

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
EVA JAMES, :
Complainant, : Docket No.:
vs. : C-2025-3053196
PECO ENERGY COMPANY, :
Respondent. :
-----*

Pages 1 through 55 IN-PERSON HEARING
Hearing Room
State Office Bldg.
801 Market Street,
Suite 4063
Philadelphia, PA 19107

Wednesday, April 23, 2025
Met, pursuant to notice, at 10:00 a.m.

BEFORE: THE HONORABLE MARTA GUHL
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: C-2025-3053196
Hearing Date: April 23, 2025

EXHIBITS INDEX

NUMBER	MARKED	IN EVIDENCE
COMPLAINANT:		
1	(Photographs of PECO and PGW bills and receipts of payments)	21 51
PECO ENERGY COMPANY:		
1	(Billing and account statement)	51
2	(CAP history)	51
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6	(Complainant's receipt of payment for November 9, 2024)	51

PECO
Account Number: 30663 00006
Customer Name: [Handwritten Name]
Address: [Handwritten Address]
City: [Handwritten City] State: [Handwritten State] Zip: [Handwritten Zip]

Payment agreement

We are requesting we place your account on a payment agreement plan. This is to help you pay the cost of electricity.

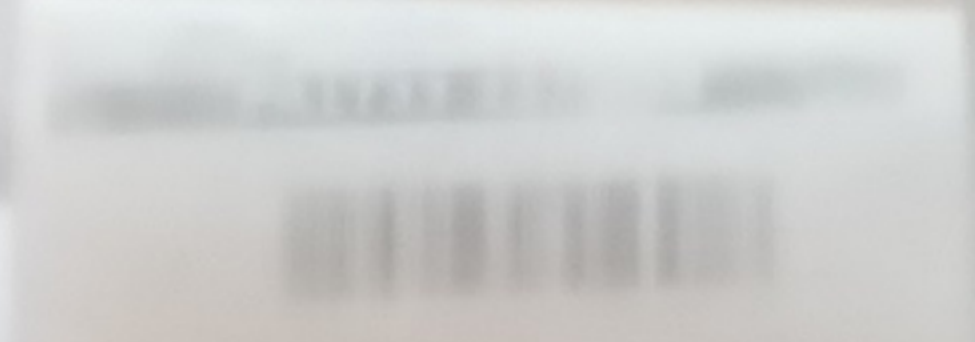
What you will pay each month

- Your next bill will include the following:
- A deferred payment of \$15.45
- Your regular monthly electricity charge or your budget billing amount.

What to do now

Please pay \$15.45. This is your first deferred payment amount. Your next 18 bills also will include your regular monthly electricity charge.

Please pay \$15.45 now.
See back for ways to pay.



Account Number: 30663 00006
Customer Name: [Handwritten Name]
Address: [Handwritten Address]

PECO
Account Number: 30663 00006
Customer Name: [Handwritten Name]
Address: [Handwritten Address]
City: [Handwritten City] State: [Handwritten State] Zip: [Handwritten Zip]

Account Number: 30663 00006
Customer Name: [Handwritten Name]
Address: [Handwritten Address]

THIS DOCUMENTATION SUBJECT TO OUR TERMS AND CONDITIONS. \$0.00

30663 00006 306 70000007

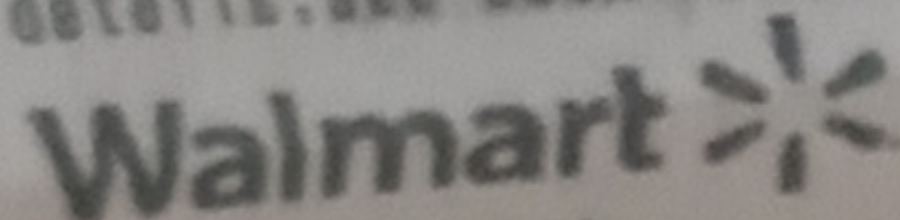


Name: EVA JAMES
 Account Number: 3466163000
 Phone Number: 215-403-6037
 Service Address: 5913 Old York Rd #3rd, Philadelphia

WALMART 5229
 1000 EASTON RD
 WYNCOTE, PA, PA 19095
 Date: 11-09-2024
 Time: 12:00:15
 PAYMENT \$ 52.00
 FEE CHARGED \$ 1.50
 DISCOUNT \$ 0.00
 TOTAL \$ 54.38
 RECEIVER INFORMATION
 Account # *****3000
 Biller Name PECO Energy
 Reference Num PA1738-3035-5

10/17/2024
 10/11/2024
 \$894.41
 \$29.50
 -\$353.96
 -\$2.00
 \$500.24
 \$52.88
 \$52.88
 \$553.12

You could win a \$1000 GiftCard!
 Visit survey.walmart.com/11TRZVYTHKDP
 For more details, see back of receipt.



Walmart
 Wal-Mart
 215-007-6797 Mar CRYSTAL
 1000 EASTON RD STE 200
 WYNCOTE PA 19095
 ST# 05229 OP# 004276 TEN 64 TR# 09935
 # ITEMS SOLD 2
 TCR 5352 0126 1696 3001 3530
 *** Multiple Bill Payments SALE *****
 CPUBILFEE 019434605891 52.00 0
 Amount Paid 1.50 0
 CPUBILFEE 019434605897
 Final Fee Amount
 REF ID# MULT

