

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Moravian Manors, Inc. d/b/a Moravian Manor Communities	:	
	:	
	:	C-2025-3053945
v.	:	C-202503053949
	:	
nTherm, LLC	:	

INTERIM ORDER
CONSOLIDATING FORMAL COMPLAINTS

On March 13, 2025, Moravian Manors, Inc. d/b/a Moravian Manor Communities (“Complainant”) filed a Formal Complaint against nTherm, LLC (“Respondent”) with the Pennsylvania Public Utility Commission (“Commission”). Complainant is a senior living facility that purchases utilities for its properties and those utilities, such as gas and electric, serve the senior citizen residents of its facilities. Respondent is an electric generation and natural gas supplier. In its Complaint, Complainant alleged that Respondent engaged in slamming by switching nine electric accounts and five natural gas accounts from Direct Energy to Respondent without obtaining proper authorization from a Complainant representative with authority to make such changes. The Commission docketed the Complaint at two dockets, at Docket Nos. C-2025-3053945 (electric) and C-2025-3053949 (gas).

On April 2, 2025, Respondent filed an Answer with New Matter against the Complaint, admitting or denying the averments of the Complaint. In its New Matter, Respondent asserted that the enrollment was conducted by an individual who identified themselves as being authorized to complete the enrollment on behalf of Complainant.

On the same date, Respondent filed a Motion for Admission *Pro Hac Vice* of Natara Feller.

On April 23, 2025, Complainant filed a Reply to Respondent's New Matter, wherein it denied that the enrollment was conducted by an individual who identified herself as being authorized to change Complainant's electric and gas supplier.

On May 22, 2025, the Commission issued a Motion Judge Assignment Notice assigning this matter to me.

On May 23, 2025, the Commission issued my Order granting the Motion for Admission *Pro Hac Vice* of Natara Feller.

On June 17, 2025, the Commission scheduled these matters for an evidentiary hearing on August 21, 2025.

Through this Order, the undersigned will consolidate the two Formal Complaint proceedings. The Commission's regulations address the consolidation of proceedings as follows:

§ 5.81. Consolidation.

(a) The Commission or presiding officer, with or without motion, may order proceedings involving a common question of law or fact to be consolidated. The Commission or presiding officer may make orders concerning the conduct of the proceeding as may avoid unnecessary costs or delay.

52 Pa. Code § 5.81(a).

As the two Formal Complaints at Docket Nos. C-2025-3053945 and C-2025-3053949 are completely identical, it is clear that the Complaints contain common questions of law and fact as well as the same parties. Consolidation therefore will avoid unnecessary costs or delay to the parties and the Commission, as an evidentiary hearing can be held addressing both matters at once. Accordingly, the Complaints will be consolidated in the Ordering paragraphs below.

C-2025-3053945 & C-2025-3053949- MORAVIAN MANORS, INC. DBA MORAVIAN MANOR COMMUNITIES v. N THERM LLC

Revised June 16, 2025

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