
Melanie Lowe, |
v. | Docket No.: F-2025-3053317
PECO Energy Company |
|
Initial Call-In |
Telephonic Hearing
Pages 1 - 30

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Thursday, April 24, 2025
Commencing at 10:01 a.m.

INDEX TO EXHIBITS

Docket No. F-2025-3053317

Hearing Date: April, 24, 2025

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Snapshot Account Information		

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Billing Statement -		
Account Financial History		
PECO's Exhibit 4	27	--
Supplement to PECO-3		



Direct Dial: 267-533-1830
khadijah.scott@exeloncorp.com

April 23, 2025

VIA E-MAIL

Honorable Marta Guhl, ALJ
Pennsylvania Public Utility Commission
801 Market Street, 4th Floor
Philadelphia, PA 19107

RE: Melanie Lowe v. PECO Energy Company
Docket No. F-2025-3053317
Date of Hearing: April 24th 2025 @ 10:00 a.m.

Dear Judge Guhl:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 3, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive style.

Khadijah Scott


KS/ab
Enclosure

Cc: Melanie Lowe (via email)

EXHIBIT 1

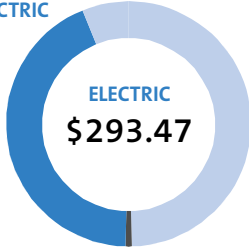
Name: CHRISTOPHER PHILLIPS
 Account Number: [REDACTED]
 Phone Number: [REDACTED]
 Service Address: [REDACTED] Shadyside Rd, Oxford

Emergency and Repair


 **800-841-4141**

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

 **PECO ELECTRIC DELIVERY**



 TAXES & FEES

 **ELECTRIC SUPPLY**
EcoPlus Power, LLC
 134 MAIN STREET SOUTH
 SUITE 70G
 Southbury, CT 6488
 866-302-0559

Billing Summary

Bill Date	04/14/2025
Charges/Credits from previous bill	\$5,911.39
Other - Late Payment Charge	\$36.35
Deposit	\$61.66
Late Payment Charge	\$40.72
Total Other Charges	\$6,050.12

Current Period Charges

Electric	\$293.47
Total New Charges	\$293.47

Total Amount Due on 05/06/2025 \$6,343.59

General Information

Next scheduled meter reading: 05/15/2025

800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7

Start, stop and move your service

 Online: peco.com

 In Person: **2301 Market St., Philadelphia, PA 19103**

 By Phone: **800-494-4000**

Return only this portion with your check made payable to PECO. Please write your account number on your check.

 **peco**SM
 AN EXELON COMPANY
 2301 Market Street
 Philadelphia, PA 19103-1380

Pay Today!

 peco.com/ebill

Go paperless: receive and pay your bill online.

0101484 SP 8013 -C14-B1-P00000-I

- Enroll in Automatic Payment. *Complete form on reverse side.*
- Pledge a donation to MEAF. *Complete form on reverse side.*

Account [REDACTED]  **877-432-9384**
 Pay by phone, a convenience fee will apply.

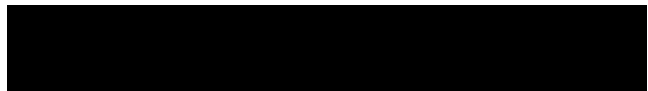
Please pay this amount by 05/06/2025 \$6,343.59

Payment Amount \$ [REDACTED]

CHRISTOPHER PHILLIPS
 [REDACTED] SHADYSIDE RD
 OXFORD, PA 19363



PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



8013-14-0101484-0001-0002224

Account Number: [REDACTED]

1	Service Address [REDACTED] Shadyside Rd, Oxford, PA 19363	\$293.47	Electric Choice ID: 1741700200
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Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
03/12-04/11	119512739	General Service Meter 2	Tot kWh	39905 Actual	40115 Actual	210	1	210
03/12-04/11	119512740	General Service	Tot kWh	175057 Actual	176033 Actual	976	1	976

