
Bradford Bartley, |
v. | Docket No.:
Philadelphia Gas Works | C-2024-3052559
|
Initial Call-in |
Telephonic Hearing |

Pages 1 - 64

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Thursday, May 15, 2025
Commencing at 10:09 a.m.

INDEX TO EXHIBITS

Docket No. C-2024-3052559

Hearing Date: May 15, 2025

| <u>NUMBER</u> | <u>FOR IDENTIFICATION</u> | <u>IN EVIDENCE</u> |
|---------------|---------------------------|--------------------|
|---------------|---------------------------|--------------------|

| | | |
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Record from Billing

Collections and Customer

Service

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PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

May 8, 2025

VIA ELECTRONIC MAIL

Deputy Chief Administrative Law Judge Christopher Pell
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Bradford Bartley v. Philadelphia Gas Works, Docket No. C-2024-3052559

Dear Judge Pell:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Bradford Bartley
carebear253@gmail.com

Date: May 8, 2025

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Customer Contact: Service [X]

Date: 10/28/2024 Time: 1:01:00 PM Source: _____ Related Tran: _____
CC Type: SERV - Service [v] Created: 10/28/2024 at: 1:01:14 PM by: DREBER
Area: 800 - Residential General Service [v] Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 10/28/2028 Class: Inquiry

Comments: David Reber was here on a 96 C & C Field Shut Off order with Order # 15152067 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of (Field Collections - NPSO Completed) , with comments of "off at cb. left ptr"

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [redacted] Bartley, Bradford Duke [v]
Premise: 8845 Calvert St/Phila,Pa [v]
Person: Bartley, Bradford Duke [v]

[Change] [Cancel]

Customer Contact: Meter Information

Date: 10/31/2024 Time: 3:07:00 PM Source: Related Tran:
CC Type: METR - Meter Information Created: 10/31/2024 at: 3:07:35 PM by: JCOLEMAN
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 10/31/2028 Class: Inquiry

Comments: B.P.T.O., 11/1/2024, 1600 - 2000 COR called for BPTO \$144.56 dp and rcf PAR \$126.00/month scheduled 11/1/24 4pm-8pm Customer satisfied

Letter
Status: Print Date: Run Number: Reprint:
Template:

Review List Tickler
Follow Up: to Review Group to User
Priority: Review Group...

Account:
Premise:
Person:

Field Information

Order Num 15165186 Order Type B.P.T.O. Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|----------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| 14974307 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:24 PM | OFF | OFF |
| 14972671 | 11-01-24 | Dion Barnes | CAN | | Primary | 1600-2000 | | | |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

| Gas Found | Gas Left | Off Method | Second Off Method |
|-----------|----------|------------|-------------------|
| OFF | OFF | Bike Lock | Curb Box |

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|-----------------|----------------------|------------|--------------|----------------|
| B.P.T.O. | call upon arrival | jcoleman | | |

[Close](#)

Field Information

Order Num 15165186 Order Type B.P.T.O. Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|----------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| 14974307 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:24 PM | OFF | OFF |
| 14972671 | 11-01-24 | Dion Barnes | CAN | | Primary | 1600-2000 | | | |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Free Form Comment

Found theft left gas off huge magnet on top of meter. refer to UU order.

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|-----------------|----------------------|------------|--------------|----------------|
| B.P.T.O. | call upon arrival | jcoleman | | |

Close

Field Information

Order Num 15168762 Order Type Unbilled Usage Investigation Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

| Gas Found | Gas Left | Off Method | Second Off Method |
|-----------|----------|------------|-------------------|
| ▶ ON | OFF | Bike Lock | Curb Box |

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

[Close](#)

Field Information

Order Num 15168762 Order Type Unbilled Usage Investigation Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status Appliance Data Hazard Data Non-Part Charges Safety Survey Meter Order Parts Summary Activities Completion Time Survey Check Acct. Codes Comment

| Appliance | BTU | Unit Number | Operational |
|---------------|--------|-------------|-------------|
| ▶ Heaters | 100000 | 1 | Y |
| Ranges | 54000 | 1 | Y |
| Water Heaters | 40000 | 1 | Y |

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

[Close](#)

