

COPY

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

M-2025-3052792

\_\_\_\_\_  
In the Matter of )  
 )  
Section 63.71 Application of )  
 )  
Global Crossing Telecommunications, Inc. )  
and Global Crossing Local Services, Inc. )  
For Authority Pursuant to Section 214 of )  
the Communications Act of 1934, as )  
amended, to Discontinue the Provision of )  
Voice Services )  
\_\_\_\_\_

RCUD PUC SEC BUR  
JUN 9 2025 AM 10:51

WC Docket No. 25-\_\_\_\_\_

**SECTION 63.71 APPLICATION OF GLOBAL CROSSING TELECOMMUNICATIONS, INC. AND GLOBAL CROSSING LOCAL SERVICES, INC.**

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19) and Global Crossing Local Services, Inc. (FRN: 0003-7331-44),<sup>1</sup> (collectively referred to herein as “Global Crossing”)<sup>2</sup> seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue voice services (the Affected Services) in Connecticut, Illinois, Pennsylvania and Utah.

Global Crossing provides the following information pursuant to Section 63.71 of the Commission’s Rules:

<sup>1</sup> Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. are competitive local exchange carrier and interexchange carrier subsidiaries of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53).

<sup>2</sup> This application is filed on behalf of, and is limited to, Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc.

**1. Name and Address of the Carrier**

Global Crossing Telecommunications, Inc.  
Global Crossing Local Services, Inc.  
100 CenturyLink Drive  
Monroe, LA 71203

**2. Date of Planned Service Discontinuance**

Global Crossing plans to discontinue the Affected Services noted below on September 2, 2025, or as soon thereafter as any necessary regulatory approvals are obtained. Global Crossing's voice portfolio runs on aging, legacy network equipment, the majority of which is no longer supported by underlying vendors. Thus, repairing and/or replacing this network equipment has become challenging, if not impossible. Decommissioning of this network is necessary now to prevent an irreparable failure in the future.

**3. Points of Geographic Areas of Service Affected**

Global Crossing proposes to discontinue the Affected Services in Connecticut, Illinois, Pennsylvania and Utah.

**4. Description of Services Affected<sup>3</sup>**

The Affected Services provided by Global Crossing are:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area

---

<sup>3</sup> As noted in the customer notice, Global Crossing is also discontinuing three international services. Discontinuance of those services will be separately addressed in a Section 63.19 filing. 47 C.F.R. § 63.19.

- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers**

Global Crossing sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on March 26, 2025. A copy of the notification is attached to this application (Attachment A).

**6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued**

Global Crossing is considered non-dominant with respect to the services to be discontinued.

**7. Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

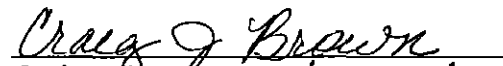
## CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. respectfully request that the Commission approve this Section 63.71 application.<sup>4</sup>

Respectfully submitted,

**GLOBAL CROSSING  
TELECOMMUNICATIONS, INC. AND  
GLOBAL CROSSING LOCAL  
SERVICES, INC.**

By:

  
Craig J. Brown *by msk*  
Lumen  
660 North Capitol St. NW  
Suite 240  
Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@Lumen.com](mailto:Craig.J.Brown@Lumen.com)  
Its Attorney

Dated: June 6, 2025

---

<sup>4</sup> Although Lumen proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a "technology transition," as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to a TDM-based voice service offered by another provider.

**LUMEN**

931 14<sup>th</sup> Street  
Denver, Colorado 80202

3/26/25

RCVD PUC SEC BUR  
JUN 9 2025 AM 10:51

**Important Notice: Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., Lumen Companies, will soon exit the voice telecommunications market**

Dear [REDACTED]:

Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., Lumen companies, (the Company) will soon exit the voice telecommunications market. In Connecticut, Illinois, Pennsylvania and Utah, the Company will **discontinue** the voice service(s) you subscribe to on **September 2, 2025**, or as soon after that date as authorized by the Federal Communications Commission (FCC) and the state regulatory commission, if required.

If you want to retain a voice service after **September 2, 2025**, contact Lumen or another provider of your choice as soon as possible but no later than **August 19, 2025**, to ensure there is no disruption to your service(s).

You must take action in order to keep your current telephone number(s).

You are receiving this notice because you subscribe to one or more of the following services that will be discontinued on **September 2, 2025**, subject to any necessary regulatory authorizations:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) – allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) - is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service – allows calls to originate from international countries. ITFS provides the ability to have

a different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries

- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

**Important information**

- When your voice service is discontinued, we will automatically apply any applicable deposits or credits to your Global Crossing bill.
- If the amount due on your bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service before the date listed above, no early termination fees will apply.
- The states of Connecticut, Illinois, Pennsylvania and Utah are impacted by this discontinuance of voice services.

We are committed to making it easy to do business with us. Our goal is to provide you with secure and reliable connections when, where, and how you need them.

If you have any questions about these changes, if you wish to cancel your service or want to discuss alternatives to your current service(s), contact your account team directly or call us at **844-537-2271** today.

If you are a wholesale or federal customer, please contact your account representative directly.

*Thank you for choosing Global Crossing - we value you as our customer.*

**The following statement is required by the Federal Communications Commission (FCC):**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense<sup>1</sup>.

  
\_\_\_\_\_  
Marjorie Herlth

June 6, 2025

---

<sup>1</sup> Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc. did not identify any Tribal Nations in the geographic area covered by this Application.

Office of the Governor  
State Capitol  
210 Capitol Avenue, Suite 5  
Hartford, CT 06106

Connecticut Public Utilities Regulatory  
Authority  
10 Franklin Square  
New Britain, CT 06051

Office of the Governor  
207 State House  
Springfield, IL 62706

Illinois Commerce Commission  
Michael A. Bilandic Building  
160 North LaSalle Street, Suite C-800  
Chicago, IL 60601

Office of the Governor  
508 Main Capitol Building  
Harrisburg, PA 17120

Pennsylvania Public Utility Commission  
Office of the Secretary  
P. O. Box 3265  
Harrisburg, PA 17105-3265

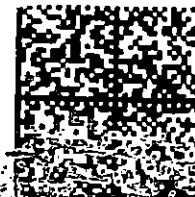
Office of the Governor  
350 North State Street, Suite 200  
P. O. Box 142220  
Salt Lake City, UT 84114-2220

Public Service Commission of Utah  
P.O. Box 4558  
Salt Lake City, UT 84114-4558

Department of Defense  
Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301

**LUMEN**

Marjorie Herlth  
931 14th St., 9th Fl.  
Denver, CO 80202



quodient

FIRST-CLASS MAIL  
IMI

\$001.50<sup>00</sup>

03/02/25 ZIP 80202  
0-913-005433

POSTNET, CC/FRENCH, INTL, MET

FILE 06 APR 2025 6K

**First Class Mail**

Pennsylvania Public Utility Commission  
Office of the Secretary  
P. O. Box 3265  
Harrisburg, PA 17105-3265