 TOTAL 54.38
 CASH TEND 60.00
 CHANGE DUE 5.62

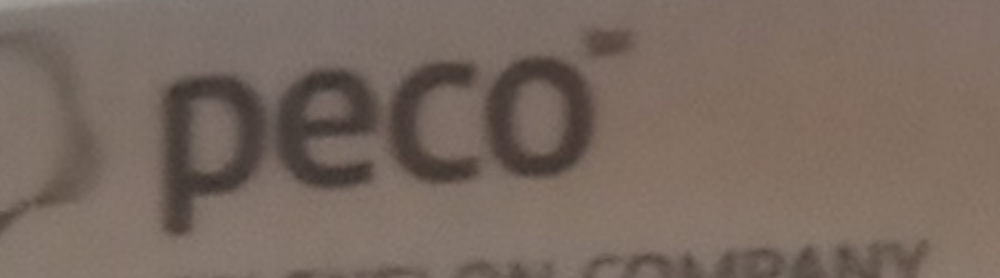


Transaction Id
 05229064000002411091058426
 Payment service provided by
 CheckFreePay
 Payment will be delivered no later
 than 11/13/24.
 Keep your receipt until the payment
 has been completed as instructed.
 The receipt must be presented for
 any inquiry or change to the
 payment.
 Payment Receipt Number: 3140000051
 CheckFreePay Corporation
 Verify all account information is
 correct before leaving the payment
 location.
 To see our privacy policy, go to
www.checkfreepay.com/consumerprivacy
 Thank you for using CheckFreePay.
 We want to know what you think! Tell
 us about your most recent payment
 experience by visiting at
www.fiserv.com/checkfreepay/essurvey

800-494-4000
 Favor de llamar al
 número.
 24/7

Get free delivery
 from this store
 with Walmart+

Low Prices You Can Trust. Every Day.
 11/09/24 12:00:22



AN EXELON COMPANY
 2301 Market Street
 Philadelphia, PA 19103-1380

Pay Today!
peco.com/ebill
 Go paperless: receive and pay your bill online.

0003009 01 AV 0.545 **AUTO T4 0 8917 19141-180513 -C03-B1-P03012-112 4 8
 EVA JAMES
 3RD FL
 5913 OLD YORK RD
 PHILADELPHIA, PA 19141-1805

Eva James
 3466163000

Return only this portion with your check made payable to PECO. Please write your account number on your check.
 Enroll in Automatic Payment. Complete form on reverse side.
 Pledge a donation to MEAF. Complete form on reverse side.

Account # 3466163000 877-432-9384
 Pay by phone, a convenience fee will apply.

Please pay this amount by 11/08/2024 \$553.12

Payment Amount \$



PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629

346616300001000823843130553120



PHILADELPHIA GAS WORKS
 GAS LEAK EMERGENCIES: (215) 235-1212

Hello Eva James,
 5913 OLD YORK RD # 3, PHILA PA 19141-1805
 Account Number: 0109042866

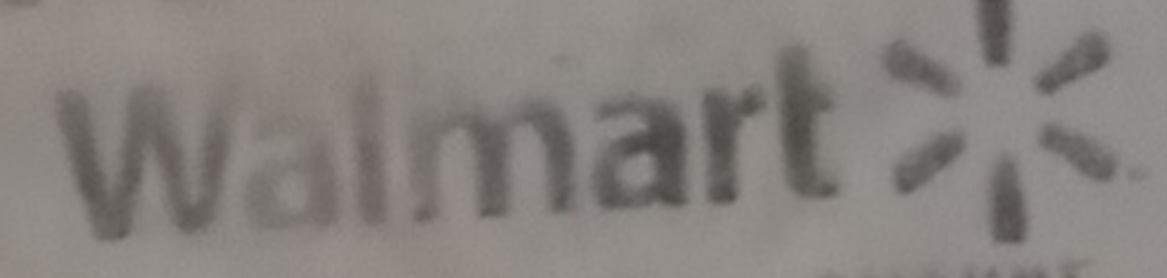
Please Pay \$157.01
 Due By 06/07/2023

Billing Date MAY 13, 2023
 Service From 04/12/2023 - 05/11/2023

Amount Due \$130.08
 Current Charges \$25.09
 Adjustments \$1.84

Thank you for your payment of \$25.00

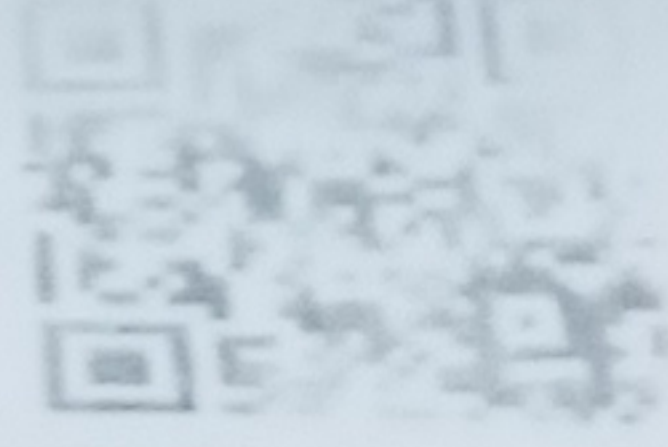
Give us feedback @ survey.walmart.com
 Thank you! ID# 175JL01502BF



215-260-0700 Mar DUANE
 4100 ROOSEVELT BLVD BLDG 6
 PHILA PA 19124
 ST# 05103 OP# 004464 TEN 63 TR# 04228
 ***** Cash Disbursement SALE *****
 UNRECORDED 0605300000000000 25.00 0
 Amount Received 6.00 0
 REF ID# MULT

10
 8
 6
 4
 2
 0
 CCF

TOTAL 25.00
 CASH TEND 100.00
 CHANGE DUE 15.00
 # ITEMS SOLD 2



Compared to \$0.88 prior year
 1 CCF = approx. 1 hour of heat
 *See terms on pg. 2



Direct Dial: 267-533-1830
khadijah.scott@exeloncorp.com

April 22, 2025

VIA E-MAIL

Honorable Marta Guhl, ALJ
Pennsylvania Public Utility Commission
801 Market Street, 4th Floor
Philadelphia, PA 19107

RE: Eva James v. PECO Energy Company
Docket No. C-2025-3053196
Date of Hearing: April 23rd, 2025 @ 10:00 a.m.

