

July 10, 2025

Via Electronic Filing

Matthew Homsher, Secretary
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: The Pittsburgh Water and Sewer Authority d/b/a Pittsburgh Water –
Stormwater – R-2025-3055012;

Dear Secretary Homsher:

On behalf of The Pittsburgh Water and Sewer Authority d/b/a Pittsburgh Water enclosed please find revised tariff pages, in the above-referenced matter. These pages are being re-filed at the behest of Commission staff to revise minor language/formatting corrections. Please replace the previously filed JAM-18 (clean) and JAM-19 (redline) with the enclosed revised versions. None of the revisions were substantive, they involved identification of pages and noting changes. Please note that revised tariff pages will be filed for water (R-2025-3055010) and wastewater (R-2025-3055011) matters.

Copies of these filings are being served in accordance with the attached Certificate of Service.

Sincerely,



Deanne M. O'Dell

DMO/lww
Enclosure

cc: Hon. Emily DeVoe w/enc.
Ho. Ann Quimby w/enc.
Cert. of Service w/enc.
Paul Zander w/enc. (pzander@pa.gov)

CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of Pittsburgh Water’s Revised Tariff Pages, upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

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Deanne M. O’Dell, Esq.

Dated: July 10, 2025

THE PITTSBURGH WATER AND SEWER AUTHORITY
d/b/a PITTSBURGH WATER

RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF STORM WATER COLLECTION, CONVEYANCE,
TREATMENT AND/OR DISPOSAL SERVICE
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: June 4, 2025

Effective: August 8, 2025

By: William J. Pickering, Chief Executive Officer
1200 Penn Avenue, Pittsburgh, PA 15222
Tel: 412-255-8800

NOTICE

This Tariff Supplement makes changes in rates, rules and regulations as supported by the June 4, 2025 filing at Docket No. R-2025-3055012.

The Pittsburgh Water
and Sewer Authority

Supplement No. 7
Tariff Storm Water - Pa. P.U.C. No. 1
Fifth Revised Page No. 2
Canceling Fourth Revised Page No. 2

LIST OF CHANGES

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Added new Section K E-Bill Credit

PART I: SCHEDULE OF RATES AND CHARGES SECTION A.1 RESIDENTIAL SERVICE, No. 3 SERVICE CHARGE (PAGE NO. 7)

Added rates which will increase for all customer classes effective the date of the supplement and on January 1, 2027.

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PART I: SCHEDULE OF RATES AND CHARGES NEW SECTION K - E-BILL CREDIT (PAGE NO. 16)

Added text to describe E-Bill Credit

RIDER BDP - BILL DISCOUNT PROGRAM (RESIDENTIAL) (PAGE NO. 17)

Revised eligibility and verification requirements.

PART II: DEFINITIONS (PAGE NOS. 18 AND 27)

Updated definition No. 3 to include d/b/a Pittsburgh Water.
Updated definition number 67 to clarify Storm Water Collections System.

PART III: RULES AND REGULATIONS SECTION E.9 ERU ADJUSTMENTS (PAGES 38)

Revised customer notice requirements related to impervious area or annual parcel updates.

The Pittsburgh Water and Sewer Authority Tariff Storm Water - Pa. P.U.C. No. 1
 Supplement No. 7
 Second Revised Page No. 8
 Canceling First Revised Page No. 8

Section A.2 - Non-Residential Service

1. Applicability:

The rates under this schedule apply throughout the Authority's service territory for service rendered on and after the effective date shown at the bottom of this page.

2. Availability:

The rates under this schedule are available to non-residential customers.

3. Service Charge:

Rates for developed properties are determined on an Equivalent Residential Unit basis. Each Customer receiving service under this schedule will be assessed the following monthly service charge(s) based upon the total amount of measured impervious area contained on the property. Measured impervious area shall be divided by 1,650 square feet and rounded up to the nearest whole number to determine the number of ERUs represented on the property. The service charge applicable to each developed property shall be calculated as follows:

Calculation of Service Charge

$$\text{Service Charge} = (\text{Total IA} / 1,650 \text{ square feet per ERU} (\text{quotient rounded up to nearest whole number})) * \text{ERUR}$$

Where:

IA = The Customer's property impervious area (sq. ft.) as measured by the Authority.

