	4	24	Yes
36	2149993300	\$11,844.78	6/30/2023	5/21/2024	\$669.42	0	0	2	3	6	Yes
37	2239346348	\$11,833.25	6/1/2020	n/a	\$98.00	0	0	1	0	28	Yes
38	2240412184	\$11,792.66	1/9/2023	n/a	\$257.00	0	0	1	1	7	Yes
39	2237654807	\$11,765.62	7/13/2021	n/a	\$130.00	5	0	3	0	39	Yes
40	2231132859	\$11,606.60	10/15/2019	n/a	\$133.00	0	0	1	0	44	Yes
41	2240210050	\$11,602.21	8/4/2023	5/29/2024	\$63.00	0	0	0	1	0	No
42	2237127947	\$11,514.66	4/9/2021	n/a	\$80.00	5	0	2	1	8	Yes
43	2231564722	\$11,439.12	11/19/2019	n/a	\$173.00	0	0	0	0	24	No
44	2211506999	\$11,430.47	11/2/2015	n/a	\$127.00	0	0	0	0	29	Yes
45	2153216606	\$11,418.49	6/3/2024	n/a	\$749.58	0	0	2	0	1	Yes
46	2133309030	\$11,417.09	10/16/2013	n/a	\$432.00	0	0	0	0	0	Yes
47	2239297026	\$11,293.78	9/2/2022	n/a	\$332.00	0	0	1	0	12	Yes
48	2223940684	\$11,125.69	5/4/2018	1/9/2019	\$452.00	0	3	7	12	37	Yes

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

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49	2235909716	\$11,099.55	11/10/2020	n/a	\$278.00	0	0	8	1	37	Yes
50	2227766895	\$11,082.57	2/1/2017	n/a	\$112.00	0	0	1	0	39	Yes
51	2239085216	\$11,046.82	10/4/2013	7/2/2022	\$78.00	0	0	2	4	7	Yes
52	21325030201	\$10,994.14	10/10/2013	3/9/2018	\$73.00	10	0	8	9	45	Yes
53	2223713066	\$10,905.65	2/18/2025	n/a	\$30.00	0	0	0	0	47	Yes
54	101103047574	\$10,887.86	10/15/2013	n/a	\$137.00	0	0	0	0	43	No
55	2143756978	\$10,876.69	4/19/2019	n/a	\$196.00	0	0	1	1	4	Yes
56	2143803973	\$10,864.98	9/17/2021	n/a	\$551.00	0	0	1	0	35	Yes
57	2230744327	\$10,739.06	9/13/2019	n/a	\$630.00	1	0	3	5	37	Yes
58	2153684612	\$10,672.16	7/15/2024	n/a	\$2,166.00	0	0	0	0	0	No
59	2225484531	\$10,500.85	8/21/2018	n/a	\$178.00	0	0	0	0	61	No
60	2153731129	\$10,476.01	7/22/2024	n/a	\$1,781.00	0	0	0	1	0	No
61	2149320568	\$10,470.62	4/27/2023	n/a	\$636.00	1	0	3	1	2	No
62	2140143719	\$10,461.18	9/19/2018	12/12/2023	\$209.00	1	0	4	3	16	Yes
63	2219118402	\$10,453.61	5/1/2017	n/a	\$314.00	2	0	4	1	16	Yes
64	2132688761	\$10,445.30	10/16/2013	n/a	\$109.00	0	0	0	0	66	Yes
65	2202638489	\$10,418.96	1/23/2014	n/a	\$81.00	0	0	2	1	72	Yes
66	2132180465	\$10,400.95	10/15/2013	n/a	\$63.00	0	0	1	0	75	Yes
67	2209359398	\$10,391.81	6/12/2025	n/a	\$61.00	0	0	0	0	96	No
68	2207437261	\$10,365.19	1/6/2015	n/a	\$30.00	0	0	2	0	100	Yes
69	2152885290	\$10,261.75	4/10/2024	4/30/2024	\$128.00	0	0	1	8	4	No
70	2132412551	\$10,236.08	10/5/2013	n/a	\$117.00	0	0	0	0	92	No
71	2203105739	\$10,195.25	3/4/2014	n/a	\$71.00	0	0	0	0	75	Yes
72	2219270768	\$10,112.49	6/1/2017	n/a	\$262.00	0	0	10	1	39	Yes
73	2205928570	\$10,075.83	9/12/2014	n/a	\$137.00	5	0	2	3	39	Yes
74	2142720457	\$10,043.60	5/28/2021	n/a	\$700.00	0	0	1	0	34	Yes
75	22 38231610	\$10,042.62	11/3/2021	n/a	\$181.00	0	0	1	2	25	Yes
76	2234326738	\$10,026.28	7/10/2020	n/a	\$700.00	0	1	2	0	11	Yes
77	2152570284	\$10,022.19	3/17/2020	n/a	\$219.00	0	0	1	0	2	Yes

