

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tirlochan S. Walia	:	
	:	
v.	:	F-2022-3032572
	:	
The Pittsburgh Water and Sewer Authority	:	

**INTERIM ORDER  
DIRECTING PWSA TO SUBMIT LATE-FILED EXHIBIT**

On May 9, 2022, Tirlochan S. Walia (Complainant or Mr. Walia) filed a Formal Complaint with the Pennsylvania Public Utility Commission (Commission) against The Pittsburgh Water and Sewer Authority (Respondent, Company, or PWSA).<sup>1</sup> In pertinent part, Complainant alleged there is an inequity in two of Respondent’s billing practices: (1) billing in blocks of 1,000 gallons and (2) billing periods varying from 26-35 days. Complaint ¶ 4. For relief, Complainant asked the Commission to order PWSA to do the following:

Bill by gallons and maintain a constant calendar date billing period.

If for some reasons, not apparent, it is not feasible; then at least standard concept of rounding off should be used, whereby up to 1,499 gallons will be billed as one thousand gallons, anything between 1,500-2,499 gallons will be billed as two thousand gallons, and so on.

Complaint ¶ 5.

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<sup>1</sup> The Complaint sought timely review of the Commission’s Bureau of Consumer Services’ (BCS) decision entered on April 1, 2022, at BCS No. 3823111, which found that Complainant’s billings were based upon actual meter readings and in accordance with the definitions for a billing month.

Respondent filed an Answer<sup>2</sup> and Preliminary Objections (POs) on June 10, 2022.

Respondent averred in pertinent part as follows:

**PWSA's Billing Practices**

- (b) It is admitted that PWSA's bills are based on 1,000-gallon increments of water consumption. By way of further response, this billing practice is consistent with PWSA's Commission-approved tariff. PWSA is required by the Public Utility Code to follow its tariff, which the appellate courts have described as having the force of law and being binding on both the utility and its customer.
  
- (b) It is admitted that PWSA's billing period is not a constant number of days each month and that it can vary from 26 to 35 days. By way of further response, this practice is consistent with the Commission's regulations. Section 56.2 of the regulations defines a billing month as being a period "of not less than 26 days and not more than 35 days," except under specified circumstances that permit public utilities to bill for less than 26 or more than 35 days. Nothing in that provision requires a public utility to maintain a billing period with a constant number of days each billing month.

Answer ¶¶ 4a and 4b. (Footnotes omitted).

Thus, Respondent argued Complainant failed to allege a violation by PWSA of its tariff or a violation by PWSA of the Public Utility Code (Code), a Commission regulation, or a Commission order. For relief, Respondent requested that the Complaint be dismissed.

In its POs, Respondent argued, in part, that the Complaint was legally insufficient for the following reasons:

- 10. The material factual averments in the Complaint are that PWSA bills for water consumption in 1,000-gallon increments and that the Authority's billing period varies from 26 to 35 days. In the Complainant's opinion, which the Commission is not required to accept as true for purposes of preliminary objections,

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<sup>2</sup> Respondent's Answer is captioned "THE PITTSBURGH WATER AND SEWER AUTHORITY'S ANSWER AND NEW MATTER TO FORMAL COMPLAINT." However, the filing does not contain a separate section titled New Matter, nor is there a Notice to Plead to New Matter. Thus, for clarity the filing is referred to as an Answer.

[footnote omitted] PWSA should either bill for consumption based upon each gallon used or implement a rounding method for billing. It is further the Complainant's opinion that PWSA should maintain a constant billing period each month.

11. Assuming for purposes of these Preliminary Objections that the material factual averments in the Complaint are true, they do not demonstrate a violation of the Public Utility Code, Commission regulations, or a Commission order.

12. PWSA's Commission-approved water tariff provides for the Authority to bill in 1,000-gallon increments. . . Section 1303 of the Public Utility Code requires public utilities to adhere to their tariffs. Further, the appellate courts in Pennsylvania have long and consistently held that tariffs have the force of law and are binding on both the utility and its customer. Therefore, it is not within PWSA's power to change its billing period that is set forth in a Commission-approved tariff.

13. The Commission's regulations define a billing month as being 26 to 35 days. Although the regulations permit variations from the 26- and 35-day billing periods, for specific reasons set forth therein, they do not require public utilities to maintain a constant number of days each billing month. Thus, a variation in the billing period of 26 to 35 days, for whatever reason, is consistent with the Commission's regulations.

14. As the Complainant has made no allegations that could lead to a finding that PWSA violated the Public Utility Code, Commission regulations or a Commission order, there is no reason for going to a hearing. Dismissal of the complaint would conserve valuable resources and promote judicial economy.

PO ¶¶ 10-14. (Footnotes omitted).

Respondent's POs contained a Notice to Plead. Complainant did not file a response.<sup>3</sup>

By Notice dated July 14, 2022, the Parties were informed that this case was assigned to Administrative Law Judge Conrad Johnson (ALJ Johnson) as the presiding officer.

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<sup>3</sup> An answer to a preliminary objection may be filed within 10 days of date of service. 52 Pa. Code § 5.101(f)(1).

On August 3, 2022, ALJ Johnson issued an Interim Order (First Interim Order), granting in part and denying in part Respondent's POs. ALJ Johnson granted Respondent's POs to the extent that the Commission's regulations authorize billing periods varying between 26 and 35 days. ALJ Johnson explained that under the Code, a billing month is defined as a period of not less than 26 days and not more than 35 days, except in certain circumstances, which do not apply to the Complaint. *See* 52 Pa. Code § 56.2. ALJ Johnson held that Respondent's billing periods did not constitute a violation of the Code, the Commission's regulations, or a Commission order, and dismissed those claims.

The First Interim Order denied Respondent's POs to the extent that Complainant was challenging the reasonableness of PWSA's tariff pertaining to billing in increments or blocks of 1,000 gallons of water consumption. ALJ Johnson explained that a utility's Commission-approved tariff is *prima facie* reasonable. However, a complainant may later challenge the tariff by establishing that the facts and circumstances have changed so drastically as to render the application of the tariff provision unreasonable. *Brockway Glass Co. v. Pa. Pub. Util. Comm'n*, 437 A.2d 1067 (Pa. Cmwlth. 1981) (*Brockway*); *see* First Interim Order at 6.

By Notice dated August 3, 2022, the Commission scheduled this matter for an initial call-in telephonic hearing on September 14, 2022, at 10:00 a.m. On August 4, 2022, ALJ Johnson issued a Prehearing Order informing the parties about the procedures for the hearing.

