



**peco**<sup>SM</sup>

AN EXELON COMPANY

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PECO  
2301 Market Street  
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Philadelphia, PA 19103

June 11, 2025

**VIA E-Filing**

Matthew Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pennsylvania 17120

RE: PECO Energy Company, Proposed Revisions to Electric Service Tariff 8, Permanent Closure of Customer Solution Center, Supplement No. 8, effective September 1, 2025

Dear Secretary Homsher:

PECO Energy Company ("PECO") is planning to permanently close its Customer Solution Center at 23<sup>rd</sup> and Market Streets in Philadelphia as of September 1, 2025. The last day of operations will be Friday, August 29. To that end, PECO submits Electric Service Tariff No. 8, Supplement No. 8, with an effective date of September 1, 2025. (No changes are required to PECO's Electric Supplier Coordination Tariff.)

The proposed tariff changes are required solely to eliminate references to Company offices for certain customer actions, primarily bill payments.

Thank you for your assistance in this matter and please direct any questions regarding the above to Megan McDevitt, Senior Manager, Retail Rates at 267-533-1942 or via email: [megan.mcdevitt@exeloncorp.com](mailto:megan.mcdevitt@exeloncorp.com).

Sincerely,

Attachment

CC: Paul Diskin, Bureau of Technical Utility Services (via e-mail only)  
Marissa Boyle, Bureau of Technical Utility Services (via e-mail only)  
Richard Layton, Bureau of Technical Utility Services (via e-mail only)

**Proposed Changes to  
PECO Energy Electric Service Tariff  
Supplement No. 8**

Information furnished with the filing of rate changes under 52 Pa. Code, Section 53.52(a).

**(a)(1) The specific reason for each change.**

PECO intends to permanently close its Customer Solution Center at 2301 Market Street in Philadelphia after August 29, 2025. (No related changes to PECO's Electric Supplier Coordination Tariff are necessary.)

PECO requires the proposed Electric Service Tariff changes solely to eliminate references to Company offices for certain customer actions, including in-person bill payments.

**(a)(2) The total number of customers served by the utility.**

The total number of electric customers served by PECO was 1,704,631 as of December 31, 2024.

**(a)(3) A calculation of the number of customers, by tariff subdivision, whose bills will be affected by the change.**

No customer bills will be impacted.

**(a)(4) The effect of the change on the utility's customers.**

The effects noted below are those directly related to the tariff changes proposed in this filing.

1. **Applications for Service** – Customers can continue to apply for new or additional service using the online tools available via PECO's website at [www.peco.com](http://www.peco.com) or by contacting PECO's Customer Service or New Business teams via telephone. PECO will no longer positively verify identities of applicants in-person at its Customer Solution Center but may continue to request proof of identity through its other channels.
2. **Payments** – PECO customers can continue to make in-person payments at various alternative payment locations across PECO's service territory. PECO's secure drop box for accepting customer payments at its Customer Solution Center will temporarily remain available to receive customer payments for at least three months after closure, at which point which PECO will re-assess its usage by customers and make a permanent decision on its future in that location.

**(a)(5) The effect, whether direct or indirect, of the proposed change on the utility's revenue and expenses.**

PECO does not expect the proposed change to impact revenues.

PECO expects its closure of the Customer Solution Center to reduce ongoing total O&M expenses by approximately \$36,000 per month.

**(a)(6) The effect of the change on the service rendered by the utility.**

PECO will continue to offer the services currently provided in-person at its Customer Solution Center through other customer channels. Please see the Company's response to Question 4 above for more information on the effects directly related to the tariff changes proposed in this filing.

**(a)(7) A list of factors considered by the utility.**

1. **Limited Usage** – PECO's Customer Solution Center operates Monday through Friday from 10:00 AM to 2:00 PM. Hours and staffing have been limited since PECO re-opened the facility in November 2023 following its precautionary closure due to the COVID-19 pandemic. Re-allocating assigned Customer Solution Center staff will allow PECO to serve a larger number of customers more cost-effectively via other existing channels that currently offer greater availability and similar service. All services currently offered in-person at the Customer Solution Center are available via other channels.

As noted in Question 6 above, PECO's secure drop box for accepting customer payments at this location will temporarily remain available for at least three months after closure, at which point PECO will assess its usage by customers and make a permanent decision on its future in that location.

2. **Other Current PA Utility Practices** – PECO surveyed other Pennsylvania electric and gas utilities. 80% of responding utilities do not offer in-person customer service at their Company offices, making PECO's Customer Solution Center an outlier.
3. **Cost Savings** – As noted in Question 5 above, PECO expects the closure of its Customer Solution Center to reduce its O&M costs by approximately \$36,000 per month.

**(a)(8) Studies undertaken by the utility in order to draft its proposed change.**

No studies were conducted.

**(a)(9) Customer polls taken and other documents, which indicate customer acceptance and desire for the proposed change.**

No customer polls were taken.

