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[Frontier.com](http://Frontier.com)

**Electronically filed**

June 30, 2025

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: 47 C.F.R § 51.917 and 47 C.F.R § 54.313 Annual Reports**  
**Docket No. M-2025-3052786**  
**Docket No. M-2025-3052789**

Dear Mr. Homsher:

Pursuant to the Pennsylvania Public Utility Commission's Secretarial letter dated January 15, 2025, Frontier Communications of Breezewood, LLC, Frontier Communications Commonwealth Telephone Company, Frontier Communications of Canton, LLC, Frontier Communications of Lakewood, LLC, Frontier Communications of Oswayo River, LLC, Frontier Communications of Pennsylvania, LLC, and Citizens Telecommunications Company of New York, Inc. (CTC NY) herein after referred to as ("Frontier") hereby files the enclosed annual reports that were filed with the Universal Service Administrative Company ("USAC")<sup>1</sup> on June 26, 2025 in compliance with 47 CFR § 54.313 and 47 CFR § 54.422. Section 54.313 applies to an eligible telecommunications carrier (ETC) receiving high-cost federal USF support. Section 54.422 applies to ETCs receiving low-income support.

CTC NY operates out of a New York LATA and serves the Quaker Lake and Little Meadows exchanges in Pennsylvania. CTC NY files and has consistently received ETC status from New York State.

Frontier requests the Pennsylvania Public Utility Commission to file the annual certification regarding federal high-cost support with the Universal Service Administrative Company (USAC) and the FCC, pursuant to 47 CFR 54.314(a).

If you have any questions or need additional information, please contact me at [Pam.Pittenger@ftr.com](mailto:Pam.Pittenger@ftr.com) or 916.686.3567.

Sincerely,

*/s/ Pam Pittenger*

Pam Pittenger  
Specialist, Regulatory Reporting

**Attachments**

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<sup>1</sup> 6 See *ETC Reporting Streamlining Order*, 32 FCC Rcd at 5948-49, paras. 15-16. ETCs receiving high-cost support are no longer required to file duplicate copies of the FCC Form 481 with the Commission or states and Tribal governments beginning in 2018, "contingent upon USAC's completion of the rollout of an online portal for recipients of high cost services." *Id.* at 5948, para. 15. The Universal Service Administrative Company (USAC) has completed the rollout of the online portal, so ETCs receiving high-cost support are now only required to file the FCC Form 481 with USAC.

## Filing Type and Contact Info

### Filing Type

This information has been preselected based on High Cost and Lifeline program support paid out in the previous calendar year. If you think the filing type is incorrect, [please contact USAC](#).

High Cost (Section 54.313)

Lifeline (Section 54.422)

### Contact Information

Include contact information for the person best able to answer questions about this form.

#### Contact Name(030)

Cassandra Knight

#### Phone #(035)

(585)802-7200

#### Contact Email Address (039)

cassandra.knight@ftr.com

## Functionality in Emergency Situations (600)

### Certify

#### Functionality in Emergency Situations Certification (600)

Is the carrier able to function in emergency situations?

Yes

No

#### Descriptive Document for Functionality in Emergency Situations (610)

170149PA610.pdf

PDF only

## Operating Companies (800)

### Carrier Names

#### Reporting Carrier (810)

Frontier Communications of Breezewood, LLC

#### Holding Company (811)

Frontier Communications Parent, Inc.

Validate the information listed above (811) by selecting one of the following:

Holding Company/Affiliate name listed above is correct. (811A)

Holding Company/Affiliate name listed above is NOT correct. (811B)

This study area does not have a Holding Company/Affiliate name. (811D)

### Operating Company

#### Operating Company (812)

Frontier Communications of Breezewood, LLC

#### Upload Operating Company Data (813A, 813B, 813C) (Optional)

[Operating Company Data Template](#)

170149PA800.csv

CSV only

## Tribal Lands Reporting (900)

### Tribal Land Services

Does the filing entity offer Tribal land services? (900)

Yes

No

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## Voice and Broadband Service Rate Comparability (1000)

### Certify Voice

#### Voice Services Rate Comparability Certification (1000)

Is the carrier's pricing of fixed voice services no more than two standard deviations above the applicable national average urban rate for voice service? If you answer No to line 1000, please provide an explanation for non-compliance.

