

Docket No. A-2025-3054936 UNITED CARE MEDICAL TRANSPORTATION LLC Request for Information

1) The responses to questions 5(a), 5(b), 5(c), 5(d) and 5(e) of the verified statements are insufficient. Title 52 Pa. Code § 29 provides detailed requirements. Please provide a system which incorporates code specific compliance requirements. The time frames required for the checks vary and must be clearly stated.

2) Each of your answers to sections of this question were insufficient:

- § 29.503. Age restrictions AND § 29.504. Driver history

The Paratransit Driver should have a high school education. Those with a GED equivalent will be considered.

- Must have a current, valid driver's license.
- Must be knowledgeable of safe moving and lifting techniques to ensure safety of self and others.
- Must be knowledgeable in the correct use of hydraulic wheelchair lift.
- Must be knowledgeable in the correct use of safety straps used in securing patients while in the vehicle.
- Must successfully complete the Company's probationary program.

DATE OF DEPOSIT

MAY 9 2025

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

a) Common or contract carriers.

(1) A common or contract carrier may not permit a person to operate a vehicle in its authorized service until it has obtained and reviewed a driver history from the appropriate agency of every state in which that person held a motor vehicle operator's license or permit during the preceding 3 years.

(2) Following receipt of the initial driver history report, a common or contract carrier shall, at least once every 12 months from the date of the last report, obtain a driver history for

each driver operating under its authority from the appropriate agency of the state in which the driver held an operator's license during the time period. Compliance with this subsection does not relieve a common or contract carrier of the responsibility to ensure its drivers hold a current, valid driver's license.

(3) A copy of the driver history shall be maintained by the common or contract carrier for at least 2 years.

Prior to permitting a person to act as a driver, a carrier shall obtain and review a driving history research report for the person from the Department of Transportation and other relevant sources. A person with more than three moving violations in the 3-year period prior to the check or a major violation in the 3-year period prior to the check may not be a driver.

(2) One year after engaging a driver and every second year thereafter, a carrier shall conduct the driving history check required under this subsection and verify that a driver continues to be eligible to be a driver.

(3) A copy of the driver's history shall be maintained for each driver for at least 2 years.

Age restrictions.

(a) A common or contract carrier may permit a person to operate a vehicle in its authorized service if that person is at least 23 years of age.

(b) A common or contract carrier providing paratransit service may permit a person to operate a paratransit vehicle in its authorized service if that person is at least 23 years of age if the following conditions are met:

(1) The person shall be registered as a certified emergency medical services vehicle operator (EMSVO) with the Department of Health (Department).

(2) The person shall carry the Department-issued registration of their EMSVO certification on board while operating a paratransit vehicle under 28 Pa. Code § 1023.21(h) (relating to general rights and responsibilities).

(3) The carrier shall verify that the paratransit driver is in good standing with the Department and maintain records for 4 years to prove each person's EMSVO certificate registration. The records must be available for inspection by Commission staff upon request.

(4) The carrier shall notify the Commission's Bureau of Technical Utility Services within 3 calendar days of the occurrence of the following events involving a paratransit driver:

(i) an accident, regardless of the severity of the accident.

(ii) a driving-related violation such as a moving violation.

(iii) reckless driving.

(iv) driving under the influence of alcohol or drugs. AFTERCARE IS NOT PROVIDED. DRUG AND ALCOHOL SCREENING WILL BE PERFORM VIA LABCORP.

DRIVER MINIMUM AGE IS 23.

- § 29.505. Criminal history.

PRIOR TO PROVISIONAL OFFER OF EMPLOYMENT, THE PROSPECTIVE EMPLOYEE, OF WHOM, IS 23 YEARS OR OLDER MUST GO THROUGH THE FOLLOWING PRE-SCREENING PROCESS:

- MEDICHECK EXCLUSION LIST
- FBI FINGERPRINTS (IF HAVE NOT LIVED IN PA FOR TWO (2) YEARS)
- CHILD ABUSE CLEARANCE
- DRIVING RECORD

After hire, employees will be screened monthly to ensure they do not appear on exclusion list for Medicare, Medicaid, or any other federal health plan program. If determined, they appear on this list,

or do not pass background check and/or any other clearance, the person will be terminated from their position within thirty (30) days.

We will perform self-audits on a quarterly basis to ensure proper handling and to comply with regulations as per Policy.

Furthermore, please be aware that all PUC certificated revenue is subject to annual reporting and billing. The purpose of the verified statement questions is to determine your ability to provide safe, efficient, and reasonable transportation. It is in your best interest to provide accurate, complete, and timely responses. Failure to do so is sufficient grounds to justify the denial of your application because you have failed to provide sufficient evidence of your fitness to operate. Be advised that additional corrections may not always be requested; therefore, prior to submitting your responses, your consultation with an attorney or financial expert familiar with Commission regulated Motor Carrier related proceedings is highly encouraged. 2) It is concerning that the company has just \$10,000 dedicated to it with no vehicle. To be clear, certification does not take place without a vehicle and insurance in place. Once the application moves past the protest period, and your company receives a compliance letter, you then have only 60 days to meet compliance. Please explain how you intend to move forward.

I, Mohammad Ahmad, Owner of "United Care Medical Transportation, LLC" would like to clarify that the \$10,000 referenced in our application does not represent funds included with the vehicle itself. Instead, this amount reflects the initial capital dedicated to the company's operational expenses, separate from the vehicle's value or acquisition cost. The vehicle used for our medical transportation services was acquired independently, and its valuation and financing are not tied to the \$10,000 mentioned. To provide further context, United Care Medical Transportation LLC has ensured that the vehicle in question meets all necessary standards for safe and reliable operation, as outlined in our application. The \$10,000 is allocated toward operational costs such as insurance, maintenance, fuel, and other business expenses to ensure compliance and

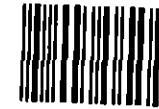
sustainability during the initial phase of operations. We are also actively working to secure additional funding and resources to support the growth of our services, ensuring compliance with all PUC regulations and requirements.

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FROM: *Mohammad Ahmad*
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PA. 19122

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Secretary Pennsylvania public
Utility Commission Commonwealth
Keystone Building 400 North St.
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