The telephone hearing convened as scheduled. Complainant appeared, self-represented, and testified on his own behalf. Complainant did not offer any exhibits. PWSA was represented by Sarah C. Stoner, Esquire, who called one witness, PWSA's Director of Consumer Services, Julie Mechling. PWSA's witness sponsored pre-marked Exhibits 1 through 8, which were admitted into the record.

The evidentiary hearing generated a 64-page transcript, which was filed with the Commission's Secretary's Bureau on October 7, 2022. The record was closed by an Interim Order issued on October 11, 2022.

On January 5, 2023, ALJ Johnson issued an Initial Decision (I.D.), which denied and dismissed the Complaint in this matter, ruling that Complainant did not meet his burden of establishing that Respondent's Commission-approved billing tariff was no longer reasonable or that the application of the existing billing tariff was applied unreasonably. I.D. at 1, 12-13. Complainant filed Exceptions to the I.D. on January 19, 2023. Respondent filed Replies to Exceptions on February 13, 2023.

By Opinion and Order issued on April 20, 2023, the Commission addressed the Exceptions and Reply Exceptions. It reasoned in part as follows:

Based upon examination of the billing data supplied by PWSA, we cannot agree with the ALJ that the Complainant has failed to carry his burden of proving PWSA's Commission-approved tariff is no longer reasonable or has been applied unreasonably. In order to conclude that the tariff is being applied reasonably, the facts of PWSA's billing method requires clarification as to why the Complainant's bills do not appear to match the tariff-approved billing method. PWSA testified that it was billing in accordance with its approved tariff. However, we cannot agree with PWSA's assertion based on Mr. Walia's bills. It appears as if Mr. Walia may not have been billed in accordance with the terms of the tariff.

Opinion and Order entered on April 20, 2023, at 14.

The Commission continued,

Mr. Walia testified, and we confirmed, that on PWSA's website, a sample residential bill has a water consumption charge that indicates billing is for every 1,000-gallon increment over the 1,000-gallon minimum. Tr. at 22-23. Further, PWSA's witness, Ms. Mechling also testified that pursuant to PWSA's Commission-approved tariff, billing is for every 1,000-gallon increment over the 1,000-gallon minimum. Tr. at 39-42. Mr. Walia's bills do not seem to match this billing practice reflected in the sample bill on PWSA's website.

While PWSA testified that it billed in accordance with its tariff, Mr. Walia's bills for November 18, 2021 and February 17, 2022 do not

appear to have been calculated in accordance with PWSA's Commission-approved tariff.

Therefore, we will remand the case to the OALJ for PWSA to review the customer's account, providing a refund to the customer, if necessary. PWSA shall also review its billing procedures to assure that its tariff is being correctly applied to the billing procedures.

*Id.* 17-18.

Accordingly, the Commission ordered as follows:

1. That the Exceptions of Mr. Tirlochan S. Walia, filed on January 19, 2023, to the Initial Decision of Administrative Law Judge Conrad A. Johnson, issued on January 5, 2023, at this docket, are granted, in part, and denied, in part, consistent with this Opinion and Order.

2. That the Initial Decision of Administrative Law Judge Conrad A. Johnson, issued on January 5, 2023, at this docket, is modified, consistent with this Opinion and Order.

3. That this proceeding at Docket No. F-2022-3032572 is remanded to the Office of Administrative Law Judge for clarification, and/or the receipt of additional evidence, as necessary, consistent with this Opinion and Order.

4. That at the conclusion of the remanded proceeding, the presiding Administrative Law Judge shall issue a subsequent Initial Decision, consistent with this Opinion and Order.

5. That the Parties may file Exceptions and Replies to Exceptions pertaining to the subsequent Initial Decision, consistent with the provisions of 52 Pa. Code §§ 5.533 and 5.535.

*Id.* 19-20.

On April 27, 2023, a Notice of Initial In-Person Hearing on Remand was served upon the Parties informing them that an Initial In-Person Hearing on Remand would convene before ALJ Johnson in the Commission's Pittsburgh office on June 7, 2023, at 10:00 a.m.

On April 28, 2023, ALJ Johnson issued a Prehearing Order, which reminded the Parties about the June 7, 2023, remand hearing and informed them about the procedures for the remand hearing.

On May 5, 2023, pursuant to Section 5.572 of the regulations of the Commission, 52 Pa.Code § 5.572, Respondent filed a Petition for Reconsideration (Petition) of the Commission's Order entered on April 20, 2023, and requested that the Commission adopt the Initial Decision entered in this proceeding and dismiss the Complaint.

On May 18, 2023, the Commission ruled as follows:

**IT IS ORDERED:** That the Petition for Reconsideration filed by the Pittsburgh Water and Sewer Authority on May 5, 2023, is hereby granted, pending further review of, and consideration on, the merits.

Opinion and Order entered May 18, 2023, at 3 (emphasis in original).

On May 19, 2023, ALJ Jonson issued an Interim Order cancelling the June 7, 2023 remand hearing and advising its scheduling would be held in abeyance pending the Commission's disposition of the Petition.

On June 1, 2023, the Commission issued a Notice cancelling the June 7, 2023, remand hearing.

On June 15, 2023, the Commission issued an Opinion and Order denying PWSA's Petition for Reconsideration. The Commission explained,

Upon review, we conclude that PWSA's arguments in its Petition are not new or novel, that we have thoroughly considered PWSA's arguments concerning the application of its tariff, and that our decision to remand the case to the OALJ is supported by substantial evidence in the record. There is a disconnect between what is prescribed in PWSA's tariff and Mr. Walia's account billing and/or what occurred for at least two months of Mr. Walia's recent billing. The Commission's questions

regarding how PWSA applied its tariff to Mr. Walia's account billing are appropriate and necessary. The Commission is asking PWSA, by remand, to clarify why Mr. Walia's bills do not match the tariff. PWSA's arguments regarding the application of the tariff do not demonstrate a consideration that has not previously been heard or has been overlooked by the Commission. Thus, we shall decline to reconsider our April 2023 Order on this basis.

Order and Opinion entered June 15, 2023, at 15.

On June 28, 2023, Complainant filed correspondence with the Commission, providing further argument regarding the issues raised in his Complaint.

On June 7, 2023, Complainant filed correspondence with the Commission regarding PWSA's rate case then pending before the Commission at R-2023-3039920, *et al.* It is unclear from the Commission's online docket for the rate case whether Complainant's correspondence was docketed at the R-docket rate case or if it was only docketed at the instant C-docket complaint case.

On September 25, 2023, the Commission issued a Notice, scheduling an in-person remand hearing for November 30, 2023.