Yes

No

Not Applicable

#### Attach Detailed Description for Voice Services Rate Comparability Compliance (1010)

170149PA1010.pdf

PDF, XLS, XLSX only

### Certify Broadband

#### Broadband Comparability Certification (1020)

Does the carrier's broadband services pricing meet one of the following criteria? If you answer No to line 1020, please provide an explanation for non-compliance.

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau.

Yes - Pricing is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.

No - Unable to certify broadband rate comparability

Not Applicable.

#### Attach Detailed Description for Broadband Rate Comparability Compliance (1030)

170149PA1030.pdf

PDF, XLS, XLSX only

## Terrestrial Backhaul Reporting (1100)

### Certify

#### Terrestrial Backhaul Certification (1100)

Do terrestrial backhaul options exist?

Yes

No

## Lifeline Terms and Conditions (1200)

### Upload Document or Link Website

Upload a descriptive document(s) AND/OR reference a specific link to your company's website.

### Terms & Conditions of Voice Telephony Lifeline Plans (1210)

PDF only

AND/OR

### Link to Public Website(1220)

<https://frontier.com/discount-programs/lifeline-program>

### Confirm Information

Check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to Section 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers (1221)

Details on the number of minutes provided as part of the plan (1222)

Additional charges for toll calls, and rates for each such plan (1223)

## Price Cap Data (2005)

### Certify

Select the appropriate responses below to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c), (d),(e). The information reported on this form and in the documents attached below is accurate.

### Price Cap Carrier Receiving Frozen Support Certification (2015)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.312(a)?

Yes

No

NA

### Price Cap Carrier Connect America ICC Support (2016)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.313(d)?

Yes

No

NA

## Rural Digital Opportunity Fund Reporting (10005)

### Certify RDOF

#### Capital Expenditures (10010)

Starting the first July 1 after receiving support until the July 1 after the recipient's support term has ended, recipients of Rural Digital Opportunity Fund support must submit the total amount of support, if any, the recipient used for capital expenditures in the previous calendar year. This is required by 47 C.F.R. Section 54.313(e)(2)(i)(B).

4096228.56

#### Available Funds Certification (10011)

Please provide a response (either yes or no) to this certification request for any recipient of Rural Digital Opportunity Fund support that the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support, as required by 47 C.F.R. Section 54.313(e)(2)(ii).

Yes

No

#### Community Anchor Institutions (10012A)

Recipients of Rural Digital Opportunity Fund support must attach a list containing the number, names, and addresses of community anchor institutions to which the eligible telecommunications carrier newly began providing access to broadband service in the preceding calendar year. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(A).

Yes - Attach New Community Anchors

No - No New Community Anchors

#### FCC Form 470 Postings (10013)

For the filing due July 1st following full implementation of this requirement, please provide a response (either yes, no, or not applicable) to this certification request. Recipients of Rural Digital Opportunity Fund must respond affirmatively that they bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries (as described in Section 54.501) located within any area in a census block where the carrier is receiving Rural Digital Opportunity Fund, and that such bids were at rates reasonable comparable to rates charged to eligible schools and libraries in urban areas for Instructions for

Completing FCC Form 481 OMB Control No. 3060-0986 (High-Cost) OMB Control No. 3060-0819 (Low-Income) November 2020 Page 44 comparable offerings. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(C). This certification will not be required until the July 1st following the E-Rate program year that this obligation has been fully implemented. Modernizing the E-Rate Program for Schools and Libraries et al., WC Docket. Nos. 13-184, 10-90, 29 FCC Rcd 15538, 15566-67, para. 72 (2014).

Yes No Not Applicable

**Post-Final Deployment Milestone Performance Certification (10014)**

Starting the first July 1st after a Rural Digital Opportunity Fund recipient meets its final service milestone until the July 1st after the support recipient's support term has ended, please provide a response (either yes, no, or not applicable) that the Rural Digital Opportunity Fund-funded network that the support recipient operated in the prior year meets the relevant performance requirements in 47 C.F.R. Section 54.309. This filing is required by 47 C.F.R. Section 54.313(e)(2)(iii).

