

Answer/Response to preliminary objections PGW

Docket No. is C-2025-3054534,

I am responding to Pgw's response that I received in the mail I called in 2019 when the bill was only a year old they told me to put in a dispute so I did, they turned on service for me at 5359 Eadom street after the dispute was finished I asked peg to go back to phone calls proving that I called to dispute it. After pgw turned on service at my Eadom street address and I turned on service to 6335 Carnation street Pgw did not send me a bill for a whole year they were sending my bill to an unknown address and I had to call to get my bill sent to carnation street and when they did finally send me my bill they attached 3408 Arthur's street huge balance on my bill that I did not live at at the time. Whether someone used my social security number and turned on service at 3408 Arthur street as fraud I do not know but I called about this balance back in 2019 and disputed it. I have sent proof of address change from DMV, screen shots of proof of me not living there, letters from my mother proving I did not live at 3408 Arthur street for what PGW is charging me. I have a 4 year old daughter that lives with me full time I am a single mother struggling already and I'm getting stuck with this huge bill and Pgw is threatening to shut off my service. I get no help no child support, I pay everything on my own and getting a shut off notice for a bill that has nothing to do with me from a billion dollar company like Pgw. It's not right. I have a child living with me I can't have my device shut off.

Sincerely,

Erin Brenner