Field Information

Order Num 15168762 Order Type Unbilled Usage Investigation Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

| Action | Current Meter Number | Current ERT | Current Index | Location CD | Loc Desc | Reason |
|--------|----------------------|-------------|---------------|-------------|--------------|--------|
| ▶ Read | 2239551 | 65955223 | 6947 | URM | Utility Room | |

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

[Close](#)

Field Information

Order Num 15168762 Order Type Unbilled Usage Investigation Customer Name BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

Detail Activity

| |
|----------------|
| ▶ Bypass Found |
|----------------|

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

Close

Field Information

Order Num | 15168762 Order Type | Unbilled Usage Investigation Customer Name | BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | [Comment](#)

Free Form Comment

▶ meter read off by 1464 cubic feet. Customer had a very large speaker magnet sitting on the ERT head. Took photos secured meter bar and evidence left safe / off. Did not have t

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

[Close](#)

Field Information

Order Num | 15168762 Order Type | Unbilled Usage Investigation Customer Name | BARTLEY BRADFORD DUKE

Field Activity Sequence

| Sequence | Work Date | Employee | Status Code | Comp Type | Dispatch Type | Window | Time | Gas Found | Gas Left |
|------------|-----------|--------------|-------------|------------------|---------------|-----------|-------------------|-----------|----------|
| ▶ 14974414 | 11-01-24 | Evrol Palmer | CMP | Completed By FSD | Primary | 1600-2000 | 11/1/2024 5:29 PM | ON | OFF |

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | [Comment](#)

▶ ad a very large speaker magnet sitting on the ERT head. Took photos secured meter bar and evidence left safe / off. Did not have time to issue hazard tag for open chimney.

Others Order Data

| Order Type Desc | Special Instructions | Created By | Contact Name | Contact Number |
|--------------------------------|----------------------|------------|--------------|----------------|
| ▶ Unbilled Usage Investigation | | DDuett | | |

[Close](#)

Theft Reporting Sheet

Address of Bypass: 8845 CALVERT ST Apt #: _____ Floor: _____

Date found: 11/1/2024 Time Found: 5:24:00 PM Time Reported: _____ Taken by: RPU PHOTOS

Reporting Employee: PALMER 15119 Dept: Field

Reporting Employee: _____ Dept: _____

Reporting Employee: _____ Dept: _____

Reason for Visit: MRD TIP ASSIST LEAK RPU OTHER BPTO

How was PGW admitted: MAN

Occupant: _____ How Long: _____

How was gas found? On OFF

Bypass: _____ How Installed: _____

- Flex Connector
- Rubber Hose
- Iron Pipe
- Reversed Meter
- Stolen Meter
- Tampered Meter Details: _____
- Other

- Inlet to Outlet
- Hose to Fuel Line
- Inlet to Fuel Line

MAGNET ON METER

*Stolen Meter Info: Number: _____ Index: _____

Address of Record for STL: _____ APT: _____ Floor: _____

S/O of last active Index: _____ Date: _____ Rate: _____

Appl on Fuel Line: HH: 100,000 AWH:40,000 AGR: 54,000 DRYER: _____ OTHER: _____

Meter of Record Recovered: Y #: 2239551 Index:6947 Where: UTILITY ROOM

How was gas shut off? BIKE LOCK AND CURBED

P.T.N.? Yes No Leak? Yes No Pictures? Yes No Investigator's Name: _____

Police on Scene: Dist: _____ Car: _____ Name: _____ Badge: _____

Additional Comments: _____

P/E: _____ Date: _____

Abandoned: Yes No Main Footway



PGW Exhibit 5
Page 2 of 2

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 8845 CALVERT ST on or after 8 a.m. on Oct 15, 2024. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Pay your past due amount of \$472.48.
- Pay the amount you owe on your most recent payment plan.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

| | |
|------------------|----------|
| Past Due Amount | \$472.48 |
| Security Deposit | \$210.00 |
| Turn On Charge | \$123.23 |
| Total | \$805.71 |

Plus \$372.00 if we must dig up the street.

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify in writing that such an illness exists and that it may be aggravated if your service is stopped; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

If you are a victim of abuse and have an order issued by the courts, special medical emergency procedures and protections may be available. **Call us immediately at 215-235-1000 to inform us so these special procedures and protection can be provided.** You will be required to provide us with a copy of the court order.

IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off, ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.
- If you have a valid **Protection From Abuse** order or an order issued by a court of competent jurisdiction in this Commonwealth that provides clear evidence that you are a victim of domestic violence, there are additional protections available to you. **Call us immediately at 215-235-1000.** You will be required to provide us with a copy of the order.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2024

| Household Size | Your income is 150% of the FPG or below if your monthly gross is: | Your income is between 151% - 250% of the FPG if your monthly gross is: |
|----------------------|---|---|
| | 1 | \$1,883 or less |
| 2 | \$2,555 or less | \$2,556-\$4,258 |
| 3 | \$3,228 or less | \$3,229-\$5,379 |
| 4 | \$3,900 or less | \$3,901-\$6,500 |
| Each add. person add | \$673 | \$674-\$1,121 |

PL_20241003180001.dat-21711-000001483

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number:
Notice Date:
Please Pay:

[REDACTED]
\$472.48

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

BRADFORD BARTLEY
8845 CALVERT ST
PHILA PA 19152-1305

Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

PHONE

| | |
|--|----------------|
| Gas Leaks & Emergencies (24/7) | (215) 235-1212 |
| Residential Customer Service (8am to 6pm, M-F) | (215) 235-1000 |
| Commercial Customer Service (8am to 4:30pm, M-F) | (215) 235-7077 |
| Credit & Collections (8am to 4:30pm, M-F) | (215) 235-1777 |
| Report Theft of Gas (24/7) | (215) 684-6383 |

PGW Exhibit 7
Page 2 of 3

TERMS

How's my gas measured?

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill – An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) – PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information – PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

*See the PGW Gas Service tariff on pgworks.com for full details.

Commodity Charges – The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges – The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment – An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.



PAY WITH CASH **POSTS SAME DAY AND FREE.**

◀ **BRING THIS BARCODE TO ANY** ▶



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at VanillaDirect.com/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at VanillaDirect.com/Pay/ereceipt.

Five dollar (\$5.00) minimum payment required with barcode. Barcode must be presented at time of payment. Participating vendors will only accept cash with barcode. Payments made with barcode must be made before 4:00 p.m. in order to post to account the same day. Payments made with barcode while termination of service is in progress will not serve to stop termination of service. For eligible accounts only.

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com
 Billing & General Information (215) 235-1000 (English & Español)

8845 CALVERT ST | SA ID: [REDACTED]
 Residential Heat & Domestic

BREAK DOWN OF CHARGES

| | |
|---|----------------|
| Supply Charges | |
| Commodity Charge 14 Ccf @ \$0.45133 | \$6.32 |
| Total Supply Charges | \$6.32 |
| Delivery Charges | |
| Customer Charge @ \$16.25 | \$16.25 |
| Distribution Charge 14 Ccf @ \$0.95597 | \$13.38 |
| Distribution System Improvement Charge 7.5% | \$2.22 |
| Gas Cost Adjustment @ -\$0.10529 | -\$1.47 |
| Weather Normalization Adjustment | \$1.14 |
| Total Delivery Charges | \$31.52 |
| Total Billing Charges | \$37.84 |

METER DETAILS

| | |
|--------------------|-------------------------|
| Meter Number: | 02239551 |
| Read Cycle: | 01 |
| Read Dates: | 09/30/2024 - 10/28/2024 |
| Starting Read: | 5470 Actual |
| Ending Read: | 5484 Actual |
| Usage in CCF: | 14.00 |
| Conversion Factor: | 1.0331 Therm = 1 Ccf |
| Usage in Therms: | 14.46 |
| Next Meter Read: | 11/29/2024 |

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

| | |
|-------------------|-----------------------------|
| PGW Account: | [REDACTED] |
| Service Point ID: | 9972000213 |
| Rate Class: | General Service Residential |
| Rate Schedule: | GSR |

If you are already shopping know your contract expiration date.

PAYMENTS RECEIVED

| | |
|-----------------------|-----------------|
| 10/31/2024 Debit | \$150.00 |
| Total Payments | \$150.00 |

PGW Exhibit 7
 Page 3 of 3

ADJUSTMENT DETAIL

Adjustments for SA ID # 4067297263

| | |
|--------------------------|---------------|
| Late Payment Charge | \$5.32 |
| Total Adjustments | \$5.32 |

THINK YOU SMELL GAS?

Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.

PGW Messages

✉ Your estimated gas price to Compare (PTC) is \$0.34750 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
 Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



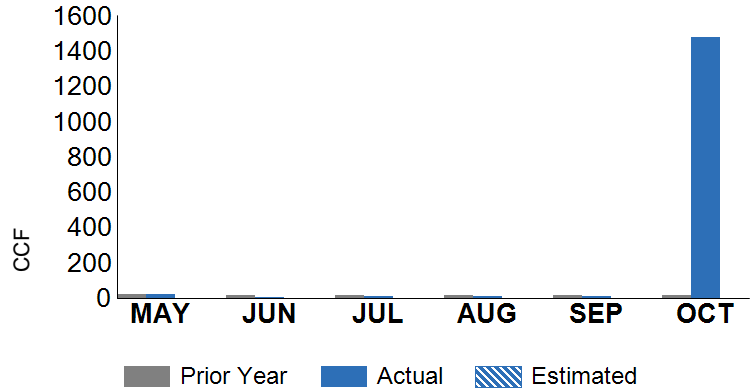
Access Your Account Online www.pgworks.com
Billing & General Information (215) 235-1000 (English & Español)

Final Bill



Hello Bradford Duke Bartley,
8845 CALVERT ST, PHILADELPHIA PA
19152-1305
Account Number: [REDACTED]

ENERGY USAGE SNAPSHOT



Please Pay **\$2,784.82**
Due By **12/02/2024**

Billing Date **NOV 05, 2024**
Service From **09/30/2024 - 10/28/2024**
Past Due **\$362.14**
Current Charges **\$2,422.68**
Adjustments **-\$5.32**

Average Daily Cost
\$86.52
Current Month
Compared to \$1.21 prior year

Average Daily Temperature
62° Current Month | Compared to 62° prior year
Usage Over Last Year
186 Ccf* Monthly Average | 2236 Ccf Total
1 CCF = approx. 1 hour of heat
**See terms on pg. 2*

MESSAGE CENTER

Get up to **\$1,000** to pay your PGW heating bills.
TEXT CASH TO 77037
APPLY

PGW Exhibit 8
Page 1 of 3

Pay Online www.pgworks.com

Pay By Phone (215) 235-1000 (English & Español)
**a convenience fee of \$2.65 will be applied*

Pay With Cash (See Back For Details)

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works.



| | |
|--|------------------------------------|
| Please Pay \$2,784.82 | Due By 12/02/2024 |
| Account Number: [REDACTED] | |
| \$ [] , [] [] , [] [] [] . [] [] [] | |

Thank you!



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

BRADFORD DUKE BARTLEY
8845 CALVERT ST
PHILADELPHIA PA 19152-1305

0005024757978000000002784822

PHONE

| | |
|--|----------------|
| Gas Leaks & Emergencies (24/7) | (215) 235-1212 |
| Residential Customer Service (8am to 6pm, M-F) | (215) 235-1000 |
| Commercial Customer Service (8am to 4:30pm, M-F) | (215) 235-7077 |
| Credit & Collections (8am to 4:30pm, M-F) | (215) 235-1777 |
| Report Theft of Gas (24/7) | (215) 684-6383 |

PGW Exhibit 8
Page 2 of 3

TERMS

How's my gas measured?

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill – An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) – PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information – PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

*See the PGW Gas Service tariff on pgworks.com for full details.

Commodity Charges – The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges – The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment – An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.



PAY WITH CASH POSTS SAME DAY AND FREE.

BRING THIS BARCODE TO ANY



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at VanillaDirect.com/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at VanillaDirect.com/Pay/ereceipt.

Five dollar (\$5.00) minimum payment required with barcode. Barcode must be presented at time of payment. Participating vendors will only accept cash with barcode. Payments made with barcode must be made before 4:00 p.m. in order to post to account the same day. Payments made with barcode while termination of service is in progress will not serve to stop termination of service. For eligible accounts only.