Yes No Not Applicable

## Certifications

### Supply Chain Certifications

#### Section 54.9: Prohibition on the Use of Funds

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes

No

#### Section 54.10: Prohibition on the Use of Certain Federal Subsidies

I certify that no federal subsidy made available through a program administered by the Commission that provides funds to be used for the capital expenditures necessary for the provision of advanced communications services has been or will be used to purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or maintain any covered communications equipment or service previously purchased, rented, leased, otherwise obtained, as required by 47 C.F.R. Section 54.10.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes

No

#### Section 54.11: Requirements to Remove and Replace

Prior to answering, review section 54.11 of the Commission's rules (47 CFR Section 54.11). Answer Yes if either (1) you comply with section 54.11(a), meaning you do not use covered communications equipment or services, or (2) section 54.11(d) applies to you, meaning you are not yet subject to section 54.11(a) because you are a Reimbursement Program recipient with an unexpired removal, replacement, and disposal term per section 1.50004 (h) of the Commission's rules (47 CFR Section 1.50004(h)). Answer No if you do not comply with section 54.11(a), meaning you do use covered communications equipment or services.

Yes

No

## Accuracy Certifications

### Certify

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

I understand that making willful false statements in any part of this report and/or in these certifications is punishable by fine or imprisonment pursuant to 47 U.S.C. Sections 416(c), 503(b)(1)(B), and 18 U.S.C. Section 1001.

### Signature

Officer Name

Jessica Matushek

Title

Sr Director - Accounting

Received Date

2025-06-26

I understand this is a digital signature, and is the same as if I signed my name with a pen.

## **Attachments**

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Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See *Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, 28 FCC Rcd 17476 (2013); see also *Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements*, Public Notice, 29 FCC Rcd 13900 (2014). Frontier this year again filed its certification that it is meeting the FCC's substantial progress goals.

Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

# Line 800

Affiliates*	SAC	Doing Business As Company or Brand Designation
The Southern New England Telephone C	135200	Frontier Communications of Connecticut
Frontier Comm.-Ausable Valley	150072	Frontier Communications of AuSable Valley, Inc.
Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
Frontier Comm.-Seneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
CTC of NY - Upstate	154532	Frontier Communications of New York
CTC of NY - Red Hook	154533	Frontier Communications of New York
CTC of NY - Western Counties	154534	Frontier Communications of New York
Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC
Frontier Comm.of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC
Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
CTC West Virginia - Mountain St.	200271	Frontier Communications of West Virginia
CTC West Virginia - St. Marys	204338	Frontier Communications of West Virginia
CTC West Virginia - Bluefield	204339	Frontier Communications of West Virginia
Frontier West Virginia, Inc	205050	Frontier West Virginia Inc.
Frontier of the South - Florida	210318	Frontier Communications of the South, LLC
Frontier Florida LLC	210328	Frontier Communications of Florida
Frontier Comm. of Georgia, LLC	220362	Frontier Communications of Georgia LLC
Frontier Comm. of Georgia, LLC	220387	Frontier Communications of Georgia LLC
Frontier Comm. of the Carolinas, Inc (NC)	230479	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (NC)	230509	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (SC)	240479	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (SC)	240526	Frontier Communications of the Carolinas LLC
Frontier Comm. of the South, LLC	250301	Frontier Communications of the South, LLC
Frontier Comm. of the South, LLC	250306	Frontier Communications of the South, LLC
Frontier Comm. of the South, LLC	250318	Frontier Communications of the South, LLC
Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC
Citizens Telecommunications Co. of Ter	290580	Frontier Communications of Tennessee
Citizens Telecommunications Co. of Ter	294336	Frontier Communications of Tennessee
Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
Frontier of Michigan, Inc. - Ohio	300682	Frontier Communications of Michigan, Inc.
Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.
Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.
Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.
Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC
Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.
Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.
Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC
Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.
Frontier Comm of Wisconsin, LLC	330870	Frontier Communications of Wisconsin LLC
Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.
Frontier Comm of Wisconsin, LLC	330891	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330912	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330940	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330941	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330944	Frontier Communications of Wisconsin LLC
Frontier Comm. of Wisconsin, LLC	330964	Frontier Communications of Wisconsin LLC
Frontier Comm of Wisconsin, LLC	330967	Frontier Communications of Wisconsin LLC
Frontier Comm.-DePue, Inc.	340998	Frontier Communications of DePue, Inc.
Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.
Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.
Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.

