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June 23, 2025

Via Electronic Filing

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
Harrisburg, PA 17120

RE: Michelle Hubbard v. Verizon Pennsylvania LLC;
Docket No. C-2025-3055273
SETTLEMENT OF FORMAL COMPLAINT

Dear Secretary Homsher:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon Pennsylvania LLC (“Verizon PA”) has satisfied the issues raised in the Formal Complaint filed by Michelle Hubbard at Docket No. C-2025-3055273.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Michelle Hubbard files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3055273 shall be withdrawn and the Commission’s file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC

SDP/sau
Enclosures

Via U.S First Class Mail
cc: Michelle Hubbard

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHELLE HUBBARD, :
 :
 Complainant :
 :
 v. : Docket No. C-2025-3055273
 :
 VERIZON PENNSYLVANIA LLC, :
 :
 Respondent :

CERTIFICATE OF SATISFACTION

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania LLC (“Verizon PA”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Michelle Hubbard with the Pennsylvania Public Utility Commission (“Commission”) and assigned Docket No. C-2025-3055273 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Michelle Hubbard files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3055273 shall be withdrawn and the Commission’s file closed.



Suzan D. Paiva
Attorney ID 53853
Verizon
900 Race Street, 6th Floor
Philadelphia, PA 19107

DATE: June 23, 2025

Counsel for Verizon Pennsylvania LLC

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

Service by First Class Mail:

Michelle Hubbard
715 Curtland Street
Rochester, PA 15074

Dated this 23rd day of June, 2025.



Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC