

C-2024-3048214

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**DEAR PUC,**

27 JUNE 2025

I wanted to address the situation regarding Philadelphia Gas Works as well as the P.U.C. This case has been an uphill battle for me as well as my family. The amount of scrutiny and despair that this has caused just to receive a fair and accurate residential bill has been a challenge and although the blame is not totally all the utilities fought, I did want to address some concerns. The attorney for the company as well as the speaker, who had a PUBLIC meeting without at least a notification or invite to join remotely, was indication that there isn't any concern for the individual. The information that was given both by PGW and the public speaker was incorrect as in the company stating that they have NOT received payment since November 2020 when in fact payment was submitted due to a SHUT OFF notice that was drafted AFTER the primary judge placed the account on HOLD.

Lastly, I wanted to address that PGW did not follow the rules of the court proceeding regarding the TIMELY FILING of paperwork as was written by the courts. Instead of filing their responses on time, they refused by stating after 5 MONTHS AND 1 WEEK, that they have not received what was needed to respond when in fact, I have in possession the sent emails from my files dated 10/30/2024 to the company's attorney. This has been one of the reasons why the case has a massive delay, and the bill has amassed such a huge amount. I would ask anyone who has a decision on this case to please view the consumer's concerns and address them fairly and properly

Thank you,  
Tamika Anderson