

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Karen Truax	:	
	:	
v.	:	F-2024-3051023
	:	
PPL Electric Utilities Corp.	:	

**INTERIM ORDER**

**DENYING MOTION TO DISMISS AND RESCHEDULING HEARING**

A hearing was scheduled in the above-captioned matter for April 22, 2025. On Wednesday April 16, 2025, Karen Truax (Complainant) contacted my office stating that she had not received the hearing notice or prehearing conference order. I directed counsel for PPL Electric Utilities Corp. (PPL) to contact Ms. Truax and agree on a new hearing date if PPL did not object to the continuance.<sup>1</sup> PPL did not object to the continuance and reported that Ms. Truax agreed to a further hearing for July 15, 2025.

The hearing convened on July 15, 2025. The Complainant did not appear. After a brief recess, PPL made a motion to dismiss the complaint for failure to prosecute.

Following communication with my office later July 15, 2025, the Complainant provided a letter explaining that she did not appear at the hearing because she believed that she was in active settlement discussions with PPL and was expecting a return telephone call from counsel from PPL and was surprised to learn that PPL moved to dismiss her complaint. I

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<sup>1</sup> Ms. Truax subsequently eFiled a Motion for Continuance on April 18, 2025, and eFiled a letter updating her contact information. I note that the Commission eFile contact has a different email address than the email address Ms. Truax registered when she signed up for eService.

provided a copy of this letter to counsel for PPL. To date, PPL has not responded or otherwise objected to Ms. Truax's request to deny the motion to dismiss.

As communication between the Complainant and PPL may have been unclear regarding the status of the hearing, I will deny PPL's motion to dismiss and schedule a further hearing.

A new prehearing order will be issued when the hearing is scheduled. All parties are expected to read that order carefully.

THEREFORE,

IT IS ORDERED:

1. That PPL's motion to dismiss is denied.
2. That a further hearing shall be scheduled on an available date.
3. That no further continuances will be granted absent exigent circumstances.
4. That the parties are reminded that Commission policy encourages settlement. The parties are expected to discuss settlement at least one week before the scheduled hearing.

Date: July 23, 2025

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/s/  
Mary D. Long  
Administrative Law Judge

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KAREN TRUAX  
168 W PARKER STREET  
FLOOR 2  
SCRANTON PA 18508  
**570.851.7557**  
**570.677.0927**  
[ktruax@proton.me](mailto:ktruax@proton.me)

Served via eService, email and USPS Mail **Served-7/23/2025**

ALICE A WADE ESQUIRE  
DEVIN T RYAN ESQUIRE  
POST AND SCHELL PC  
ONE OXFORD CENTRE  
301 GRANT STREET SUITE 3010  
PITTSBURGH PA 15219  
**412.506.6364**

[alice.wade@postschell.com](mailto:alice.wade@postschell.com)

[dryan@postschell.com](mailto:dryan@postschell.com)

Served via eService **Served-7/23/2025**

*(Counsel for PPL Electric Utilities Corporation)*

MEGAN RULLI ESQUIRE  
POST AND SCHELL PC  
17 NORTH SECOND STREET 12TH FLOOR  
HARRISBURG PA 17101  
**717.612.6012**

[mrulli@postschell.com](mailto:mrulli@postschell.com)

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*(Counsel for PPL Electric Utilities Corporation)*

KIMBERLY A KLOCK ESQUIRE  
PPL SERVICES CORP  
2 NORTH 9TH STREET  
ALLENTOWN PA 18101  
**610.774.5696**

[kklock@pplweb.com](mailto:kklock@pplweb.com)

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