



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

IN REPLY, PLEASE
REFER TO OUR FILES
P-2024-3052623
M-2022-3036532
M-2022-3036533
M-2022-3036534
M-2022-3036535

May 22, 2025

To: All Parties of Record at Docket Nos.:
P-2024-3052623, M-2022-3036532, M-2022-3036533, M-2022-3036534, &
M-2022-3036535
FirstEnergy PA's 2024-2028 USECP

RE: FirstEnergy PA Further Revised 2024-2028 USECP

Overview

On January 7, 2025, FirstEnergy Pennsylvania Electric Company (FirstEnergy PA) filed a Petition to Amend its 2024-2028 Universal Service and Energy Conservation Plan (2024 USECP) (January 7 Petition) indicating updated Pennsylvania Customer Assistance Program (PCAP) participant and budget projections and maximum subsidy credit limits approved in its 2024 Rate Case Settlement at Docket No. R-2024-3047068 (2024 Rate Case Settlement).

On February 27, 2025, the Pennsylvania Public Utility Commission's (Commission's) Bureau of Consumer Services (BCS) issued a Secretarial Letter (February 27 Secretarial Letter) identifying universal service program and consumer education and outreach changes approved in the 2024 Rate Case Settlement which were not incorporated in the proposed Revised 2024 USECP. FirstEnergy PA was directed to file a Further Revised 2024 USECP that included these changes within 30 days. February 27 Secretarial Letter at 3.

On March 25, 2025, FirstEnergy PA filed a Letter (March 25 Letter) requesting an extension to file its Further Revised 2024 USECP within 10 days after the Commission issued an Order addressing a separate Petition to Amend, filed on January 8, 2025 at Docket No. P-2024-3052623 (January 8 Petition), which proposed to modify aspects of its 2024 USECP relating to its PCAP and WARM¹ programs. FirstEnergy PA asserted that its extension request would not interfere with its ability to adhere to the changes approved in its 2024 Rate Case Settlement. March 25 Letter at 1.

On April 10, 2025, the Commission entered an Order (April 10 Order) approving the January 8 Petition and directing FirstEnergy PA to file and serve a Further Revised 2024 USECP consistent with the changes approved in the April 10 Order and identified in the February 27 Secretarial Letter.

On May 1, 2025, FirstEnergy PA filed clean and redline versions of its Further Revised 2024-2028 USECP (May 1 Compliance Filing) which addressed most of the areas of noncompliance with the changes approved in its 2024 Rate Case Settlement as discussed in the February 27 Secretarial Letter. In its cover letter, FirstEnergy PA notes it did not include the provision to provide field representatives with a card in English and Spanish that can be shared with

¹ WARM is FirstEnergy PA's Low Income Usage Reduction Program.


customers to see if they qualify for additional protections at service locations² as this provision is not related to low-income programs. May 1 Compliance Filing Cover Letter at 1. To date, no protests or other responsive pleadings have been filed relative to the May 1 Compliance Filing.

Conclusion

Accordingly, BCS finds the May 1 Compliance Filing to be compliant with the February 27 Secretarial Letter, the 2024 Rate Case Settlement, and the April 10 Order as it relates to changes to its low-income programs. The staff determinations in this Secretarial Letter have been made by BCS staff under authority delegated by the Commission. Parties have the right to seek reconsideration of this staff action. These determinations relative to the review of the May 1 Compliance Filing will be deemed to be the final action of the Commission unless reconsideration of the directives in this Secretarial Letter is sought from the Commission within 20 days after service of this Secretarial Letter. See 52 Pa. Code § 5.44 (relating to petitions for appeal from actions of the staff).

Questions may be directed to Jennifer Johnson in the Commission's Bureau of Consumer Services at jennifjohn@pa.gov.

Sincerely,



Matthew L. Homsher
Secretary

cc: Jennifer Johnson, BCS, jennifjohn@pa.gov
Stephanie Wilson, Law Bureau, stepwilson@pa.gov
Stephen M. DeFrank, Chairman
Kimberly Barrow, Vice Chair
Katherine L. Zerfuss, Commissioner
John F. Coleman, Jr., Commissioner
Ralph V. Yanora, Commissioner

² 2024 Rate Case Settlement at 24, ¶68.