Total kWh Used: 1,186



ELECTRIC RESIDENTIAL SERVICE

Service Period 03/12/2025 to 04/11/2025 - 30 days

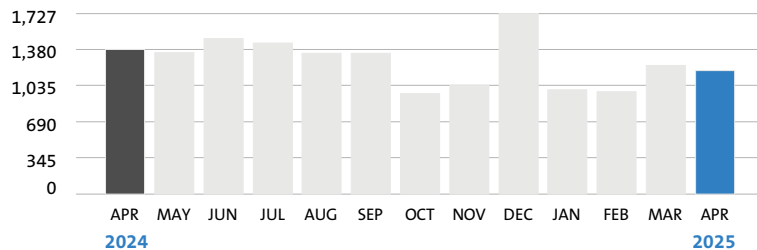
PECO ELECTRIC DELIVERY	\$128.34
Customer Charge	11.29
Customer Charge Meter 2	2.19
Distribution Charges	1,186 kWh X 0.09655 = 114.51
Distribution System Improvement Charge	0.35
ELECTRIC SUPPLY	\$165.13

EcoPlus Power, LLC Charges (866) 302-0559	
CAPACITY COST	1.82
NETWORK INTEGRATION	10.03
TRANSMISSION SERVICE ADDER	106.74
TRANSMISSION&GENERATION CHRGS 210KWH@0.039238	8.24
TRANSMISSION&GENERATION CHRGS 976KWH@0.039242	38.30
TAXES & FEES	\$0.00

Total Current Charges **\$293.47**

Your Usage Profile
ANNUAL ELECTRIC USAGE

peco.com/WaysToSave
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,186	39.50	30	52
Last Month	1,237	41.20	30	42
Last Year	1,390	47.90	29	49

Avg kWh per Month 1,262
Total Annual kWh Usage 15,139

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following:

Electric Choice ID: 1741700200
Electric Rate: Electric Residential Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

Message Center

From PECO:

New charges contain estimated total state tax of \$8.77, including \$7.57 for State Gross Receipt Tax.

Your estimated electric price to compare adder is \$0.0924 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com.





8013-14-0101484-0002-0002225

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download the **PECO mobile app** for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

Call **877-432-9384** to make a payment with a credit card, debit card, or your bank account.*



** Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account*

EXHIBIT 2

Customer Contacts: Christopher Phillips

Control Central Bookmark Refresh

Account Information | Customer Information | Account Tree | Premise Tree | Bill/Payment Tree | Payment Agreements

Current Context ^

PERSON Phillips, Christopher

ACCOUNT ID [REDACTED] 5 Phillips, Christopher, (PECO) Residential, \$6,343.59, 1744528000 🟢

CURRENT BALANCE \$6,343.59

PAYOFF BALANCE \$5,758.59

PREMISE [REDACTED] Shadyside Rd, Oxford, PA, 19363 🟡 🔴

CUSTOMER CONTACT INFO Phillips, Christopher, 1014 Shadyside Rd, Oxford, (EU) Call Center/(EU) Start Service Customer Contact, Contacted 10-23-2023 CUSTOMER CONTACT ID 8594128

OPEN USER ID E117664 QUILLEN, DANIELLE

PERSON ID [REDACTED] Phillips, Christopher

ACCOUNT ID [REDACTED] Phillips, Christopher, (PECO) Residential, \$6,343.59, 1744528000

PREMISE ID [REDACTED] [REDACTED] Shadyside Rd, Oxford, PA, 19363

PREFERRED CONTACT METHOD

CONTACT DATE/TIME 10-23-2023 07:11AM

CONTACT CLASS (EU) Call Center

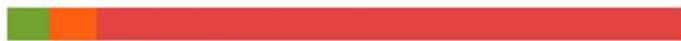
CONTACT TYPE SVCSTART (EU) Start Service Customer Contact