The remand hearing convened as scheduled. Complainant appeared self-represented and did not offer any exhibits. PWSA was again represented by Ms. Stoner who called one witness, Ms. Mechling. PWSA's witness sponsored pre-marked Exhibit 9, which was admitted into the record. Exhibit 9 is a record of meter readings for Complainant's residence for November 2021 and February 2022.

The remand hearing generated a 75-page transcript, which was filed with the Commission's Secretary's Bureau on December 21, 2023.

On March 24, 2025, the Commission issued a Judge Change Notice, reassigning this matter to me.

After review of the entire case record, I determined that the record was not sufficient such that I could render a written decision in response to the Commission's directive in its Opinion and Order entered on April 20, 2023. Therefore, on April 15, 2025, I issued an Interim Order directing PWSA to submit copies of all bills issued to Mr. Walia for service to 110 Denniston Street from September 1, 2021, to July 31, 2022, to me by email at [edevoe@pa.gov](mailto:edevoe@pa.gov) and to Mr. Walia by First-Class Mail. I explained that if Mr. Walia had any objection of these documents into the record, he should file his objection by May 7, 2025.

PWSA submitted the requested documents on April 24, 2025, and I have marked them as Exhibit ALJ 1.

On May 2, 2025, Mr. Walia filed correspondence with the Commission regarding the late-filed exhibits. He argues the documents are irrelevant to the issue of whether PWSA is billing him consistent with its tariff.

Mr. Walia's objection to the admission of Exhibit ALJ 1 is overruled. As I explained in my Interim Order dated April 15, 2025,

The Commission raised issued regarding the accuracy of the bills issued to Complainant. While the November 2021 bill, the February 2022 bill, and extensive meter read data are in the record, it is necessary for me to match the meter read data to the bills issued to Mr. Walia in order to determine whether the bills are correct, based on his usage and what PWSA claims are its billing practices and what is described in its tariff. Importantly, due to the testimony of PWSA's witness about PWSA's billing practice of carrying over usage from one month to the next until usage hits 1,000 gallons so it can be billed, it is necessary for me to have bills not only for the two months identified by the Commission, but for several months before and after so I can compare usage data to dates when PWSA billed for an additional 1,000 when usage reached an additional 1,000 gallons.

Exhibit ALJ 1 is attached to this Interim Order and is admitted into the record in this proceeding.

THEREFORE,

IT IS ORDERED:

1. That Mr. Walia's objection to the admission of Exhibit ALJ 1 is overruled.
2. That Exhibit ALJ 1 is admitted into the record at Docket No. F-2022-3032572.

Date: June 12, 2025

\_\_\_\_\_/s/  
Emily I. DeVoe  
Administrative Law Judge

Lauren M. Burge  
412.566.2146  
lburge@eckertseamans.com

April 24, 2025

**Via Email**

Hon. Emily I. DeVoe  
Office of Administrative Law Judge  
Pennsylvania Public Utility Commission  
301 5<sup>th</sup> Avenue, Suite 220  
Pittsburgh, PA 15222  
[edevoe@pa.gov](mailto:edevoe@pa.gov)

RE: Tirlochan S. Walia v. The Pittsburgh Water and Sewer Authority;  
Docket No. F-2022-3032572

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Dear Judge DeVoe:

Pursuant to the April 15, 2025 Interim Order Directing PWSA to Submit Late-Filed Exhibit, The Pittsburgh Water and Sewer Authority d/b/a Pittsburgh Water (“Pittsburgh Water”) submits the enclosed Late-Filed Exhibit in the above-referenced proceeding. The Late-Filed Exhibit provides copies of all bills issued to Tirlochan Walia for service to 100 Denniston Street, Apt. 232 from September 1, 2021 to July 21, 2022, as required by Ordering Para. 1 of the April 15, 2025 Interim Order.

Please contact me with any questions or concerns. Thank you.

Sincerely,

/s/ *Lauren M. Burge*

Lauren M. Burge

Enclosures

cc: Certificate of Service (with Enclosures)  
Matthew L. Homsher, Secretary (COS Only)

**CERTIFICATE OF SERVICE**

I hereby certify that this day I served a copy of the **Late-Filed Exhibit** upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

**Via First Class Mail**

Tirlochan S. Walia  
100 Denniston Street, Apt. 232  
Pittsburgh, PA 15206

Date: April 24, 2025

*/s/ Lauren M. Burge*

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Lauren M. Burge, Esquire

*Attorney for The Pittsburgh Water and Sewer  
Authority d/b/a Pittsburgh Water*



Bill Date  
09/17/2021

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

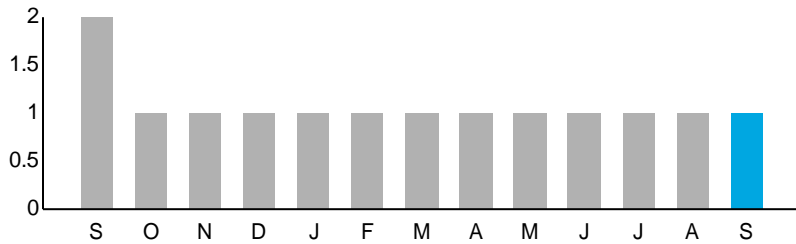
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$53.04</b>	-	PAYMENTS <b>\$53.04</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$53.04</b>	=	TOTAL BALANCE <b>\$53.04</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons

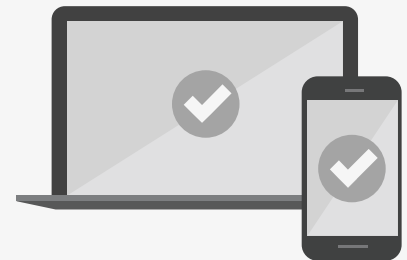


**1,000**  
Total gallons used  
this period

**31**  
Average gallons used  
per day

1,000 Gallons / 32 Days = 31 Average Daily Gallons

## Making the switch to eBilling couldn't be easier.



Enrolling in paperless billing is quick and easy.

Sign up today at

[www.pgh2o.com/ebilling](http://www.pgh2o.com/ebilling)



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
10/07/2021

TOTAL BALANCE  
**\$53.04**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.

It is our pleasure to be of service to you and the  
community.

