



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

May 15, 2025

Docket No. A-2025-3054545
Utility Code: 1127895

CERTIFIED

JAMES WARRICK CSO
CITADEL BPO SOLUTIONS LLC DBA THE ENERGY CENTER USA
1475 S NOVA RD
DAYTONA FL 32114

RE: Electric Generation Supplier License Application

Dear Mr. Warrick:

On March 31, 2025, the Pennsylvania Public Utility Commission (Commission) received CITADEL BPO SOLUTIONS LLC dba The Energy Center USA's Application for an Electric Generation Supplier (EGS) license. On April 17, 2025, the Commission notified CITADEL BPO SOLUTIONS LLC dba The Energy Center USA through a Secretarial Letter that its EGS license Application was not properly completed and contained deficiencies that must be corrected and submitted within 20 days. The Secretarial Letter stated that failure to timely respond would result in the Application being deemed rejected¹ and the docket closed. To date, a corrected and complete Application has not been received by the Commission's Secretary's Bureau.

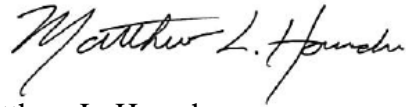
Given CITADEL BPO SOLUTIONS LLC dba The Energy Center USA's failure to correct the deficiencies and provide a complete EGS license Application, the Commission deems CITADEL BPO SOLUTIONS LLC dba The Energy Center USA's EGS license Application unacceptable and therefore it is rejected without prejudice. The Application fee is a processing fee and NOT refundable.

Please be advised that if CITADEL BPO SOLUTIONS LLC dba The Energy Center USA were to resubmit an Application for an EGS license, it must file a complete EGS license Application and submit a filing fee of \$350.

¹ See Pa. Code 52 § 54.32(e)

Please direct any questions to Darren Gill, Deputy Director, Bureau of Technical Utility Services, at (717) 783-5244.

Sincerely,

A handwritten signature in black ink that reads "Matthew L. Homsher". The signature is written in a cursive style with a large, stylized initial "M".

Matthew L. Homsher
Secretary