

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DaJuan Ruff-Kelly	:	
	:	
v.	:	F-2025-3055087
	:	
Philadelphia Gas Works	:	

ORDER
REOPENING RECORD AND REFERRING MATTER TO MEDIATION

On May 5, 2025, DaJuan Ruff-Kelly filed a Formal Complaint (“Complaint”) with the Pennsylvania Public Utility Commission (“Commission”) against Philadelphia Gas Works (“PGW”). On the Complaint form, Mr. Ruff-Kelly indicated that the Complaint concerns utility service provided to Know Finish LLC. Mr. Ruff-Kelly alleged that PGW was overcharging Know Finish LLC for utility service.

On June 3, 2025, PGW filed an Answer against the Complaint admitting or denying the allegations of the Complaint.

On July 9, 2025, the Commission issued my Interim Order #2, which closed the record in this proceeding. The record was closed due to Mr. Ruff-Kelly’s failure to have an attorney enter his or her appearance on behalf of Know Finish LLC, as directed by my Interim Order #1.

Following the close of the record, Mr. Ruff-Kelly submitted a small business request for mediation form to the Commission’s Mediation Unit. PGW informed me that it did not object to this matter being referred to mediation.

Therefore, given the above, the record will be reopened pursuant to 52 Pa. Code § 5.571(d)(1), and the Complaint in this matter will be transferred to mediation review, in the Ordering paragraphs below.

F-2025-3055087 - DAJUAN RUFF-KELLY v. PHILADELPHIA GAS WORKS

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