ERUR = The equivalent rate in dollars and cents for one (1) ERU.

	Effective As of the date of the supplement	Effective January 1, 2027
Rate per (1) ERU	\$12.34	\$12.62

(C)

(I) / (I)

The minimum service charge for any developed property is equal to that charged for Tier 2 residential properties.

(c) = Change (I) = Increase

The Pittsburgh Water
and Sewer Authority

Supplement No. 7
Tariff Storm Water - Pa. P.U.C. No. 1
First Revised Page No. 8B
Canceling Original Page No. 8B

c. **Computation.** The PVC will be adjusted to conform to the specific interest only and principal and interest ("PI") obligations payable pursuant to the final PENNVEST amortization schedules. The PVC includes interest and/or interest and principal on all current and future PENNVEST loans. Currently, the PVC is recovering the following loans:

(C)

Loan Source	Loan Number / Identifier	Start Date of Interest Only Payments	Start of Final Amortization Schedule

The total costs identified above for recovery will be divided by the applicable ERUs for all customers in the forecast year.

d. **Semi-Annual Adjustments.** The PVC is subject to change on a semi-annual basis effective February 1 and August 1 based on the status of applicable PENNVEST loans. Semi-annual updates to be filed by Pittsburgh Water at least ten (10) days prior to the effective date of the update. Supporting data for each semi-annual update will be provided.

(C)

e. **Annual Reconciliation.** The PVC will be subject to annual reconciliation based on actual number of ERUs assessed for the prior 12 months ending December 31. The PVC will be adjusted to reflect either a credit, as calculated below, or an increase in the charge as determined by the reconciliation process to be effective February 1. Supporting data for each annual reconciliation will be provided.

The Pittsburgh Water
and Sewer Authority

Tariff Supplement No. 7
Tariff Storm Water - Pa. P.U.C. No. 1
First Revised Page No. 16
Canceling Original Page No. 16

d. Land Operations Permits (may be required for construction project, administered by City of Pittsburgh but requires review by PWSA before permit will be issued)

<u>Activity</u>	<u>Fee</u>
Review of City Land Operation Permit	\$80.00

e. City of Pittsburgh Department of Mobility and Infrastructure (DOMI) Approvals (PWSA required to submit approval letter if affected)

<u>Activity</u>	<u>Fee</u>
Review of City Street Vacation Permits	\$100.00
Review of City Encroachment Permits	\$100.00

Section I - Reserved for Future Use

Section J - New Automatic Payment Enrollment Credit

Customers enrolling in paperless billing and establishing automatic bill payments for the first time will receive a one-time credit of \$5.00. For customers receiving water, wastewater, and/or storm water service from Pittsburgh Water , this credit will only be applied once per Pittsburgh Water account

(c)

Section K - E-Bill Credit

Customers enrolling in e-billing for the first time will receive a one-time credit of \$15.00. For customers receiving water, wastewater, and/or storm water service from Pittsburgh Water, this credit will only be applied once per Pittsburgh Water account. Customers enrolling in e-billing and receiving the credit are prohibited from switching back to paper billing for six (6) months.

(c)

The Pittsburgh Water
and Sewer Authority

Supplement No. 7
Tariff Storm Water - Pa. P.U.C. No. 1
Second Revised Page No. 18
Canceling First Revised Page No. 18

PART II: Definitions

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

1. ALCOSAN: The Allegheny County Sanitary Authority, Allegheny County, Pennsylvania.
2. Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority.
3. Authority or PWSA or Pittsburgh Water: The Pittsburgh Water and Sewer Authority d/b/a Pittsburgh Water, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania. (C)
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

(C) - Change

The Pittsburgh Water and Sewer Authority

Tariff Supplement No. 7
 Tariff Storm Water - Pa. P.U.C. No. 1
 First Revised Page No. 27
 Canceling Original Page No. 27

does not immediately infiltrate into the ground and travels along the ground surface potentially picking up pollutants until it has infiltrated, collected or reaches a receiving water body.