**(a)(10) Plans the utility has for introducing or implementing the changes with respect to its customers.**

PECO will display signage at its Customer Solution Center and other Company service buildings to notify customers of the planned closure, starting several weeks in advance of the closure date.

PECO customer service representatives assisting customers will also provide flyers directly to customers patronizing the Customer Solution Center in-person during that time. Security personnel at the Company's Principal Office, also at 2301 Market Street, will be informed of the closure and provided instruction to redirect customers attempting to patronize the Customer Solution Center after closure on other means available for contacting PECO Customer Service.

PECO will also remove all references to the Customer Solution Center on its website, bill prints, correspondence, and other printed collateral as necessary.

As noted in Question 6 above, PECO's secure drop box for accepting customer payments at the Customer Solution Center will remain available for at least three months after closure, at which point PECO will re-assess its usage by customers and make a permanent decision on its future in that location.

**(a)(11) F.C.C., or FERC or Commission orders or rulings applicable to the filings.**

No such orders or rulings are applicable to this filing.

**PECO Energy Company**

**Electric Service Tariff**

**COMPANY OFFICE LOCATION**

**2301 Market Street**

**Philadelphia, Pennsylvania 19103**

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**For List of Communities Served, See Page 4.**

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**Issued June 11, 2025**

**Effective September 1, 2025**

**ISSUED BY: David M. Vahos – President & CEO  
PECO Energy Distribution Company  
2301 MARKET STREET  
PHILADELPHIA, PA. 19103**

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**NOTICE**

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**LIST OF CHANGES MADE BY THIS SUPPLEMENT**

**Section 4.1, Method of Application – 1<sup>st</sup> Revised Page No. 12**

Changed section title from “PLACE OF APPLICATION” to “METHOD OF APPLICATION”. Removed reference to Company’s Principal Office and added reference to PECO website.

**Section 5.7, Credit Information, Applicants – 1<sup>st</sup> Revised Page No. 14**

Removed reference to in-person positive identification.

**Section 17.3(b), Payment – 1<sup>st</sup> Revised Page No. 27**

Removed reference to Company commercial office. Changed reference to offices of the Company from “open to the general public” to “operating”.

**Section 17.5, Late Fees and Collection Costs – 1<sup>st</sup> Revised Page No. 27**

Removed reference to Company office.

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**RULES AND REGULATIONS (continued)**

(including attorney's fees), whether known or unknown, present or future, that arise from such conditions. This indemnification provision shall survive the termination or expiration of said agreement and the termination of the business relationship of the parties thereto.

**3.4 SERVICE ENTRANCE EQUIPMENT.** All equipment beyond the point of delivery, except the meter, shall be installed by the customer. Installation shall be in conformity with the National Electrical Code and the Company's published "Electric Service Requirements", and shall include, where necessary, an approved sealable device for mounting a meter. The meter will be supplied, owned and sealed by the Company or another AMSP.

**3.5 SECONDARY SERVICE CONNECTION.** (a) Wiring of any premises for connection to overhead lines must be brought outside of the building wall to a location designated or approved by the Company, at which point the house wiring must extend at least 3 feet for attachment to the Company's service-supply lines. (b) Service connections to the Company's underground facilities shall terminate on the customer's premises in an approved connection box from which customer's wiring shall extend to the other service entrance equipment.

**3.6 UNDERGROUND SERVICE.** Customers desiring an underground service from overhead wires must bear the excess cost incident thereto. Specifications and terms for such construction will be furnished by the Company on request.

**3.7 NONSTANDARD SERVICE.** The customer or applicant for service shall pay the cost of any special installation necessary to meet the unusual requirements of the customer or applicant for service, including but not limited to: (1) service at other than standard voltages, (2) service for loads that will be intermittent and which, in the Company's sole judgment, would not generate sufficient revenue to recover the installation costs of the required facilities, (3) service for loads that will be continuous but that will generate minimal usage, and which, in the Company's sole judgment, would not generate sufficient revenue to recover the installation costs of the required facilities, (4) service for loads that will require provision of closer voltage regulation than required by standard service, and (5) situations for which, in the Company's sole judgment, extenuating circumstances exist whereby the Company agrees to provide multiple services, which are not normally offered in other sections of the Tariff, to one customer located on a premises.

The customer or applicant shall pay all costs to the Company of performing environmental assessments, including, but not limited to, the cost of consultants utilized by the Company, the cost of removal and disposal of contamination, waste or hazardous materials or dealing with other adverse environmental conditions associated with either the initial installation, modification, repair, maintenance or removal of service facilities.

**3.8 RELAY PROTECTION.** The customer must install at the customer's own expense a reverse-phase relay of approved type on all alternating current motors for passenger and freight elevators, hoists, and cranes, and a reverse-power relay for parallel operation.

**4. APPLICATION FOR SERVICE**

**4.1 METHOD OF APPLICATION.** Customers may apply for service via the Company's website at <http://www.peco.com> or, in (C) some cases, over the telephone.

