

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Jeannette Durant	:	
	:	
v.	:	C-2024-3051074
	:	
UGI Utilities, Inc.	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Marta Guhl dated March 28, 2025+, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint of Jeannette Durant in *Jeannette Durant v. UGI Utilities, Inc.* at Docket No. C-2024-3051074 is granted in part and denied in part.
2. That the Complainant, Jeannette Durant's, request for a Commission-issued payment arrangement is granted on the balance of \$5,361.48 for a term of three years.
3. That the Complainant, Jeannette Durant, shall make monthly payments consisting of her budget bill plus one-thirty-sixth (1/36th) of the balance accrued on her account, for the payment of each regular monthly bill, beginning with the first billing

due date following the entry of a final Commission Order in this case, and continuing until the arrearage on her account has been paid in full.

4. That the Complainant, Jeannette Durant, shall have her service restored if she pays \$2,263.28, which is her current CAP arrears balance.

5. That as long as Complainant, Jeannette Durant, keeps the payment schedule stated in this Order, UGI Utilities, Inc. – Gas Division shall not suspend or terminate her utility service except for valid safety or emergency reasons or assess late payments or finance charges against her account.

6. That, if Jeannette Durant does not keep the payment schedule stated in this Order, UGI Utilities, Inc. – Gas Division is authorized to suspend or terminate her utility service in accordance with the Commission's statute and regulations.

7. That the portion of the Complaint related to Jeannette Durant's CAP application is denied.

8. That the Secretary's Bureau shall mark Docket No. C-2024-3051074 as closed.

BY THE COMMISSION,



Matthew L. Homsher  
Secretary

(SEAL)

ORDER ENTERED: April 29, 2025