59. Sanitary Sewers: Those portions of the Sewer System in the City of Pittsburgh that were designed and built to carry sanitary sewage and/or industrial waste separately from Storm Water discharge, and portions of the Sewer System designated as Sanitary Sewers by the Authority.
60. Service, Storm Water Service, or Storm Water Management Service: Operation, maintenance, monitoring, regulation, or improvement of overland or underground infrastructure that conveys, supports, or provides relief to associated infrastructure that provides conveyance of storm water, whether that infrastructure also conveys wastewater or not.
61. Service Territory: The land area where the Authority has the exclusive right to provide storm water service.
62. Sewage: Wastewater that contains the waste products or other discharges from the bodies of human beings or animals and any noxious or deleterious substances harmful or inimical to public health or to animal or aquatic life, or to the use of waters for domestic water supply or for recreation, or which constitutes pollution under the Pennsylvania Clean Streams Law, Act of June 22, 1937, P.L. 1987, as amended.
63. Sewer System: The entire system consisting of the Authority Collection Mains and the Authority Storm Water Sewers.
64. Special Utility Service: Residential or business service which exceeds that required for ordinary residential purposes.
65. Sheet Flow: Runoff which flows over the ground surface as a thin layer, not concentrated in a channel.
66. Storm Water: Drainage or runoff resulting from precipitation or snow or ice melt.
67. Storm Water Collection System or Storm Water Sewers: A separate network of pipes and

(C)

The Pittsburgh Water
and Sewer Authority

Tariff Supplement No. 7
Tariff Storm Water - Pa. P.U.C. No. 1
First Revised Page No. 38
Canceling Original Page No. 38

6. Return Check Charges: The Customer will be responsible for the payment of a charge for each time a check or automatic transfer of funds presented to the Authority for payment on that Customer's utility bill is returned by the payor bank for any reason including, but not limited to, insufficient funds, account closed, payment stopped, two signatures required, post-dated, stale date, account garnished, or unauthorized signature. This charge is in addition to any charge which may be assessed against the Customer by the bank with interest. Interest shall be calculated at the applicable rate for late payment charges.
7. Disputed Bills: In the event of a dispute between the Customer and the Authority with respect to any bill, the Authority will promptly make such investigation as may be required by the particular case and report the result to the Customer. The Customer is not obligated to pay the disputed portion of the bill during the pendency of the Authority's investigation. When the Authority has made a report to the Customer sustaining the bill as rendered, the Customer shall have fifteen (15) days from the date of such report in which to pay the bill. If the Authority determines that the bill originally rendered is incorrect, the Authority will issue a corrected bill with a new due date for payment. Any amounts received by the Authority in excess of the amount determined to be due by the Authority's investigation of the dispute shall be refunded to the Customer with interest computed at 1.5% per month.
9. ERU Adjustments: The determination of the number of ERUs or tier applicable to a customer may be adjusted from time to time as more accurate information is obtained or the condition of the property is altered, consistent with the following:
- a. If an ERU adjustment will increase a Customer's bill, the following shall apply, except when the change is initiated by the Customer:
 - i. For ERU adjustments occurring outside of a base rate case filed with the Commission as a result of impervious area updates or annual parcel updates, the Authority will provide written notice to the Customer when the change is made to the account. (C)

(c) - Change

THE PITTSBURGH WATER AND SEWER AUTHORITY
d/b/a PITTSBURGH WATER

RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF STORM WATER COLLECTION, CONVEYANCE,
TREATMENT AND/OR DISPOSAL SERVICE
TO THE PUBLIC IN THE TERRITORY DESCRIBED HEREIN

Issued: ~~December 13, 2024~~ Effective: ~~December 14, 2024~~
June 4, 2025 August 8, 2025

By: William J. Pickering, Chief Executive Officer
1200 Penn Avenue, Pittsburgh, PA 15222
Tel: 412-255-8800

NOTICE

This Tariff Supplement updates name to add d/b/a makes
changes in rates, rules and regulations as supported by the
June 4, 2025 filing at Docket No. R-2025-3055012.

The Pittsburgh Water
and Sewer Authority

Supplement No. 76
Tariff Storm Water - Pa. P.U.C. No. 1
~~Fourth~~ ~~Revised~~ Page No. 2
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2

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Added text to describe E-Bill Credit

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Revised customer notice requirements related to impervious area or annual parcel updates.