5011728116058410072021100000053043

## My Billing Details

Previous Balance	\$53.04
Payment - 09/02/2021 - Thank You	-\$53.04
Current Charges	\$53.04
<b>Total Due On or Before 10/07/2021</b>	<b>\$53.04</b>

<b>Current Charges</b>	<b>\$53.04</b>
PWSA	
Water Minimum	\$27.27
Wastewater Conveyance Minimum	\$8.51
Distribution System Improvement Charge	\$1.79

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$15.47

## My Meter Readings

<b>Meter #: B16989740</b>	<b>Type: Residential</b>
Current:	59,000 09/14/2021 Actual
Previous:	58,000 08/13/2021 Actual
Usage:	1,000
Days of Service:	32



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill with payment.

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA, 15222

**Pay-By-Phone**  
1-833-660-1366 - 24 hours a day / 7 days a week

**Customer Service**  
412-255-2423 - Press Menu Option #5  
info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

**24/7 Water/Sewer Emergency**  
412-255-2423 - Press Menu Option #1

**Customer Assistance Program**  
Dollar Energy Fund – 1-866-762-2348

Having difficulty paying your PWSA bill? Call the Dollar Energy Fund to see if you qualify for:

- 1) Protection from shut-off in winter months
- 2) Discount on your fixed, monthly PWSA charges
- 3) A cash grant to help pay your past due charges
- 4) Private side lead line replacement

Visit us online at [www.pgh2o.com](http://www.pgh2o.com) for more information or to view a current rates schedule.

**Please register any questions or complaints about your bill prior to the due date.**

PWSA bills on behalf of ALCOSAN for the treatment of wastewater. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for the treatment of wastewater is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges please contact them at 412-766-6696.

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

**Retailer Instructions:**

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt). For PWSA Customer Service, please call 412-255-2423 and press option 5.

powered by  
KUBRAEZPAY.  
A \$1.49 processing fee will be added.



Other convenient ways to pay:



Make one time payments via [pgh2o.com](http://pgh2o.com).



Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).



Make payment via telephone at 412-255-2423 and press option 2.

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
10/18/2021

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

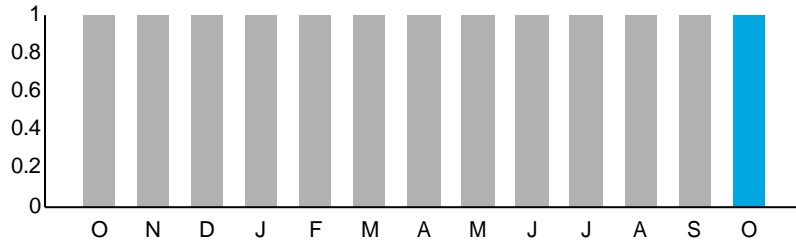
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$53.04</b>	-	PAYMENTS <b>\$53.04</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$53.04</b>	=	TOTAL BALANCE <b>\$53.04</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**34**  
Average gallons used  
per day

1,000 Gallons / 29 Days = 34 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
**1-866-762-2348** to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
11/07/2021

TOTAL BALANCE  
**\$53.04**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058411072021100000053041

## My Billing Details

Previous Balance	\$53.04
Payment - 10/04/2021 - Thank You	-\$53.04
Current Charges	\$53.04
<b>Total Due On or Before 11/07/2021</b>	<b>\$53.04</b>

<b>Current Charges</b>	<b>\$53.04</b>
PWSA	
Water Minimum	\$27.27
Wastewater Conveyance Minimum	\$8.51
Distribution System Improvement Charge	\$1.79

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$15.47

## My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	0 10/13/2021 Actual
Previous:	0 09/24/2021 Actual
Usage:	0
Days of Service:	19

<b>Meter #: B16989740</b>	
Current:	60,000 09/24/2021 Actual
Previous:	59,000 09/14/2021 Actual
Usage:	1,000
Days of Service:	10



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill with payment.

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA, 15222

**Pay-By-Phone**  
1-833-660-1366 - 24 hours a day / 7 days a week

**Customer Service**  
412-255-2423 - Press Menu Option #5  
info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

**24/7 Water/Sewer Emergency**  
412-255-2423 - Press Menu Option #1

Visit us online at [www.pgh2o.com](http://www.pgh2o.com) for more information or to view a current rates schedule.

**Please register any questions or complaints about your bill prior to the due date.**

PWSA bills on behalf of ALCOSAN for the treatment of wastewater. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for the treatment of wastewater is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges please contact them at 412-766-6696.

**Per Section A.1.a of PWSA's Supplemental Service Conditions, "Unpaid water and/or wastewater charges are a lien on the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

**Retailer Instructions:**

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

For PWSA Customer Service, please call 412-255-2423 and press option 5.

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A \$1.49 processing fee will be added.



Other convenient ways to pay:



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Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).



Make payment via telephone at 412-255-2423 and press option 2.

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
11/18/2021

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

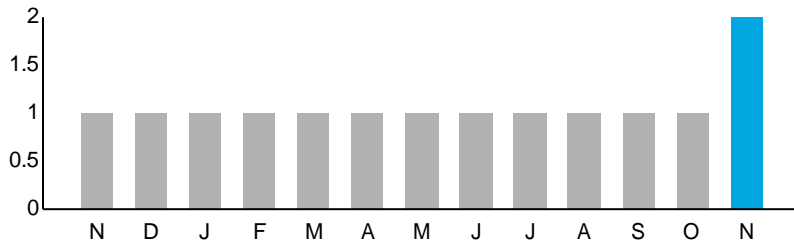
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$53.04</b>	-	PAYMENTS <b>\$53.04</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$83.03</b>	=	TOTAL BALANCE <b>\$83.03</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**2,000**  
Total gallons used  
this period

**60**  
Average gallons used  
per day

2,000 Gallons / 33 Days = 60 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
1-866-762-2348 to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
12/08/2021

TOTAL BALANCE  
**\$83.03**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058412082021100000083032

## My Billing Details

Previous Balance	\$53.04
Payment - 11/01/2021 - Thank You	-53.04
Current Charges	\$83.03
<b>Total Due On or Before 12/08/2021</b>	<b>\$83.03</b>

### Current Charges **\$83.03**

PWSA	
Water Minimum	\$27.27
1,000 gallons @ \$12.25 per 1,000 gallons	\$12.25
Wastewater Conveyance Minimum	\$8.51
1,000 gallons @ \$7.64 per 1,000 gallons	\$7.64
Distribution System Improvement Charge	\$2.79

### Allegheny County Sanitary Authority

Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$24.57

## My Meter Readings

**Meter #: 0021134648      Type: Residential**

Current:                    2,000 11/15/2021 Actual

Previous:                    0 10/13/2021 Actual

Usage:                      2,000

Days of Service:            33



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill with payment.