COMMENTS AMI Remote Connect - New Customer

RELATED RECORDS

Financial Information ^

Current Balance \$6,343.59



Payoff Balance \$5,758.59

Last Payment 08-28-2024, \$50.08

Last Billed 04-14-2025, \$6,343.59, Due Date 05-06-2025

Previous Bill 03-13-2025, \$5,911.39

Next Bill Date 05-13-2025

Customer Contacts: Melanie Lowe

Account Financial History

Bookmark Clear Save Refresh

Main

Current Context

PERSON	☑ Lowe, Melanie M - Tenant	
ACCOUNT ID	☑ [REDACTED] Phillips, Christopher, (PECO) Residential, \$6,343.59, 1744528000	🟢
CURRENT BALANCE	: [REDACTED]	<div style="width: 100%;"><div style="width: 80%;"></div></div>
PAYOFF BALANCE	\$5,758.59	
PREMISE	☑ [REDACTED] Shadyside Rd, Oxford, PA, 19363	🟡 🔴

PREFERRED CONTACT METHOD

CONTACT DATE/TIME 12-03-2024 📅 08:39PM 🕒

CONTACT CLASS (EU) Call Center

CONTACT TYPE CMCUSTREL 🔍 (EU) Customer Relations

COMMENTS

Upon investigation, company has explained that new application of service at [REDACTED] Shadyside Rd has been denied due to Ms. Lowe and current ratepayer Christopher Phillips accruing balance together while residing at the property together for the past few years (Accounts: [REDACTED]). The address is listed on Ms. Lowe's ID effective 1/4/21, she has admitted that she and Mr. Phillips lived together when service was in her name prior, however, transferred the service in his name 10/23/23 due to having money/payment problems, and admitted she did not vacate the property when the transfer occurred. It was also discovered that Mr. Phillips name is listed on a verified financial statement on Ms. Lowe's prior account. Ms. Lowe has been advised that company does not get involved with domestic agreement or dispute and company is not able to remove the balance in current ratepayer's name. Both applicant and current ratepayer are equally responsible for total balance owed at the property and both have continued to conduct business on the account/at this property. Company has added Ms. Lowe's name to the account due to admission of residing at property 2019 (when previous account established) to current, and due to benefit of service. Current ratepayer has not requested to disconnect service, no proof has been submitted that he resides elsewhere, and his belongings and pet remain at the property as stated by applicant. Company is willing to place payment terms (36 installments) on the current account provided minimum payment \$250.00 is received. To date applicant's prior account 9624428000 has been paid off and has an excess credit of \$.25. Current ratepayer account 1744528000 has a past balance of \$4350.68 due immediately. Ms. Lowe has declined company position and has been advised that the PUC will render the final decision. SENT TO REGULATORY

EXHIBIT 3

Account Financial History

Filters: Account ID 1 [REDACTED]