Dear Judge Guhl:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

Khadijah Scott

KS/ab
Enclosure

Cc: Eva James (via email)

EXHIBIT 1

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number: [REDACTED]	[REDACTED]	0														
2	Account Name: EVA JAMES		Service Address: [REDACTED] OLD YORK RD PHILADELPHIA, PA 19141														
3	Account Status: ACTIVE																
4	Meter Bill Group: 14																
5			Mail To: EVA JAMES														
6			[REDACTED] OLD YORK RD														
7			PHILADELPHIA, PA 19141														
8																	
9																	
10																	
11																	
12	Account Transaction Activity																
13	Transaction Dt	Product Type	Credit Source	Billing Period	Reading Type	Meter Equip Cd	KWH	KWH	CCF	Transaction Amount	Balance Forwarded	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	12/05/2022	LATE PAYMENT CHARGE	PAYMENT														
15	12/13/2022	LATE PAYMENT CHARGE															
16	12/15/2022	ELECTRIC SERVICE	PAYMENT	11/14/2022-12/15/2022	ACTUAL	127865671	851	0		\$141.21	\$57.85	\$141.21	\$199.06	01/06/2023	\$199.06	680	\$0.00
17	01/10/2023	LATE PAYMENT CHARGE															
18	01/11/2023	CANCELED - ELECTRIC SERVICE															
19	01/23/2023	LATE PAYMENT CHARGE															
20	02/14/2023	PAYMENT AGREEMENT		12/15/2022-01/18/2023	ESTIMATE	127865671	764	0		\$134.64	\$151.27	\$134.64	\$285.91	02/14/2023	\$285.91	857	\$0.00
21	02/14/2023	TRANSFER TO PPA															
22	02/14/2023	PAYMENT															
23	02/20/2023	DEFERRED PAYMENT AGREEMENT															
24	02/20/2023	ELECTRIC SERVICE		12/15/2022-01/18/2023	ESTIMATE	127865671	764	0		\$128.45	\$0.00	\$0.00	\$0.00	03/14/2023	\$231.83	857	\$0.00
25	02/21/2023	ELECTRIC SERVICE		01/18/2023-02/16/2023	ACTUAL	127865671	114	0		\$28.26	\$0.00	\$0.00	\$0.00	03/15/2023	\$260.09	674	\$0.00
26	03/14/2023	DEFERRED PAYMENT AGREEMENT															
27	03/17/2023	ELECTRIC SERVICE		02/16/2023-03/17/2023	ACTUAL	127865671	550	0		\$86.00	\$0.00	\$83.52	\$83.52	04/10/2023	\$330.64	616	\$0.00
28	03/17/2023	ELECTRIC SERVICE															
29	03/22/2023	PPA FORGIVEN															
30	04/17/2023	BILL OUT DPA															
31	04/17/2023	DEFERRED PAYMENT AGREEMENT															
32	04/17/2023	ELECTRIC SERVICE		03/17/2023-04/17/2023	ACTUAL	127865671	365	0		\$66.90	\$83.52	\$82.35	\$165.87	05/09/2023	\$397.54	358	\$0.00
33	05/16/2023	ELECTRIC SERVICE		04/17/2023-05/16/2023	ACTUAL	127865671	286	0		\$54.70	\$97.54	\$54.70	\$452.24	06/07/2023	\$452.24	189	\$0.00
34	06/15/2023	ELECTRIC SERVICE		05/16/2023-06/15/2023	ACTUAL	127865671	347	0		\$72.91	\$452.24	\$72.91	\$525.15	07/07/2023	\$525.15		\$0.00
35	07/17/2023	ELECTRIC SERVICE		06/15/2023-07/17/2023	ACTUAL	127865671	359	0		\$525.15	\$75.64	\$75.64	\$600.79	08/08/2023	\$600.79		\$0.00
36	08/15/2023	ELECTRIC SERVICE		07/17/2023-08/15/2023	ACTUAL	127865671	303	0		\$65.47	\$600.79	\$65.47	\$666.26	09/06/2023	\$666.26		\$0.00
37	09/07/2023	PAYMENT															
38	09/11/2023	ELECTRIC SERVICE		08/15/2023-09/11/2023	ACTUAL	127865671	301	0		\$30.00	\$615.26	\$63.20	\$678.46	10/06/2023	\$658.46		\$0.00
39	09/14/2023	RECONNECT FEE - CUT-OUT NON-PAY															
40	09/15/2023																
41	09/22/2023	PAYMENT AGREEMENT															
42	10/09/2023	PAYMENT															
43	10/10/2023	MISCELLANEOUS															
44	10/13/2023	DEFERRED PAYMENT AGREEMENT															
45	10/13/2023	ELECTRIC SERVICE		09/14/2023-10/13/2023	ACTUAL	127865671	302	0		\$29.50	\$0.00	\$21.80	\$21.80	11/06/2023	\$670.76		\$0.00
46	11/13/2023	PAYMENT															
47	11/13/2023	PPA FORGIVEN															
48	11/13/2023	DEFERRED PAYMENT AGREEMENT															
49	11/13/2023	ELECTRIC SERVICE		10/13/2023-11/13/2023	ACTUAL	127865671	416	0		\$75.19	\$0.00	\$96.99	\$96.99	12/05/2023	\$716.45	349	\$0.00
50	11/15/2023	BILL OUT DPA															
51	12/11/2023	MISCELLANEOUS															
52	12/12/2023	MISCELLANEOUS															
53	12/14/2023	ELECTRIC SERVICE		11/13/2023-12/14/2023	ACTUAL	127865671	531	0		\$86.00	\$712.45	\$86.00	\$798.45	01/05/2024	\$798.45	640	\$0.00
54	12/18/2023	PAYMENT															
55	01/10/2024	PAYMENT															
56	01/18/2024	ELECTRIC SERVICE		12/14/2023-01/18/2024	ACTUAL	127865671	587	0		\$86.00	\$727.45	\$86.00	\$813.45	02/09/2024	\$813.45	853	\$0.00
57	01/23/2024	MISCELLANEOUS															
58	02/09/2024	MISCELLANEOUS															
59	02/17/2024	PAYMENT															
60	2/22/2024	ELECTRIC SERVICE		01/18/2024-02/22/2024	ACTUAL	127865671	488	0		\$85.67	\$771.69	\$85.67	\$855.34	3/15/2024	\$855.34		\$0.00
61	3/11/2024	PAYMENT															