### The Pittsburgh Water and Sewer Authority

1200 Penn Avenue, Pittsburgh, PA, 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 - Press Menu Option #5**

info@pgh2o.com

Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 - Press Menu Option #1**

Visit us online at [www.pgh2o.com](http://www.pgh2o.com) for more information or to view a current rates schedule.

**Please register any questions or complaints about your bill prior to the due date.**

PWSA bills on behalf of ALCOSAN for the treatment of wastewater. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for the treatment of wastewater is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges please contact them at 412-766-6696.

**Per Section A.1.a of PWSA's Supplemental Service Conditions, "Unpaid water and/or wastewater charges are a lien on the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

#### Retailer Instructions:

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt).

For PWSA Customer Service, please call 412-255-2423 and press option 5.

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KUBRAEZPAY.

A \$1.49 processing fee will be added.



Other convenient ways to pay:



**Make one time payments via [pgh2o.com](http://pgh2o.com).**



**Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).**



**Make payment via telephone at 412-255-2423 and press option 2.**

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY  
PO BOX 747055  
PITTSBURGH, PA 15274-7055**



Bill Date  
12/16/2021

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

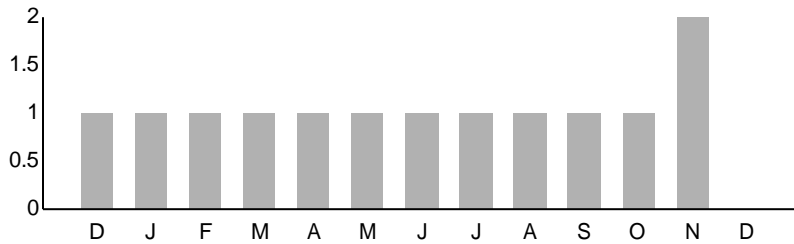
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$83.03</b>	-	PAYMENTS <b>\$83.03</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$43.94</b>	=	TOTAL BALANCE <b>\$43.94</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



○  
Total gallons used  
this period

○  
Average gallons used  
per day

0 Gallons / 28 Days = 0 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
1-866-762-2348 to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
01/05/2022

TOTAL BALANCE  
**\$43.94**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058401052022100000043948

# My Billing Details

Previous Balance	\$83.03
Payment - 12/02/2021 - Thank You	-\$83.03
Current Charges	\$43.94
<b>Total Due On or Before 01/05/2022</b>	<b>\$43.94</b>

<b>Current Charges</b>	<b>\$43.94</b>
PWSA	
Water Minimum	\$27.27
Wastewater Conveyance Minimum	\$8.51
Distribution System Improvement Charge	\$1.79

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$6.37

# My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	2,000 12/13/2021 Actual
Previous:	2,000 11/15/2021 Actual
Usage:	0
Days of Service:	28



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill with payment.

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA, 15222

**Pay-By-Phone**  
1-833-660-1366 - 24 hours a day / 7 days a week

**Customer Service**  
412-255-2423 - Press Menu Option #5  
info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

**24/7 Water/Sewer Emergency**  
412-255-2423 - Press Menu Option #1

Visit us online at [www.pgh2o.com](http://www.pgh2o.com) for more information or to view a current rates schedule.

**Please register any questions or complaints about your bill prior to the due date.**

PWSA bills on behalf of ALCOSAN for the treatment of wastewater. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for the treatment of wastewater is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges please contact them at 412-766-6696.

**Per Section A.1.a of PWSA's Supplemental Service Conditions, "Unpaid water and/or wastewater charges are a lien on the property."**

**PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.**

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

**Retailer Instructions:**

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



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For PWSA Customer Service, please call 412-255-2423 and press option 5.

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A \$1.49 processing fee will be added.



Other convenient ways to pay:



Make one time payments via [pgh2o.com](http://pgh2o.com).



Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).



Make payment via telephone at 412-255-2423 and press option 2.

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
01/19/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

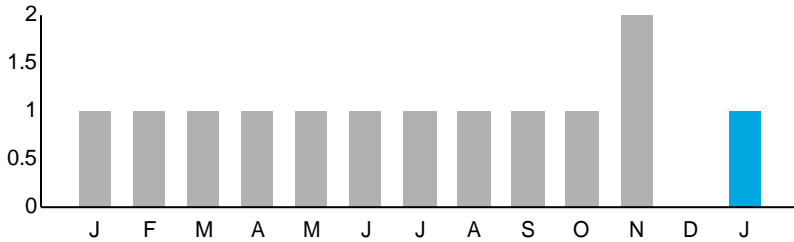
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$43.94</b>	-	PAYMENTS <b>\$43.94</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$53.68</b>	=	TOTAL BALANCE <b>\$53.68</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**32**  
Average gallons used  
per day

1,000 Gallons / 31 Days = 32 Average Daily Gallons



## Understanding the Stormwater Fee

Stormwater charges are based on the hard or impervious surfaces on a property. This includes areas such as roofs, pavement, asphalt, and similar hard surfaces.

In Pittsburgh, the average amount of hard surface on a property is 1,650 square feet. This is equal to one equivalent residential unit (ERU) of impervious surface.

To view the calculations for your property, apply for the stormwater credits program, and learn more about the stormwater fee, please visit [www.pgh2o.com/stormwater-fee](http://www.pgh2o.com/stormwater-fee).



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
02/08/2022

TOTAL BALANCE  
**\$53.68**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058402082022100000053680

## My Billing Details

Previous Balance	\$43.94
Payment - 12/31/2021 - Thank You	-\$43.94
Current Charges	\$53.68
<b>Total Due On or Before 02/08/2022</b>	<b>\$53.68</b>

<b>Current Charges</b>	<b>\$53.68</b>
PWSA	
Water Minimum	\$27.25
Wastewater Conveyance Minimum	\$8.48
Distribution System Improvement Charge	\$1.78
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$0.25

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$15.92

## My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	3,000 01/13/2022 Actual
Previous:	2,000 12/13/2021 Actual
Usage:	1,000
Days of Service:	31

**ALCOSAN's new sewage treatment rates are effective as of January 1, 2022. PWSA's new water and wastewater conveyance rates and new stormwater fee are effective as of January 12, 2022. [pgh2o.com/rates](http://pgh2o.com/rates)**

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 (Press Option #5)** or [info@pgh2o.com](mailto:info@pgh2o.com)  
Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 (Press Option #1)**

### Customer Assistance Programs

If you are having difficulty paying your PWSA bill, call Dollar Energy Fund at 1-866-762-2348 to see if you qualify for our assistance programs. [pgh2o.com/CAP](http://pgh2o.com/CAP)

### Credits and Incentives

PWSA offers a stormwater credit and incentive program to encourage all customers to install stormwater solutions on their property. Doing so could reduce your bill while helping to control stormwater. [pgh2o.com/stormwater-fee](http://pgh2o.com/stormwater-fee)

**Please register any questions or complaints about your bill prior to the due date.** Visit [pgh2o.com](http://pgh2o.com) for more information or to view a current rate brochure.