**4.2 SERVICE CONTRACT.** Every applicant for service may be required to sign a contract, agreement, or other form then in use by the Company, covering the special circumstances of the use of service, and shall abide by these Rules and Regulations and the standard requirements of the Company including but not limited to those in PECO's Electric Service Requirements Manual ("Blue Book") Builder's Handbook, Interconnection Guidelines and other additional requirements that PECO will provide upon request.

**4.3 CONTRACT DATA.** The application shall contain a statement of the premises to be served, the rate under which service is desired, and such conditions or riders as are applicable to the special circumstances of the case.

**4.4 RIGHT TO REJECT.** The Company may place limitations on the amount and character of service it will supply or may reject applications for service: not available under a standard rate; which might affect service to other customers; which is to be delivered at a location or at a standard voltage that involves excessive cost; for bad credit; for the applicant's failure to provide identifying documentation; when an applicant's self-identification cannot be verified; or for other good and sufficient reasons. Customers cannot be denied Default Service or new service for failure to pay an EGS's charges.

The Company has the right to restrict service to only those locations which will not expose the Company to liability for known or suspected contamination, waste or hazardous materials or other adverse environmental conditions.

**4.5 ACCEPTANCE.** Before the Company affirmatively accepts an application, the Company will consider the application to be "pending". When an application is accepted, it constitutes the contract between the customer and the Company, subject to the Rules and Regulations. A customer or other recipient of service also becomes contractually obliged to the Company when service is provided according to the application either with or without modification, or when the customer otherwise receives service.

**4.6 SPECIAL CONTRACTS.** Standard contracts shall be for terms as specified in the statement of the rate, but where large or special investment is necessary for the supply of service, or where service is to be used for an emergency or temporary replacement of another method of operation, contracts of longer term than specified in the rate, or with special guarantees of revenue, or both, may be required.

(C) Denotes Change

**RULES AND REGULATIONS (continued)**

**5.5 RETURN OF DEPOSIT.** Deposits secured from a residential customer shall either be applied with interest to the customer's account or returned to the customer with interest in accordance with 66 Pa. C.S. §1404(C) and applicable Pennsylvania Public Utility Commission regulations. In cases of discontinuance or termination of service, deposits will be returned with accrued interest upon payment of all service charges and guarantees or with deduction of unpaid accounts. Deposits secured from a residential customer, plus accrued interest, which may be held until a timely payment history is established, are refunded when a ratepayer is not currently delinquent and has made on time and in full payments for service provided by the Company for 12 consecutive months. Deposits secured from a non-residential customer, plus accrued interest, which may be held until a timely payment history is established, are refunded when a ratepayer is not currently delinquent and has made on time and in full payments for service provided by the Company for 24 consecutive months. Any residential or commercial customer /having secured the return of the deposit may be required to make another deposit in accordance with Commission statutes, regulations or Federal Bankruptcy Law if the Customer demonstrates bad credit or lacks creditworthiness subsequent to the return of the initial deposit.

- 5.6 INTEREST ON DEPOSIT.** The Company will allow simple interest on cash deposits calculated as follows:
- (A) with respect to residential accounts, interest, will be computed at the simple annual rate determined by the Secretary of Revenue for interest on the underpayment of tax under Section 806 of the Act of April 19, 1929 (P.L. 343, No. 176), known as the Fiscal Code
  - (B) with respect to commercial and industrial accounts, at the lower of the Interest Index or six percent;

Deposits shall cease to bear interest upon discontinuance of service (or, if earlier, when the Company closes the account).

**5.7 CREDIT INFORMATION.**

**CUSTOMERS:** In addition to information required otherwise hereunder, customers for whom the Company provides Consolidated EDC Billing or Separate EDC Billing shall be required to provide to the Company with such credit information, as the Company requires. The Company may report to a national credit bureau on credit history associated with past due amounts.

**APPLICANTS:** The Company's credit and application procedures for applicants are as follows: (1) positive identification of applicant obtained from previous customer record or through one of the major credit reporting bureaus; (2) determination of liability for a past due (C) balance; (3) determination if a deposit is required based upon applicant's previous account history if available or through third party credit scoring of applicant.

The Company's credit scoring methodology and standards are as follows: The Company uses a commercially recognized credit scoring methodology that is within the range of generally accepted industry practice. The applicant's or customer's utility payment history determines the credit score. The Company uses this customer-specific credit score to either request or waive a security deposit.

**5.8 APPLICABILITY TO CUSTOMERS RESIDING AT PLACE OF BUSINESS.** For purposes of all of the provisions of this Rule 5, when a customer resides at a place of business or commercial establishment, legitimately served pursuant to a commercial or industrial rate schedule, that is not a residential dwelling unit attached thereto, the customer is not thereby entitled to any of the protections in the Pennsylvania Public Utility Code or the Commission's regulations implementing the Pennsylvania Public Utility Code, or to any of the provisions of these rules or this Tariff, that apply exclusively to deposits for residential customers.

