

If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not resolve the Complaint on their own, they are entitled to a hearing. A hearing is a formal, adversarial proceeding which usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it. The Complainants must prove that the Respondent has violated the Public Utility Code, a regulation or an order of the Commission which would entitle the Complainants to the relief sought in the Complaint.

If you have any questions, you should contact the Mediator. Her address and phone number are:

Pennsylvania Public Utility Commission
Office of Administrative Law Judge
Mediator Teri-Lee Rhoades, Esq.
PA Public Utility Commission
400 North Street
Harrisburg, PA 17120
Telephone: 717-787-1399
Email: terhoades@pa.gov

Date: June 17, 2025

CHARLES E. RAINEY, JR.
Chief Administrative Law Judge

**C-2024-3048841, C-2024-3050225 - MATTHEW A. GLENNY, SR. AND MICHELLE BAUMIA
v. FIRSTENERGY PENNSYLVANIA ELECTRIC COMPANY**

Revised: May 14, 2025

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Served via eService on June 17, 2025

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