PWSA bills on behalf of ALCOSAN for sewage treatment. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for sewage treatment is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges, please contact ALCOSAN at 412-766-6696.

**Per Section A.1.a of PWSA's Supplemental Service Conditions, "...unpaid water, wastewater and/or stormwater charges are a lien against the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

#### Retailer Instructions:

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



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For PWSA Customer Service, please call 412-255-2423 and press option 5.

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KUBRAEZPAY.

A \$1.49 processing fee will be added.



Other convenient ways to pay:



**Make one time payments via [pgh2o.com](http://pgh2o.com).**



**Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).**



**Make payment via telephone at 412-255-2423 and press option 2.**

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
02/17/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

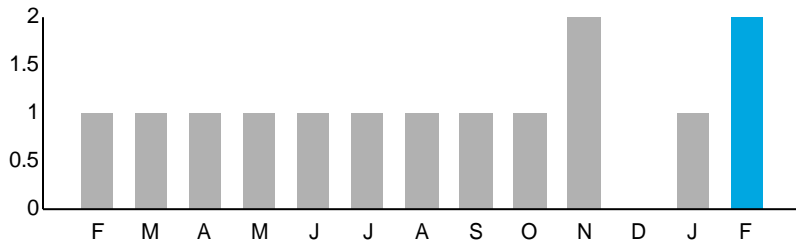
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$53.68</b>	-	PAYMENTS <b>\$53.68</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$86.69</b>	=	TOTAL BALANCE <b>\$86.69</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**2,000**  
Total gallons used  
this period

**62**  
Average gallons used  
per day

2,000 Gallons / 32 Days = 62 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
1-866-762-2348 to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
03/09/2022

TOTAL BALANCE  
**\$86.69**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

## My Billing Details

Previous Balance	\$53.68
Payment - 02/03/2022 - Thank You	-\$53.68
Current Charges	\$86.69
<b>Total Due On or Before 03/09/2022</b>	<b>\$86.69</b>

<b>Current Charges</b>	<b>\$86.69</b>
PWSA	
Water Minimum	\$27.00
Water Consumption Charge	\$13.10
Wastewater Conveyance Minimum	\$8.09
Wastewater Conveyance	\$6.99
Distribution System Improvement Charge	\$2.76
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$26.27

## My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	5,000 02/14/2022 Actual
Previous:	3,000 01/13/2022 Actual
Usage:	2,000
Days of Service:	32



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill coupon with payment to:

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 (Press Option #5)** or info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 (Press Option #1)**

### Customer Assistance Programs

If you are having difficulty paying your PWSA bill, call Dollar Energy Fund at 1-866-762-2348 to see if you qualify for our assistance programs. [pgh2o.com/CAP](http://pgh2o.com/CAP)

### Credits and Incentives

PWSA offers a stormwater credit and incentive program to encourage all customers to install stormwater solutions on their property. Doing so could reduce your bill while helping to control stormwater. [pgh2o.com/stormwater-fee](http://pgh2o.com/stormwater-fee)

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**Per Section A.1.a of PWSA's Supplemental Service Conditions, "...unpaid water, wastewater and/or stormwater charges are a lien against the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

#### Retailer Instructions:

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

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For PWSA Customer Service, please call 412-255-2423 and press option 5.

powered by  
KUBRAEZPAY.

A \$1.49 processing fee will be added.



Other convenient ways to pay:



**Make one time payments via [pgh2o.com](http://pgh2o.com).**



**Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).**



**Make payment via telephone at 412-255-2423 and press option 2.**

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
03/17/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

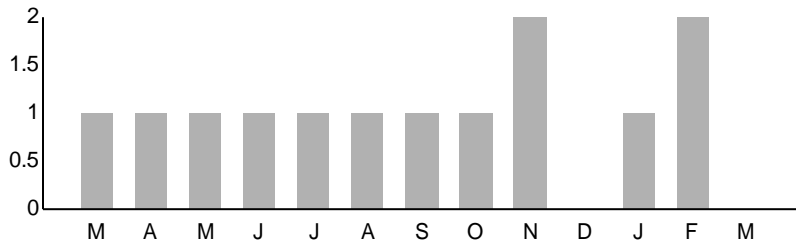
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$86.69</b>	-	PAYMENTS <b>\$86.69</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$46.13</b>	=	TOTAL BALANCE <b>\$46.13</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



○  
Total gallons used  
this period

○  
Average gallons used  
per day

0 Gallons / 28 Days = 0 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
1-866-762-2348 to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
04/06/2022

TOTAL BALANCE  
**\$46.13**

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058404062022100000046134

## My Billing Details

Previous Balance	\$86.69
Payment - 03/07/2022 - Thank You	-\$86.69
Current Charges	\$46.13
<b>Total Due On or Before 04/06/2022</b>	<b>\$46.13</b>

<b>Current Charges</b>	<b>\$46.13</b>
PWSA	
Water Minimum	\$27.00
Wastewater Conveyance Minimum	\$8.09
Distribution System Improvement Charge	\$1.75
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$6.81

## My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	5,000 03/14/2022 Actual
Previous:	5,000 02/14/2022 Actual
Usage:	0
Days of Service:	28



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill coupon with payment to:

**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA 15222

**Pay-By-Phone**  
**1-833-660-1366** - 24 hours a day / 7 days a week

**Customer Service**  
**412-255-2423 (Press Option #5)** or info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

**24/7 Water/Sewer Emergency**  
**412-255-2423 (Press Option #1)**

**Customer Assistance Programs**  
If you are having difficulty paying your PWSA bill, call Dollar Energy Fund at 1-866-762-2348 to see if you qualify for our assistance programs. [pgh2o.com/CAP](http://pgh2o.com/CAP)

**Credits and Incentives**  
PWSA offers a stormwater credit and incentive program to encourage all customers to install stormwater solutions on their property. Doing so could reduce your bill while helping to control stormwater. [pgh2o.com/stormwater-fee](http://pgh2o.com/stormwater-fee)

**Please register any questions or complaints about your bill prior to the due date.** Visit [pgh2o.com](http://pgh2o.com) for more information or to view a current rate brochure.

