

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Linda Meade	:	
	:	
v.	:	C-2024-3051892
	:	
PECO Energy Company	:	

**ORDER REOPENING THE RECORD**

On October 30, 2024, Linda Meade (Ms. Meade or Complainant) filed a formal Complaint (Complaint) against PECO Energy Company (PECO, Respondent, or the Company) alleging that: 1) the utility is threatening to shut off her electric service; 2) there are incorrect charges on her bills from PECO; 3) she is having a reliability, safety or quality problem with her utility service; and 4) that her outstanding balance grew to \$21,000 between September 2023 and September 2024. As relief, Ms. Meade requests that the Commission establish a reasonable payment arrangement for her.

In her Formal Complaint, Ms. Meade indicated that a court has granted her a Protection From Abuse Order (PFA). Complaint ¶ 6. She attached a copy of a scheduling order from the Court of Common Pleas of Philadelphia County – Family Court Division dated September 16, 2024, setting a hearing for October 25, 2024. However, Ms. Meade did not provide a copy of the PFA Order as instructed. The Commission has appropriately redacted all her personal information from the public record.

On November 18, 2024, PECO filed an Answer denying the material allegations of the Complaint.

A Hearing Notice dated November 22, 2024, notified the parties that an initial call-in telephonic hearing was scheduled for January 24, 2025, at 10:00 a.m.

A Prehearing Order was issued on December 23, 2024, reminding the parties of the date and time of the scheduled hearing, informing them of the procedures applicable to this proceeding, and directing the submission of documents prior to the hearing. Paragraph 6 of the Prehearing Order instructed the parties as follows,

**DOMESTIC VIOLENCE VICTIM.** If you are a domestic violence victim and you want to be considered for protections that may be available to domestic violence victims, you must submit a copy of your Protection from Abuse (PFA) Order or other Court Order issued by a Pennsylvania court, which provides evidence that you are a domestic violence victim. You should mark this Order as “CONFIDENTIAL.” In the case of these Orders, we will take precautions to ensure that your address is not made public.

December 23, 2024, Prehearing Order, at 4.

The hearing convened as scheduled on January 24, 2025. Ms. Meade appeared *pro se* and testified on behalf of the Complaint. Khadijah Scott, Esq., represented the Respondent, and presented the testimony of Michael Begley – who is a senior regulatory assessor with PECO in charge of reviewing and investigating formal complaints filed with the Commission.

During the hearing, in which Ms. Meade provided testimony in connection with her request for a payment arrangement, she mentioned hiring an attorney to represent her in her Protection From Abuse case against her former spouse; however, she did not provide a copy of the PFA Order as instructed in the December 23, 2024. Prehearing Order. See Tr. 58. Verification of the existence of a currently effective PFA Order is necessary in order for the Commission to determine which law or regulation applies in this case – whether Ms. Meade’s request for a payment arrangements should be reviewed under the provisions of 52 Pa. Code Chapter 56, subchapters L-V, or under the provisions of 66 Pa. C.S. Chapter 14 as continued by Commission Statement of Policy entered December 24, 2024 in *Sunset of Chapter 14, Title 66 of the Pennsylvania Public Utility Code*, Docket No. M-2024-3052328.



**C-2024-3051892 - LINDA MEADE v. PECO ENERGY COMPANY-ELECTRIC**

LINDA MEADE



Accepts eService and U.S. Mail June 4, 2025

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