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com



Billing & General Information (215) 235-1000 (English & Español)

8845 CALVERT ST | SA ID: [REDACTED]
Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 1,477 Ccf @ \$0.45133 \$666.61

Total Supply Charges \$666.61

Delivery Charges

Customer Charge @ \$16.25 \$16.25

Distribution Charge 1,477 Ccf @ \$0.95597 \$1,411.97

Distribution System Improvement Charge 7.5% \$107.12

Gas Cost Adjustment @ -\$0.10529 -\$155.51

Weather Normalization Adjustment \$376.24

Total Delivery Charges \$1,756.07

Total Billing Charges \$2,422.68

METER DETAILS

Meter Number: 02239551
Read Cycle: 01
Read Dates: 09/30/2024 - 10/28/2024
Starting Read: 5470 Actual
Ending Read: 6947 Actual
Usage in CCF: 1,477.00
Conversion Factor: 1.0331 Therm = 1 Ccf
Usage in Therms: 1,525.88
Next Meter Read: 11/29/2024

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED]
Service Point ID: 9972000213
Rate Class: General Service Residential
Rate Schedule: GSR

If you are already shopping know your contract expiration date.

ADJUSTMENT DETAIL

Adjustments for SA ID # 4067297263

Late Payment Charge Waive -\$5.32

Total Adjustments -\$5.32

PGW Exhibit 8

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THINK YOU SMELL GAS?

It smells like rotten eggs



Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.

PGW Messages



Your estimated gas price to Compare (PTC) is \$0.34750 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

| | | | | | |
|------------------------------------|-----------------------|-------------------|--------------|-------------------|--|
| Customer Name | From Date | To Date | | | |
| BRADFORD BARTLEY | 5/5/2024 | 5/5/2025 | | | |
| Service Address | Account Number | S A Number | Meter | Rate/Class | |
| 8845 CALVERT ST PHIL, PA 191521305 | [REDACTED] | [REDACTED] | 2239551 | GS | |

STATEMENT

| Transaction Date | Transaction Type | Reading | Read Code | # of Days | CCF Usage | Average CCF/Day | Heating DDDs | Payment Type | Due Date | Transaction Amount | Current Balance | Actual Balance |
|------------------|------------------|---------|-----------|-----------|-----------|-----------------|--------------|--------------|------------|--------------------|-----------------|----------------|
| 5/14/2024 | PAY | | | | | | | Debit Card | | (\$98.00) | \$531.37 | \$531.37 |
| 6/1/2024 | BILL | 5433 | R | 30 | 22 | 0.73 | 72 | | 6/25/2024 | \$48.96 | \$580.33 | \$580.33 |
| 6/20/2024 | PAY | | | | | | | Credit Card | | (\$98.00) | \$482.33 | \$482.33 |
| 7/2/2024 | BILL | 5438 | R | 29 | 5 | 0.17 | 0 | | 7/26/2024 | \$24.34 | \$506.67 | \$506.67 |
| 7/22/2024 | PAY | | | | | | | Credit Card | | (\$98.00) | \$408.67 | \$408.67 |
| 8/1/2024 | BILL | 5449 | R | 32 | 11 | 0.34 | 0 | | 8/26/2024 | \$32.59 | \$441.26 | \$441.26 |
| 8/31/2024 | BILL | 5459 | R | 30 | 10 | 0.33 | 0 | | 9/25/2024 | \$31.22 | \$472.48 | \$472.48 |
| 10/2/2024 | LPC | | | | | | | | | \$7.08 | \$479.56 | \$479.56 |
| 10/2/2024 | BILL | 5470 | R | 32 | 11 | 0.34 | 1 | | 10/25/2024 | \$32.58 | \$512.14 | \$512.14 |
| 10/31/2024 | PAY | | | | | | | Debit Card | | (\$150.00) | \$362.14 | \$362.14 |
| 11/1/2024 | LPC | | | | | | | | | \$5.32 | \$367.46 | \$367.46 |
| 11/1/2024 | BILL | 5484 | R | 28 | 14 | 0.5 | 126 | | 11/27/2024 | \$37.84 | \$405.30 | \$405.30 |
| 11/5/2024 | CANB | | | | | | | | | (\$37.84) | \$367.46 | \$367.46 |
| 11/5/2024 | LPCWVE | | | | | | | | | (\$5.32) | \$362.14 | \$362.14 |
| 11/5/2024 | BILL | 6947 | R | 28 | 1477 | 52.75 | 126 | | 12/2/2024 | \$2,422.68 | \$2,784.82 | \$2,784.82 |