PWSA bills on behalf of ALCOSAN for sewage treatment. ALCOSAN's rates are separate from PWSA. Their rates are set annually and the amount that they charge for sewage treatment is reflected in your bill from PWSA. If you have any questions regarding your ALCOSAN charges, please contact ALCOSAN at 412-766-6696.

**Per Section A.1.a of PWSA's Supplemental Service Conditions, "...unpaid water, wastewater and/or stormwater charges are a lien against the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

Bring this barcode with you to make a payment. Payments are recognized immediately and are posted on the next business day.

**Retailer Instructions:**

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/ereceipt](http://vanilladirect.com/pay/ereceipt). For PWSA Customer Service, please call 412-255-2423 and press option 5.

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**KUBRAEZPAY**

A \$1.49 processing fee will be added.



Other convenient ways to pay:



**Make one time payments via [pgh2o.com](http://pgh2o.com).**



**Enroll in eBilling to go green, make fee free payments, and view bills and inserts via [pgh2o.com](http://pgh2o.com).**



**Make payment via telephone at 412-255-2423 and press option 2.**

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
04/20/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

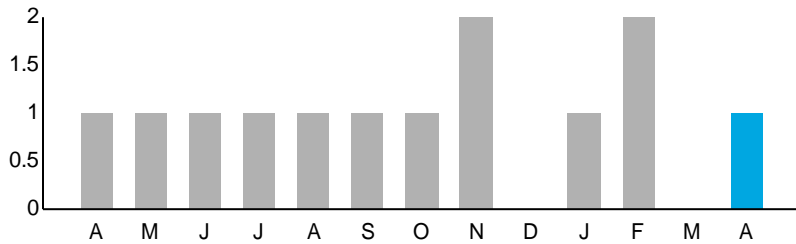
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$46.13</b>	-	PAYMENTS <b>\$46.13</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$55.86</b>	=	TOTAL BALANCE <b>\$55.86</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**29**  
Average gallons used  
per day

1,000 Gallons / 34 Days = 29 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
**1-866-762-2348** to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
05/10/2022

TOTAL BALANCE  
**\$55.86**

A 10% annual late payment  
charge applies to all  
unpaid bills.

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.

It is our pleasure to be of service to you and the  
community.

5011728116058405102022100000055865

## My Billing Details

Previous Balance	\$46.13
Payment - 04/04/2022 - Thank You	-\$46.13
Current Charges	\$55.86
<b>Total Due On or Before 05/10/2022</b>	<b>\$55.86</b>

### Current Charges

<b>Current Charges</b>	<b>\$55.86</b>
PWSA	
Water Minimum	\$27.00
Wastewater Conveyance Minimum	\$8.09
Distribution System Improvement Charge	\$1.75
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

### Allegheny County Sanitary Authority

Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$16.54

## My Meter Readings

**Meter #: 0021134648      Type: Residential**

Current:	6,000	04/17/2022	Actual
Previous:	5,000	03/14/2022	Actual
Usage:	1,000		
Days of Service:	34		



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill coupon with payment to:

### The Pittsburgh Water and Sewer Authority

1200 Penn Avenue, Pittsburgh, PA 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 (Press Option #5)** or [info@pgh2o.com](mailto:info@pgh2o.com)  
Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 (Press Option #1)**

### Customer Assistance Programs

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### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

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#### Retailer Instructions:

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For PWSA Customer Service, please call 412-255-2423 and press option 5.

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KUBRAEZPAY.

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**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
05/18/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

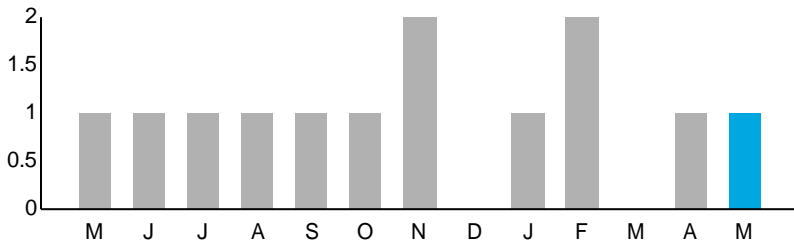
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$55.86</b>	-	PAYMENTS <b>\$55.86</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$55.86</b>	=	TOTAL BALANCE <b>\$55.86</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**35**  
Average gallons used  
per day

1,000 Gallons / 28 Days = 35 Average Daily Gallons

## Customer Assistance Programs



Having difficulty paying your PWSA bill?

Call Dollar Energy Fund at  
1-866-762-2348 to see if you qualify for:

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
06/07/2022

TOTAL BALANCE  
**\$55.86**

A 10% annual late payment charge applies to all unpaid bills.

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.  
It is our pleasure to be of service to you and the community.

5011728116058406072022100000055860

## My Billing Details

Previous Balance	\$55.86
Payment - 05/03/2022 - Thank You	-\$55.86
Current Charges	\$55.86
<b>Total Due On or Before 06/07/2022</b>	<b>\$55.86</b>

### Current Charges \$55.86

PWSA	
Water Minimum	\$27.00
Wastewater Conveyance Minimum	\$8.09
Distribution System Improvement Charge	\$1.75
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

### Allegheny County Sanitary Authority

Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$16.54

## My Meter Readings

**Meter #: 0021134648      Type: Residential**

Current:	7,000	05/15/2022	Actual
Previous:	6,000	04/17/2022	Actual
Usage:	1,000		
Days of Service:	28		



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### The Pittsburgh Water and Sewer Authority

1200 Penn Avenue, Pittsburgh, PA 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 (Press Option #5)** or [info@pgh2o.com](mailto:info@pgh2o.com)  
Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 (Press Option #1)**

### Customer Assistance Programs

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For PWSA Customer Service, please call 412-255-2423 and press option 5.

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KUBRAEZPAY.

A \$1.49 processing fee will be added.



Other convenient ways to pay:



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**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
06/16/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

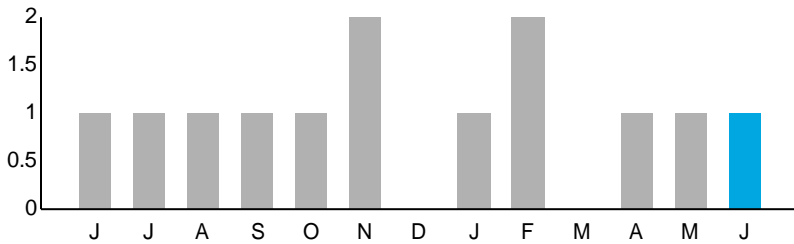
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$55.86</b>	-	PAYMENTS <b>\$55.86</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$55.86</b>	=	TOTAL BALANCE <b>\$55.86</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**34**  
Average gallons used  
per day

1,000 Gallons / 29 Days = 34 Average Daily Gallons

## Customer Assistance Programs



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1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
07/06/2022

TOTAL BALANCE  
**\$55.86**

A 10% annual late payment charge applies to all unpaid bills.