**6. PRIVATE PROPERTY CONSTRUCTION**

**6.1 COMPANY'S SERVICE LINES.** Where the Company has distribution facilities of adequate capacity on the highway or in other trunk line location adjacent to the premises to be served, it will provide, own and maintain standard service-supply lines as follows:

(a) **UNDERGROUND:**

Underground cable construction to a point of delivery approximately 18 inches inside the property line of the customer, except:

- (1) For secondary service to new residences or new apartment buildings, underground cable construction will be extended to a meter location or connection box located at the building or buildings, as designated by the Company and in accordance with Rule 7.3.
- (2) The Company will make necessary repairs to customer-owned extensions of primary and secondary underground service-supply lines for residential customers at no charge. If such customer-owned extension requires replacement, the Company will make the replacement and assume ownership of the service-supply line with the Company bearing the cost up to 200 feet in length and the customer bearing the cost for all additional length.

(b) **AERIAL:**

A single span of aerial open wire or cable construction to the first suitable support of the customer, nominally 100 feet inside the property line of the customer. This customer support shall establish the point of delivery for the customer. The customer's support shall be so located that the service span will be free of obstruction and adequately supported as required by the size and weight of the conductors.

**6.2 SERVICE - SUPPLY ALTERATIONS.** Changes related to a service-supply line or a meter owned by the Company, including the installation of protective devices or visual markers to denote safe operating distance from the Company's facilities, for the accommodation of the customer, shall be at the expense of the customer. If the alteration to the Company's facilities is temporary in nature and the materials used in that alteration can later be re-used by the Company, as for example the installation of protective "hard cover" to allow a customer, developer, or contractor to work safely in close proximity to the Company's facilities, then at the Company's discretion it may charge a refundable deposit in lieu of charging the customer for the cost of the re-usable materials.

**6.3 CUSTOMER'S SERVICE EXTENSION.** The customer shall provide, own, inspect and maintain the service extension from the Company's service-supply lines to the point of delivery and receiving equipment. PECO may install a Company-owned meter, transformer (which transformer may serve one or more customers), or other required equipment, of its choice, on customer-owned property or facilities; Such installation does not alter the responsibility of the customer to provide, own, inspect, and maintain the required customer service extension to which such Company-owned facilities may be attached.

**6.4 METERS AND TRANSFORMERS.** The Company will provide, own and maintain any meter or meters, and also the transformer or transformers (both potential and current type transformers), required in the supply of service of the current characteristics specified by the Base Rate or rider under which the service is provided, unless the customer receives Advanced Meter Services from an AMSP in that case such AMSP will install, provide, own, and/or maintain the Customer's meter or meters while the Company will continue to own the potential and current type transformers. The supply of transformers by the Company shall be limited to those required for a single standard transformation.

**(C)** Denotes Change

**RULES AND REGULATIONS (continued)**

**17. BILLING AND STANDARD PAYMENT OPTIONS**

**17.1 BILLING PERIOD.** Billing for service will be based upon the amount of use and the time interval of its delivery. The customer will be billed in accordance with rule 14.7. Rate values stated for direct application to monthly billing periods will be adjusted when time elapsed between readings is substantially greater or less than a month.

**17.2 BILLING OPTIONS.** A customer may select one of the following three billing options as communicated to PECO by the customer's supplier: (1) Consolidated EDC Billing; (2) Consolidated EGS Billing; and (3) Separate EDC/EGS Billing, as those terms are defined herein. If a customer does not make a selection, the customer shall receive Consolidated EDC Billing. When the Company provides Consolidated EDC Billing or Separate EDC Billing, it will comply with the terms and conditions of the Electric Generation Supplier Coordination Tariff. For customers who receive both electric and gas service from the Company, the Company will issue a bill that contains charges for both of these services.

**17.3 PAYMENT.**

- (a) The Company's bills to customers are payable upon presentation. Payment for service received must be made on or before the due date shown on the bill. The due date shall be determined by the Company and shall be not less than twenty days from the date of transmittal of the bill for Rates R, R-H, RS-2, POL and GS (excluding Summary Billing Accounts). The due date shall be not less than 15 days from the date of transmittal of the bill for all other rates, including Summary Billing Accounts. Notwithstanding the foregoing, the due date may be up to thirty days for accounts (including Summary Billing Accounts) with the United States of America, the Commonwealth of Pennsylvania, or any of their departments, political subdivisions, or instrumentalities. The Company may allow a reasonable amount of additional time for payment of bills on industrial and commercial accounts of creditworthy customers. If the due date that appears on a customer's bill falls on a Saturday, Sunday, bank holiday, or any other day when the offices of the Company which regularly receive payments are not operating, the due date shall be extended to the next business day. The payment period (C) will not be extended because of the customer's failure to receive a bill unless said failure is due to the fault of the Company.
- (b) Payment may be made at any authorized payment agency. The customer bears the risk of delivery of payment tendered on or (C) after the date contained in any termination notice sent to the customer.
- (c) The Company may require that a customer that is not creditworthy tender payment by means of a certified, cashier's, teller's, or bank check, or by wire transfer, or in cash or other immediately available funds.
- (d) A customer must pay the undisputed portion of disputed bills under investigation. The Company will apply this rule to the disputed portion of disputed bills, if, and only if: (1) the Company has made diligent and reasonable efforts to investigate and resolve the dispute; (2) the result of the investigation is that the Company determines that the customer's claims are unwarranted or invalid; (3) the Commission and/or the Bureau of Consumer Services has decided a formal or informal complaint in the Company's favor and no timely appeal is filed, and (4) the customer nevertheless continues to dispute the same manner in bad faith.

**17.4 PAYMENT PROCESSING.** When the Company is providing Consolidated EDC Billing, Default Service or Separate EDC Billing, and the customer remits a partial payment to the Company, the payment will be applied as follows:

1. Any past due balances including those for prior PECO basic service charges, for prior EGS receivables purchased by the Company, for prior installment amounts on payment agreements, and also for any reconnection charges.
2. Any current charges including those for PECO basic service charges, for current EGS receivables purchased by the Company, and for current installment amounts on payment agreements.
3. Non-basic service charges.

**17.5 LATE FEES AND COLLECTION COSTS.** If payment is made at an authorized payment agency after the due date shown on the (C) bill, a late fee will be added to the unpaid balance until the entire bill is paid. If payment is made by mail, the late fee will be added if the payment is received by the Company more than five days after the due date shown on the bill. For Rates R, R-H, RS-2, POL and GS this late fee will be 1-1/2 % per month; for all other rates the late fee will be 2% per month. The Company will not apply late fees to Final Bills as defined in Tariff Rule 20.2. If the Company files suit to collect a delinquent balance on an account (whether active or inactive) or to ensure payment of current bills, the customer will be required to pay the Company's out of pocket court costs (including filing, service, and witness fees) as ordered by the court and such costs will be added to commercial and industrial accounts.

**17.6 BUDGET BILLING.**

(a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, and GS, an estimated total bill for all service to be received by the customer over a twelve month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve month budget period will at the customer's option, either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.

(b) When the Company provides Consolidated EDC Billing, the EGS's charges will be included in the customer's Budget Billing Plan.

(C) Denotes Change

Supplement No. **8** to  
ELECTRIC PA P.U.C NO. 8

Deleted: 7

PECO Energy Company

Electric Service Tariff

COMPANY OFFICE LOCATION

2301 Market Street  
Philadelphia, Pennsylvania 19103

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For List of Communities Served, See Page 4.

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Issued **June 11, 2025**

Effective **September 1, 2025**

Deleted: May 15

Deleted: June 1

ISSUED BY: David M. **Vahos** – President & CEO  
PECO Energy Distribution Company  
2301 MARKET STREET  
PHILADELPHIA, PA. 19103

Deleted: elazquez

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NOTICE

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PECO Energy Company

**LIST OF CHANGES MADE BY THIS SUPPLEMENT**

**Section 4.1, Method of Application – 1<sup>st</sup> Revised Page No. 12**

Changed section title from "PLACE OF APPLICATION" to "METHOD OF APPLICATION". Removed reference to Company's Principal Office and added reference to PECO website.

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**Section 17.5, Late Fees and Collection Costs – 1<sup>st</sup> Revised Page No. 27**

Removed reference to Company office.

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Deleted: **Non-Bypassable Transmission Charge (NBT)**

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Deleted: Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

Deleted: **Rate R - Residence Service – 3<sup>rd</sup> Revised Page No. 52**

Deleted: Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

¶  
**Rate RH - Residential Heating Service 3<sup>rd</sup> - Revised Page No. 53**

Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

¶  
**Rate GS - General Service – 2<sup>nd</sup> Revised Page No. 57**

Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

¶  
**Rate SL-E Street Lighting Customer Owned Facilities – 2<sup>nd</sup> Revised Page No. 66**

Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

¶  
**Rate SL-C Smart Lighting Control Lighting Customer Owned Facilities – 2<sup>nd</sup> Revised Page No. 68**

Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

¶  
**Rate TLCL - Traffic Lighting Constant Load Service – 2<sup>nd</sup> Revised Page No. 71**

Reflects semiannual adjustment for Non-Bypassable Transmission Charge pursuant to Order at Docket No. P-2014-2409362.

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**RULES AND REGULATIONS (continued)**

(including attorney's fees), whether known or unknown, present or future, that arise from such conditions. This indemnification provision shall survive the termination or expiration of said agreement and the termination of the business relationship of the parties thereto.

**3.4 SERVICE ENTRANCE EQUIPMENT.** All equipment beyond the point of delivery, except the meter, shall be installed by the customer. Installation shall be in conformity with the National Electrical Code and the Company's published "Electric Service Requirements", and shall include, where necessary, an approved sealable device for mounting a meter. The meter will be supplied, owned and sealed by the Company or another AMSP.