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
1	04-14-2025	Bill Segment	\$355.13	\$6,343.59	\$293.47	
2	04-14-2025	Elec - Late Payment Charge	\$40.72	\$5,988.46	\$40.72	
3	04-14-2025	Other - Late Payment Charge	\$36.35	\$5,947.74	\$36.35	
4	03-13-2025	Bill Segment	\$380.90	\$5,911.39	\$319.23	
5	03-13-2025	Elec - Late Payment Charge	\$38.73	\$5,530.49	\$38.73	
6	03-13-2025	Other - Late Payment Charge	\$33.56	\$5,491.76	\$33.56	
7	02-11-2025	Bill Segment	\$341.67	\$5,458.20	\$280.00	
8	02-11-2025	Other - Late Payment Charge	\$30.98	\$5,116.53	\$30.98	
9	02-11-2025	Elec - Late Payment Charge	\$37.11	\$5,085.55	\$37.11	
10	02-11-2025	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$2,653.75	\$5,048.44	\$0.00	
11	02-11-2025	Transfer - Internal Matching	\$0.25	\$2,394.69	\$0.25	
12	01-22-2025	Transfer - Internal Matching	\$-0.50	\$2,394.44	\$-0.50	
13	01-13-2025	Bill Segment	\$292.12	\$2,394.94	\$242.04	
14	01-13-2025	Elec - Late Payment Charge	\$2.41	\$2,102.82	\$2.41	
15	01-13-2025	Other - Late Payment Charge	\$20.74	\$2,100.41	\$20.74	
16	12-10-2024	Bill Segment	\$432.29	\$2,079.67	\$382.21	
17	12-10-2024	Other - Late Payment Charge	\$17.41	\$1,647.38	\$17.41	
18	12-10-2024	Elec - Late Payment Charge	\$33.20	\$1,629.97	\$33.20	
19	12-09-2024	Transfer - Payment Arrangement (Cancel)	\$0.00	\$1,596.77	\$0.00	
20	12-09-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$-2,753.91	\$1,596.77	\$0.00	
21	12-09-2024	Transfer - Payment Arrangement	\$0.00	\$4,350.68	\$0.00	
22	11-08-2024	Bill Segment	\$285.91	\$4,350.68	\$235.83	
23	11-08-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$2,803.99	\$4,064.77	\$0.00	
24	11-08-2024	Elec - Late Payment Charge	\$1.43	\$1,260.78	\$1.43	
25	11-08-2024	Other - Late Payment Charge	\$10.20	\$1,259.35	\$10.20	
26	10-10-2024	Bill Segment	\$267.30	\$1,249.15	\$217.22	
27	10-10-2024	Other - Late Payment Charge	\$8.37	\$981.85	\$8.37	
28	10-10-2024	Elec - Late Payment Charge	\$30.24	\$973.48	\$30.24	
29	10-08-2024	Transfer - Payment Arrangement (Cancel)	\$0.00	\$943.24	\$0.00	
30	10-08-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$-2,904.15	\$943.24	\$0.00	
31	10-08-2024	Transfer - Payment Arrangement	\$0.00	\$3,847.39	\$0.00	
32	09-11-2024	Bill Segment	\$297.58	\$3,847.39	\$297.58	
33	09-11-2024	Other - Late Payment Charge	\$2.40	\$3,549.81	\$2.40	
34	09-10-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$-50.08	\$3,547.41	\$0.00	
35	08-28-2024	Pay Segment	\$-50.08	\$3,597.49	\$-50.08	
36	08-12-2024	Set PA SA Current Balance to 0 (Cancel)	\$3,004.31	\$3,647.57	\$0.00	
37	08-12-2024	Transfer - Payment Arrangement (Cancel)	\$0.00	\$643.26	\$0.00	
38	08-12-2024	Bill Segment	\$371.32	\$643.26	\$321.24	
39	08-12-2024	Set PA SA Current Balance to 0	\$-3,004.31	\$271.94	\$0.00	
40	08-12-2024	Transfer - Payment Arrangement	\$0.00	\$3,276.25	\$0.00	
41	07-12-2024	Bill Segment	\$335.09	\$3,276.25	\$335.09	
42	07-12-2024	Other - Late Payment Charge	\$13.27	\$2,941.16	\$13.27	
43	07-12-2024	Elec - Late Payment Charge	\$23.03	\$2,927.89	\$23.03	
44	06-13-2024	Bill Segment	\$319.80	\$2,904.86	\$319.80	
45	06-13-2024	Elec - Late Payment Charge	\$20.94	\$2,585.06	\$20.94	
46	06-13-2024	Other - Late Payment Charge	\$10.56	\$2,564.12	\$10.56	
47	05-13-2024	Bill Segment	\$292.18	\$2,553.56	\$292.18	
48	05-13-2024	Other - Late Payment Charge	\$8.09	\$2,261.38	\$8.09	

49	05-13-2024	Elec - Late Payment Charge	\$19.02	\$2,253.29	\$19.02
50	04-12-2024	Bill Segment	\$269.38	\$2,234.27	\$269.38