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.

5011728116058407062022100000055860

## My Billing Details

Previous Balance	\$55.86
Payment - 06/06/2022 - Thank You	-\$55.86
Current Charges	\$55.86
<b>Total Due On or Before 07/06/2022</b>	<b>\$55.86</b>

### Current Charges \$55.86

PWSA	
Water Minimum	\$27.00
Wastewater Conveyance Minimum	\$8.09
Distribution System Improvement Charge	\$1.75
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

### Allegheny County Sanitary Authority

Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$16.54

## My Meter Readings

**Meter #: 0021134648      Type: Residential**

Current:	8,000	06/13/2022	Actual
Previous:	7,000	05/15/2022	Actual
Usage:	1,000		
Days of Service:	29		



Did you know that you can pay your PWSA bill for free? Enroll in paperless billing, sign up for Zipcheck, or mail your bill coupon with payment to:

### The Pittsburgh Water and Sewer Authority

1200 Penn Avenue, Pittsburgh, PA 15222

### Pay-By-Phone

**1-833-660-1366** - 24 hours a day / 7 days a week

### Customer Service

**412-255-2423 (Press Option #5)** or [info@pgh2o.com](mailto:info@pgh2o.com)  
Monday through Friday from 8 AM to 6 PM

### 24/7 Water/Sewer Emergency

**412-255-2423 (Press Option #1)**

### Customer Assistance Programs

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**Per Section A.1.a of PWSA's Supplemental Service Conditions, "...unpaid water, wastewater and/or stormwater charges are a lien against the property."**

### PAY YOUR PITTSBURGH WATER AND SEWER AUTHORITY BILL WITH CASH AT PARTICIPATING STORES.

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#### Retailer Instructions:

1. SCAN the customer's barcode.
2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



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For PWSA Customer Service, please call 412-255-2423 and press option 5.

powered by

KUBRAEZPAY.

A \$1.49 processing fee will be added.



Other convenient ways to pay:



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**Make payment via telephone at 412-255-2423 and press option 2.**

**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055



Bill Date  
07/18/2022

Account Number  
5011728-1160584

# Billing Statement for TIRLOCHAN WALIA

Service Location: 100 DENNISTON ST #232

## Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

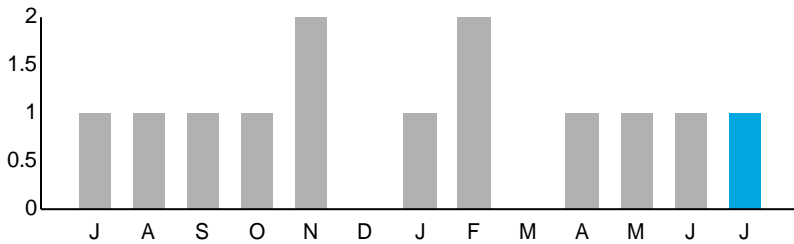
1-833-660-1366

## Billing Summary

PRIOR BALANCE <b>\$55.86</b>	-	PAYMENTS <b>\$55.86</b>	=	ACCOUNT BALANCE <b>\$0.00</b>	+	CURRENT CHARGES <b>\$55.86</b>	=	TOTAL BALANCE <b>\$55.86</b>
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## My Water Usage

Average Monthly Usage in 1,000 Gallons



**1,000**  
Total gallons used  
this period

**32**  
Average gallons used  
per day

1,000 Gallons / 31 Days = 32 Average Daily Gallons

## Customer Assistance Programs



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3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement



1200 Penn Avenue, Pittsburgh, PA 15222

MAKE CHECK OR MONEY ORDER  
PAYABLE TO: PWSA

Account Number  
5011728-1160584

Due on  
08/07/2022

TOTAL BALANCE  
**\$55.86**

A 10% annual late payment charge applies to all unpaid bills.

AMOUNT ENCLOSED

TIRLOCHAN WALIA  
100 DENNISTON ST APT 232  
PITTSBURGH PA 15206-4041



Thank you for being a valued customer.

5011728116058408072022100000055866

## My Billing Details

Previous Balance	\$55.86
Payment - 06/27/2022 - Thank You	-\$55.86
Current Charges	\$55.86
<b>Total Due On or Before 08/07/2022</b>	<b>\$55.86</b>

<b>Current Charges</b>	<b>\$55.86</b>
PWSA	
Water Minimum	\$27.00
Wastewater Conveyance Minimum	\$8.09
Distribution System Improvement Charge	\$1.75
Stormwater Fee: 0.4165 @ 5.96 per ERU	\$2.48

<b>Allegheny County Sanitary Authority</b>	
Charges billed on behalf of ALCOSAN	
Sewage Treatment	\$16.54

## My Meter Readings

<b>Meter #: 0021134648</b>	<b>Type: Residential</b>
Current:	9,000 07/14/2022 Actual
Previous:	8,000 06/13/2022 Actual
Usage:	1,000
Days of Service:	31



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**The Pittsburgh Water and Sewer Authority**  
1200 Penn Avenue, Pittsburgh, PA 15222

**Pay-By-Phone**  
**1-833-660-1366** - 24 hours a day / 7 days a week

**Customer Service**  
**412-255-2423 (Press Option #5)** or info@pgh2o.com  
Monday through Friday from 8 AM to 6 PM

**24/7 Water/Sewer Emergency**  
**412-255-2423 (Press Option #1)**

**Customer Assistance Programs**  
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2. The register will PROMPT you to enter an amount.
3. ENTER the amount the customer wants to pay.
4. COLLECT the desired cash amount (and fee, if applicable).
5. When the transaction is COMPLETE hand customer the receipt.



799366438020006371683195561494

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powered by  
KUBRAEZPAY.

A \$1.49 processing fee will be added.



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**PLEASE MAIL TO BELOW ADDRESS.**



**THE PITTSBURGH WATER AND SEWER AUTHORITY**  
PO BOX 747055  
PITTSBURGH, PA 15274-7055

**F-2022-3032572 - TIROCHAN S WALIA v. THE PITTSBURGH WATER AND SEWER AUTHORITY**

TIRLOCHAN S. WALIA  
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