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Hazing Degree Days	Budget Bill Deferral Amt
13																	
62	ELECTRIC SERVICE	PAYMENT	02/22/2025-03/11/2024	43529	ACTUAL	127865671	379	0		\$70.84	\$805.34	\$70.84	\$875.18	4/1/2024	\$876.18		\$0.00
63										-\$70.84							
64	ELECTRIC SERVICE	PAYMENT	03/21/2024-04/19/2024	43877	ACTUAL	127865671	348	0		\$66.02	\$805.34	\$66.02	\$871.36	5/13/2024	\$871.36		\$0.00
65										-\$50.00							
66	ELECTRIC SERVICE	PAYMENT	04/19/2024-05/20/2024	44200	ACTUAL	127865671	323	0		\$62.04	\$821.36	\$62.04	\$883.40	6/11/2024	\$883.40		\$0.00
67										-\$62.04							
68		CONV FEE ADJUSTMENT								-\$4.00							
69	ELECTRIC SERVICE	CONV FEE ADJUSTMENT	05/20/2024-06/19/2024	44485	ACTUAL	127865671	285	0		\$61.34	\$817.36	\$61.34	\$878.70	7/11/2024	\$878.70		\$0.00
70										-\$2.00							
71		PAYMENT								-\$50.00							
72	ELECTRIC SERVICE	PAYMENT	06/19/2024-07/19/2024	44802	ACTUAL	127865671	317	0		\$67.10	\$826.70	\$67.10	\$893.80	8/12/2024	\$893.80		\$0.00
73										-\$67.10							
74	ELECTRIC SERVICE	PAYMENT	07/19/2024-08/19/2024	45161	ACTUAL	127865671	359	0		\$74.57	\$826.70	\$74.57	\$901.27	9/10/2024	\$901.27		\$0.00
75																	
76		PAYMENT								\$74.57							
77	ELECTRIC SERVICE	PAYMENT	08/19/2024-09/18/2024	45482	ACTUAL	127865671	321	0		\$67.71	\$826.70	\$67.71	\$894.41	10/10/2024	\$894.41		\$0.00
78																	
79		PAYMENT AGREEMENT								-\$353.96							
80		CONV FEE ADJUSTMENT								-\$2.00							
81		PAYMENT								\$67.71							
82	AGREEMENT INST									\$29.50							
83	ELECTRIC SERVICE		09/18/2024-10/17/2024	45749	ACTUAL	127865671	267	0		\$52.88	\$500.24	\$52.88	\$553.12	11/08/2024	\$553.12		\$0.00
84	AGREEMENT DEFAULT									\$324.46							
85		PAYMENT								-\$52.88							
86	ELECTRIC SERVICE	FINAL BILL	10/17/202411/13/2024	45975	ACTUAL	127865671	226	0		\$46.40	\$824.70	\$52.88	\$877.67	12/5/2024	\$877.67		\$0.00

EXHIBIT 2

CAP HISTORY

NAME: Eva James

ACCOUNT: [REDACTED]

ADDRESS: [REDACTED] Old York Rd 3rd fl Philadelphia, PA 19141

DOCKET: C-2025-3053196

Removed from CAP on 6/13/22 due to failure to recertify.
Re-enrolled to CAP on 2/14/23 based on monthly income of \$865.59 for 1 adult (76% FPL) at
5913 OLD YORK RD *FL 3rd PHILADELPHIA PA 19141 (38063-99096).

CAP PIPP amount was \$86.00

Entire balance is CAP arrears

The screenshot displays a web application interface for CAP history. It features two main tables and a sidebar on the right.

	EFFECTIVE DATE	CHARACTERISTIC TYPE	CHARACTERISTIC VALUE
+	05-23-2014	(CoolER, PECO) (MS Identifn)	380639970_24611604_Pi
+	05-23-2014	(PECO) Procurement Class	1

	EFFECTIVE DATE	CONTRACT QUANTITY TYPE	CONTRACT QUANTITY
+	02-14-2024	(PECO) CAP Annual Max Credit	2547.000000
+	02-14-2024	(PECO) CAP Minimum Bill Charge	20.000000
+	02-14-2024	(PECO) CAP PIPP Monthly Bill Charge	86.000000

	EFFECTIVE DATE	RECURRING CHARGE AMOUNT
+	05-23-2014	

Current Context

- James, Eva
- [REDACTED] James, Eva, (PECO)
- Residential, 997A/67 [REDACTED]
- 5 [REDACTED] d-York Rd *Fl 3rd, Philadelphia, PA, 19141

Customer Contact

LAST
21 days ago - POOLE, HAROLD
TYPE

	EFFECTIVE DATE	CONTRACT QUANTITY TYPE	CONTRACT QUANTITY
+	02-14-2024	(PECO) CAP Annual Energy Burden	1038.700000
+	02-14-2024	(PECO) CAP Annual Max Credit	2547.000000
+	02-14-2024	(PECO) CAP Minimum Bill Charge	29.000000
	EFFECTIVE DATE	RECURRING CHARGE AMOUNT	
+	05-23-2014		

Current Context

- James, Eva
- James, Eva, (PECO) [Redacted], 5875.87, 3464103000
- [Redacted] (PECO) [Redacted], 5875.87, 3464103000