**3.5 SECONDARY SERVICE CONNECTION.** (a) Wiring of any premises for connection to overhead lines must be brought outside of the building wall to a location designated or approved by the Company, at which point the house wiring must extend at least 3 feet for attachment to the Company's service-supply lines. (b) Service connections to the Company's underground facilities shall terminate on the customer's premises in an approved connection box from which customer's wiring shall extend to the other service entrance equipment.

**3.6 UNDERGROUND SERVICE.** Customers desiring an underground service from overhead wires must bear the excess cost incident thereto. Specifications and terms for such construction will be furnished by the Company on request.

**3.7 NONSTANDARD SERVICE.** The customer or applicant for service shall pay the cost of any special installation necessary to meet the unusual requirements of the customer or applicant for service, including but not limited to: (1) service at other than standard voltages, (2) service for loads that will be intermittent and which, in the Company's sole judgment, would not generate sufficient revenue to recover the installation costs of the required facilities, (3) service for loads that will be continuous but that will generate minimal usage, and which, in the Company's sole judgment, would not generate sufficient revenue to recover the installation costs of the required facilities, (4) service for loads that will require provision of closer voltage regulation than required by standard service, and (5) situations for which, in the Company's sole judgment, extenuating circumstances exist whereby the Company agrees to provide multiple services, which are not normally offered in other sections of the Tariff, to one customer located on a premises.

The customer or applicant shall pay all costs to the Company of performing environmental assessments, including, but not limited to, the cost of consultants utilized by the Company, the cost of removal and disposal of contamination, waste or hazardous materials or dealing with other adverse environmental conditions associated with either the initial installation, modification, repair, maintenance or removal of service facilities.

**3.8 RELAY PROTECTION.** The customer must install at the customer's own expense a reverse-phase relay of approved type on all alternating current motors for passenger and freight elevators, hoists, and cranes, and a reverse-power relay for parallel operation.

**4. APPLICATION FOR SERVICE**

**4.1 METHOD OF APPLICATION.** Customers may apply for service via the Company's website at <http://www.peco.com> or, in (C) some cases, over the telephone.

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**4.2 SERVICE CONTRACT.** Every applicant for service may be required to sign a contract, agreement, or other form then in use by the Company, covering the special circumstances of the use of service, and shall abide by these Rules and Regulations and the standard requirements of the Company including but not limited to those in PECO's Electric Service Requirements Manual ("Blue Book") Builder's Handbook, Interconnection Guidelines and other additional requirements that PECO will provide upon request.

**4.3 CONTRACT DATA.** The application shall contain a statement of the premises to be served, the rate under which service is desired, and such conditions or riders as are applicable to the special circumstances of the case.

**4.4 RIGHT TO REJECT.** The Company may place limitations on the amount and character of service it will supply or may reject applications for service: not available under a standard rate; which might affect service to other customers; which is to be delivered at a location or at a standard voltage that involves excessive cost; for bad credit; for the applicant's failure to provide identifying documentation; when an applicant's self-identification cannot be verified; or for other good and sufficient reasons. Customers cannot be denied Default Service or new service for failure to pay an EGS's charges.

The Company has the right to restrict service to only those locations which will not expose the Company to liability for known or suspected contamination, waste or hazardous materials or other adverse environmental conditions.

**4.5 ACCEPTANCE.** Before the Company affirmatively accepts an application, the Company will consider the application to be "pending". When an application is accepted, it constitutes the contract between the customer and the Company, subject to the Rules and Regulations. A customer or other recipient of service also becomes contractually obliged to the Company when service is provided according to the application either with or without modification, or when the customer otherwise receives service.

**4.6 SPECIAL CONTRACTS.** Standard contracts shall be for terms as specified in the statement of the rate, but where large or special investment is necessary for the supply of service, or where service is to be used for an emergency or temporary replacement of another method of operation, contracts of longer term than specified in the rate, or with special guarantees of revenue, or both, may be required.

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PECO Energy Company

**RULES AND REGULATIONS (continued)**

**5.5 RETURN OF DEPOSIT.** Deposits secured from a residential customer shall either be applied with interest to the customer's account or returned to the customer with interest in accordance with 66 Pa. C.S. §1404(C) and applicable Pennsylvania Public Utility Commission regulations. In cases of discontinuance or termination of service, deposits will be returned with accrued interest upon payment of all service charges and guarantees or with deduction of unpaid accounts. Deposits secured from a residential customer, plus accrued interest, which may be held until a timely payment history is established, are refunded when a ratepayer is not currently delinquent and has made on time and in full payments for service provided by the Company for 12 consecutive months. Deposits secured from a non-residential customer, plus accrued interest, which may be held until a timely payment history is established, are refunded when a ratepayer is not currently delinquent and has made on time and in full payments for service provided by the Company for 24 consecutive months. Any residential or commercial customer /having secured the return of the deposit may be required to make another deposit in accordance with Commission statutes, regulations or Federal Bankruptcy Law if the Customer demonstrates bad credit or lacks creditworthiness subsequent to the return of the initial deposit.

