

## Motion for Continuance

Regarding: Docket number F-2024-3051023

I, Karen Truax, motion for a continuance.

The matter is as follows:

- No prehearing order;
- No hearing notice;
- No knowledge of the scheduled evidentiary hearing for 22 April, 2025.

On 16 April, 2025, an overnighted delivery of communication had alerted me of the scheduled phone-in evidentiary hearing; my initial appraisal of this docket.

Following receipt of this information, I had contacted the PA-PUC secretary's bureau. The first attempt put me in contact with one of their agents who claimed that the matter was not the purview of that specific office. From there, a series of phone calls, on the same day (16 April, '25) had forestalled my effort to discover and resolve the lapse in communication.

(Imagine how confounding to be rerouted, as though trapped in a revolving door and never making it into a building.)

Eventually, I did manage to speak with another PA-PUC bureau secretary, who had retrieved data that annotated they had emailed me on the 18th of February, 2025.

After combing through every possible email inbox, once again, I surmise the likely means for failure may be a performance issue with the email address product(s).

The agent concluded the chat by instructing me to contact the presiding administrative law judge. The call ended without getting the judge's office phone number.

Eventually, I did manage to find my way.

I affirm the above mentioned to be true and to the best of my knowledge.

Respectfully, Karen Truax

17 April, 2025