## Line 800

Frontier Comm. of Illinois, Inc.	341038 Frontier Communications of Illinois, Inc.
Frontier Comm.- Midland, Inc.	341055 Frontier Communications - Midland, Inc.
Frontier Comm. of Mt. Pulaski	341061 Frontier Communications of Mt. Pulaski, Inc.
Frontier Comm. of Orion, Inc.	341067 Frontier Communications of Orion, Inc.
Frontier Comm. of Prairie, Inc.	341073 Frontier Communications - Prairie, Inc.
Frontier Comm. - Schuyler, Inc.	341079 Frontier Communications - Schuyler, Inc.
CTC Illinois	341183 Frontier Citizens Communications of Illinois
Frontier Comm. of the Carolinas, Inc (IL-	343035 Frontier Communications of the Carolinas LLC
Frontier Comm. of Iowa, Inc.	351127 Frontier Communications of Iowa, LLC
CTC Minnesota-Lakes	361123 Frontier Citizens Communications of Minnesota
Frontier Comm. of Minnesota, Inc.	361367 Frontier Communications of Minnesota, Inc.
CTC Minnesota-South	367123 Frontier Citizens Communications of Minnesota
CTC Nebraska	371128 Frontier Communications of Nebraska
Frontier Southwest Incorporated	442080 Frontier Communications of Texas
Frontier Southwest Incorporated	442154 Frontier Communications of Texas
Citizens Utilities Rural Company	452172 Frontier Citizens Utilities Rural
Frontier Comm. of the Southwest, Inc (A	452302 Frontier Communications of the Southwest Inc.
CTC White Mountains	454426 Frontier Communications of the White Mountains
Navajo Comm - Arizona	454449 Frontier Navajo Communications / Frontier Navajo Communications Company
Navajo Comm - New Mexico	494449 Frontier Navajo Communications / Frontier Navajo Communications Company
CTC Utah	504429 Frontier Communications of Utah
Navajo Comm - Utah	504449 Frontier Navajo Communications / Frontier Navajo Communications Company
Frontier Comm. of the Southwest, Inc (C	541863 Frontier Communications of the Southwest Inc.
Frontier California Inc	542302 Frontier Communications
CTC California	542308 Frontier Communications of California
CTC-California (Global Valley)	542315 Frontier Communications of California
Frontier California Inc	542319 Frontier Communications
CTC California (West Coast)	542344 Frontier Communications of California
CTC California (Golden St)	543402 Frontier Communications of California
CTC California (Tuolumne)	544342 Frontier Communications of California
Frontier Comm. of the Southwest, Inc (N	552302 Frontier Communications of the Southwest Inc.
CTC of Nevada - North	554431 Fronter Communications of Nevada
CTC of Nevada - South	554432 Fronter Communications of Nevada
Frontier Communications of Virginia, Inc	Frontier Communications of Virginia, Inc

### **Line 1010 - Voice Services Rate Comparability Compliance**

The price of Frontier's fixed voice service for each exchange included within this Frontier study area is below the FCC's reasonable comparability benchmark for voice services of \$55.55 based on the results of the 2025 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on December 13, 2024 (WC Docket No. 10-90, DA 24-1250).

### **Line 1030 – Broadband Services Rate Comparability Compliance**

The price of Frontier’s fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service’s download and upload bandwidths and usage allowance, is below the FCC’s reasonable comparability benchmarks for fixed broadband services, based on the supported service’s download and upload bandwidths and usage allowance, as reflected in the results of the 2025 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on December 13, 2024 (WC Docket No. 10-90, DA 24-1250).