Customer Contact

LAST
 Of [Redacted] POSITIVE [Redacted]
 TYPE

EXHIBIT 3



An Exelon Company

COLLECTIONS HISTORY

CUSTOMER CONTACT INFO James, Eva [REDACTED] Old-York Rd *Fl 3rd, Philadelphia, [EU] Credit & Collections, (PECO) Letter - Disconnect Notice - Residential, Contacted 10-15-2024

OPEN USER ID SYSUSER System, English

PERSON ID [REDACTED] James, Eva

ACCOUNT ID [REDACTED] James, Eva, (PECO) Residential, \$575.67, 2466183000

PREMISE ID [REDACTED] Old-York Rd *Fl 3rd, Philadelphia, PA, 19141

PREFERRED CONTACT METHOD

CONTACT DATE/TIME 10-15-2024 05:01AM

CONTACT CLASS (EU) Credit & Collections

CONTACT TYPE LT_DCNT_PCO (PECO) Letter - Disconnect Notice - Residential

COMMENTS

RELATED RECORDS Linked to Collection Process [REDACTED] (vent 935 (PECO) Disconnect Notice Lette)

LETTER INFORMATION Residential Disconnect - PECO (DNCT_PCO) was printed on 10-16-2024 01:48AM.

CUSTOMER CONTACT INFO James, Eva, 5313 Old-York Rd *Fl 3rd, Philadelphia, [EU] Credit & Collections, (PECO) Letter - Disconnect Notice - Residential, Contacted 10-15-2024

		CHARACTERISTIC TYPE	CHARACTERISTIC VALUE
+		CMDISCAR Disconnect Notice Amount	470.74
+		CMLTRNER Letter Number	0112 TEN DAY NOTICE RESIDENTIAL - PECO

10/15/24 A 10-day notice was sent for \$470.74 with termination date on or after 10/29/24 (subject to change).

10/22/24 At 9:37AM a 72hr notice termination phone call attempted. Transcript delivered via answering machine.

10/23/24 At 5:05PM a 72hr notice termination phone call attempted. Transcript delivered via answering machine.

10/30/24 After proper notification, service was terminated remotely for the past due balance \$500.24, and a post termination notice was left with no contact.

Restoration efforts not completed, and account disconnected/closed. Later final bill rendered in the amount of \$877.67 with past \$506.81 and agreement arrears \$324.46 due immediately and current \$46.40 due 12/5/24.

TEN DAY SHUT OFF NOTICE

(AVISO SUSPENSION DE SERVICIO EN 10 DIAS)

Name:

Your Account Number Is: _____

Past Due Amount:

For Service To:

Date Prepared:

Your Electric/Gas Service May Be Shut Off!

Because your bill is past due, we will shut off on or after 8:00 a.m. ■■■■■

This notice is effective for 60 days.

We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay \$ _____ in full before _____ this includes any amount you owe on your payment plan. This notice is effective for **60 days**.
- Pay the catch-up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call **1-888-480-1533 right away** if you dispute this bill or to provide us with household income and occupant information.
- **To talk about your bill, please call our office at 1-888-480-1533.**

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your electric/gas service, you may have to pay all of the following before we can turn your service on:

- Past Due Amount of \$ _____ and
- Deposit past Due Amount of \$ _____
- Agreement Unbilled Balance \$ _____
- Total \$ _____

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. **Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.**
'AND'
2. **Make some equitable arrangement to pay the company your current bills for service.**

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion ! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533

If you have questions or need more information, please call us today at 1-800-494-4000. After you talk with us, if you are not satisfied, you may file a complaint with the Public Utility Commission (PUC). The PUC may delay the shut off if you file the complaint before the shut off date. To contact them call 1-800-692-7380 or write to: Pennsylvania Public Utility Commission, Box 3265, Harrisburg, PA 17105-3265.

WINTER SHUT-OFF PROVISIONS (between December 1 – March 31)

- **Contact us BEFORE the shut-off date** to give us household income and occupant information to see if you qualify for any assistance programs.
- If your income is below 250 percent of the federal poverty guideline, we must first ask the PUC for permission to shut off your service. Add together the monthly income of the adults in your household. If that number is the same or less than the amount listed in chart below for your household size, call us immediately at 1-888-480-1533. You will be required to provide us with proof of your income.

Monthly Income at 250 percent of Federal Poverty Level.

Household Size	1	2	3	4
Monthly Income	\$3,137.50	\$4,258.33	\$5,379.17	\$6,500.00

Add \$1,071 for each additional household member.

- **If we shut off your service between Dec. 1 - Mar. 31**, we will turn your service on within 24 hours of you meeting all requirements/conditions to have service reconnected.

IMPORTANT TO KNOW – ABOUT YOUR UTILITY SERVICE

- PECO provides victims of domestic abuse and violence options and protections to start and keep electric and natural gas service. To qualify, customers can submit a current Protection From Abuse (PFA) or other court order showing domestic violence against the applicant or customer. For more information, please contact us at: 1-888-480-1533.
- You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away to provide us with household income and occupant information. Documentation of your income will be required, such as pay stubs or tax documents.
- If your landlord pays your utility bill, you have certain legal protections. Call us at 1-800-494-4000.
- If you have trouble understanding or speaking English, please call us at 1-800-494-4000.
- If you have a disability or need help understanding this notice, please call us at 1-800-494-4000.
- Termination of service may result in extensive property damage. You are responsible for taking all steps necessary to protect the property and occupants. You may want to turn off the water so the pipes do not freeze. If you do not own the property, you are responsible for notifying your landlord that the service is off.
- Use only equipment that is made for home heating. Use all types of heaters carefully. Follow all directions for safe use. NEVER use your oven, grill, or clothes dryer to heat your home. This could cause a fire or dangerous carbon monoxide gas.
- If your service is shut off, you may have to pay more than the amount on the front of this notice to have your service turned back on. You may have to pay any additional bills that have become past due.
- All adult occupants of the premise whose names are on the mortgage, deed, or lease are considered the "customer" and are responsible for payment of this bill.
- If service is shut off, ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you've met all conditions to have the service turned back on and to arrange access to your premises.
- **If we shut off your service during the NON-winter months (between Apr. 1 – Nov. 30)** we will restore your service within 3 days of your meeting all requirements/conditions to have service reconnected. Where street digging is required, it may take up to 7 days.