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The Pittsburgh Water
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~~First~~ **Second** Revised Page No. 4
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(C) - Change

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The Pittsburgh Water
and Sewer Authority

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First ~~Second Revised~~ Page No. 7
Canceling Original ~~First Revised~~ Page
No. 7

PART I: SCHEDULE OF RATES AND CHARGES

Section A - Storm Water Management Service Charge

Section A.1 - Residential Service

1. Applicability:

The rates under this schedule apply throughout the Authority's service territory for service rendered on and after the effective date shown at the bottom of this page.

2. Availability:

The rates under this schedule are available to residential customers.

3. Rate:

Each residential customer receiving service under this schedule will be assessed a monthly service charge at the following rate. Rates shall be calculated based upon the Equivalent Residential Unit (ERU) as determined by the Authority.

Service Charge

	Effective As of date of supplement	Effective January 1, 2027	(C)
Tier 1 (Impervious area of 400 square feet to less than 1,015 square feet, 0.5 ERUs)	\$5.03 6.17	\$6.31	(I) / (I)
Tier 2 (Impervious area of 1,015 square feet to less than 2,710 square feet, 1 ERU)	\$10.06 12.34	\$12.62	(I) / (I)
Tier 3 (Impervious area greater than or equal to 2,710 square feet, 2 ERUs)	\$20.12 24.68	\$25.24	(I) / (I)

(c) = Change (I) = Increase

Issued: ~~February 5, 2024~~
June 4, 2025

Effective: ~~February 15, 2024~~
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The Pittsburgh Water
and Sewer Authority

Supplement No. ~~75~~
Tariff Storm Water - Pa. P.U.C. No. 1
Second Revised ~~First~~ Page No. 8
Canceling **First Revised** ~~Original~~ Page
No. 8

Section A.2 - Non-Residential Service

1. Applicability:

The rates under this schedule apply throughout the Authority's service territory for service rendered on and after the effective date shown at the bottom of this page.

2. Availability:

The rates under this schedule are available to non-residential customers.

3. Service Charge:

Rates for developed properties are determined on an Equivalent Residential Unit basis. Each Customer receiving service under this schedule will be assessed the following monthly service charge(s) based upon the total amount of measured impervious area contained on the property. Measured impervious area shall be divided by 1,650 square feet and rounded up to the nearest whole number to determine the number of ERUs represented on the property. The service charge applicable to each developed property shall be calculated as follows:

Calculation of Service Charge

$$\text{Service Charge} = (\text{Total IA} / 1,650 \text{ square feet per ERU} \\ (\text{quotient rounded up to nearest whole number})) * \text{ERUR}$$

Where:

IA = The Customer's property impervious area (sq. ft.) as measured by the Authority.

ERUR = The equivalent rate in dollars and cents for one (1) ERU.

	Effective As of the date of the supplement	Effective January 1, 2027
Rate per (1) ERU	\$10.06 12.34	\$12.62

(C)

(I) / (I)

The minimum service charge for any developed property is equal to that charged for Tier 2 residential properties.

(c) = Change (I) = Increase

Issued: ~~February 5, 2024~~
June 4, 2025

Effective: ~~February 15, 2024~~
August 8, 2025

The Pittsburgh Water
and Sewer Authority

Supplement No. 75
Tariff Storm Water - Pa. P.U.C. No. 1
~~Original~~ **First Revised** Page No. 8B
Canceling Original Page No. 8B

c. **Computation.** The PVC will be adjusted to conform to the specific interest only and principal and interest ("PI") obligations payable pursuant to the final **PENNVEST** amortization schedules. ~~The loans may not be included in the PVC until the plant is used and useful. When applicable, the final settlement date of loans funded through the PennVest Programmatic Financing (Pro-Fi) program is what will be used to determine which loans closed on or after January 1, 2025.~~ **The PVC includes interest and/or interest and principal on all current and future PENNVEST loans.** Currently, the PVC is recovering the following loans: (C)

Loan Source	Loan Number / Identifier	Start Date of Interest Only Payments	Start of Final Amortization Schedule

The total costs identified above for recovery will be divided by the applicable ERUs for all customers in the forecast year.

d. **Semi-Annual Adjustments.** The PVC is subject to change on a semi-annual basis effective February 1 and August 1 based on the status of applicable PennVest loans. Semi-annual updates to be filed by PWSA at least ten (10) days prior to the effective date of the update. Supporting data for each semi-annual update will be provided.

e. **Annual Reconciliation.** The PVC will be subject to annual reconciliation based on actual number of ERUs assessed for the prior 12 months ending December 31. The PVC will be adjusted to reflect either a credit, as calculated below, or an increase in the charge as determined by the reconciliation process to be effective February 1. Supporting data for each annual reconciliation will be provided.

