

May 13, 2025

Matthew Homsher, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Docket No. F-2025-3054352. Martina Johnson vs. First Energy
Response to First Energy Answer and New Matter.

Secretary Homsher,

I am submitting my response to FirstEnergy Answer/ New Matter. The current account number with First Energy started after being switched from my former business name. However, I have lived at this address since September 2017 and financially responsible for the electric service. Therefore, an analysis of the account would require looking at the full picture and not just a customer service representative reading a prompt from their screen stating that the meter is correct.

The meter test resulted with a deteriorated meter socket which indicates faulty service and presents a problem, which has been my argument. My home is located in a Mobile Home Community, and they are the owners of the equipment. The technician from Penelec informed the Park Management the day the meter was removed. I also forwarded the letter from Penelec to them. It was told to me that the equipment had to be ordered and that the Park Lead Maintenance had their electrician communicate this to Penelec. The replacement and inspection was completed on May 7, 2025.

It is my belief that relief is warranted and should be approved. My request is that this matter move forward to a PUC Judge, and I pray that Justice be heard and rendered.

Peace,


Martina Johnson
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