Atencion ! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 1-800-494-4000.

PECO's Call Center hours are Monday through Friday, from 7:00 a.m. to 7:00 p.m.

To pay by credit card or check by phone, call 1-877-432-9384.

Payment Options: For your convenience, we offer the following payment options. Call us for more information about them. **Do not mail cash.** Bring entire form with you when paying in person.

- Online Payment
- Automatic Payment
- Pay-by-Phone: 1-800-494-4000
- Pay-by-Mail: P.O. Box 13437, Philadelphia, PA 19101
- Pay at Authorized Payment Location
- PECO Mobile App

Pay **ONLY** where you see a PECO authorized payment sign.



PECO Rev. 02/2024

EXHIBIT 4

Account Financial History

Filters: Account I [REDACTED]

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
1		Write-off Transfer Adjustment	\$16.18	\$875.67	\$16.18	
2	03-13-2025	Write-off Transfer Adjustment	\$-908.03	\$859.49	\$-908.03	
3	11-19-2024	Convenience Fee Adjustment	\$-2.00	\$1,767.52	\$-2.00	
4	11-14-2024	Write-off Transfer Adjustment	\$891.85	\$1,769.52	\$891.85	
5	11-14-2024	Transfer to Dispute SA (Cancel)	\$0.00	\$877.67	\$0.00	
6	11-14-2024	Transfer to Dispute SA	\$0.00	\$877.67	\$0.00	
7	11-13-2024	Bill Segment	\$46.40	\$877.67	\$46.40	
8	11-13-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$331.03	\$831.27	\$0.00	
9	11-13-2024	Pay Segment	\$-52.88	\$500.24	\$-52.88	
10	10-17-2024	Bill Segment	\$82.38	\$553.12	\$52.88	
11	10-11-2024	Pay Segment	\$-67.71	\$470.74	\$-67.71	
12	10-11-2024	Convenience Fee Adjustment	\$-2.00	\$538.45	\$-2.00	
13	10-10-2024	Transfer - Payment Arrangement (Cancel)	\$0.00	\$540.45	\$0.00	
14	10-10-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$-353.96	\$540.45	\$0.00	
15	10-10-2024	Transfer - Payment Arrangement	\$0.00	\$894.41	\$0.00	
16	09-18-2024	Bill Segment	\$67.71	\$894.41	\$67.71	
17	09-10-2024	Pay Segment	\$-74.57	\$826.70	\$-74.57	
18	08-19-2024	Bill Segment	\$74.57	\$901.27	\$74.57	
19	08-08-2024	Pay Segment	\$-67.10	\$826.70	\$-67.10	
20	07-19-2024	Bill Segment	\$67.10	\$893.80	\$67.10	
21	07-12-2024	Convenience Fee Adjustment	\$-2.00	\$826.70	\$-2.00	
22	07-11-2024	Pay Segment	\$-50.00	\$828.70	\$-50.00	
23	06-19-2024	Bill Segment	\$61.34	\$878.70	\$61.34	
24	06-12-2024	Convenience Fee Adjustment	\$-2.00	\$817.36	\$-2.00	
25	06-10-2024	Pay Segment	\$-62.04	\$819.36	\$-62.04	
26	05-24-2024	Convenience Fee Adjustment	\$-2.00	\$881.40	\$-2.00	
27	05-20-2024	Bill Segment	\$62.04	\$883.40	\$62.04	
28	05-13-2024	Pay Segment	\$-50.00	\$821.36	\$-50.00	
29	04-19-2024	Bill Segment	\$66.02	\$871.36	\$66.02	
30	04-11-2024	Pay Segment	\$-70.84	\$805.34	\$-70.84	
31	03-21-2024	Bill Segment	\$70.84	\$876.18	\$70.84	
32	03-11-2024	Pay Segment	\$-50.00	\$805.34	\$-50.00	
33	02-22-2024	Bill Segment	\$85.67	\$855.34	\$85.67	
34	02-12-2024	Pay Segment	\$-41.76	\$769.67	\$-41.76	
35	02-08-2024	CONV - Misc. CIMS Service Revenue Adjustment	\$-2.00	\$811.43	\$-2.00	
36	01-23-2024	CONV - Misc. CIMS Service Revenue Adjustment	\$-0.02	\$813.43	\$-0.02	
37	01-18-2024	Bill Segment	\$86.00	\$813.45	\$86.00	
38	01-10-2024	Pay Segment	\$-46.00	\$727.45	\$-46.00	
39	12-18-2023	Pay Segment	\$-25.00	\$773.45	\$-25.00	
40	12-14-2023	Bill Segment	\$86.00	\$798.45	\$86.00	
41	12-12-2023	Reconnection Fee	\$-2.00	\$712.45	\$-2.00	
42	12-11-2023	Transfer - Payment Arrangement	\$0.00	\$714.45	\$0.00	
43	12-11-2023	CONV - Misc. CIMS A/R Adjustment	\$619.46	\$714.45	\$619.46	
44	11-15-2023	CONV - Misc. CIMS Service Revenue Adjustment	\$-2.00	\$94.99	\$-2.00	
45	11-13-2023	Pay Segment	\$-29.50	\$96.99	\$-29.50	
46	11-13-2023	Bill Segment	\$104.69	\$126.49	\$75.19	
47	11-13-2023	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$0.66	\$21.80	\$0.00	
48	11-13-2023	Transfer Excess Credit	\$0.00	\$21.14	\$0.00	