Issued: ~~February 5, 2024~~
June 4, 2025

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Tariff Supplement No. 7

The Pittsburgh Water
and Sewer Authority

Tariff Storm Water - Pa. P.U.C. No. 1
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Canceling Original Page No. 16

d. Land Operations Permits (may be required for construction project, administered by City of Pittsburgh but requires review by PWSA before permit will be issued)

<u>Activity</u>	<u>Fee</u>
Review of City Land Operation Permit	\$80.00

e. City of Pittsburgh Department of Mobility and Infrastructure (DOMI) Approvals (PWSA required to submit approval letter if affected)

<u>Activity</u>	<u>Fee</u>
Review of City Street Vacation Permits	\$100.00
Review of City Encroachment Permits	\$100.00

Section I - Reserved for Future Use

Section J - New Automatic Payment Enrollment Credit

Customers enrolling in paperless billing and establishing automatic bill payments for the first time will receive a one-time credit of \$5.00. For customers receiving water, wastewater, and/or storm water service from Pittsburgh Water PWSA, this credit will only be applied once per Pittsburgh Water PWSA account

(C)

Section K - E-Bill Credit

Customers enrolling in e-billing for the first time will receive a one-time credit of \$15.00. For customers receiving water, wastewater, and/or storm water service from Pittsburgh Water, this credit will only be applied once per Pittsburgh Water account. Customers enrolling in e-billing and receiving the credit are prohibited from switching back to paper billing for six (6) months.

(C)

Issued: ~~December 30, 2021~~
June 4, 2025

Effective: ~~January 12, 2022~~
August 8, 2025

The Pittsburgh Water
and Sewer Authority

Supplement No. 7 ~~5~~
Tariff Storm Water - Pa. P.U.C. No. 1
First ~~Second Revised~~ Page No. 17
Canceling ~~Original~~ ~~First Revised~~ Page
No. 17

Rider BDP - Bill Discount Program (Residential)

1. Bill Discount Program: This rider is a program designed to enroll residential ratepayers who satisfy the criteria set forth below in a monthly discounted rate program.

2. Availability: This rider is available for a Residential customer that meets the low-income criteria of annual household gross income at or below 200% based on the Federal Poverty Level.
 - a. A residential ratepayer who meets the eligibility criteria should complete an application for the Bill Discount Program ~~except that residential ratepayers who apply for and are granted a Hardship Grant through one of the community based organizations partnering with Dollar Energy Fund will be automatically enrolled in the Bill Discount Program.~~ (C)

 - b. Eligible customers may be asked to verify income every two years ~~or, for customers on fixed incomes of social security and/or retirement benefits, every five years...~~ (C)

3. Rate (Storm Water Service Charge): The Storm Water Service Charge for residential customers pursuant to Rider BDP for participants with income at or below 200% of the Federal Poverty Level will pay 15% of the applicable Storm Water Service Charge under Part I, Section A.1 (which represents an 85% discount off the service charge). Any other rates, fees and charges will be at the prevailing amounts under this tariff.

4. PennVest Charge ("PVC"): BDP participants will pay 50% of the PVC charge.

(C) = Change

Issued: ~~February 5, 2024~~
June 4, 2025

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August 8, 2025

The Pittsburgh Water
and Sewer Authority

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~~First~~-~~Second~~ Revised Page No. 18
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No. 18

PART II: Definitions

The following words and phrases, when used in this tariff, shall have the meanings assigned below unless the context clearly indicates otherwise:

