

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

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|------------------------------|---|----------------|
| Karen Truax | : | |
| | : | |
| v. | : | F-2024-3051023 |
| | : | |
| PPL Electric Utilities Corp. | : | |

**AMENDED INTERIM ORDER
DENYING MOTION TO DISMISS AND RESCHEDULING HEARING**

The purpose of this order is to reflect PPL’s timely response to the Complainant’s request to schedule a further hearing.

A hearing was scheduled in the above-captioned matter for April 22, 2025. On Wednesday April 16, 2025, Karen Truax (Complainant) contacted my office stating that she had not received the hearing notice or prehearing conference order. I directed counsel for PPL Electric Utilities Corp. (PPL) to contact Ms. Truax and agree on a new hearing date if PPL did not object to the continuance. PPL did not object to the continuance and reported that Ms. Truax agreed to a further hearing for July 15, 2025.

The hearing was convened on July 15, 2025. The Complainant did not appear. After a brief recess, PPL made a motion to dismiss the complaint for failure to prosecute.

Following communication with my office later July 15, 2025, the Complainant provided a letter explaining that she did not appear at the hearing because she believed that she was in active settlement discussions with PPL and was expecting a return telephone call from counsel from PPL and was surprised to learn that PPL moved to dismiss her complaint. I provided a copy of this letter to counsel for PPL.

By letter filed on July 25, 2025, PPL admitted that counsel had spoken to the Complainant the day before the hearing. The parties discussed settlement, but PPL told the Complainant that she may not be able to respond to her settlement offer before the hearing. Counsel further noted that the presiding ALJ will often provide the parties with the opportunity to complete their settlement discussions at the time of the scheduled hearing. Counsel further states that while PPL does not believe that the Complainant's absence was unavoidable, PPL does not object to scheduling a further hearing.

While I agree with PPL that the Complainant's absence from the hearing was not unavoidable as required by the Commission's regulations, I will deny PPL's motion to dismiss and schedule a further hearing.

A further hearing has been scheduled for September 30, 2025. I issued a Further Prehearing Order on July 24, 2025. **The parties are expected to carefully review these documents as they contain important information regarding the procedure and conduct of the hearing.**

THEREFORE,

IT IS ORDERED:

1. That PPL's motion to dismiss is denied.
2. That further hearing is scheduled for September 30, 2025, at 10:00 a.m.
3. That no further continuances will be granted absent extraordinary circumstances.

4. That the parties are reminded that Commission policy encourages settlement. The parties are expected to discuss settlement at least one week before the scheduled hearing.

Date: July 28, 2025

_____/s/
Mary D. Long
Administrative Law Judge

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Revised 7/24/2025

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