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78	2136436047	\$21,075.71	10/16/2013	n/a	\$1,218.00	2	0	2	0	27	No
79	2234758748	\$20,556.10	8/10/2020	n/a	\$1,366.00	1	0	5	1	16	Yes
80	2148407196	\$19,594.90	1/9/2023	n/a	\$1,579.00	0	0	2	4	13	Yes
81	2151895485	\$19,292.93	1/10/2024	n/a	\$1,627.00	0	0	1	0	7	Yes
82	101103047574	\$18,663.89	10/15/2013	n/a	\$209.00	0	0	2	0	43	No
83	2238094811	\$18,540.83	9/1/2021	n/a	\$914.00	0	0	1	0	46	No
84	22083257367	\$17,098.35	3/27/2015	10/6/2018	\$566.00	2	0	4	1	46	No
85	2227401792	\$16,362.67	1/9/2019	n/a	\$529.00	2	0	0	2	23	No
86	101103158758	\$15,950.11	9/21/2013	n/a	\$46.00	0	0	0	1	82	Yes
87	101203307457	\$15,170.00	6/3/2020	n/a	\$37.15	0	0	0	0	35	No
88	22177597223	\$15,100.37	12/1/2016	n/a	\$21.00	0	0	1	1	84	No
89	2223146727	\$14,859.50	3/12/2018	n/a	\$55.32	0	0	1	0	47	Yes
90	2227888887	\$14,809.39	2/25/2019	N/A	\$1,198.00	1	0	3	0	27	Yes
91	21311917389	\$14,736.08	10/5/2013	10/11/2020	\$52.00	1	0	5	7	13	No
92	2240092290	\$14,578.19	6/17/2023	n/a	\$1,214.00	1	0	2	1	2	Yes
93	2201610839	\$14,477.51	10/18/2013	n/a	\$487.00	0	0	0	0	102	No
94	2227490013	\$14,249.15	1/4/2019	n/a	\$418.00	0	0	0	1	10	No
95	2150602512	\$14,214.29	8/22/2023	n/a	\$886.00	0	0	3	1	6	Yes
96	101103109204	\$13,938.57	11/14/2013	n/a	\$23.00	0	0	0	0	97	No
97	2236645404	\$13,854.19	1/14/2021	n/a	\$271.00	0	0	0	0	30	No

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from #3(a) Original Date Account Established (Column D)

1. Unique Acct ID	2. Account Balance as of December 31st	3(a). Original Date Account Established	3(b). Date Account Reestablished (if applicable)	4. Avg Monthly Bill (prev 12 months)	5(a). # of PUC Informal Complaints	5(b). # of PUC Formal Complaints	6. # of Company PARs	7. # of Times Terminated for Non-Payment	8. # of 10-Day Termination Notices Issued	9. Account is Confirmed Low-Income (YES or NO)
1 2138972426	\$12,738.01	12/6/2016	n/a	\$145.33	0	0	0	0	4	YES
2 2232007352	\$11,391.90	10/30/2019	11/3/2023	\$125.00	0	0	2	0	12	NO
3 2139629282	\$12,156.02	11/7/2017	9/20/2019	\$480.33	0	0	3	0	8	NO
4 2139671603	\$10,976.57	12/1/2017	n/a	\$95.00	0	0	2	0	36	YES
5 2139643318	\$11,728.95	11/30/2017	6/7/2023	\$306.00	0	0	3	4	7	YES
6 2239183400	\$10,585.84	9/4/2021	9/1/2023	\$377.00	0	0	4	4	6	YES
7 2139628524	\$10,233.54	12/5/2017	1/13/2020	\$125.00	0	0	0	2	17	YES
8 2139627965	\$10,346.85	11/9/2017	n/a	\$340.00	1	0	8	0	32	YES
9 101103125022	\$18,068.82	10/1/2013	n/a	\$107.00	0	0	1	0	60	YES

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

**# of Med Certs/Renewals Submitted
by Customers in 2024**

**# of Med Certs/Renewals
Accepted by Utility in 2024**