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2. Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Authority or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. The term does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the service territory of the Authority.
3. Authority or PWSA or Pittsburgh Water: The Pittsburgh Water and Sewer Authority ~~d/b/a Pittsburgh Water~~, a municipal authority organized and existing under the laws of the Commonwealth of Pennsylvania. (C)
4. Authority Collection Main: The Authority has a duty to operate, maintain, inspect, repair, replace or abandon only those Wastewater Collection Mains that are a part of or connected to the public Wastewater collection, transmission and conveyance and that fall into one of the following classifications: (1) Wastewater Collection Mains leased to the Authority by the City under the Capital Lease Agreement effective July 27, 1995, as amended; (2) Wastewater Collection Mains constructed by the City or the Authority for public use since July 27, 1995; and (3) Wastewater Collection Mains dedicated to public use and accepted by the Authority on or after July 27, 1995.

(C) - Change

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June 4, 2025

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The Pittsburgh Water
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~~Original~~ **First Revised** Page No. 27
Canceling Original Page No. 27

does not immediately infiltrate into the ground and travels along the ground surface potentially picking up pollutants until it has infiltrated, collected or reaches a receiving water body.

59. Sanitary Sewers: Those portions of the Sewer System in the City of Pittsburgh that were designed and built to carry sanitary sewage and/or industrial waste separately from Storm Water discharge, and portions of the Sewer System designated as Sanitary Sewers by the Authority.
60. Service, Storm Water Service, or Storm Water Management Service: Operation, maintenance, monitoring, regulation, or improvement of overland or underground infrastructure that conveys, supports, or provides relief to associated infrastructure that provides conveyance of storm water, whether that infrastructure also conveys wastewater or not.
61. Service Territory: The land area where the Authority has the exclusive right to provide storm water service.
62. Sewage: Wastewater that contains the waste products or other discharges from the bodies of human beings or animals and any noxious or deleterious substances harmful or inimical to public health or to animal or aquatic life, or to the use of waters for domestic water supply or for recreation, or which constitutes pollution under the Pennsylvania Clean Streams Law, Act of June 22, 1937, P.L. 1987, as amended.
63. Sewer System: The entire system consisting of the Authority Collection Mains and the Authority Storm Water Sewers.
64. Special Utility Service: Residential or business service which exceeds that required for ordinary residential purposes.
65. Sheet Flow: Runoff which flows over the ground surface as a thin layer, not concentrated in a channel.
66. Storm Water: Drainage or runoff resulting from precipitation or snow or ice melt.
67. Storm Water Collection System or Storm Water Sewers: A separate network of ~~gutters, ditches, swales,~~ pipes and

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The Pittsburgh Water
and Sewer Authority

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6. Return Check Charges: The Customer will be responsible for the payment of a charge for each time a check or automatic transfer of funds presented to the Authority for payment on that Customer's utility bill is returned by the payor bank for any reason including, but not limited to, insufficient funds, account closed, payment stopped, two signatures required, post-dated, stale date, account garnished, or unauthorized signature. This charge is in addition to any charge which may be assessed against the Customer by the bank with interest. Interest shall be calculated at the applicable rate for late payment charges.
7. Disputed Bills: In the event of a dispute between the Customer and the Authority with respect to any bill, the Authority will promptly make such investigation as may be required by the particular case and report the result to the Customer. The Customer is not obligated to pay the disputed portion of the bill during the pendency of the Authority's investigation. When the Authority has made a report to the Customer sustaining the bill as rendered, the Customer shall have fifteen (15) days from the date of such report in which to pay the bill. If the Authority determines that the bill originally rendered is incorrect, the Authority will issue a corrected bill with a new due date for payment. Any amounts received by the Authority in excess of the amount determined to be due by the Authority's investigation of the dispute shall be refunded to the Customer with interest computed at 1.5% per month.
9. ERU Adjustments: The determination of the number of ERUs or tier applicable to a customer may be adjusted from time to time as more accurate information is obtained or the condition of the property is altered, consistent with the following:
- a. If an ERU adjustment will increase a Customer's bill, the following shall apply, **except when the change is initiated by the Customer:**
 - i. For ERU adjustments occurring outside of a base rate case filed with the Commission **as a result of impervious area updates or annual parcel updates,** the Authority will provide written notice to the Customer **at least sixty (60) days in advance of the effective date of the ERU adjustment when the change is made to the account.**

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