- 5.6 INTEREST ON DEPOSIT.** The Company will allow simple interest on cash deposits calculated as follows:
- (A) with respect to residential accounts, interest, will be computed at the simple annual rate determined by the Secretary of Revenue for interest on the underpayment of tax under Section 806 of the Act of April 19, 1929 (P.L. 343, No. 176), known as the Fiscal Code
  - (B) with respect to commercial and industrial accounts, at the lower of the Interest Index or six percent;

Deposits shall cease to bear interest upon discontinuance of service (or, if earlier, when the Company closes the account).

**5.7 CREDIT INFORMATION.**

**CUSTOMERS:** In addition to information required otherwise hereunder, customers for whom the Company provides Consolidated EDC Billing or Separate EDC Billing shall be required to provide to the Company with such credit information, as the Company requires. The Company may report to a national credit bureau on credit history associated with past due amounts.

**APPLICANTS:** The Company's credit and application procedures for applicants are as follows: (1) positive identification of applicant obtained from previous customer record or through one of the major credit reporting bureaus; (2) determination of liability for a past due **(C)** balance; (3) determination if a deposit is required based upon applicant's previous account history if available or through third party credit scoring of applicant.

The Company's credit scoring methodology and standards are as follows: The Company uses a commercially recognized credit scoring methodology that is within the range of generally accepted industry practice. The applicant's or customer's utility payment history determines the credit score. The Company uses this customer-specific credit score to either request or waive a security deposit.

**5.8 APPLICABILITY TO CUSTOMERS RESIDING AT PLACE OF BUSINESS.** For purposes of all of the provisions of this Rule 5, when a customer resides at a place of business or commercial establishment, legitimately served pursuant to a commercial or industrial rate schedule, that is not a residential dwelling unit attached thereto, the customer is not thereby entitled to any of the protections in the Pennsylvania Public Utility Code or the Commission's regulations implementing the Pennsylvania Public Utility Code, or to any of the provisions of these rules or this Tariff, that apply exclusively to deposits for residential customers.

**6. PRIVATE PROPERTY CONSTRUCTION**

**6.1 COMPANY'S SERVICE LINES.** Where the Company has distribution facilities of adequate capacity on the highway or in other trunk line location adjacent to the premises to be served, it will provide, own and maintain standard service-supply lines as follows:

**(a) UNDERGROUND:**

Underground cable construction to a point of delivery approximately 18 inches inside the property line of the customer, except:

- (1) For secondary service to new residences or new apartment buildings, underground cable construction will be extended to a meter location or connection box located at the building or buildings, as designated by the Company and in accordance with Rule 7.3.
- (2) The Company will make necessary repairs to customer-owned extensions of primary and secondary underground service-supply lines for residential customers at no charge. If such customer-owned extension requires replacement, the Company will make the replacement and assume ownership of the service-supply line with the Company bearing the cost up to 200 feet in length and the customer bearing the cost for all additional length.

**(b) AERIAL:**

A single span of aerial open wire or cable construction to the first suitable support of the customer, nominally 100 feet inside the property line of the customer. This customer support shall establish the point of delivery for the customer. The customer's support shall be so located that the service span will be free of obstruction and adequately supported as required by the size and weight of the conductors.

**6.2 SERVICE - SUPPLY ALTERATIONS.** Changes related to a service-supply line or a meter owned by the Company, including the installation of protective devices or visual markers to denote safe operating distance from the Company's facilities, for the accommodation of the customer, shall be at the expense of the customer. If the alteration to the Company's facilities is temporary in nature and the materials used in that alteration can later be re-used by the Company, as for example the installation of protective "hard cover" to allow a customer, developer, or contractor to work safely in close proximity to the Company's facilities, then at the Company's discretion it may charge a refundable deposit in lieu of charging the customer for the cost of the re-usable materials.

**6.3 CUSTOMER'S SERVICE EXTENSION.** The customer shall provide, own, inspect and maintain the service extension from the Company's service-supply lines to the point of delivery and receiving equipment. PECO may install a Company-owned meter, transformer (which transformer may serve one or more customers), or other required equipment, of its choice, on customer-owned property or facilities; Such installation does not alter the responsibility of the customer to provide, own, inspect, and maintain the required customer service extension to which such Company-owned facilities may be attached.

**6.4 METERS AND TRANSFORMERS.** The Company will provide, own and maintain any meter or meters, and also the transformer or transformers (both potential and current type transformers), required in the supply of service of the current characteristics specified by the Base Rate or rider under which the service is provided, unless the customer receives Advanced Meter Services from an AMSP in that case such AMSP will install, provide, own, and/or maintain the Customer's meter or meters while the Company will continue to own the potential and current type transformers. The supply of transformers by the Company shall be limited to those required for a single standard transformation.

