

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Modestine Cuthbert	:	
	:	
v.	:	F-2024-3050656
	:	
Philadelphia Gas Works	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Eranda Vero dated March 11, 2025, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That PGW late-filed Exhibit 9 is admitted into the record in this matter.
2. That the Formal Complaint of Modestine Cuthbert in *Modestine Cuthbert v. Philadelphia Gas Works* at Docket No. F-2024-3050656 is sustained.
3. That Modestine Cuthbert shall be allowed to apply to Philadelphia Gas Works' Customer Responsibility Program.

4. That the Commission's Bureau of Consumer Services payment arrangement established on May 23, 2023, at BCS Case No. 3911661 shall be reinstated effective the first billing cycle after entry of the Commission's Final Order in this matter.


5. That the payment arrangement established for Modestine Cuthbert by the Commission's Bureau of Consumer Services on May 23, 2023, at BCS Case No. 3911661 shall be extended for six months.

6. That, so long as Modestine Cuthbert adheres to the terms of this Order, Philadelphia Gas Works shall not assess any late payment charges nor shall Philadelphia Gas Works terminate service to Modestine Cuthbert, except for valid safety and/or emergency reasons.

7. That, if Modestine Cuthbert fails to keep the payment schedule Philadelphia Gas Works is authorized to suspend or terminate her utility service in accordance with the Commission's statute and regulations.

8. That the Secretary's Bureau mark this matter closed.

BY THE COMMISSION,



Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ENTERED: April 11, 2025