49	11-13-2023	CAP PPA Forgiveness	\$-0.66	\$21.14	\$-0.66
50	10-13-2023	Bill Segment	\$87.00	\$21.80	\$57.50
51	10-13-2023	Transfer Excess Credit	\$0.00	\$-65.20	\$0.00
52	10-10-2023	CONV - Misc. CIMS A/R Adjustment	\$-2.00	\$-65.20	\$-2.00
53	10-09-2023	Pay Segment	\$-63.20	\$-63.20	\$-63.20
54	09-22-2023	Set PA SA Current Balance to 0	\$-674.14	\$0.00	\$0.00
55	09-22-2023	Transfer - Payment Arrangement	\$-674.14	\$674.14	\$-674.14
56	09-22-2023	Transfer - Payment Arrangement	\$674.14	\$1,348.28	\$674.14
57	09-22-2023	Set PA SA Current Balance to 0	\$-4.32	\$674.14	\$0.00
58	09-22-2023	Transfer - Payment Arrangement	\$-4.32	\$678.46	\$-4.32
59	09-22-2023	Transfer - Payment Arrangement	\$4.32	\$682.78	\$4.32
60	09-21-2023	CONV - Balance Forward	\$0.00	\$678.46	\$-619.46
61	09-15-2023	Reconnection Fee	\$0.00	\$678.46	\$0.00
62	09-14-2023	Bill Segment	\$63.20	\$678.46	\$63.20
63	09-11-2023	Pay Segment	\$-30.00	\$615.26	\$-30.00
64	09-07-2023	Pay Segment	\$-41.00	\$645.26	\$-41.00
65	09-06-2023	CONV - Balance Forward	\$20.00	\$686.26	\$20.00
66	08-15-2023	Bill Segment	\$65.47	\$666.26	\$65.47
67	07-17-2023	Bill Segment	\$75.64	\$600.79	\$75.64
68	06-15-2023	Bill Segment	\$72.91	\$525.15	\$72.91
69	05-16-2023	Bill Segment	\$54.70	\$452.24	\$54.70
70	04-17-2023	Bill Segment	\$82.35	\$397.54	\$66.90
71	04-17-2023	Transfer - Payment Arrangement	\$0.00	\$315.19	\$0.00
72	04-17-2023	CONV - Misc. CIMS A/R Adjustment	\$231.67	\$315.19	\$231.67
73	03-22-2023	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$0.66	\$83.52	\$0.00
74	03-22-2023	CAP PPA Forgiveness	\$-0.66	\$82.86	\$-0.66
75	03-17-2023	Bill Segment	\$101.45	\$83.52	\$86.00
76	03-17-2023	Transfer Excess Credit	\$0.00	\$-17.93	\$0.00
77	03-14-2023	Pay Segment	\$-15.45	\$-17.93	\$-15.45
78	02-21-2023	Bill Segment	\$28.26	\$-2.48	\$28.26
79	02-21-2023	Transfer Excess Credit	\$0.00	\$-30.74	\$0.00
80	02-20-2023	Bill Segment Cancellation	\$-134.64	\$-30.74	\$-134.64
81	02-20-2023	Bill Segment	\$143.90	\$103.90	\$128.45
82	02-20-2023	Transfer Excess Credit	\$0.00	\$-40.00	\$0.00
83	02-20-2023	CONV - Misc. CIMS A/R Adjustment	\$180.83	\$-40.00	\$180.83
84	02-20-2023	CONV - Misc. CIMS Service Bill Cancellation	\$-134.64	\$-220.83	\$-134.64
85	02-14-2023	Transfer Eligible Balance to/from PPA	\$2.11	\$-86.19	\$2.11
86	02-14-2023	Set PA SA Current Balance to 0	\$-275.81	\$-88.30	\$0.00
87	02-14-2023	Transfer - Payment Arrangement	\$-275.81	\$187.51	\$-275.81
88	02-14-2023	Transfer - Payment Arrangement	\$275.81	\$463.32	\$275.81
89	02-14-2023	Set PA SA Current Balance to 0	\$-2.21	\$187.51	\$0.00
90	02-14-2023	Transfer - Payment Arrangement	\$-2.21	\$189.72	\$-2.21
91	02-14-2023	Transfer - Payment Arrangement	\$2.21	\$191.93	\$2.21
92	02-14-2023	Pay Segment	\$-40.00	\$189.72	\$-40.00
93	02-14-2023	Elec - Late Payment Charge	\$-6.43	\$229.72	\$-6.43
94	02-14-2023	Manual Balance Transfer - Within Account	\$285.91	\$236.15	\$285.91
95	02-14-2023	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	\$-7.89	\$-49.76	\$0.00
96	02-14-2023	CONV - Misc. CIMS Service Revenue Adjustment	\$-281.59	\$-41.87	\$-281.59
97	02-13-2023	CONV - Balance Forward	\$0.00	\$239.72	\$-231.67
98	01-23-2023	Bill Segment	\$134.64	\$239.72	\$134.64
99	01-14-2023	CONV - Balance Forward	\$105.08	\$105.08	\$105.08

EXHIBIT 5

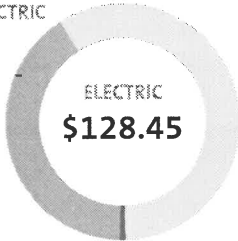
Name: EVA JAMES
Account Number: [REDACTED]
Phone Number: [REDACTED]
Service Address: Fl 3rd [REDACTED] Old York Rd, Philadelphia

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

ELECTRIC SUPPLY
PECO
2301 Market Street
Philadelphia, PA 19103
800-494-4000

Billing Summary

Bill Date	02/20/2023
Thank you for your payment of \$40.00 on 02/14/2023	
Estimated bill	-\$134.64
Overpayment	-\$40.00
Deferred payment agreement	\$15.45
Total Other Charges	-\$159.19

Current Period Charges

Electric	\$128.45
Total New Charges	\$128.45
No Payment is Due	\$0.00

Your remaining excess credit is \$30.74

General Information

Next scheduled meter reading: 02/20/2023

1-800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7

Start, stop and move your service

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company
2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

Enroll in Automatic Payment. Complete form on reverse side.