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Issued June 11, 2025

Effective September 1, 2025

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**RULES AND REGULATIONS (continued)**

**17. BILLING AND STANDARD PAYMENT OPTIONS**

**17.1 BILLING PERIOD.** Billing for service will be based upon the amount of use and the time interval of its delivery. The customer will be billed in accordance with rule 14.7. Rate values stated for direct application to monthly billing periods will be adjusted when time elapsed between readings is substantially greater or less than a month.

**17.2 BILLING OPTIONS.** A customer may select one of the following three billing options as communicated to PECO by the customer's supplier: (1) Consolidated EDC Billing; (2) Consolidated EGS Billing; and (3) Separate EDC/EGS Billing, as those terms are defined herein. If a customer does not make a selection, the customer shall receive Consolidated EDC Billing. When the Company provides Consolidated EDC Billing or Separate EDC Billing, it will comply with the terms and conditions of the Electric Generation Supplier Coordination Tariff. For customers who receive both electric and gas service from the Company, the Company will issue a bill that contains charges for both of these services.

**17.3 PAYMENT.**

- (a) The Company's bills to customers are payable upon presentation. Payment for service received must be made on or before the due date shown on the bill. The due date shall be determined by the Company and shall be not less than twenty days from the date of transmittal of the bill for Rates R, R-H, RS-2, POL and GS (excluding Summary Billing Accounts). The due date shall be not less than 15 days from the date of transmittal of the bill for all other rates, including Summary Billing Accounts. Notwithstanding the foregoing, the due date may be up to thirty days for accounts (including Summary Billing Accounts) with the United States of America, the Commonwealth of Pennsylvania, or any of their departments, political subdivisions, or instrumentalities. The Company may allow a reasonable amount of additional time for payment of bills on industrial and commercial accounts of creditworthy customers. If the due date that appears on a customer's bill falls on a Saturday, Sunday, bank holiday, or any other day when the offices of the Company which regularly receive payments are not operating, the due date shall be extended to the next business day. The payment period (C)
- (b) Payment may be made at any authorized payment agency. The customer bears the risk of delivery of payment tendered on or (C) after the date contained in any termination notice sent to the customer.
- (c) The Company may require that a customer that is not creditworthy tender payment by means of a certified, cashier's, teller's, or bank check, or by wire transfer, or in cash or other immediately available funds.
- (d) A customer must pay the undisputed portion of disputed bills under investigation. The Company will apply this rule to the disputed portion of disputed bills, if, and only if: (1) the Company has made diligent and reasonable efforts to investigate and resolve the dispute; (2) the result of the investigation is that the Company determines that the customer's claims are unwarranted or invalid; (3) the Commission and/or the Bureau of Consumer Services has decided a formal or informal complaint in the Company's favor and no timely appeal is filed, and (4) the customer nevertheless continues to dispute the same manner in bad faith.

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**17.4 PAYMENT PROCESSING.** When the Company is providing Consolidated EDC Billing, Default Service or Separate EDC Billing, and the customer remits a partial payment to the Company, the payment will be applied as follows:

- 1. Any past due balances including those for prior PECO basic service charges, for prior EGS receivables purchased by the Company, for prior installment amounts on payment agreements, and also for any reconnection charges.
- 2. Any current charges including those for PECO basic service charges, for current EGS receivables purchased by the Company, and for current installment amounts on payment agreements.
- 3. Non-basic service charges.

**17.5 LATE FEES AND COLLECTION COSTS.** If payment is made at an authorized payment agency after the due date shown on the (C) bill, a late fee will be added to the unpaid balance until the entire bill is paid. If payment is made by mail, the late fee will be added if the payment is received by the Company more than five days after the due date shown on the bill. For Rates R, R-H, RS-2, POL and GS this late fee will be 1-1/2 % per month; for all other rates the late fee will be 2% per month. The Company will not apply late fees to Final Bills as defined in Tariff Rule 20.2. If the Company files suit to collect a delinquent balance on an account (whether active or inactive) or to ensure payment of current bills, the customer will be required to pay the Company's out of pocket court costs (including filing, service, and witness fees) as ordered by the court and such costs will be added to commercial and industrial accounts.

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**17.6 BUDGET BILLING.**

- (a) At the option of a customer receiving residential service under Rates R, R-H, RS-2, and GS, an estimated total bill for all service to be received by the customer over a twelve month period may be budgeted over the period and an average bill rendered monthly for payment each month. Any difference between the budgeted amounts so paid and the actual charges for a twelve month budget period will at the customer's option, either be amortized over the next twelve months or incorporated into the 12th month bill. Absent an indication of preference from the customer, the debit or credit will be amortized. Budget billing may be discontinued upon the customer's request at which time any difference between budget billing amounts and actual charges becomes due and payable. If a monthly budget bill is not paid, a late fee will be added to the unpaid balance of actual charges on the next billing date in accordance with Rule 17.3 and 17.5. Any such late fee will be calculated based on the lesser of budget billing arrears and actual charged arrears. The Company may also arrange budget billing for creditworthy commercial and industrial customers.
- (b) When the Company provides Consolidated EDC Billing, the EGS's charges will be included in the customer's Budget Billing Plan.

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