

RE: Docket No. C-2025-3054151

Wellington Investment Group, LLC. V. FE Pennsylvania Electric Company

Answer and New Matter of FE PA (Met-Ed Rate District)

Dear Secretary Chiavetta,

Concerning the Answer and New Matter stated on April 14th, 2025 answers from Margaret A. Morris Esq. The complainant, Wellington Investment Group, LLC., will be represented by council once/if these proceedings become formal and/or adversarial. At this time we request mediation.

I have had 2 conversations with First Energy's attorney, Tim Mcque, esq concerning the credit for the unauthorized overcharge by Met-Ed. He told me someone would get back to me on this overcharge not being credited. To date no one has contacted me. We were overcharged \$1,200.00 plus a fee of 3% on this unauthorized charge. This unauthorized charge by Met-Ed was NOT timely refunded on January 3rd, 2025, as stated in Margaret A. Morris, Esq response letter, item number 4. It should be noted that when my assistant called in to pay the invoice, they did not say anything about this \$1,200.00 charge.

As of 1/24/25 we have not received a credit on these charges. We disputed the charge with the credit card company, and they reversed the dispute and recharged for the full amount on 1/24/25 as evidenced by our credit card statement enclosed.

As we have stated prior in our complaint it was not clear on the 3% charge. When I was informed by the Met-Ed Representative we could use a credit card for payment there was no mention of any additional charges or fees from the Met-Ed representative. There was no mention of a fee on the invoice. It was extremely misleading on the part of Met-Ed personal and they admitted it was misleading and told me they were going to change the policy on how it is stated with the fees. When I first called in there was no mention of a fee, so I gave it to my assistant and told him to pay it, only to find out when I got the bill there was a fee. At the very least I should receive the \$1,200.00 plus the fee charged on this unauthorized and erroneous charge. It should be noted when you call in now as of May 7th, 2025, the first thing mentioned is a 3% fee when making credit card transactions. This was not the case when we made the payment for this complaint.

In addition, the invoice billed does not follow the tariffs and does not take into account many factors related to how it is billed. There is no transparency with the billing as well.

Thank you,

Philip R. Garland

President

Wellington Investment Group, LLC.