Pledge a donation to MEAF. Complete form on reverse side.

Account # [REDACTED]

877-432-9384

Pay by phone, a convenience fee will apply.

No Payment is Due

\$0.00

Payment Amount \$

0001653 01 AV 0.471 **AUTO T8 0 8734 19141-180513 -C02-B1-P01654-I 3 5

EVA JAMES
3RD FL
[REDACTED] OLD YORK RD
PHILADELPHIA, PA 19141-1805



PECO - Payment Processing
PO Box 37629
Philadelphia, PA 19101-0629



8734-02-0001653-0001-0005749

Account Number [REDACTED]

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
12/15-01/18	127865671	General Service	Tot kWh	37437 Actual	38201 Estimate	764	1	764

Total kWh Used: 764

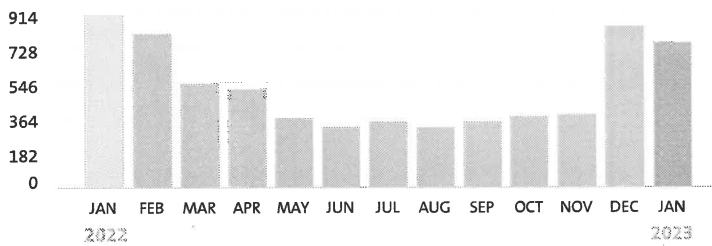


Electric Residential Heating Service

Service Period 12/15/2022 to 01/18/2023 - 34 days

PECO ELECTRIC DELIVERY		\$53.19
Customer Charge		10.51
Distribution Charges	764 kWh X 0.05587	42.68
ELECTRIC SUPPLY		\$75.29
Generation Charges	764 kWh X 0.09128	69.74
Transmission Charges	764 kWh X 0.00727	5.55
TAXES & FEES		-\$0.03
State Tax Adjustment		-0.03
Total Current Charges		\$128.45

Your Usage Profile
ANNUAL ELECTRIC USAGE



peco.com/smartideas
Save energy and money

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	764	22.5	34	40
Last Month	851	27.5	31	43
Last Year	914	26.1	35	40
Avg kWh per Month	495			
Total Annual kWh Usage	5,949			

Deferred Payment Agreement

Current Payment Plan Amount	\$15.45
Payment Plan Balance	\$262.57
Number of Remaining Payments	17

Message Center

From PECO:

This bill is at least 50% or \$50 more than the normal bills. If you have questions about your bill, or if you want to discuss payment terms, call us at the number on your bill.

Estimated Meter Reading.

New charges contain estimated total state taxes of \$8.77, including \$7.58 for State Gross Receipts Tax.

Your electric price to compare is \$0.0986 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com and oca.state.pa.us.

Your Total Account Balance of \$231.83 includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.

Credit balance on this bill will be applied to your next standard bill.

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following:

Account Number: 38063-99096

Electric Rate: Electric Residential Heating Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download the PECO mobile app for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

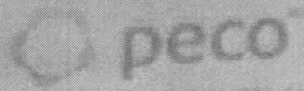
Call 1-877-432-9384 to make a payment with a credit card, debit card, or your bank account.*



* Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account

8734-02-0001653-0001-0005750

EXHIBIT 6



AN EXELON COMPANY

Name: [REDACTED]
Account Number: [REDACTED]
Phone Number: [REDACTED]
Service Address: [REDACTED] Old York Rd, Philadelphia

PECO ENERGY
MEMBER

PECO
61 MARKET STREET
PHILADELPHIA, PA 19101
7-414-4000
6/1/2017

CUSTOMER COPY / COPIER USE ONLY

06148821 5229
1000 EASTON RD
VINCOTE, PA, PA 19065

Date: 11/08/2024
Time: 12:00:15

PAYMENT \$ 52.00
FEE CHARGED \$ 1.50
DISCOUNT \$ 0.00

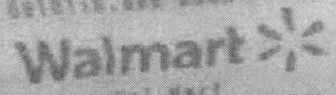
TOTAL \$ 54.50

RECEIVER INFORMATION
ACCOUNT # *****3000

Biller Name PECO Energy
Reference Num

PA1738-30

You could win a \$1000 GiftCard!
Visit surveys.walmart.com/173830
For more details, see back of receipt.



Wal-Mart
715 N07-8737 Mer-CHV57AL
1000 EASTON RD, STE 200
VINCOTE PA 19065
070 55729 070 004210 TEN 64 TEN 00035
ITEMS SOLD 2
TEN 5352 0126 1696 3001 3530

*** Multiple Bill Payments SALE *****
ACCOUNT # 010434605093 52.00 0
ACCOUNT PAID
CHECK FEE 010434605093 1.50 0
TOTAL FEE AMOUNT
SEE TOP HALF

TOTAL 54.50
CASH TEND 00.00
CHANGE DUE 5.62



Get free delivery
from this store
with Walmart+

Low Prices You Can Trust. Every Day.
11/09/24 12:00:22



Transaction Id
05729864000002411091050426

Payment service provided by
CheckFreePay

Payment will be delivered no
later than 11/13/24.

Keep your receipt until the
has been completed as instr
The receipt must be present
any inquiry or change to the
payment.
Payment Receipt Number: 3144
CheckFreePay Corporation

Verify all account informat
correct before leaving the
location.
To see our privacy policy,
www.checkfreepay.com/consum

Thank you for using CheckFr
We want to know what you th
experience by visiting at
www.fiserv.com/checkfreepay



AN EXELON COMPANY

2901 Market Street
Philadelphia, PA 19104-1380

Pay Today!

peco.com/ebill

Return only this portion with your check made payable to PECO. Please write your account n
 Enroll in Automatic Payment
 Pledge a donation to MEAF

Account # [REDACTED]

Please pay this amount
11/08/2024

Payment Amount

