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Alice A. Wade

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File #: 208125

April 15, 2025

***VIA EMAIL***

The Honorable Mary D Long  
Administrative Law Judge  
Pennsylvania Public Utility Commission  
301 Fifth Avenue, Suite 220  
Pittsburgh, PA 15222

**Re: Karen Truax v. PPL Electric Utilities Corporation**  
**Docket No: F-2024-3051023**

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Dear Judge Mary D Long:

Pursuant to the Prehearing Order, attached are copies of PPL Electric Utilities Corporation's ("PPL Electric") exhibits that it plans to utilize at the telephonic evidentiary hearing in the above-referenced proceeding, which has been scheduled for **10:00 A.M on April 22, 2025**.

PPL Exhibit 1 - Account Activity  
PPL Exhibit 2 - Customer Contacts  
PPL Exhibit 3 - Payment Agreement  
PPL Exhibit 4 - BCS Case 4.25.24  
PPL Exhibit 5 - OnTrack Letters  
PPL Exhibit 6 - Operation Help Letter  
PPL Exhibit 7 - LIHEAP Letter  
PPL Exhibit 8 - Form Winter Collection Notice  
PPL Exhibit 9 - Form Termination Notice

For the convenience of Karen Truax ("Complainant"), the dial-in information for the telephonic evidentiary hearing is as follows:

**Phone Number: 1.866.566.0649**  
**PIN: 83345259**

In addition, PPL Electric notes that pursuant to Paragraph 2 of the Prehearing Order issued on February 19, 2025, in this proceeding, **"You may lose the case if you do not take part in this**

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**hearing and present evidence on the issues raised. Your case may be dismissed ‘with prejudice’ which means that you will be barred from filing another complaint raising the same claim(s) and issue(s) presented in the dismissed complaint.”**

Copies will be provided as indicated on the Certificate of Service.

Respectfully submitted,



Alice A. Wade  
Associate

AAW/sa  
Attachment

cc: Rosemary Chiavetta, Secretary (*Letter and Certificate of Service only*)  
Certificate of Service

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA E-MAIL AND FEDERAL EXPRESS**

Karen Truax  
168 W. Parker Street, Floor 2  
Scranton, PA 18508  
[maywediscuss@gmail.com](mailto:maywediscuss@gmail.com)

Dated: April 15, 2025



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Alice A. Wade