

**DIANE RAY
511 HAYSTACK DRIVE
ZION GROVE, PA 17985**

April 4, 2025

Margaret A. Morris, Esquire
Reger Rizzo & Darnall LLP
Cira Centre, 13th Floor
2929 Arch Street
Philadelphia, PA 19104
mmorris@regerlaw.com
Main: (215) 495-6500
Direct: (215) 495-6524

Re: New Matter Docket No: C-2025-3053797
Diane Ray v. Aqua Pennsylvania, Inc
Answer and New Matter of Aqua


Dear Ms. Morris:

Enclosed please find my required response within 20 days of March 27, 2025 to the New Matter Docket No. C-2025-3053797.

After reviewing the content in the filing, I feel that some important information has not be included:

- The February 27, 2025 Report from Rotor-Router indicating that there was no leak detected.
- The Aqua technician, Dominick, found no leak on December 31, 2024. Although this technician was due to come back on 1-8-2025, he never returned or requested to reschedule.
- Acknowledgement that the shut-off valve was moved closer to the road when Kreiger Co replaced the pipeline in the road which may have caused a leak.
- Acknowledgement that the original connection was done before Aqua took control of 'The Cove' water and sewer.
- Awareness that a \$350 credit was offered by Aqua to cover the cost that the leak detection company charged.

Very truly yours,



Diane Ray
dray1@ptd.net
Home: (570) 245-1253
Cell: (570) 384-1142

cc: Secretary Rosemary Chiavetta, Esq.
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120
rchiavetta@pa.gov