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VIA ELECTRONIC FILING

Matthew Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

**In re: 2023 Review of All Jurisdictional Fixed Utilities' Universal Service Programs
Docket Nos. M-2023-3038944**

Dear Secretary Homsher:

Pennsylvania-American Water Company ("PAWC" or "Company") is providing notice to the Pennsylvania Public Utility Commission ("Commission") that the Company is launching its Common Application Form ("CAF") consistent with the Order entered August 22, 2024 in the above-referenced proceeding. Specifically, Ordering Paragraph 2 stated "that a water/wastewater fixed public utility choosing to use only the Common Application Form data elements, consistent with the recommendation in this Order, shall file and serve a notice of its intention and a timeline for implementation."¹

PAWC developed its CAF over the last several months and now is prepared to utilize it as PAWC's paper application for customer assistance programs moving forward. The CAF will be available at www.pennsylvaniaamwater.com/H2O and can either be submitted by mail, fax, or e-mail.² PAWC's customer assistance program administrator, the Dollar Energy Fund, will send out the CAF to customers upon request. PAWC also intends to distribute the CAF at community events across the Commonwealth.

If you should have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Harrold", is written over a horizontal line.

Teresa K. Harrold

cc: Jennifer Johnson, BCS (jennifjohn@pa.gov)
Louise Fink Smith, Esquire - Law Bureau (finksmith@pa.gov)
Darryl Lawrence, Esquire (ra-oca@paoca.org)
Elizabeth Marx, Esquire (emarx@pautilitylawproject.org)

¹ 2023 Review of All Jurisdictional Fixed Utilities' Universal Service Programs, Docket No. M-2023-3038944, Order entered August 22, 2024 at 14-15.

² PAWC customers also can apply for the Company's customer assistance programs online at www.dollarenergy.org/myapp.